



SECP3723
SYSTEM DEVELOPMENT TECHNOLOGY
Faculty of Computing
2023/2024 SESSION

Mini Project Report
ABC Car Rental System

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1. System Introduction

1.1 Overview

ABC Car Rental System is mainly the system where customers can rent a car easily by opening the system and choosing the car they want by looking at the vehicle details. Additionally, they also get the opportunity to manage their booking easily. This system is far more beneficial than the old system where customers need to contact the car rental staff to manage their booking. They can use the system anytime, the system is 24 hours on service which is flexible for car rental customers. Moreover, this system is also safe for customers where their details will be stored safely.

For admins who need to manage the booking, it is also convenient for them as the system has an auto-approve function that doesn't need them to check the booking record. They also can see the sales summary on the dashboard which helps them to count total sales and others.

1.2 Purpose

The purpose of the ABC Car Rental System is to provide customers with a convenient and flexible platform for renting cars. By allowing customers to easily access vehicle details and manage their bookings at any time, the system eliminates the need for direct contact with car rental staff. For administrators, the system streamlines the booking process with an auto-approve function and provides a sales summary on the dashboard for efficient tracking of total sales. Overall, the system aims to enhance the rental experience for both customers and administrators. Additionally, the purpose of the ABC Car Rental System includes the development of a high-security framework that ensures the protection of user credentials from malicious activities, enhancing the overall trust and confidence of users in the system.

1.3 Scope

The scope of the ABC Car Rental System primarily focuses on providing a user-friendly and efficient platform for customers to rent cars. It emphasizes features such as easy access to vehicle details, convenient booking management, and 24/7 availability. The system also caters to the needs of administrators by automating the approval process and offering a sales summary for effective tracking. While the system aims to enhance the car rental experience, it does not extend to other aspects beyond the rental process, such as vehicle maintenance or customer support beyond booking management.

1.4 Definitions, Acronyms and Abbreviations

1. **Car Rental System:**
A software application that facilitates the process of renting vehicles to customers by providing features such as vehicle selection, booking management, and payment processing.
2. **Vehicle Details:**
Information about a specific car available for rent, including its make, model, year, mileage, features, and any other relevant specifications.
3. **Booking Management:**
The process of handling and organizing customer reservations, including checking availability, confirming bookings, managing modifications or cancellations, and generating rental agreements.
4. **Auto-approve:**
Refers to the automatic approval feature in the system that allows bookings to be approved without manual intervention from administrators.
5. **Dashboard:**
A visual interface that provides an overview of important information and key performance indicators, allowing administrators to monitor and analyze data at a glance.
6. **Malicious:** Refers to activities or intentions that are harmful, malicious, or with ill intent, such as unauthorized access, data breaches, or attempts to compromise the security of the system.

