



Director, Access & Reimbursement

About the company

Epikast is a technology company at the intersection of healthcare, technology, and customer support. Our mission is to redefine how biopharmaceutical companies engage with their most important stakeholders: patients, caregivers, and doctors.

We are a people business, and all “Epikasters” are at the core of our success. Together, we make a difference in the lives of patients worldwide.

We are a fast-growing company that operates in a diverse, cross-functional, and flexible environment. Delivering an unparalleled customer experience is a core part of our DNA, and our team consists of intellectually curious minds with a "can do" attitude that love what they do and enjoy being part of a highly collaborative team. We celebrate unconventional ideas and approaches, a patient-centric mindset, and a culture of excellence and continuous improvement.

If that sounds like something you'd like to be a part of, please consider joining our team!

The specific role

The Director of Access and Reimbursement works directly with VP of Patient Experience to create and execute specific programs across benefits verification, prior authorization, etc.

Location: US

Join us if you are excited to...

- ...design, build, and execute comprehensive and industry-leading BV and PA programs
- ...work hand-in-hand with the broader Epikast team to ensure that we deliver unparalleled service to our clients and to the patients we serve

What you'll bring to the team

- 5+ years of experience in patient call centers, and 1+ years of managing teams
- Deep understanding of the US access and reimbursement environment, including the overall payer and pharmacy landscape (e.g., buy & build, specialty pharmacies, etc.)
- Deep experience in the design of Benefits Verification and Prior Authorization programs
- A solutions-oriented mindset, with the ability to navigate and manage complexity and co-develop impactful processes and strategies
- Results-oriented work ethic and a positive attitude
- Excellent written/verbal communication skills and storytelling
- Ability to occasionally travel within the US and to Europe/Greece as needed
- BA/BS degree; PharmD and/or other advanced degrees an asset but not required

What's in it for you

- A competitive salary
- Comprehensive health insurance
- Career development stipend
- A great opportunity to grow and work with some of the most exceptional minds in the industry
- Being part of an environment that offers challenging goals, autonomy, and mentoring, creating unparalleled opportunities both for you and the team
- You will be part of a mission to ensure that patients receive the best possible support as they manage their disease

As part of our dedication to the diversity of our workforce, Epikast is committed to Equal Employment Opportunity without regard for race, color, national origin, ethnicity, disability, gender, sexual orientation, gender identity, or religion.

If you are interested, please send us your CV at careers@epikast.com.