

Centre Name: ACE-HCMC-2-FPT.

Address: 590 Cach Mang Thang 8, District 3, Ho Chi Minh City, Viet Nam.

VEHICLE INSURANCE MANAGEMENT

Supervisor:	Hoang Duc Quang	
Semester:	3	
Batch No:	T1.1810.E0	
Group No:	2	
Order:	Full name	Roll No.
1.	Nguyen Huu Tung	Student1151428
2.	Bui Nguyen Hai	Student 1159262
3.	Truong Hoang Huy	Student1141480
4.	Nguyen Minh Thu	Student1122727

Month 01 Year 2020

This is to certify that

Mr. Nguyen Huu Tung

Mr. Bui Nguyen Hai

Mr. Truong Hoang Huy

Ms. Nguyen Minh Thu

Has successfully Designed & Developed

eProject: Vehicle Insurance Management

Submitted by:

Nguyen Huu Tung

Date of Issue:

27 – Feb – 2020

Authorized Signature:

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PROBLEM DEFINITION

The objective of the system is to provide the facilities to all the people concerned with Vehicle Insurance. From the management point of view works can be done fast and more accurately as compared to existing manual system. From the customer's point of view, he can get immediate services without any kind of wasting of time whereas from the user's point of view all kinds of transitions can be done in very easy and efficient manner.

The system also provides many kinds of reports generation facility. Our main objectives for developing this project are giving below.

DATA SECURITY.

REDUCED PAPERWORK.

REDUCED MANPOWER.

INCREASED OPERATIONAL EFFICIENCY.

INCREASED ACCURACY AND RELIABILITY.

IMPORVE MORAL.

REDUCE OPRATIONAL TIME.

This project aims to develop a complete fully functional independent system with the intension of improving the productivity of the operations of company through speedy and accurate processing and efficient storage and retrieval of data.

The basic aim behind this project to provide a complete solution that manages the records of vehicle insurance company.

CUSTOMER REQUIREMENT SPECIFICATION

This project is aimed to develop “Online Insurance Portal”. It is web-based application, which is developed mainly for the agents of the insurance company to take the policy for his clients electronically. By the request from his clients, he processes and maintains the policy details through the system.

Online Insurance Portal System is an integrated insurance system which links up all the channels within the insurance industry. It is a revolutionized insurance solution that can facilitate online processing and services to the insurance partners, agents and customers through the Internet.

The site should have menu categorising required functionalities

- **About us**
- **Types of insurance**
- **Testimonials**
- **Site map**
- **Contact us**

There should be 2 logins as mentioned below:

Customer

User needs to register as customer by providing the necessary information in the registration form and provide the username and password

Customer can login with unique username and password.

He can change the password.

Can purchase the policy online: For purchasing the policy online, he has to fill in the application form which would capture all the required information about the vehicle. On successful payment, copy of policy would be generated which customer can save for the records.

Initiate the claim by filling the claim form.

Employee

Employee will be admin who can login with admin username and password.

He can perform all the admin functions as maintaining the policy records, claim records, payment schedules etc

- **Following reports needs to be generated**
- **Monthly sell of policies**
- **Vehicle wise analysis**
- **Claims report**
- **Policies due renewals**
- **Policies lapsed report**

Hardware

- A minimum computer system that will help you access all the tools in the courses is a Pentium 166 or better.
- 128 Megabytes of RAM or better

Software

- Visual Studio.Net / ASP
- IIS Server
- .Net Framework
- Java Virtual Machine / J2EE Server
- Notepad / Java editor
- J2sdk 1.4.1_02 (or later).
- EJB Dev Kit
- Java enable web server
- JSP / Servlets Dev. Kit

Expected release date

Release date: 29 Feb 2020.

List of deliverables

Documentation

- User manual
- Install guide
- Database script and database backup file
- Project document

Website

- Deployment website
- Source code

PROJECT PLAN

After due consideration with the team members, we decided the important criteria should be developed:

1. Static pages will introduce:
 - Company information
 - Types of insurance
 - Testimonials
 - Site map
 - Contact us
2. Dynamic page with database includes 2 parts:
 - The sales page, including all products, will be sold.
 - The administration page, depending on the rights of the account will be displayed content.

E-R DIAGRAM

Database table design

Table name	Field name	Data type	Key
Customer	CustomerID	Int	Primary key
	CustomerUsername	Varchar(20)	
	CustomerEmail	Varchar(50)	
	CustomerPassword	Varchar(50)	
	CustomerName	Varchar(50)	
	CustomerAdd	Varchar(150)	
	CustomerPhoneNo	Char(11)	
	CustomerIsValid	Bit	
CustomerAddProves	AddProveID	Int	Primary key
	AddProve	Varchar(50)	
	AddProveDes	Varchar(300)	
	AddProveRate	Int	
	AddProveStatus	Int	
Vehicle	VehicleID	Int	Primary key
	VehicleOwnerName	Varchar(50)	
	VehicleBodyNo	Char(17)	
	VehicleEngineNo	Char(10)	
	VehicleNo	Int	
	CustomerID	Int	Foreign key
	VehicleNameID	Int	Foreign key
VehicleWarranties	VehicleWarrantyID	Int	Primary key
	VehicleWarrantyName	Varchar(50)	
	VehicleWarrantyDes	Varchar(300)	
	VehicleWarrantyRate	Int	
	VehicleWarrantyStatus	Int	
VehModels	VehicleModelID	Int	Primary key
	VehicleModel	Varchar(50)	
VehVersion	VehicleVersionID	Int	Primary key

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	VehicleVersion	Int	
	VehicleModelID	Int	Foreign key
	VehicleVersionStatus	Int	
VehNames	VehicleNameID	Int	Primary key
	VehicleName	Varchar(50)	
	VehicleRate	Decimal(18,2)	
	VehicleStatus	Int	
	VehicleVersionID	Int	Foreign key
VehPolicyType	VehiclePolicyTypeID	Int	Primary key
	VehiclePolicyType	Int	
	VehiclePolicyTypeStatus	Int	
Insurance	PolicyNo	Int	Primary key
	PolicyDate	Date	
	PolicyDuration	Varchar(50)	
	CustomerAddProve	Varchar(50)	
	CustomerID	Int	Foreign key
	VehicleID	Int	Foreign key
	EstimateNo	Int	Foreign key
Estimate	EstimateNo	Int	Primary key
	VehicleWarranty	Varchar(15)	
	VehiclePolicyType	Varchar(30)	
	CustomerID	Int	Foreign key
	VehicleID	Int	Foreign key
Billing	BillNo	Int	Primary key
	Date	Date	
	Amount	Decimal(18,2)	
	CustomerID	Int	Foreign key
	VehicleID	Int	Foreign key
	PolicyNo	Int	Foreign key
Expense	ExpenseID	Int	Primary key
	DateofExpense	Date	
	TypeofExpense	Varchar(50)	