2. System Design

2.1 Use Case

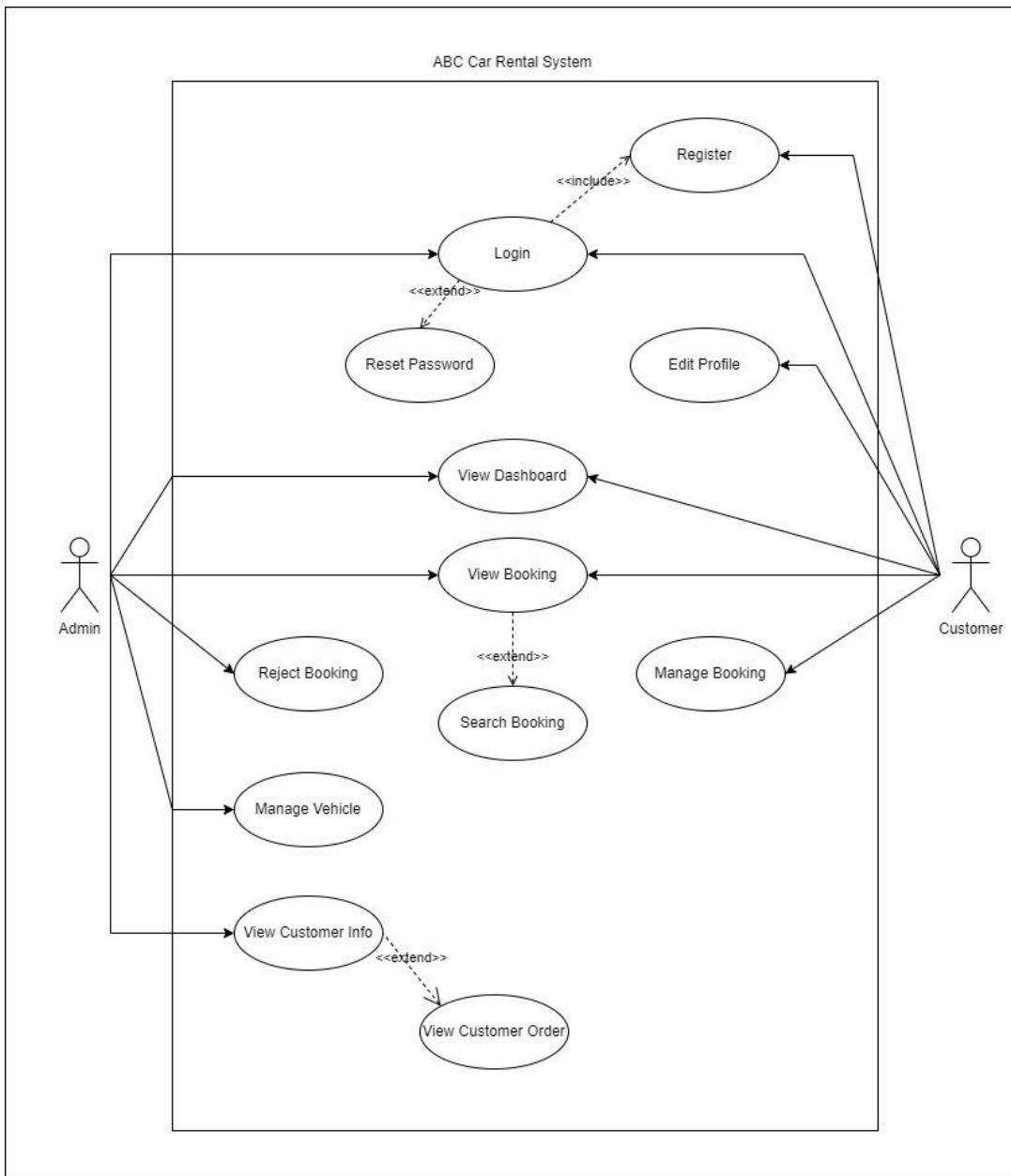


Figure 2.1 - Usecase Diagram ABC Rental Car System

2.2 Conceptual Entity Relationship Diagram (ERD)

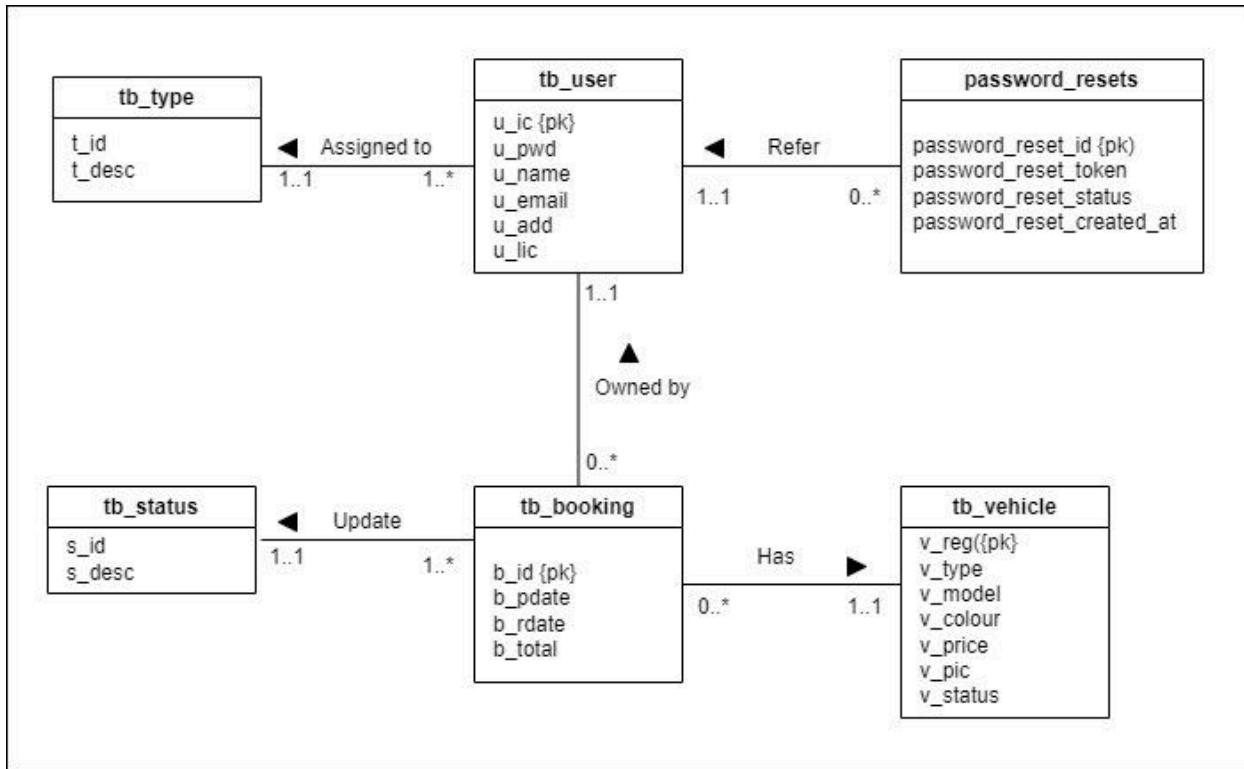


Figure 2.2 - Conceptual ERD for ABC Rental Car System

Figure 2.1 presents the use case diagram I constructed based on the existing physical ERD and the system. This diagram effectively illustrates the interactions between use cases within the system. By visually representing the relationships and dependencies between various use cases, it provides an overview of how different functionalities and user actions are interconnected.

Additionally, Figure 2.2 showcases the conceptual ERD I derived from the underlying physical ERD. This conceptual representation captures the relationships and multiplicities among all entities involved. By incorporating these relationships into the ERD, a comprehensive understanding of the system's functionality and data flow is achieved.

Combining the use case diagram and the conceptual ERD allows for a holistic view of the system, as it illustrates both the high-level interactions between use cases and the underlying relationships among the entities. This integrated approach aids in identifying dependencies, optimizing system design, and ensuring the successful implementation of the desired functionality.

3. Development Software, Language, Technology and Tools

Development Software:

1. Sublime Text: A text editor used for writing and editing code.

<https://www.sublimetext.com/>

Technologies and Languages:

1. HTML: Used for structuring the email content.

2. CSS: Used for styling the email layout and appearance.

3. JavaScript: Used for adding interactivity to the email, if applicable.

4. PHP: Used for server-side scripting and handling email sending functionality.

5. XAMPP: A local server package that includes Apache, MySQL, and PHP, used for local development and testing.

<https://www.apachefriends.org/>

6. 00webhost: A web hosting service used for hosting the website and PHP scripts.

<https://www.000webhost.com/>

Tools and Libraries:

1. Composer: A dependency management tool for PHP that is used to install and manage PHPMailer and its dependencies.

<https://getcomposer.org/doc/03-cli.md>

4. Database Design

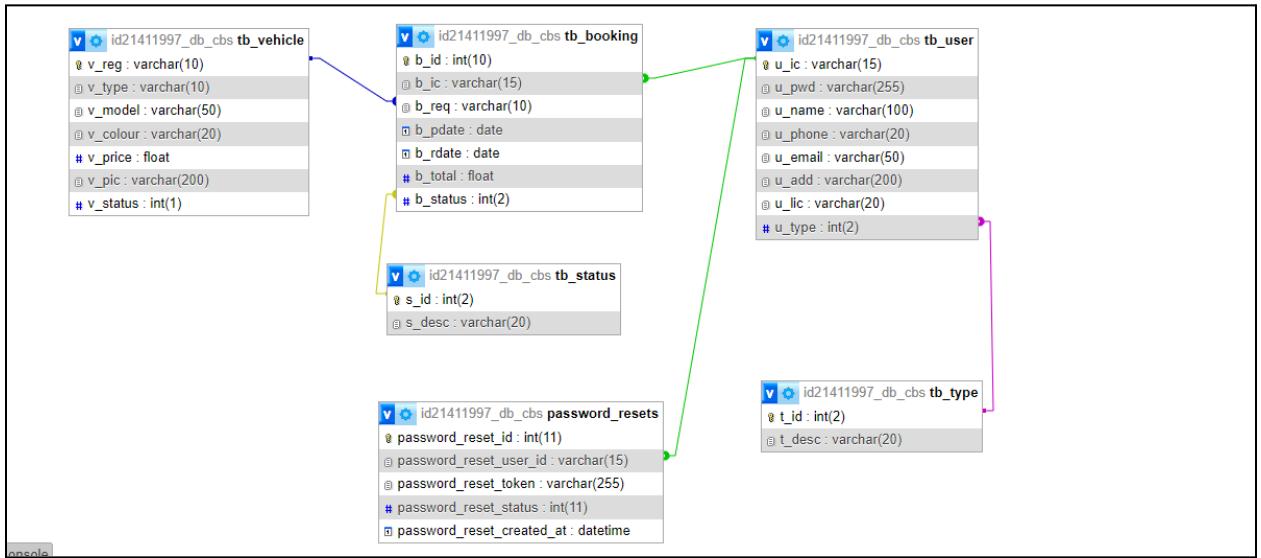


Figure 4 - phpMyAdmin Screenshot

Based on figure 4, this is the physical ERD that I improved from the old version of ABC Rental Car that was created in class. I added password resets table to manage forgot password, add v_pic column in tb_vehicle to allow admin upload car image and include v_status in tb_vehicle to allow admin to see if the vehicle is deleted/inactive or available.

5. Development Steps

1. Requirement Analysis:

- Understand the project requirements and objectives based on the instruction given in e-learning.
- Gather and document functional and non-functional requirements.
- Clarify any ambiguities and seek additional information.

2. Design:

- Create a system architecture based on the requirements.
- Break down the system into smaller components.
- Define the data structures, algorithms, and interfaces.

3. Development:

- Set up the development environment, including the necessary software and tools.
- Write code based on the design specifications.
- Follow coding best practices and coding standards.
- Implement the desired features and functionality.

4. Testing:

- Develop and execute test cases to verify the correctness of the code.
- Perform unit testing to ensure individual components work as expected.
- Conduct integration testing to validate the interaction between different modules.
- Identify and fix any bugs or issues discovered during testing.

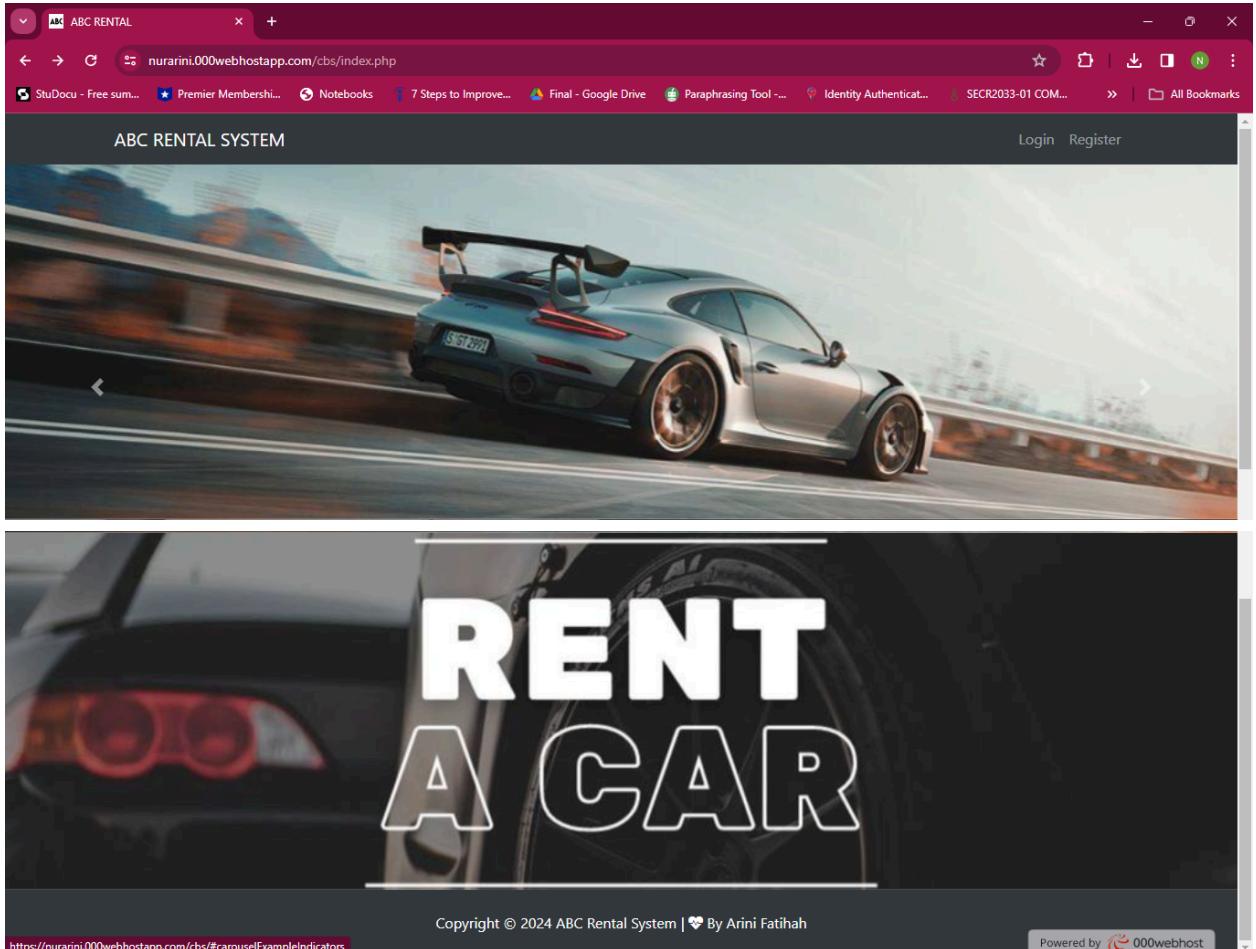
5. Deployment:

- Configure the necessary infrastructure, servers and databases.
- Package the system and its dependencies for deployment.
- Deploy the system to the webhost.
- Perform any required post-deployment tasks, database migrations and configuration updates.

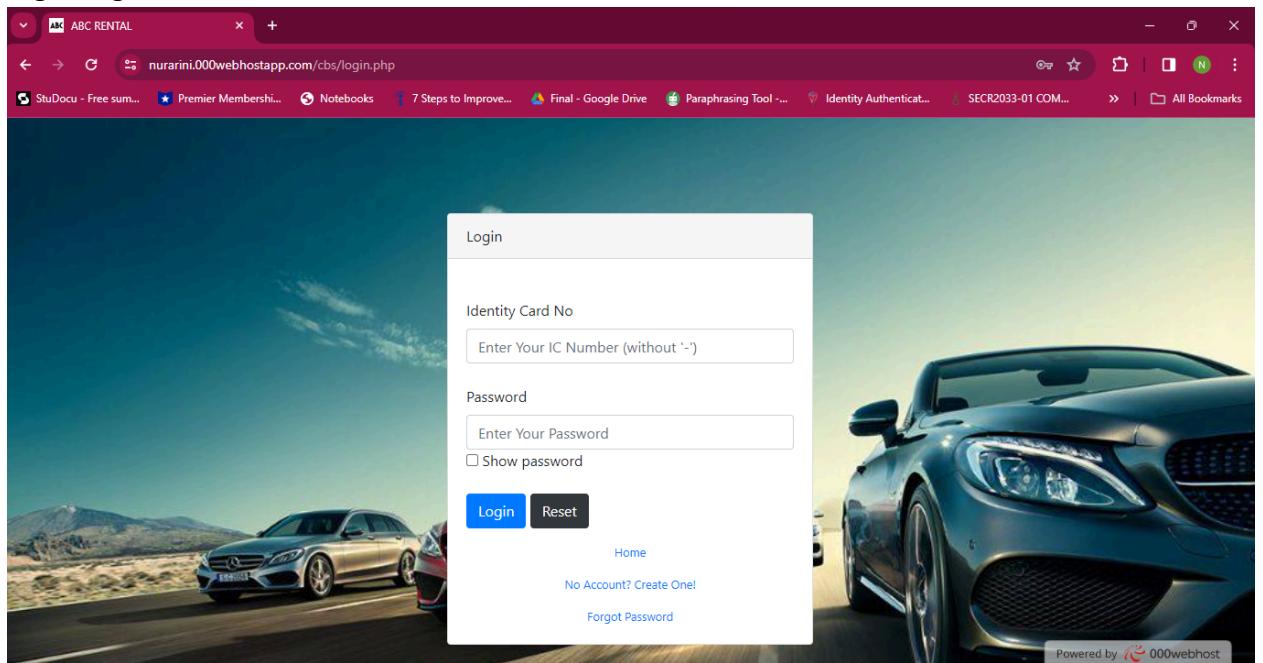
6. System Interface for All Users

6.1 Interface for both Admin and Customer

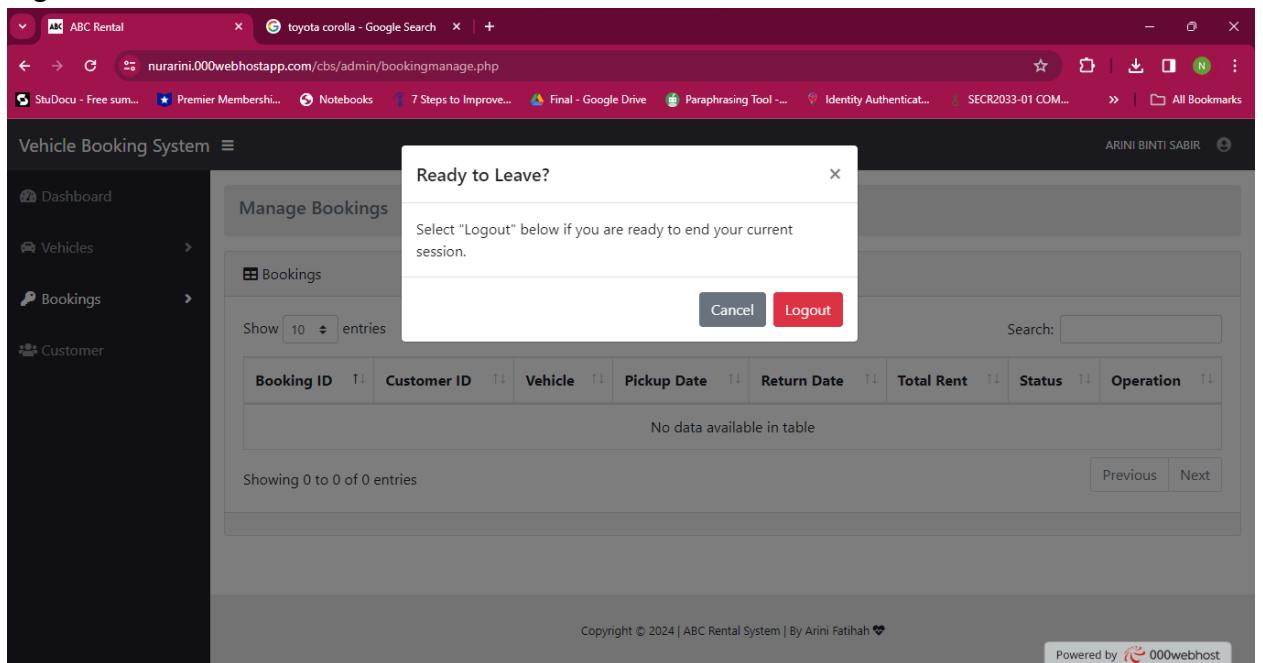
1. Home Page



2. Login Page



3. Logout Alert



4. Change Password

The screenshot shows a web browser window titled "ABC Rental" with the URL "nurarini.000webhostapp.com/cbs/admin/passwordreset.php". The browser's address bar also displays "nurarini.000webhostapp.com/cbs/admin/passwordreset.php". The page content is a "Change Password" form. On the left, there is a dark sidebar with navigation links: "Dashboard", "Vehicles", "Bookings", and "Customer". The main content area has a title "Change Password" and a sub-section "Change Password". It contains four input fields: "Old Password", "New Password", "Confirm New Password", and a "Submit" button. Each input field has a corresponding "Show password" checkbox. A watermark "Powered by 000webhost" is visible in the bottom right corner of the form area.

