

ITCS241 Database Management System Project 1 Grab Transport

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Overview



History

Grab Holdings Inc., is a Singaporean corporation known as "Grab," the founder of Grab transport. It is the creator of the Grab super-app, the food delivery app, and the digital mobile app. In addition to Cambodia, Indonesia, Myanmar, the Philippines, Thailand, Vietnam, and Singapore, Grab currently operates in these other countries as well. The largest technology startup in the region, it is Southeast Asia's first. Founded by Anthony Tan and Tan Hooi Ling in 2012 as the MyTeksi app and is only based in Malaysia only. It was expanded the next year as Grab Taxi.

In 2013, MyTeksi was renamed "GrabTaxi" and began spreading to additional countries in the area, including the Philippines, Singapore, and Thailand. A year later, GrabTaxi expanded into Vietnam and Indonesia, as well as introducing the personal automobile service GrabCar.

In 2015, GrabBike debuted in Vietnam and Indonesia, while GrabCar+ (later rebranded as GrabCar Premium) debuted in the Philippines. GrabBike allows passengers to select motorcycles/motorbikes as their preferred mode of transportation, whilst GrabCar+ allows users to ride in more high-end or luxury vehicles.

In 2016, The company was relaunched as "Grab", and it now offers automobile and document delivery services. In the same year, the firm developed a function in the app that allows drivers and riders to speak with one another.

In 2018, To fight with Indonesian rival Gojek, Grab launched GrabFood and also invested in digital payment provider OVO.

In 2019, Grab has announced the construction of a new corporate office in Singapore. The new headquarters, which is located in Queenstown's one-north business park, cost \$135 million and will be operational by the end of 2020.

During the 2020 Coronavirus outbreak, the company expanded GrabMart and GrabAssistant (on-demand concierge), while also providing \$40 million to relief efforts across Southeast Asia.

Grab Financial Group, the company's financial arm, raised \$300 million from Hanwha Asset Management in January 2021. The investment came on the heels of Grab and Singapore Telecommunications obtaining a digital banking license in Singapore.



Partnerships

Grab revealed plans to go public in April 2021 through a SPAC merger with Altimeter Growth Corp. for \$39.6 billion. It was the largest blank-check merger at the time, according to

reports. Emtek Group of Indonesia invested \$375 million in Grab's Indonesian business unit in July 2021 to increase digital adoption among small and medium-sized businesses in the nation. Grab will collaborate with McDonald's in Singapore in November 2021 to combine GrabExpress, GrabPay, and GrabRewards with the restaurant's online and in-store ordering. Following a SPAC with Altimeter Growth Corp, Grab debuted on Nasdaq in December 2021, with shares opening at \$13.06. Fuel shortages in Vietnam increased gasoline prices in March 2022, and numerous ride-hailing firms hiked their pricing to pass the higher cost on to customers. In the same month, Grab implemented a temporary driver fee in Singapore to assist its drivers in covering greater operational costs due to rising gasoline prices.

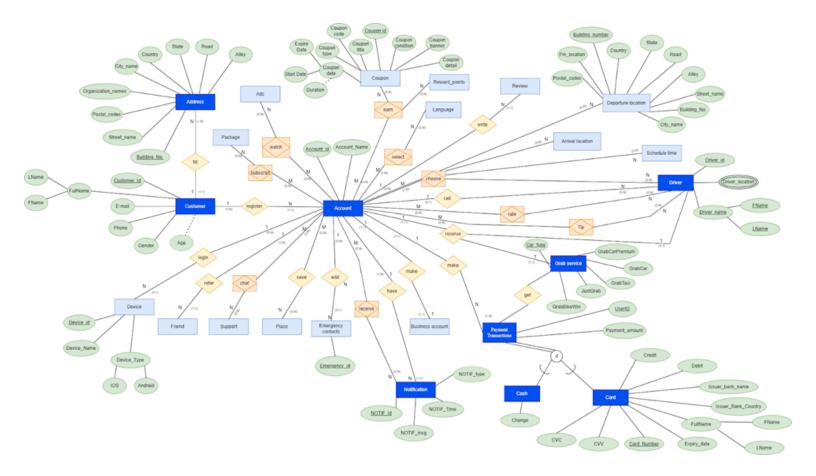
Goal

- Use tech for good in Southeast Asia.
- Achieving carbon neutrality by 2040
- doubling the number of marginalized individuals earning income on its platform by 2025