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	AmounttoExpense	Decimal(18,2)	
Claim	ClaimNo	Int	Primary key
	PolicyStartDate	Datetime	
	PolicyEndDate	Datetime	
	PlaceofAccident	Varchar(20)	
	DateofAccident	Datetime	
	InsuredAmount	Decimal(18,2)	
	ClaimableAmount	Decimal(18,2)	
	CustomerID	Int	Foreign key
	PolicyNo	Int	Foreign key

The diagram illustrates the database structure for an insurance system. It consists of the following tables and their attributes:

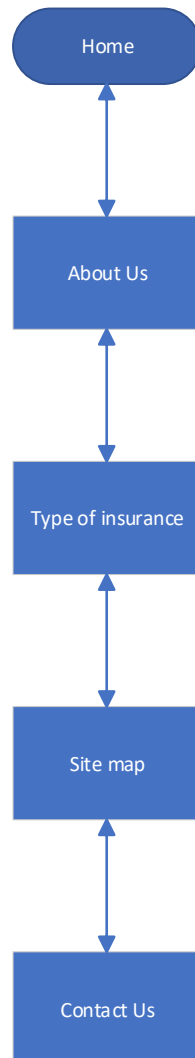
- Claim**: ClaimNo (PK), PolicyNo, PolicyStartDate, PolicyEndDate, PlaceofAccident, DateofAccident, InsuredAmount, ClaimableAmount, CustomerID.
- Customer**: CustomerID (PK), CustomerName, CustomerAdd, CustomerPhoneNo, CustomerEmail, CustomerPassword, CustomerUsername, CustomerIsValid.
- Insurance**: PolicyNo (PK), CustomerID, PolicyDate, PolicyDuration, AddProveID, VehicleID, EstimateNo.
- CustomerAddProves**: AddProveID (PK), AddProve, AddProveDes, AddProveRate, AddProveStatus.
- VehModels**: VehicleModelID (PK), VehicleModel.
- VehVersions**: VehicleVersionID (PK), VehicleVersion, VehicleModelID (FK), VehicleVersionStatus.
- VehNames**: VehicleNameID (PK), VehicleVersionID (FK), VehicleName, VehicleStatus, VehicleRate.
- Billing**: BillNo (PK), CustomerID, PolicyNo, Date, Amount, VehicleID.
- Vehicle**: VehicleID (PK), VehicleOwnerName, VehicleBodyNo, VehicleEngineNo, VehicleNo, CustomerID, VehicleNameID (FK).
- Estimate**: EstimateNo (PK), CustomerID, VehicleWarrantyID (FK), VehiclePolicyTypeID (FK), VehicleID (FK).
- VehicleWarranties**: VehicleWarrantyID (PK), VehicleWarrantyType, VehicleWarrantyStatus.
- VehPolicyType**: VehiclePolicyTypeID (PK), VehiclePolicyTypeName, VehiclePolicyTypeDes, VehiclePolicyTypeRate, VehiclePolicyTypeStatus.

Relationships are indicated by lines connecting tables to their respective attributes or other tables:

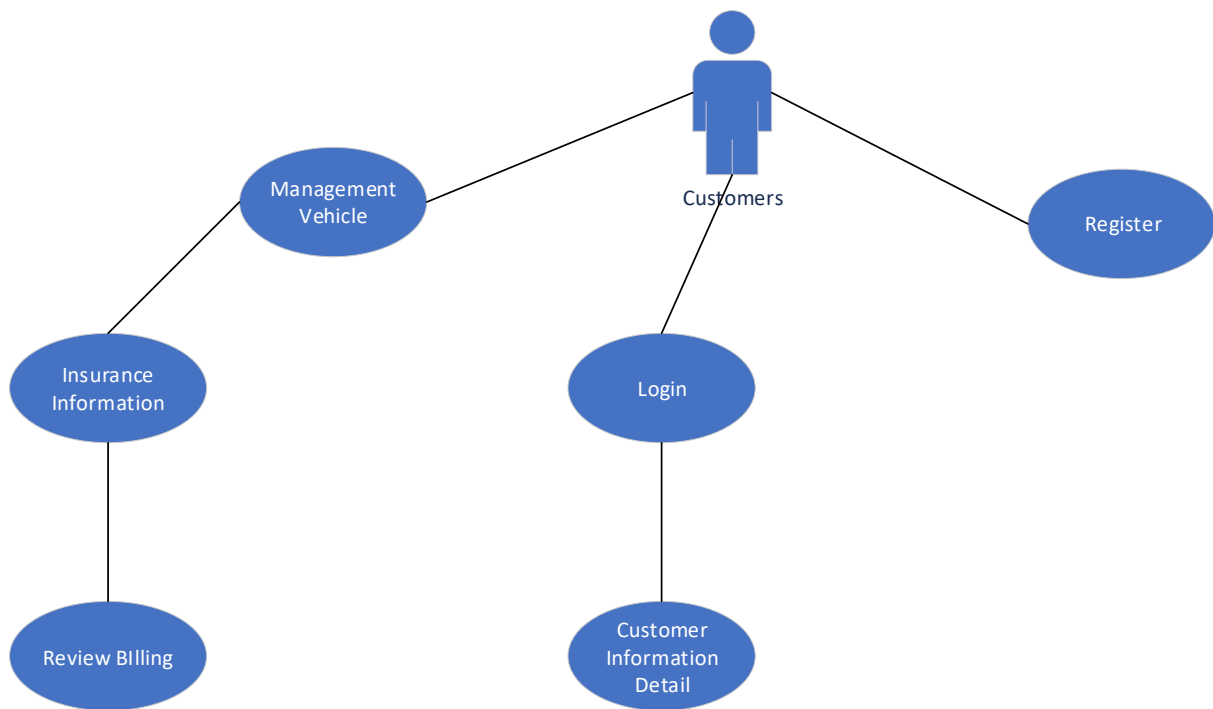
- Claim** is linked to **Customer** via CustomerID.
- Insurance** is linked to **Customer** via CustomerID.
- Insurance** is linked to **CustomerAddProves** via AddProveID.
- Insurance** is linked to **Vehicle** via VehicleID.
- Insurance** is linked to **Estimate** via EstimateNo.
- Vehicle** is linked to **VehModels** via VehicleModelID.
- Vehicle** is linked to **VehVersions** via VehicleVersionID.
- Vehicle** is linked to **VehNames** via VehicleNameID.
- Vehicle** is linked to **Billing** via VehicleID.
- Vehicle** is linked to **Estimate** via VehicleID.
- Estimate** is linked to **VehicleWarranties** via VehicleWarrantyID.
- Estimate** is linked to **VehPolicyType** via VehiclePolicyTypeID.