Change Password

Change Password

Old Password

Show password

New Password

Show password

Confirm New Password

Show password

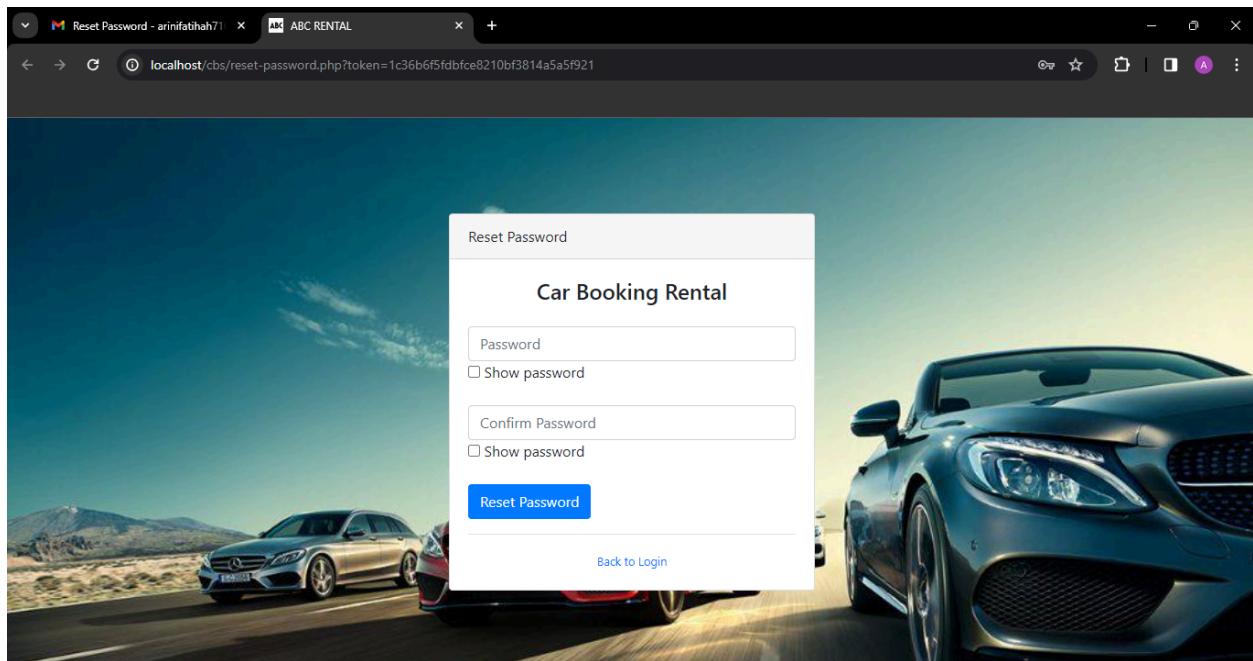
Submit

Powered by 000webhost

5. Forgot Password + email to reset

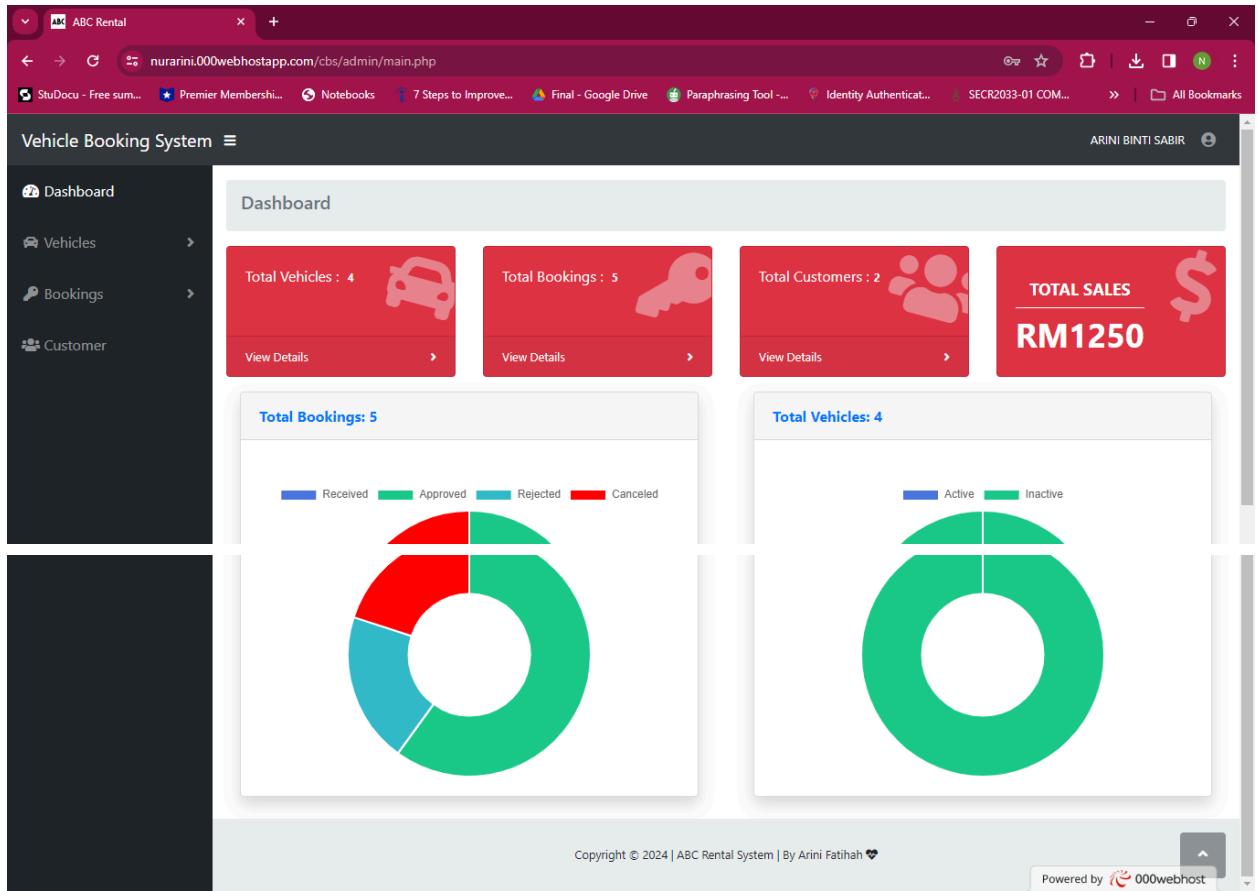
The top screenshot shows a web browser window with the URL nurarin.000webhostapp.com/cbs/forgot-password.php. The page title is "Forgot Password". The main content is a form with a placeholder "Enter Email Address..." and a blue "Reset Password" button. Below the form are links for "Create an Account!" and "Already have an account? Login!". The background of the page features a blurred image of several cars driving on a road under a clear sky. The bottom screenshot shows a Gmail inbox with 1,514 messages. A single email from "ABC Car Rental" is selected, with the subject "Reset Password". The email body contains a message: "Please click the link below to reset your password." followed by a link: <http://localhost/cbs/reset-password.php?token=1c36b6f5fdbfce8210bf3814a5a5f921>.

6. Reset Password



6.1 Admin Interface

1. Admin Dashboard

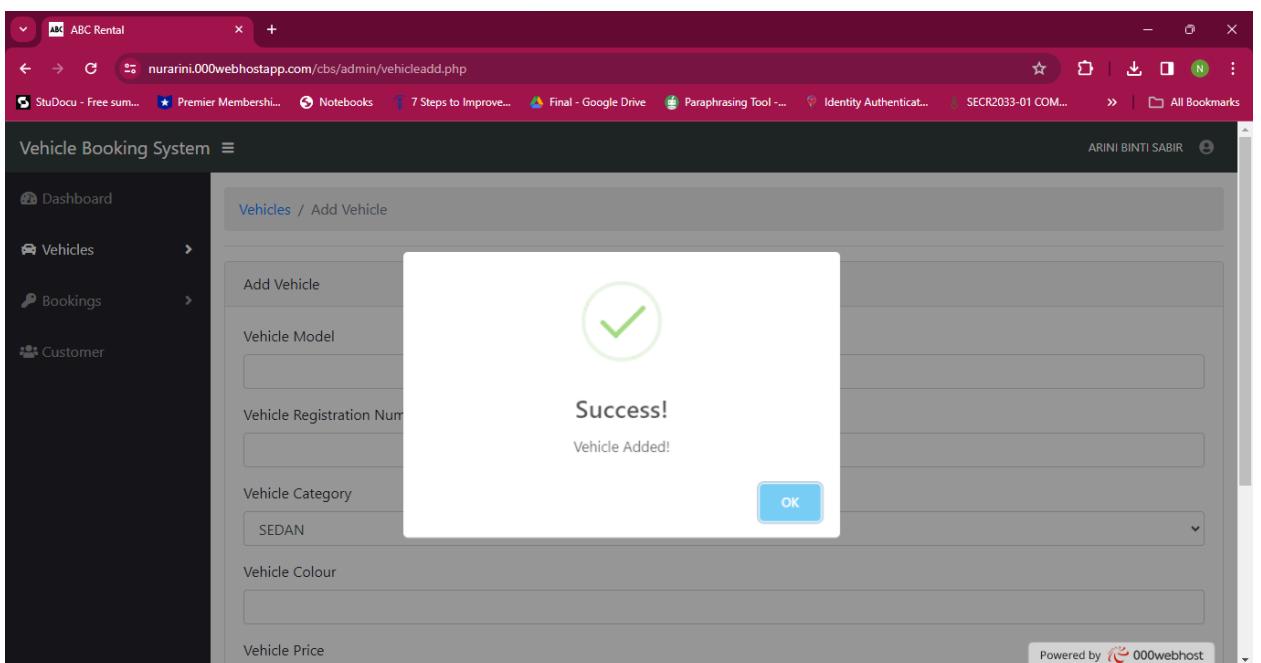


2. Add Vehicle + Alert

The screenshot shows the 'Add Vehicle' form in the Vehicle Booking System. The left sidebar has 'Vehicles' selected, with 'Add' highlighted. The main form fields include:

