**PARAMITA CHAKRABORTY**

*Portfolio & Project Manager*

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| **EXPERIENCE SUMMARY**  IT leader with 18.5 years at TCS, including 6+ years managing diverse IT portfolios. Expert in aligning IT initiatives with business objectives, streamlining processes, and driving stakeholder collaboration to achieve measurable operational excellence.  **CORE COMPETENCIES**  ● Portfolio Management  ● Business Process Optimization  ● Governance & Compliance  ● Risk & Issue Management  ● Stakeholder Engagement  ● Release Management  **TECH & TOOLS**  COBOL, VSAM, JCL, CICS, PL/I, DB2, TSO/E, ISPF, File-AID, ChangeMan, OPC, B92/B93, SAR, CA View, RTC/RDz, QC, ServiceNow, SLM, Power BI, NDM, ArchiMate, Oracle HCM, SAP S/4HANA, Ivalua, Anaplan, Happay, Vision Plus  **EDUCATION**  **B.Tech, Information Technology**, West Bengal University of Technology | 2006 | **CURRENT ROLE**  ***Portfolio Manager, Tata Steel India (HR & BAU)*** | Apr 2023 – Present  **ELEVATED RESPONSIBILITIES**  ● Spearhead portfolio of 15+ concurrent SAP HR & non-SAP projects with annual budget of $2M+  ● Define governance models, KPIs and SLA frameworks to ensure 99% compliance  ● Advise C-suite on process transformation and operational efficiencies  **KEY ACHIEVEMENTS**  ● Drove 30% improvement in process turnaround via automated workflows and BI dashboards  ● Reduced escalations by 40% through proactive risk mitigation and stakeholder communication  ● Delivered two process optimization initiatives, saving $200K annually  **PREVIOUS EXPERIENCE**  ● Project Manager, OTON PaaS Onboarding (Jul 2022–Mar 2023)  ● Release Manager, Tata Steel Europe (Dec 2018–Jun 2022)  ● Technical Lead, Transformation (Aug 2017–Nov 2018)  ● Business Analyst, RBS Payments (Nov 2015–Nov 2016)  ● Project Lead, Citi Bank Rewards (Apr 2013–Mar 2015)  ● Analyst/Dev, GE Money CZ (Mar 2007–Mar 2012) |