USE CASE

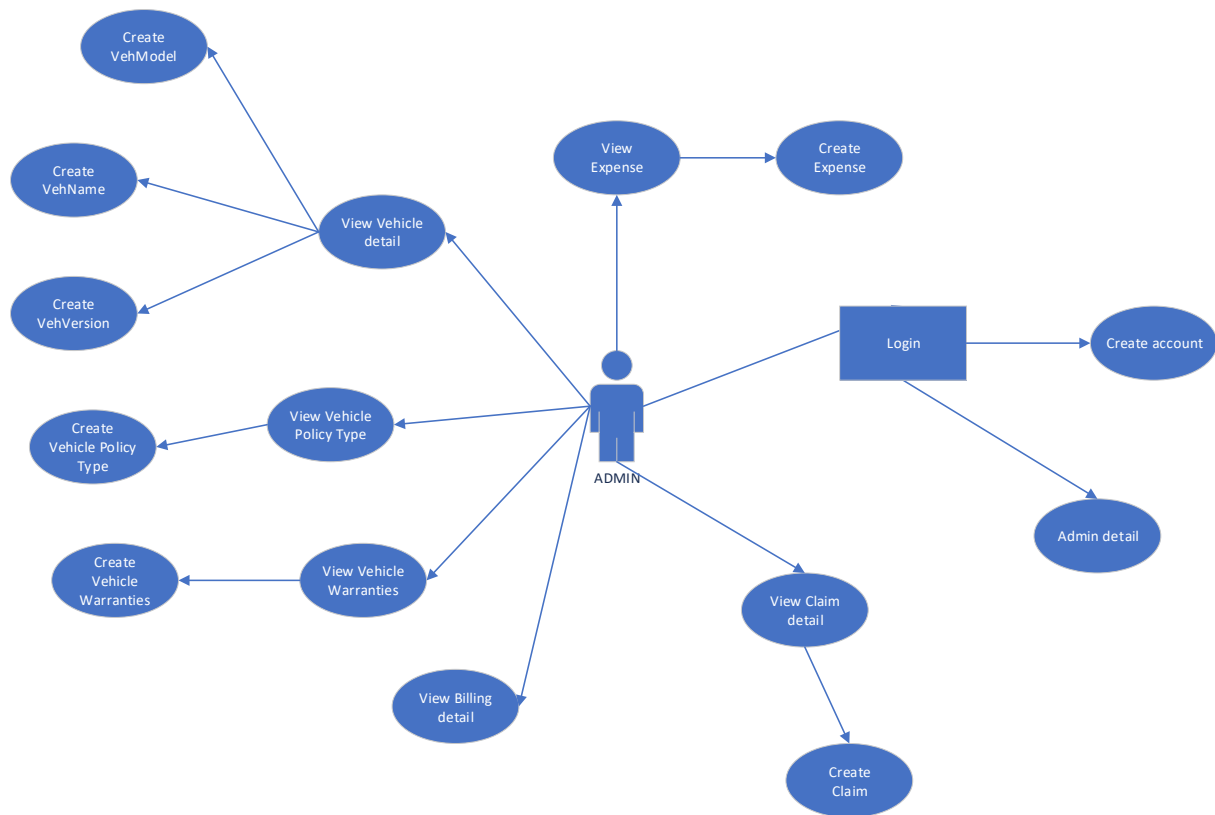
Static page



Customer

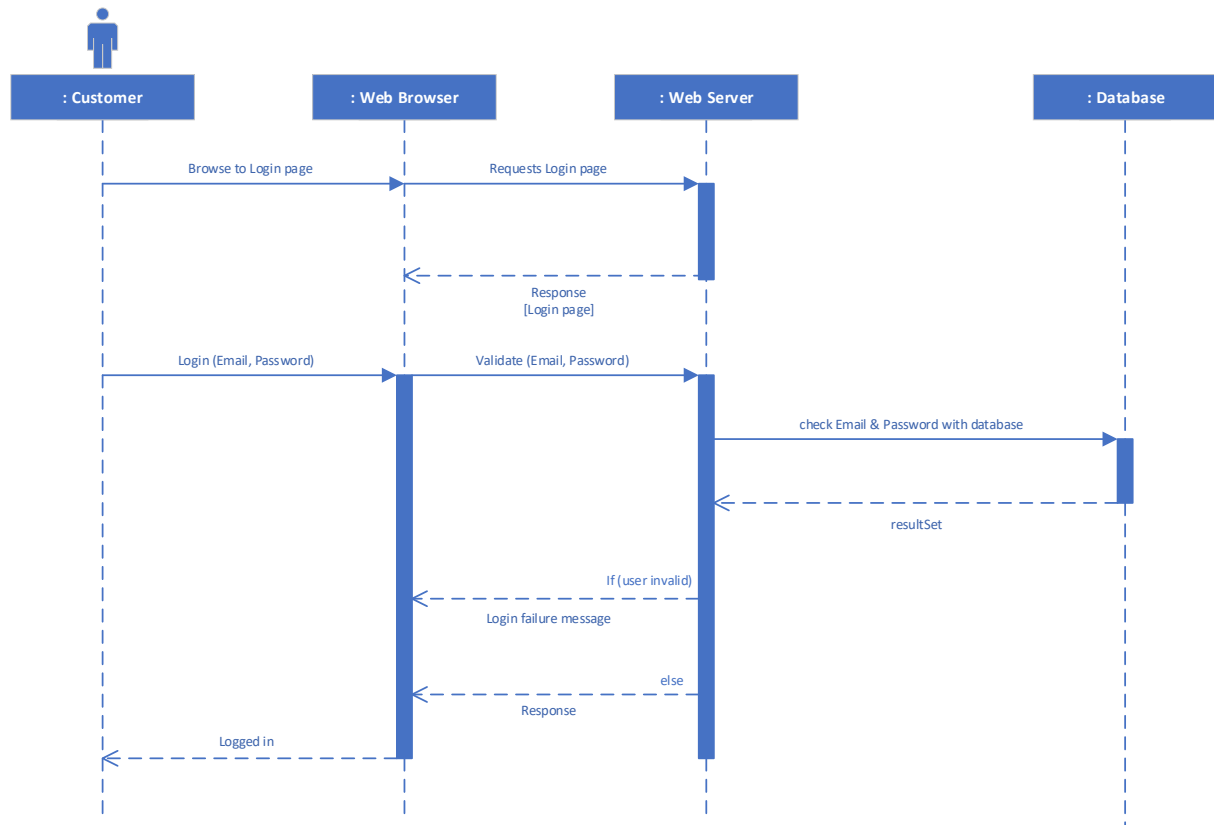


Admin