- Vehicle Model: (empty input field)
- Vehicle Registration Number: (empty input field)
- Vehicle Category: SEDAN (dropdown menu)
- Vehicle Colour: (empty input field)
- Vehicle Price: (empty input field)
- Vehicle Picture: Choose File (button) - No file chosen (text)
- Add Vehicle: (green button)

At the bottom right, there is a copyright notice: Copyright © 2024 | ABC Rental System | By Arini Fatihah ❤️ and a watermark: Powered by 000webhost.



3. View Vehicle List

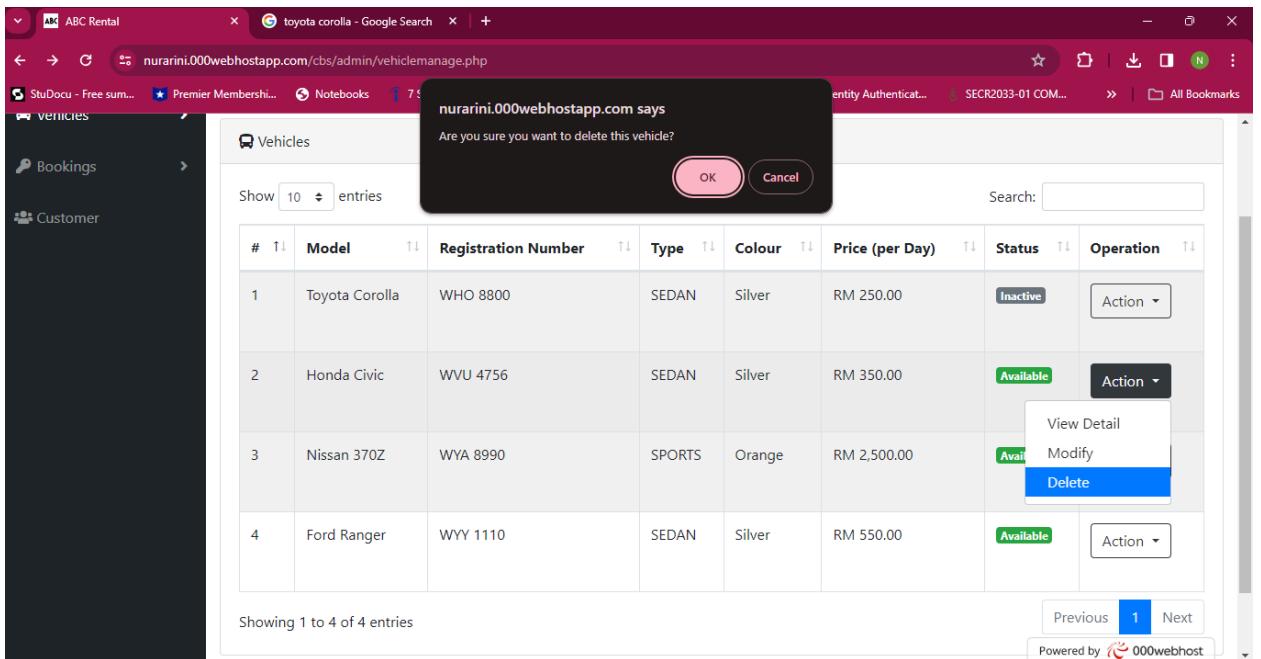
#	Model	Registration Number	Type	Colour	Price (per Day)	Status	Action
1	Toyota Corolla	WHO 8800	SEDAN	Silver	RM 250.00	Inactive	<button>View Detail</button>
2	Honda Civic	WVU 4756	SEDAN	Silver	RM 350.00	Available	<button>Action</button>
3	Nissan 370Z	WYA 8990	SPORTS	Orange	RM 2,500.00	Available	<button>Action</button>
4	Ford Ranger	WYY 1110	SEDAN	Silver	RM 550.00	Available	<button>Action</button>

Showing 1 to 4 of 4 entries

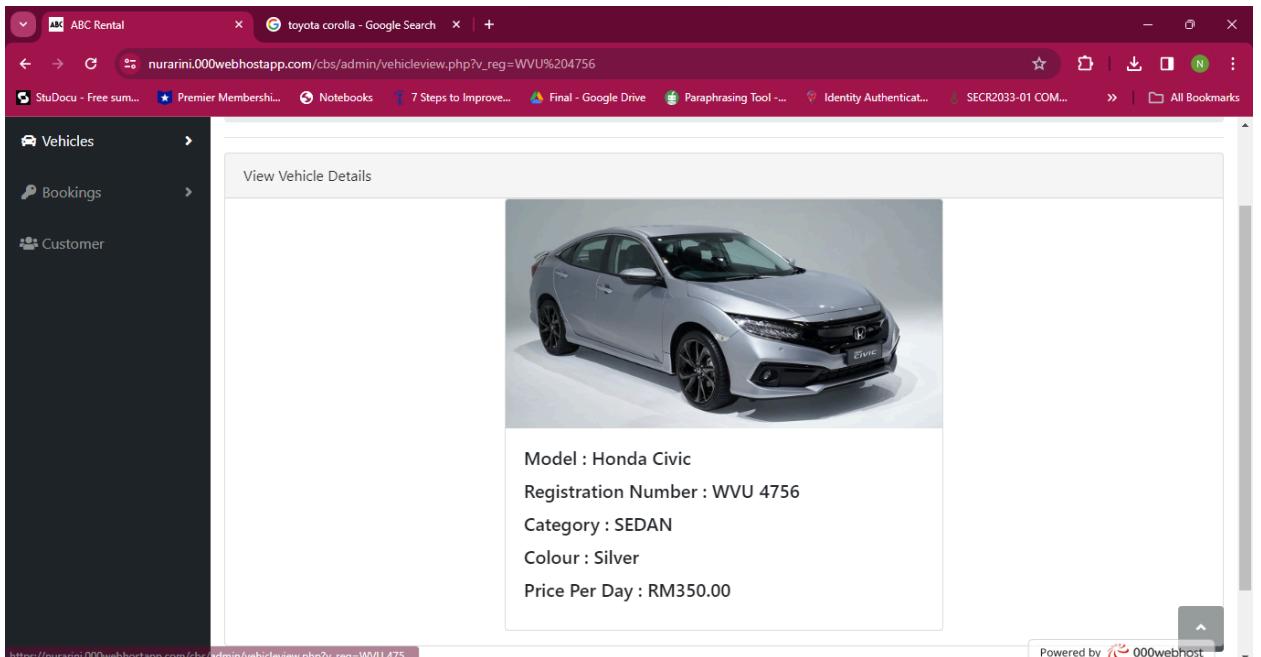
#	Model	Registration Number	Type	Colour	Price (per Day)	Status	Action
1	Toyota Corolla	WHO 8800	SEDAN	Silver	RM 250.00	Inactive	<button>Action</button>
2	Honda Civic	WVU 4756	SEDAN	Silver	RM 350.00	Available	<button>Action</button>
3	Nissan 370Z	WYA 8990	SPORTS	Orange	RM 2,500.00	Available	<div><button>View Detail</button><button>Modify</button><button>Delete</button></div>
4	Ford Ranger	WYY 1110	SEDAN	Silver	RM 550.00	Available	<button>Action</button>

Showing 1 to 4 of 4 entries

4. Delete Vehicle Alert



5. View Vehicle Details



6. Modify Vehicle +Alert

Screenshot of the ABC Rental Vehicle Booking System interface showing the 'Update Vehicle' form.

