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In its pursuit of performance excellence, DOST-IX strives to continuously enhance not only the scope and quality of its programs and services but also places importance on the continuous improvement of its quality management system. Recognizing that the efficacy of an organization's programs and services hinges on the success of its QMS, DOST-IX works towards optimizing its relevance, suitability, adequacy, and overall effectiveness.

To identify opportunities for continual improvement, DOST-IX conducts thorough analysis and evaluation of various processes and services. Additionally, outputs from comprehensive management reviews are meticulously reviewed to identify areas of potential improvement. Inputs from customers, other interested parties, and DOST-IX employees are also taken into account during this assessment.

Prepared by:	Approved by:
 Quality Management Representative	 Regional Director