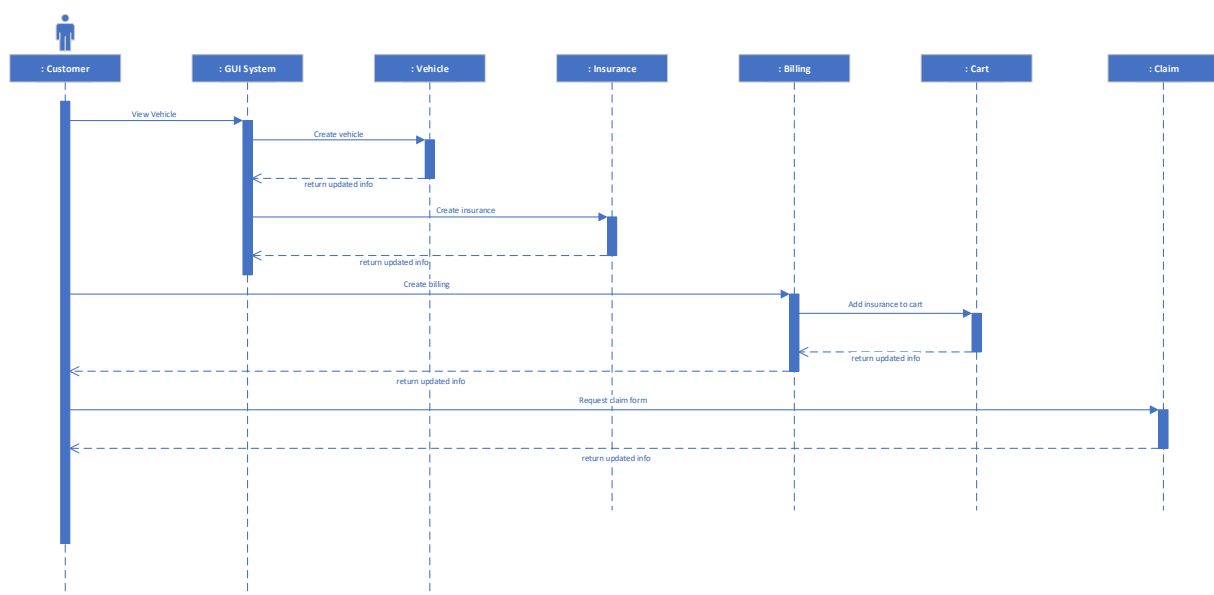


SEQUENCE DIAGRAM

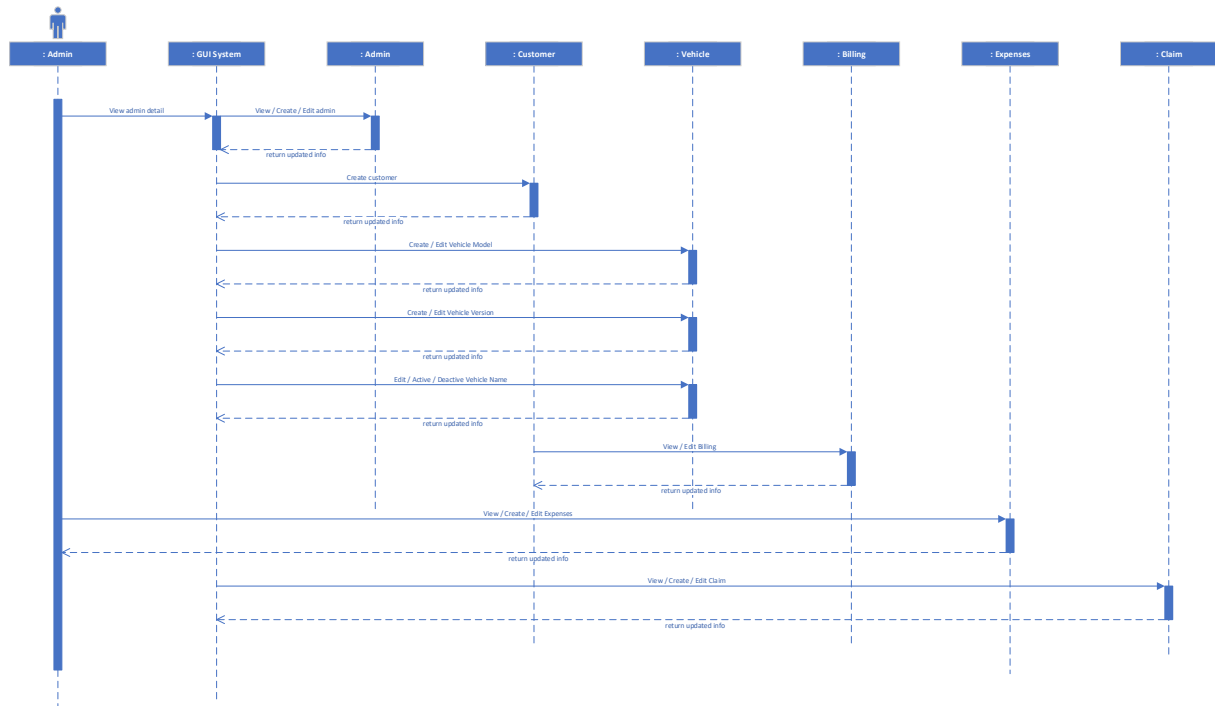
Login



Customer

