

DOST Regional Office No. IX































DOST IX-QMS F09
Revision 3
04-01-14

THIS QUESTIONNAIRE AIMS TO SOLICIT YOUR HONEST ASSESSMENT OF OUR S&T INTERVENTION SERVICES.

PLEASE TAKE A MINUTE IN FILING UP THIS FORM AND HELP US SERVE YOU BETTER

Please rate the following attributes by checking / your response on the box of the corresponding rating scale:

HOW WOULD YOU RATE OUR S&T INFORMATION SERVICES?

RATING SCALE	
ATTRIBUTES	<div>  Outstanding </div> <div> 5  Very Satisfactory </div> <div> 4  Satisfactory </div> <div> 3  Unsatisfactory </div> <div> 2  Poor </div> <div> 1 </div>
Relevance of Library collections	<div>  Outstanding </div> <div> 5  Very Satisfactory </div> <div> 4  Satisfactory </div> <div> 3  Unsatisfactory </div> <div> 2  Poor </div> <div> 1 </div>
Rate of retrieval of Library materials	<div>  Outstanding </div> <div> 5  Very Satisfactory </div> <div> 4  Satisfactory </div> <div> 3  Unsatisfactory </div> <div> 2  Poor </div> <div> 1 </div>
Conduciveness of Library Facilities	<div>  Outstanding </div> <div> 5  Very Satisfactory </div> <div> 4  Satisfactory </div> <div> 3  Unsatisfactory </div> <div> 2  Poor </div> <div> 1 </div>
Attitude of staff attending your needs	<div>  Outstanding </div> <div> 5  Very Satisfactory </div> <div> 4  Satisfactory </div> <div> 3  Unsatisfactory </div> <div> 2  Poor </div> <div> 1 </div>
OVER-ALL SATISFACTION	<div>  Outstanding </div> <div> 5  Very Satisfactory </div> <div> 4  Satisfactory </div> <div> 3  Unsatisfactory </div> <div> 2  Poor </div> <div> 1 </div>

PLEASE INDICATE OTHER IMPORTANT ATTRIBUTE/S WHICH YOU THINK IS IMPORTANT TO YOUR NEEDS.

PLEASE INDICATE OTHER IMPORTANT LIBRARY MATERIAL/S AND SPECIFIC TOPIC/S WHICH YOU MAY THINK USEFUL OR RELEVANT TO YOUR NEEDS.

This image shows a blank sheet of white paper with horizontal blue lines and vertical red margin lines. The lines are evenly spaced and cover the entire page, creating a template for writing or drawing. There are no markings, text, or illustrations on the page.

SIGNATURE: _____

NAME: _____

DATE: _____