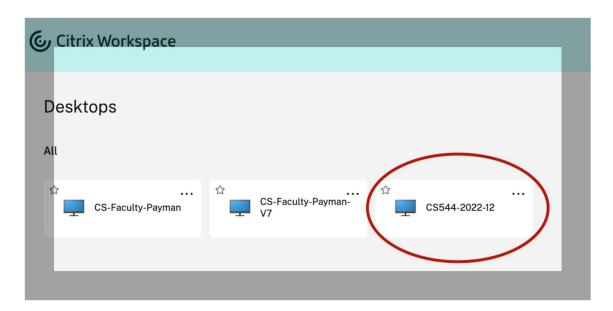
- 1. In your browser (preferably Chrome) browse to: *compro.cloud.com* (*if it does not work for some reason, use* incognito mode)
- 2. Login using your Windows Active Directory lab username and password. Enter your username in the following format: cs.mum.edu\123456 (where 123456 is your student ID)
- 3. Once you login, you should be able to see a large rectangular icon that bears the name of your VM. Usually something like "CS544-2022-12". Click on it.



- If this is the first time that you are running Citrix, it will prompt you to "Detect Citrix Workspace" which will install a client application to run the remote session. You can always choose "Use Browser" to run your remote session in a new browser tab using HTML5 or install the client application. Client app takes longer to load and takes a bit of time to install but creates a more stable experience with your remote session.
- Please never shut down your VM. It is safe to restart, but never shut down. If you do shut down your machine, we will have to manually start it for you, and you will lose precious time.

On the first day of class Professor Salek can help you reset your password if you don't remember it. After the first day of class, you will have to create a ticket in our helpdesk system: https://cs-miu.happyfox.com/tickets/