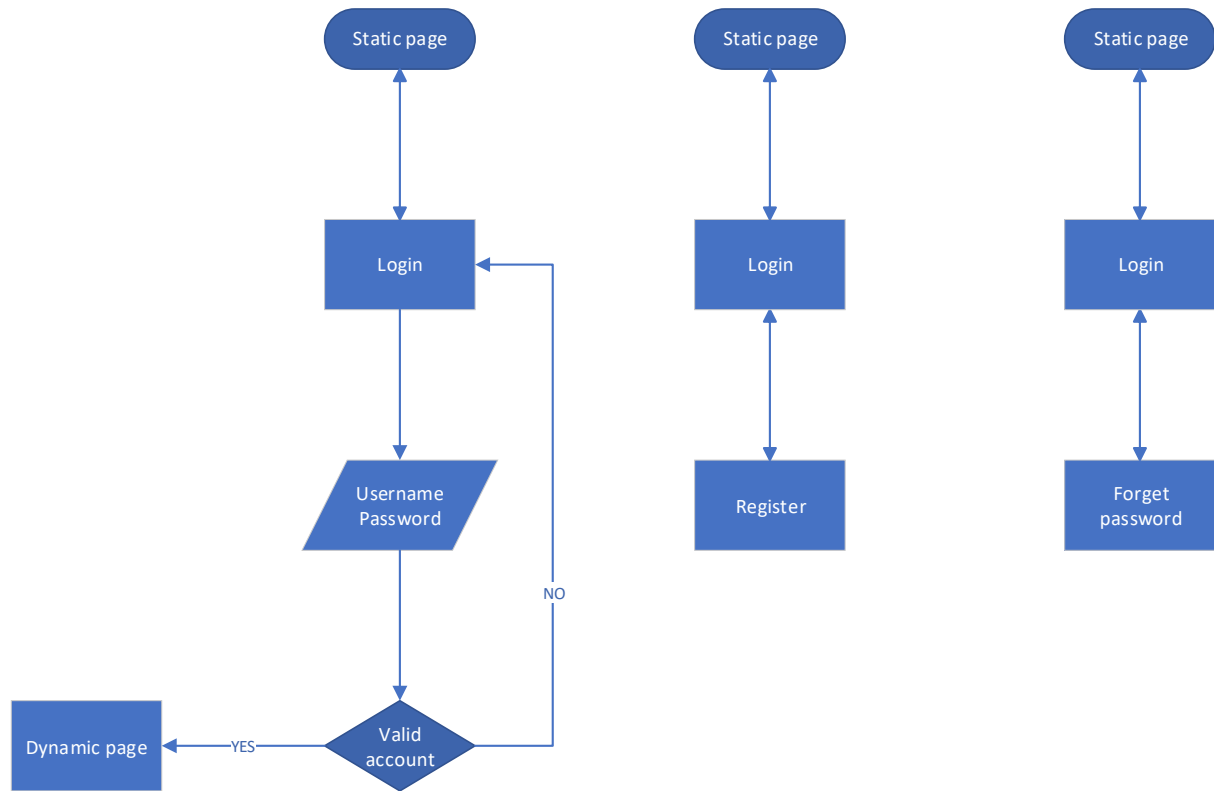


Admin

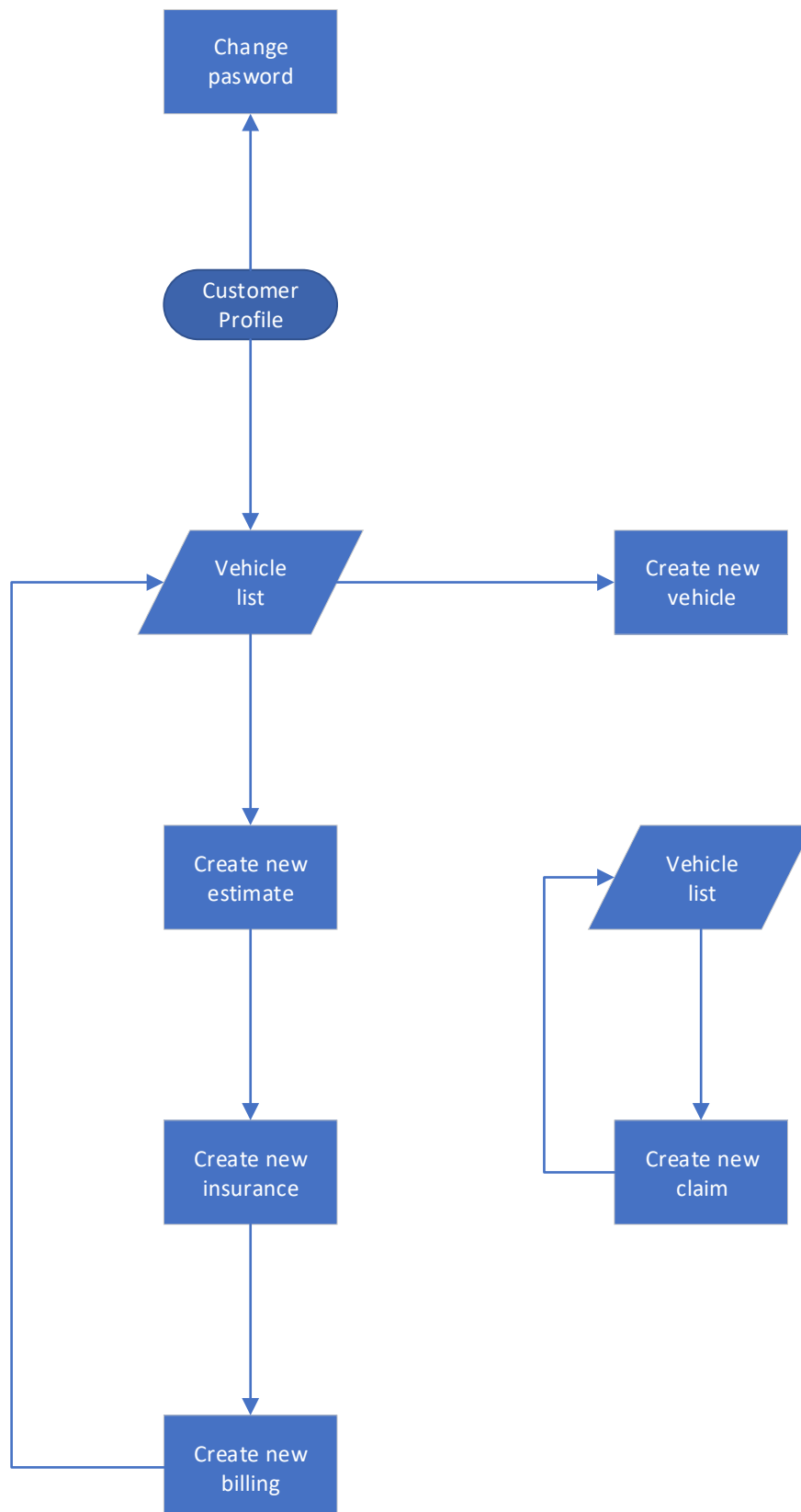


ALGORITHMS

Login

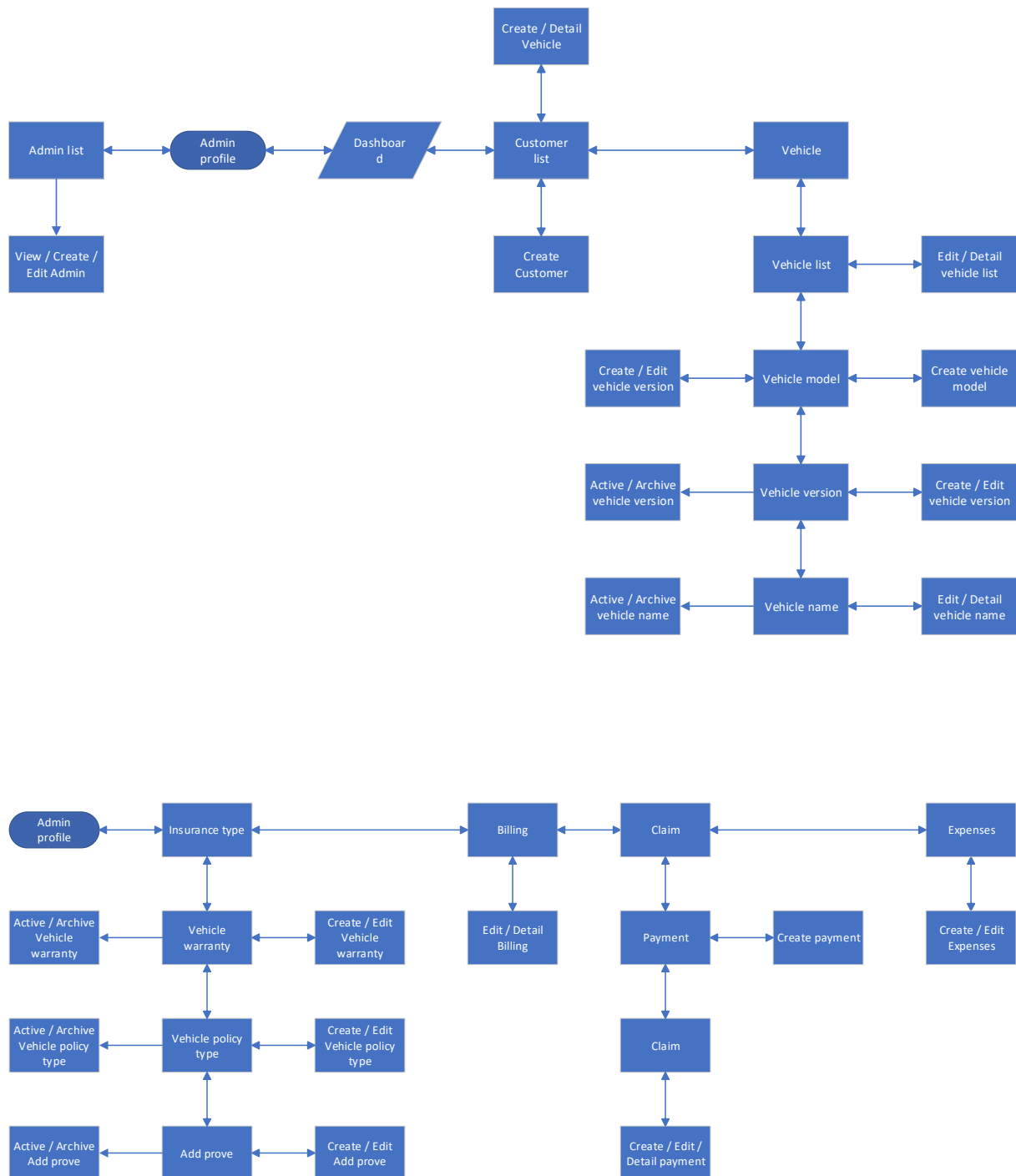