The URL in the browser is nurarini.000webhostapp.com/cbs/admin/vehiclemodify.php?v_reg=WYY%201110.

The page title is 'Vehicle Booking System' and the user is logged in as 'ARINI BINTI SABIR'.

The left sidebar menu includes:

- Dashboard
- Vehicles
 - My Vehicles:
 - Add
 - Manage
- Bookings
- Customer

The main content area shows the 'Update Vehicle' form with the following fields:

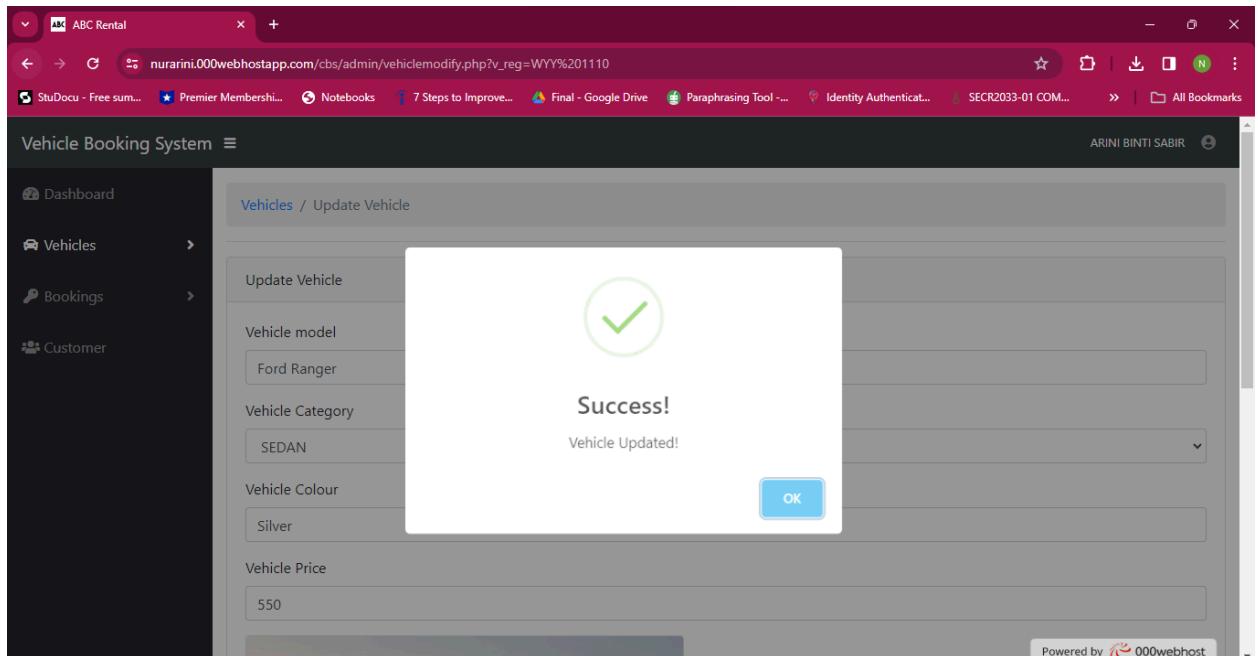
- Vehicle model: Ford Ranger
- Vehicle Category: SEDAN
- Vehicle Colour: Silver
- Vehicle Price: 550

A thumbnail image of a silver Ford Ranger pickup truck is displayed below the form.

The 'Vehicle Picture' section contains a button labeled 'Choose File' with the message 'No file chosen'.

A green 'Update Vehicle' button is located at the bottom of the form.

At the bottom right, it says 'Powered by 000webhost'.



7. View List of Current Booking

The screenshot shows a web browser window titled "ABC Rental" with the URL "nurarini.000webhostapp.com/cbs/admin/bookingmanage.php?b_id=58&action=reject". The page displays a table of booking details. The columns are: Booking ID, Customer ID, Vehicle, Pickup Date, Return Date, Total Rent, Status, and Operation. There are five entries in the table:

Booking ID	Customer ID	Vehicle	Pickup Date	Return Date	Total Rent	Status	Operation
54	970202034567	Honda Civic	2024-01-26	2024-01-27	RM350.00	Approved	Action
57	031002030560	Honda Civic	2024-02-02	2024-02-03	RM350.00	Canceled	Action
58	031002030560	Nissan 370Z	2024-01-27	2024-01-28	RM2,500.00	Rejected	Action
59	031002030560	Ford Ranger	2024-01-26	2024-01-27	RM550.00	Approved	Action
60	031002030560	Honda Civic	2024-02-09	2024-02-10	RM350.00	Approved	Action

Showing 1 to 5 of 5 entries

8. View Booking Details

The screenshot shows a web browser window titled "ABC Rental" with the URL "nurarini.000webhostapp.com/cbs/admin/bookingdetail.php?id=54". The page displays a "Booking Details" form. The fields and their values are:

Booking ID	54
User ID	970202034567
User Name	AIRIL BIN FAHIM
Vehicle ID	WVU 4756
Vehicle Model	Honda Civic
Pickup Date	2024-01-26
Return Date	2024-01-27
Price per day	RM350.00
Total Price	RM350.00

9. View Past Booking

The screenshot shows a web browser window titled "ABC Rental" with the URL "nurarini.000webhostapp.com/cbs/admin/bookinghistory.php". The browser's address bar also displays "nurarini.000webhostapp.com/cbs/admin/bookinghistory.php". The page header "Vehicle Booking System" is visible, along with a user profile "ARINI BINTI SABIR". On the left, a sidebar menu includes "Dashboard", "Vehicles", "Bookings" (which is currently selected), and "Customer". The main content area is titled "Bookings History" and contains a table header for "Bookings" with columns: Booking ID, Customer ID, Vehicle, Pickup Date, Return Date, Total Rent, Status, and Operation. Below the table, a message says "No data available in table". At the bottom, it shows "Showing 0 to 0 of 0 entries" and "Powered by 000webhost".

10. View Customer List + Customer Order

The screenshot displays two pages of the ABC Rental application, both titled "Customer".

Customer List Page:

- URL:** nurarini.000webhostapp.com/cbs/admin/customer.php
- Table Headers:** Customer IC, Customer Name, Customer License, Customer Phone, Customer Email, Customer Address, Customer Order.
- Data:**

031002030560	FATIHAH BINTI AZMAN	98765436	0122222222	arinifatihah710@gmail.com	Lot 27B Lorong Bunga Tanjung 3/1, Senawang Industrial Park,	<button>View Order</button>
970202034567	AIRIL BIN FAHIM	1254768	0189078654	airil@gmail.com	710, Jalan Cengal 16/1 Taman Ampangan, 70400 Seremban, Negeri Sembilan	<button>View Order</button>
- Page Navigation:** Showing 1 to 2 of 2 entries, with Previous and Next buttons.

Customer Order Page:

- URL:** nurarini.000webhostapp.com/cbs/admin/customerorder.php?id=031002030560
- Table Headers:** Booking ID, Vehicle, Pickup Date, Return Date, Total Rent, Status.
- Data:**

57	Honda Civic	2024-02-02	2024-02-03	RM 350.00	Canceled
58	Nissan 370Z	2024-01-27	2024-01-28	RM 2,500.00	Rejected
59	Ford Ranger	2024-01-26	2024-01-27	RM 550.00	Approved
60	Honda Civic	2024-02-09	2024-02-10	RM 350.00	Approved
- Page Navigation:** Showing 1 to 4 of 4 entries, with Previous and Next buttons.

