



JUDE ARAIS

WEB DEVELOPER

CONTACT

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Mandaue City, Cebu, Philippines

[arisee.vercel.app](#)

EDUCATION

2021 - 2022
Cebu Technological University
BS in Information Technology

2017 - 2019
University of Cebu
Science, Technology,
Mathematics, and Engineering

EXPERTISE

React JS	EJS
Typescript	Express JS
Next JS	PostgreSQL
Tailwind CSS	Git
DaisyUI	Github
Node JS	Vercel

PROJECTS

Weather App
[Live URL](#) | [Github URL](#)

Arise Portfolio
[Live URL](#) | [Github URL](#)

PROFILE

Versatile individual with a strong foundation in creating dynamic, responsive, engaging and user-friendly web applications with an emphasis on intuitive design and seamless functionality. Proficient in leveraging cutting-edge technology and frameworks to deliver high-quality web solutions, including React.js, Next.js, and Tailwind CSS.

A detail-oriented approach is a hallmark of my skills, demonstrated by my ability to design and deploy functional websites. I bring a strong commitment to continuous learning, problem-solving, and enhancing user experience through innovative web development practices. Seeking a web developer position to leverage my skills in a dynamic and growth-oriented environment.

WORK EXPERIENCE

Workforce Specialist

Metrics Call Services

- Conducting real-time monitoring of call queues to make immediate adjustments to staffing levels, if necessary, to meet service level targets.
- Analyzing historical call data and agent performance to identify trends, patterns, and areas for improvement.
- Developing and maintaining dashboards and reports to provide management with insights into call center performance, including service level and attrition rate.
- Utilized Google Sheets and Microsoft Excel for data analysis and reporting.

Executive Assistant

Aravaipa Running

- Created and updated website content using WordPress to ensure accurate and current information.
- Designed eye-catching posters using Canva to enhance promotional materials.
- Prepared high-level presentations and reports to facilitate informed decision-making.

Customer Service Representative

Metrics Call Services

- Utilized e-commerce CRM systems such as Konnektive and Sticky.io to access customer information and process orders.
- Managed customer orders from placement to fulfillment, providing a seamless ordering experience.
- Proactively identified opportunities for process improvement, contributing to enhanced efficiency and customer service quality.