Customer



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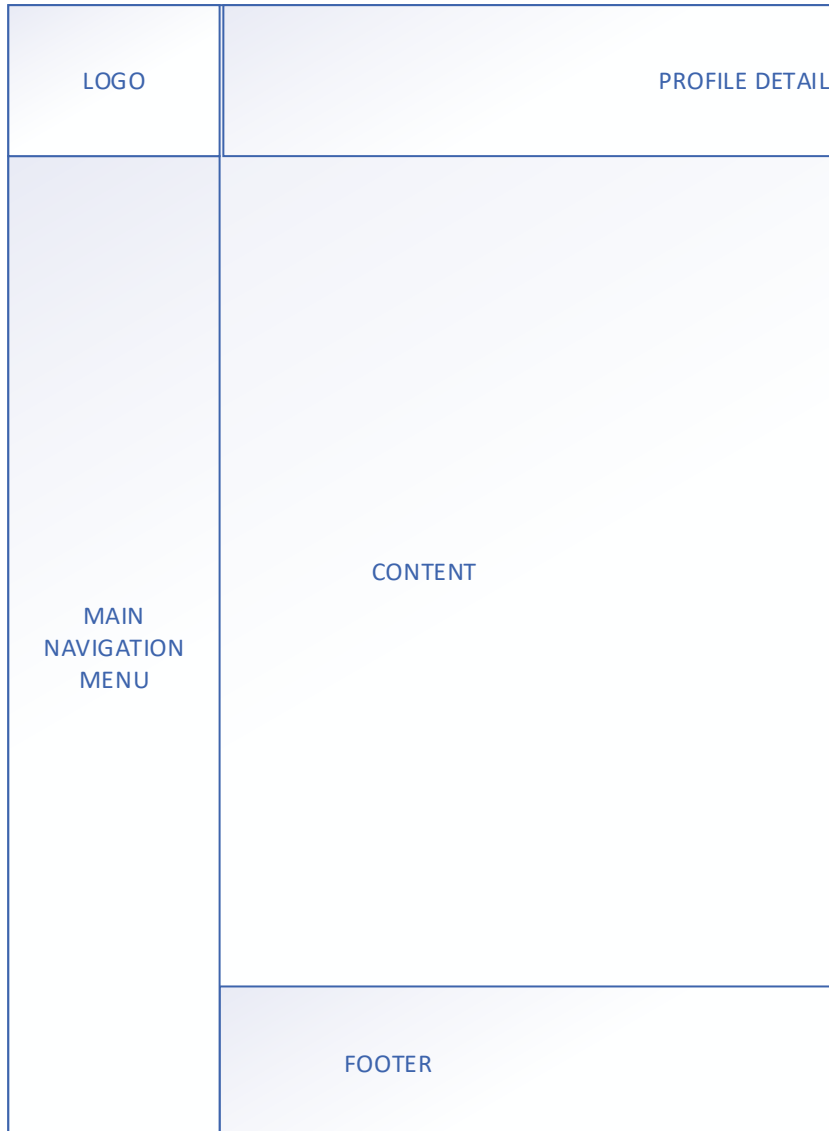
Admin