6.2 Customer Interface

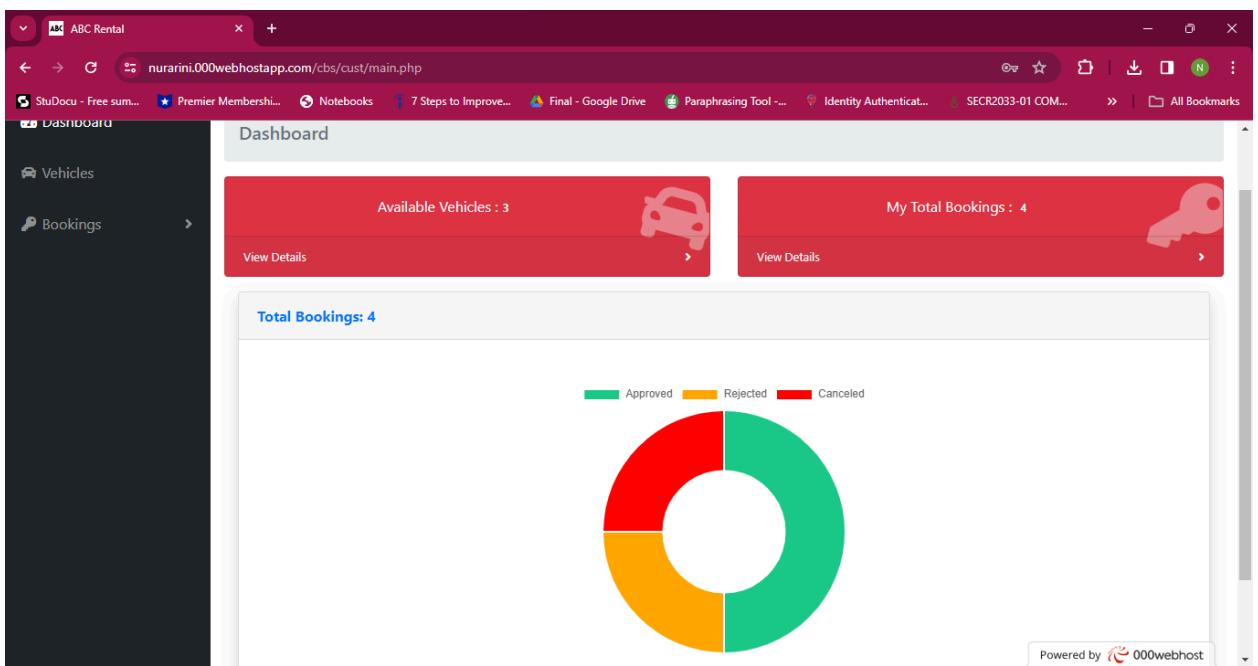
1. Register

The screenshot shows a web browser window with the title bar "ABC RENTAL" and the URL "nuraini.000webhostapp.com/cbs/register.php". The page features a background image of a blue Mercedes-Benz car driving on a road. The main content is a form titled "Create An Account With Us". The form fields include:

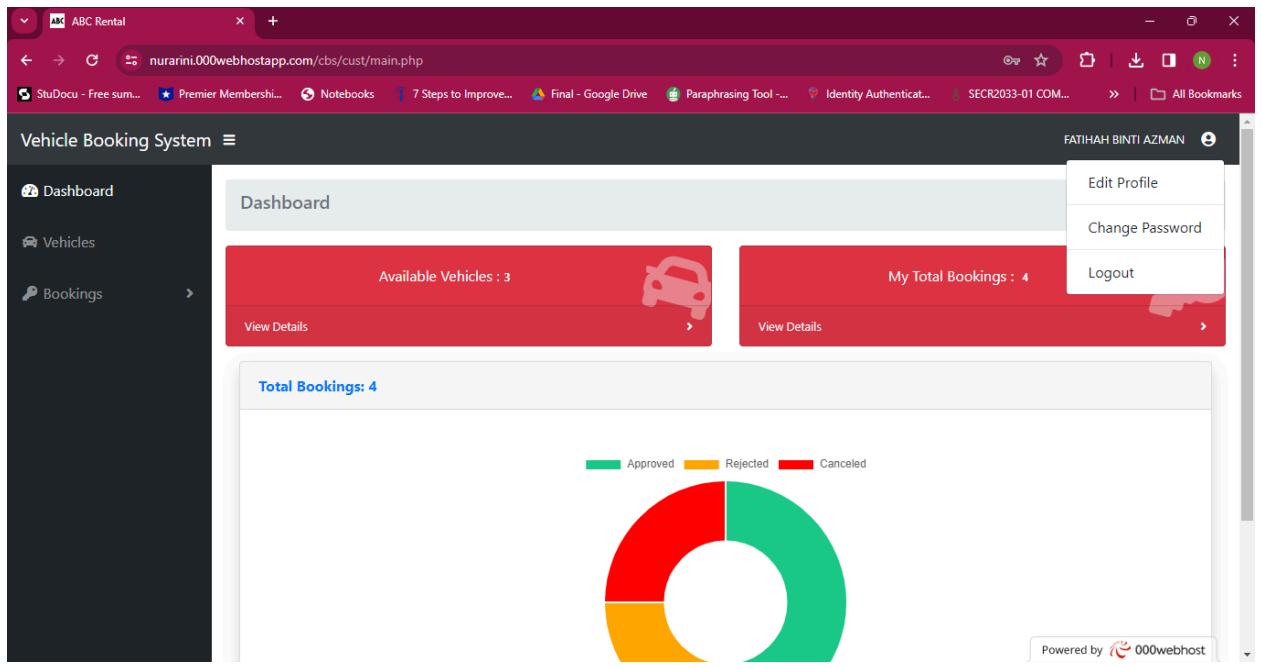
- Identity Card No: 031102050390
- License No: 12345678
- Full Name: ARINI BINTI SABIR
- Password: @Admin123
- Confirm Password: @Admin123
- Show password checkboxes (checked)
- Phone Number: 01123305904
- Email address: arinifatiyah710@gmail.com
- Address: Lot 27B, Lorong Bunga Tanjung 3/1, Senawang Industrial Park,
- A "Create Account" button at the bottom left.

At the bottom center, there are links for "Home" and "Already have an account? Login". The bottom right corner shows the "Powered by 000webhost" logo.

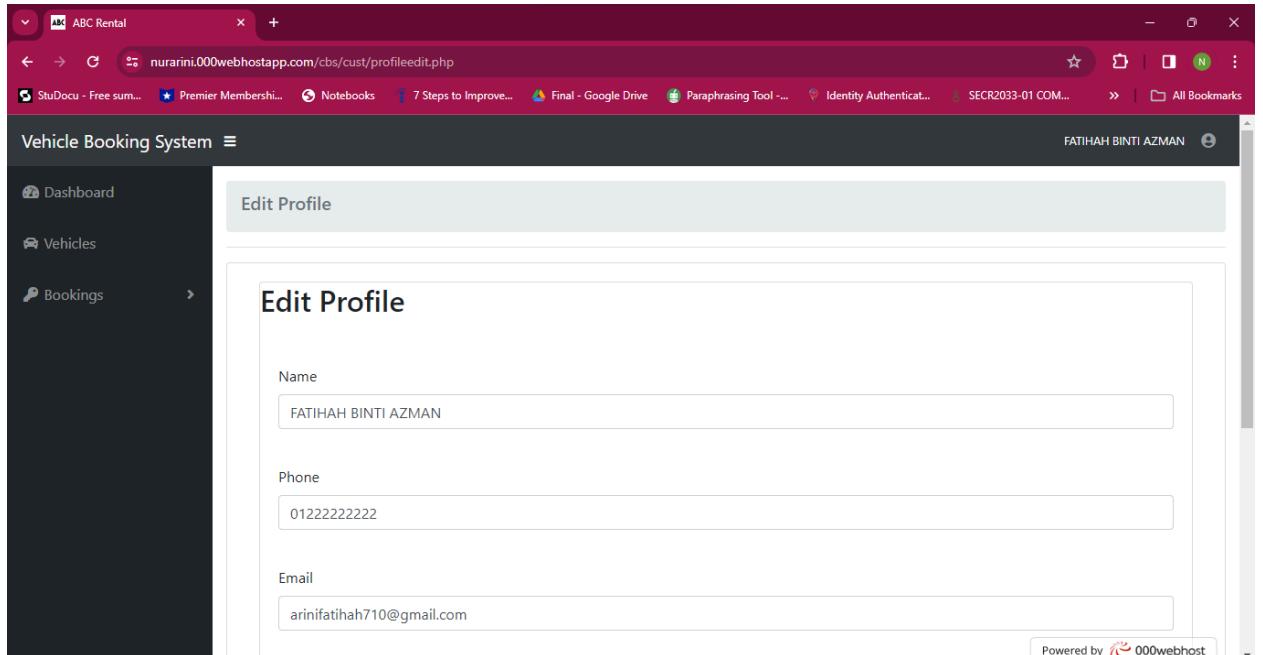
2. Customer Dashboard



3. Edit Profile



The screenshot shows the Vehicle Booking System dashboard. On the left, a sidebar menu includes 'Dashboard', 'Vehicles', and 'Bookings'. The main area displays a 'Dashboard' section with two cards: 'Available Vehicles : 3' (with a car icon) and 'My Total Bookings : 4' (with a car icon). A large circular donut chart titled 'Total Bookings: 4' indicates the status of bookings: Approved (green), Rejected (yellow), and Canceled (red). The legend below the chart shows green for Approved, yellow for Rejected, and red for Canceled.



