	DEPARTMENT OF SCIENCE AND TECHNOLOGY DOST Regional Office No. IX	DOCUMENT CODE	QM-DOST IX 04-01
	QUALITY MANUAL	REVISION NUMBER	3
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SECTION	CONTEXT OF THE ORGANIZATION	EFFECTIVITY DATE	01 July 2023
SUBJECT	GENERAL REQUIREMENTS		



For almost a decade now, the DOST Regional Office No. IX has successfully established, documented, implemented, and maintained a quality management system. *This system has enabled the office to provide better services to the public. Driven by a commitment to performance excellence, DOST IX continually strives to improve its processes and quality management system. As part of this effort, the office has undertaken the initiative to transition and upgrade its QMS certification to the ISO 9001:2015 version.*

During its Strategic and Operational Planning, DOST-IX has identified internal and external issues that are relevant to its purpose and its strategic direction. It has also identified the processes needed for its QMS and its application throughout the organization. The sequence and interaction of these processes, as well as the criteria and methods *required* to ensure *their* effectiveness *in* operation and control, *have been thoroughly* discussed. Control parameters are put in place.

The organization, through its Top Management, ensures that processes within the scope of the QMS are monitored, measured, and analyzed. *Any actions necessary to achieve planned results and ensure continual improvement of these processes are implemented. Adequate resources and information are provided to facilitate the successful execution of these activities.*

REFERENCE

- ISO 9001:2015 QMS Requirements

Prepared by:	Approved by:
 Quality Management Representative	 Regional Director