GUI STANDARDS DOCUMENT



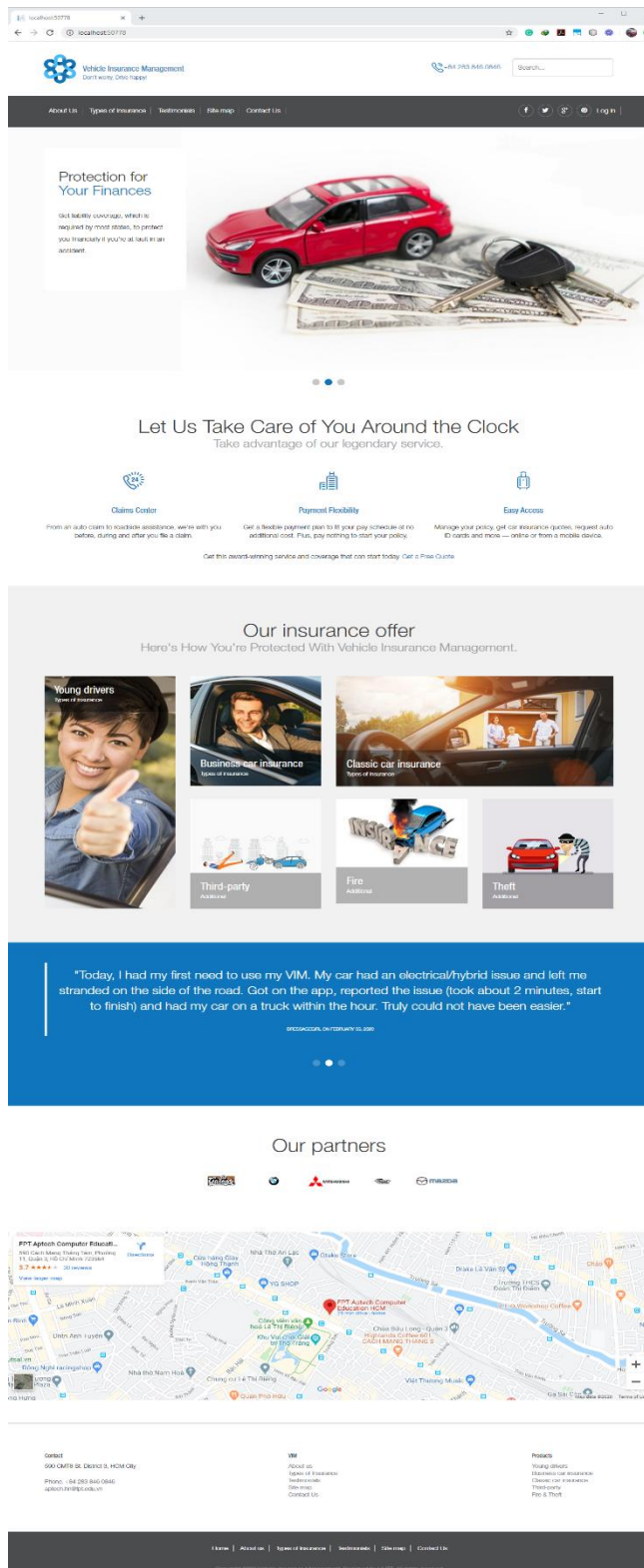
FRONT TEMPLATE




ADMIN TEMPLATE

INTERFACE DESIGN DOCUMENT

Home page



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Service for When You Need Us


A luxurious car is not only valuable asset but also a devoted and heartfelt company and partner. Vehicle Insurance Management is happy to stand by you protecting things you love.

The insurance value of a car is calculated based on the deal between Vehicle Insurance Management and you and depends on the actual value of the car on the market at the time when you buy the insurance policy.

In case the car is damaged more than 75% or cannot be replaced or repaired or recovered for guaranteed circulation according to the current law, car owner will be compensated in equivalence to the actual value of the car before the accident.


- 1**
Call
First and foremost, as the policyholder, you will inform the insurance company before you send the car to the garage for any repairs. The forms are available on the insurers' websites as well as at their offices.
- 2**
Survey
The insurance company will send a surveyor to assess the damages. If the damage is severe and requires immediate attention, then the surveyor will reach the spot of the accident at the earliest.
- 3**
Repair
Based on the surveyor's report, you can arrange for your car to be repaired.
- 4**
Finish
If all the documents are in place, the insurance provider will reimburse your bills.

Our Team




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Choose your own insurance plan

The cover you need also depends on what you drive, where, and how. There are also plenty of add-ons to help you find the right deal for you. It usually pays to shop around, because you are likely to save a significant sum of cash by changing insurer every 12 months, when your policy comes up for

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Young drivers

Younger and learner drivers tend to pay a lot more for car insurance because they have less experience behind the wheel, and many buy specialist policies.

[See details](#)

Multi-car insurance

If there's more than one car registered at your address, a multi-car insurance policy might help you and your household save money.

[See details](#)

European car insurance

You can drive in most of Europe on your UK car insurance, but there are several countries where you might need additional cover.

[See details](#)

Business car insurance

If you use your car for business reasons – including driving on behalf of your employer – you should consider taking out a business car insurance policy.

[See details](#)

Third party insurance

Third-party insurance is essentially a form of liability insurance purchased by an insured (first-party) from an insurer (second party) for protection against the claims of another (third party). The first party is responsible for their damages or losses, regardless of the cause of those damages.

[See details](#)

Telematics insurance

Your insurer monitors how safely you drive via an app or a black box installed in your car. If you drive carefully, you could see a significant saving.

[See details](#)

Fire and Theft insurance

Fire and Theft with Combined Additional Coverage (CAC) Insurance is sometimes called Limited Comprehensive Insurance or Specified Perils insurance.

[See details](#)

Classic car insurance

Classic cars are usually more valuable – and harder to repair – than modern vehicles. If you own one, you may need a dedicated classic car policy.

[See details](#)

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Customer - profile



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Hello Nguyen Hai ! [Logout](#)

Profile

Your Name	Nguyen Hai
Your Address	15/20 Pham Van Chieu
Your Phone	0912363842
Your Email	phuocson1781@gmail.com
Your Password	Change Password
Username	phuocson

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Customer – Your vehicle



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Halo Nguyen Hai ! [Logout](#)

YOUR VEHICLES

Preview of your vehicles

[Create New](#)

No.	Owner Name	Vehicle Name	Rate	Actions
1	Haig	Wigo	345,000,000.00	Create Estimate Details
2	Hai	Wigo	345,000,000.00	Create Estimate Details
3	bui	Corolla Altis	697,000,000.00	Create Estimate Details
4	Hai	HR-V	786,000,000.00	Create Estimate Details
5	Hai	Jazz	544,000,000.00	Create Estimate Details
6	Hai	Accent	435,000,000.00	Create Estimate Details
7	Hai	City	559,000,000.00	Create Estimate Details

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Customer - Billing



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YOUR BILLING POLICY

Preview of your billing policy

No.	Vehicle Name	Date	Amount	Actions
1	Wigo	22-02-2020	54,750,000.00	Details Claim
2	Wigo	21-02-2020	55,750,000.00	Details Claim
3	Wigo	26-02-2020	95,700,000.00	Details Claim
4	Wigo	26-01-2020	95,700,000.00	Details Claim
5	Wigo	02-03-2020	55,750,000.00	Details Claim
6	Wigo	05-03-2020	81,900,000.00	Details Claim
7	Wigo	06-03-2020	204,750,000.00	Details Claim

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Customer - Payment



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YOUR CLAIM

Preview of your claim

No.	VehicleName	PlaceofAccident	DateofAccident	ClaimableAmount	
1	Wigo	ha noi gio	3/03/2020 12:00:00 AM	200000.00	Details

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Admin – Dashboard



Admin – Admin List

Administration

Home > Admin

ADMIN INFORMATION

Preview of admins

Create New

No.	Admin Name	Admin Phone	Admin Status	Actions
1	Nguyen Hai	0912363842	Admin	Edit Details
2	Nhan Vien	0912363842	Staff	Edit Details
3	Nguyen Hai	0912363842	Admin	Edit Details

MAIN NAVIGATION

Dashboard

Admins List new

Customers List new

Vehicle <

Insurance Type <

Billing new

Claim <

Expenses new

Layout Options

Boxed

Fixed

Collapsed Sidebar

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Admin – Customer List

Administration

MAIN NAVIGATION

Dashboard
Admins List new
Customers List new
Vehicle <
Insurance Type <
Billing new
Claim <
Expenses new