The screenshot shows the 'Edit Profile' page. The top navigation bar and sidebar are identical to the dashboard. The main content area is titled 'Edit Profile' and contains three input fields: 'Name' (FATIHAH BINTI AZMAN), 'Phone' (0122222222), and 'Email' (arinifatiyah710@gmail.com).

4. View List of available vehicles

The screenshot shows a web-based vehicle booking system. The left sidebar has three options: Dashboard, Vehicles (selected), and Bookings. The main content area is titled 'Vehicles' and displays a table of three vehicles. The columns are: #, Model, Registration Number, Type, Colour, Price (per Day), Status, and Operation. The first vehicle is a Honda Civic with registration WUW 4756, type SEDAN, silver colour, RM 350.00 price, and available status. The second vehicle is a Nissan 370Z with registration WYA 8990, type SPORTS, orange colour, RM 2,500.00 price, and available status. The third vehicle is a Ford Ranger with registration WYY 1110, type SEDAN, silver colour, RM 550.00 price, and available status. An 'Action' button is present for each row, with a dropdown menu showing 'View Detail'.

5. View Vehicle Details

The screenshot shows the 'View Vehicle Details' page for a Nissan 370Z. The left sidebar shows 'Vehicles' (selected) and 'Bookings'. The main content area has a title 'View Vehicle Details' and features a large image of a yellow Nissan 370Z. Below the image, the vehicle's details are listed: Model : Nissan 370Z, Registration Number : WYA 8990, Category : SPORTS, Colour : Orange, and Price Per Day : RM2,500.00.

6. Add booking

The screenshot shows a web browser window for 'ABC Rental' at the URL nurarini.000webhostapp.com/cbs/cust/bookingadd.php. The page title is 'Vehicle Booking System'. On the left, there's a sidebar with 'Dashboard', 'Vehicles', and 'Bookings' sections. Under 'Bookings', there are 'My Bookings:', 'Add', 'Manage', and 'History' options. The main content area is titled 'Manage Bookings / Add Booking' and contains a 'Confirm Booking' form. The 'Select Vehicle' field has 'Honda Civic,RM350' selected. Below it are fields for 'Pickup Date' (dd/mm/yyyy) and 'Return Date' (dd/mm/yyyy). At the bottom are 'Book' and 'Reset' buttons.

7. After Added booking

The screenshot shows a web browser window for 'ABC Rental' at the URL nurarini.000webhostapp.com/cbs/cust/bookingsuccess.php. A modal dialog box from 'nurarini.000webhostapp.com' says 'Email sent successfully.' with an 'OK' button. The main content area displays a message 'Thank You For Your Booking. Here's your booking details!' followed by a 'Booking Details' section. The details listed are: Customer ID: 031002030560, Booking ID: 61, Vehicle Registration Number: WVU 4756, Pickup Date: 2024-01-28, Return Date: 2024-01-29, Duration: 1, Status: Approved, and Total Price: 350. At the bottom, it says 'Check Your Email For Booking Confirmation!'

8. Email Notification (New Booking Confirmation)

The screenshot shows a Gmail inbox with 1,514 messages. A new email from "ABC Car Rental" is selected, with the subject "ABC RENTAL" and recipient "to me". The email was sent at 3:59PM (1 minute ago). The message content is as follows:

Dear Customer,

Your booking has been confirmed. Thank you for choosing our service. Here's your booking details!

Booking Details

Customer ID: 031002030560
Booking ID : 61
...
Vehicle Registration Number: WVU 4756
Pickup Date : 2024-02-02
Return Date : 2024-02-03
Total Price : 350

9. Manage Bookings

The screenshot shows a web browser window titled "ABC Rental" with the URL "nurarini.000webhostapp.com/cbs/cust/bookingview.php". The page is titled "Manage Bookings" and displays a table of bookings. The table has columns: Booking ID, Vehicle, Pickup Date, Return Date, Total Rent, Status, and Operation. Two entries are listed:

Booking ID	Vehicle	Pickup Date	Return Date	Total Rent	Status	Operation
59	Ford Ranger	2024-01-26	2024-01-27	RM 550.00	Approved	Action
60	Honda Civic	2024-02-09	2024-02-10	RM 350.00	Approved	Action

A context menu is open over the first entry (Booking ID 59), showing options: View Detail, Modify, and Cancel. The "Cancel" option is highlighted with a blue border.

10. Cancel Alert

The screenshot shows the same web browser window and page as the previous one. A confirmation dialog box is overlaid on the page, asking "Are you sure you want to cancel this booking?". The dialog has two buttons: "OK" and "Cancel". The "Cancel" button is highlighted with a blue border.

11. Modify Booking (will get email notification like add booking)

The screenshot shows a web browser window for 'ABC Rental' on the URL nurarini.000webhostapp.com/cbs/cust/bookingmodify.php?id=59. The page title is 'Vehicle Booking System'. On the left sidebar, there are links for 'Dashboard', 'Vehicles', and 'Bookings'. The main content area is titled 'Modify Form'. It contains fields for 'Select vehicle' (set to 'Honda Civic, RM350'), 'Select Pickup Date' (set to '26/01/2024'), and 'Select Return Date' (set to '27/01/2024'). At the bottom are 'Modify' and 'Reset' buttons. A footer note says 'Copyright © 2024 | ABC Rental System | By Arini Fatihah ❤️'. The status bar indicates the page is 'Powered by 000webhost'.

12. Alert if vehicle not available at selected date

The screenshot shows a web browser window for 'ABC Rental' on the URL nurarini.000webhostapp.com/cbs/cust/bookingadd.php. The page title is 'Vehicle Booking System'. The sidebar has 'Dashboard', 'Vehicles', and 'Bookings'. The main content is 'Manage Bookings / Add Bookings' and 'Confirm Booking'. It includes fields for 'Select Vehicle' (set to 'Honda Civic,RM350'), 'Pickup Date' (set to 'dd/mm/yyyy'), and 'Return Date' (set to 'dd/mm/yyyy'). At the bottom are 'Book' and 'Reset' buttons. A black alert dialog box from 'nurarini.000webhostapp.com' says 'The chosen vehicle is not available on the selected dates.' with an 'OK' button. The status bar shows the page is 'Powered by 000webhost'.

13. View Past Bookings (Includes rejected,canceled)

The screenshot shows a web-based vehicle booking system interface. The left sidebar has navigation links: Dashboard, Vehicles, and Bookings (which is currently selected). The main content area is titled 'Bookings History' and contains a table of past bookings. The table columns are: Booking ID, Vehicle, Pickup Date, Return Date, Total Rent, Status, and Operation. There are two entries:

Booking ID	Vehicle	Pickup Date	Return Date	Total Rent	Status	Operation
57	Honda Civic	2024-02-02	2024-02-03	RM 350.00	Canceled	Action
58	Nissan 370Z	2024-01-27	2024-01-28	RM 2,500.00	Rejected	Action

Below the table, it says 'Showing 1 to 2 of 2 entries'. At the bottom right, there are buttons for 'Previous' (with page number 1), 'Next', and 'Powered by 000webhost'.

7. Localhost Setup

1. Install Sublime Text:

- Download and install Sublime Text from the official website (<https://www.sublimetext.com/>)
- Follow the installation instructions provided on the website.
- Once installed, open Sublime Text to start using it as your code editor.

2. Install XAMPP:

- Download XAMPP from the official website (<https://www.apachefriends.org/index.html>)
- Choose the windows version for my operating system.
- Run the installer and follow the on-screen instructions to complete the installation.

3. Start the XAMPP Server:

- Launch XAMPP from the installed location ("C:\xampp\xampp-control.exe" on Windows)
- Start the Apache and MySQL modules by clicking the "Start" button next to each module.
- Verify that both modules are running by checking the corresponding status indicators.

4. Configure Document Root:

- Open the XAMPP Control Panel and click on the "Explorer" button.
- The explorer window opens, navigate to the "htdocs" directory ("C:\xampp\htdocs").
- Create a new folder(cbs) for my mini project inside the "htdocs" directory.
- Place my project files, including HTML, PHP, CSS, and JavaScript, within this folder.

5. Access myLocalhost:

- Open my web browser (Chrome)
- In the address bar, enter "localhost" or "127.0.0.1" to access the XAMPP server.
- To access my project, I append the folder name I created in the "htdocs" directory to the URL ("localhost/cbs").

6. Develop and Test:

- Open Sublime Text and navigate to my project folder.
- Write my code files using Sublime Text.
- Save the changes and refresh my browser to see the updated output.

8. URL

[ABC Car Rental System](#)

9. User Credentials

Admin

IC Number: 031102050390

Password: @Admin123

Staff

IC Number: 031003030560

Password: @cust123