Layout Options

☐ Boxed
☒ Fixed
☐ Collapsed Sidebar

Home > Customer

CUSTOMER INFORMATION

Preview of customers

Create New

No.	Customer Name	Customer Phone	Customer User	Actions
1	Nguyen Hai	0912363842	phuocson	CreateVehicle I Details
2	Nguyen Hai	0912363842	phuocson1781	CreateVehicle I Details
3	Nguyen Hai	0912363842	nguyenhai	CreateVehicle I Details

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Admin – Vehicle

[Home](#) > [Vehicle](#)

VEHICLE INFORMATION

Preview of vehicles

No.	Owner Name	Vehicle Name	Customer Name	Actions
1	Haig	Wigo	Nguyen Hai	Edit Details
2	Hai	Wigo	Nguyen Hai	Edit Details
3	bui	Corolla Altis	Nguyen Hai	Edit Details
4	Hai	HR-V	Nguyen Hai	Edit Details
5	Hai	Jazz	Nguyen Hai	Edit Details
6	Hai	Accent	Nguyen Hai	Edit Details
7	Hai	City	Nguyen Hai	Edit Details

[Home](#) > [Vehicle Model](#)

Vehicle Model

Preview of Vehicle Model

[Create New](#)

No.	Vehicle Model	Actions
1	Toyota	CreateVersion Edit
2	Ford	CreateVersion Edit
3	Honda	CreateVersion Edit
4	Hyundai	CreateVersion Edit
5	Kia	CreateVersion Edit
6	Mazda	CreateVersion Edit
7	Mitsubishi	CreateVersion Edit
8	Nissan	CreateVersion Edit
9	Lexus	CreateVersion Edit
10	Mercedes Benz	CreateVersion Edit
11	BMW	CreateVersion Edit
12	Audi	CreateVersion Edit

eProject: VEHICLE INSURANCE MANAGEMENT

[Home](#) > [Vehicle Version](#)

VEHICLE VERSION

Preview of Vehicle Version

No.	Vehicle Version	Vehicle Model	Version Status	Actions
1	2018	Toyota	Active	CreateVehicleName Edit
2	2019	Toyota	Active	CreateVehicleName Edit
3	2020	Toyota	Active	CreateVehicleName Edit
4	2018	Ford	Active	CreateVehicleName Edit
5	2019	Ford	Active	CreateVehicleName Edit
6	2020	Ford	Active	CreateVehicleName Edit
7	2018	Honda	Active	CreateVehicleName Edit
8	2019	Honda	Active	CreateVehicleName Edit
9	2020	Honda	Active	CreateVehicleName Edit
10	2018	Hyundai	Active	CreateVehicleName Edit
11	2019	Hyundai	Active	CreateVehicleName Edit
12	2020	Hyundai	Active	CreateVehicleName Edit
13	2018	Kia	Active	CreateVehicleName Edit

eProject: VEHICLE INSURANCE MANAGEMENT

[Home](#) > [Vehicle Name](#)

VEHICLE NAME

Preview of Vehicle Name

No.	Vehicle Name	Vehicle Rate	Vehicle Status	Actions
1	Wigo	345,000,000.00	Active	Edit Details
2	Vios	490,000,000.00	Active	Edit Details
3	Corolla Altis	697,000,000.00	Active	Edit Details
4	Yaris	650,000,000.00	Active	Edit Details
5	Camry	1,029,000,000.00	Active	Edit Details
6	Fortuner	1,033,000,000.00	Active	Edit Details
7	Land Cruiser	4,030,000,000.00	Active	Edit Details
8	Innova	771,000,000.00	Active	Edit Details
9	Yaris	650,000,000.00	Active	Edit Details
10	Wigo	345,000,000.00	Active	Edit Details
11	Vios	490,000,000.00	Active	Edit Details
12	Corolla Altis	697,000,000.00	Active	Edit Details
13	Camry	1,029,000,000.00	Active	Edit Details
14	Fortuner	1,033,000,000.00	Active	Edit Details
15	Land Cruiser	4,030,000,000.00	Active	Edit Details
16	Innova	771,000,000.00	Active	Edit Details

Admin – Insurance type

[Home](#) > [Vehicle Warranty](#)

VEHICLE WARRANTY

Preview of Vehicle Warranty

[Create New](#)

No.	Warranty Type	Warranty Status	Actions
1	1	Active	Edit
2	2	Active	Edit
3	5	Active	Edit

eProject: VEHICLE INSURANCE MANAGEMENT

[Home](#) > [Vehicle Policy Type](#)

VEHICLE POLICY TYPE

Preview of Vehicle Policy Type

[Create New](#)

No.	Policy Type Name	Policy Rate	Status	Actions
1	Young drivers	13	Active	Edit Details
2	Business car insurance	12	Active	Edit Details
3	Classic car insurance	11	Active	Edit Details

[Home](#) > [Customer Add Prove](#)

CUSTOMER ADD PROVE

Preview of customer add prove

[Create New](#)

No.	Add Prove	Rate	Status	Actions
1	Third-party	1,000,000.00	Active	Edit Details
2	Fire	3,000,000.00	Active	Edit Details
3	Theft	4,000,000.00	Active	Edit Details

Admin – Billing

[Home](#) > [Billing Policy](#)

BILLING POLICY

Preview of Billing Policy

No.	Date	Customer Name	Amount	Actions
1	22-02-2020	Nguyen Hai	54,750,000.00	Edit Details
2	21-02-2020	Nguyen Hai	55,750,000.00	Edit Details
3	26-02-2020	Nguyen Hai	95,700,000.00	Edit Details
4	26-01-2020	Nguyen Hai	95,700,000.00	Edit Details
5	02-03-2020	Nguyen Hai	55,750,000.00	Edit Details
6	05-03-2020	Nguyen Hai	81,900,000.00	Edit Details
7	06-03-2020	Nguyen Hai	204,750,000.00	Edit Details

Admin – Claim

[Home](#) > [Payment](#)

CLAIMS PAYMENT INFORMATION

Preview of claims payment

[Create New](#)

No.	Customer Name	Place of Accident	Date of Accident	Claim able Amount	Actions
1	Nguyen Hai	ha noi gio	03-03-2020	200,000.00	Edit Details

eProject: VEHICLE INSURANCE MANAGEMENT

[Home](#) > [Customer Claims](#)

CUSTOMER CLAIM INFORMATION

Preview of claim ask

No.	Customer Name	Date of Accident	Place of Accident	Status	Actions
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Admin – Expenses

[Home](#) > [Expense](#)

EXPENSES INFORMATION

Preview of expenses

[Create New](#)

No.	Date	Type of Expense	Amount	
1	01-03-2020	Staff	10,000,000.00	Edit
2	01-03-2020	Buycar	10,000,000.00	Edit