Vision

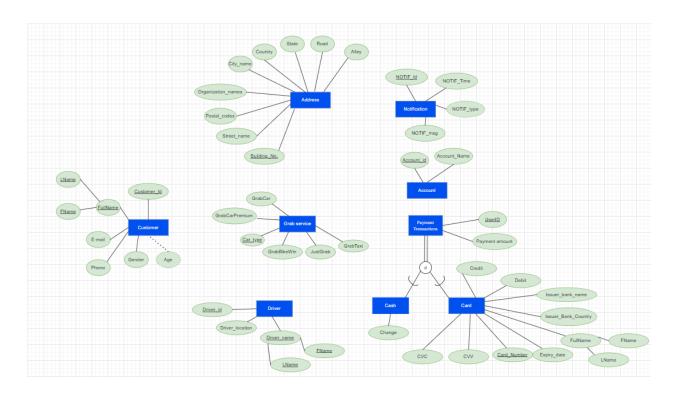
"The Grab vision encourages a future where Southeast Asians may access seamless mobility, on-demand food delivery, logistics, cashless payments, and financial services through a single smartphone app."

ER Diagram



8 Steps to transform ERD to relational schema

Step 1: Create a relation R for each regular entity type E.



Customer

					ㅠ	
<u>FNAME</u>	<u>LNAME</u>	E-mail	Phone	Gender	Age	i i

Address

Buidling_NO	Street_name	Postal_code	Organization_name	City_name	Country
State	Road	Alley			

Notification

|--|

Account

Account_id	Account_Name
Account_id	Account_Name

Driver

Driver_id	FName	LName	Driver_location
			_

Grab Service

Car_type Grabcar GrabCarPremium	GrabBikeWin	JustGrab	GrabTaxi	
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Payment transaction

<u>UserID</u>	Payment_Amount
---------------	----------------

Cash

Change

Card

Card_Number	Credit	Debit	Issuer_bank_name	Issuer_bank_country	Fname
Lname	Expiry_date	CVV	CVC		

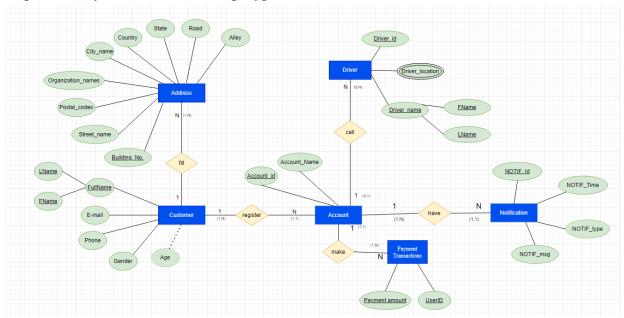
Step 2: Create a relation R for each weak entity type W

There is no weak entity.

Step 3: Binary 1: $1 \rightarrow \text{Relationship Type R}$

There is no 1:1 Relationship Type R

Step 4: Binary $1:N \rightarrow Relationship Type R$



Notification

NOTIF_id NO	NOTIF_Time	NOTIF_type	NOTIF_msg	AID
-------------	------------	------------	-----------	-----

Payment transactions

<u>UserID</u>	Payment amount	AID
---------------	----------------	-----

Address

Building_NO	Street_name	Postal_codes	Organization_na mes	City_name
Country	State	Road	Alley	CID

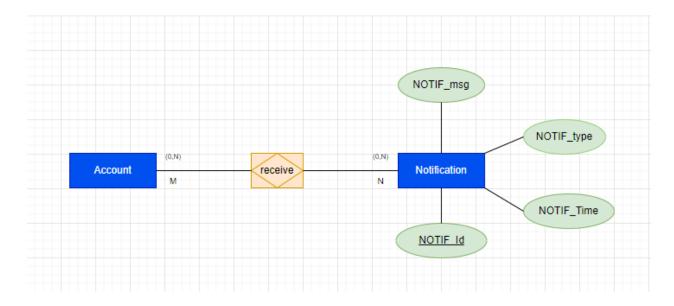
Account

Account_id	Account_Name	CID
------------	--------------	-----

Driver

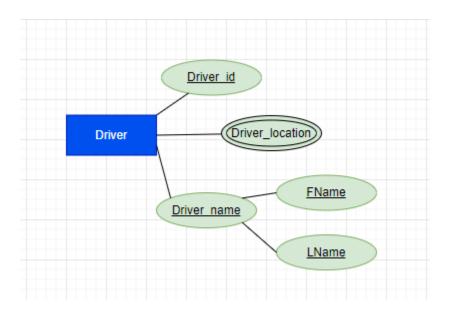
Diver id	<u>FName</u>	<u>LName</u>	Diver_location	AID

Step 5: Binary M:N → **Relationship Type R**



Receive

Step 6: Multi-Valued Attribute



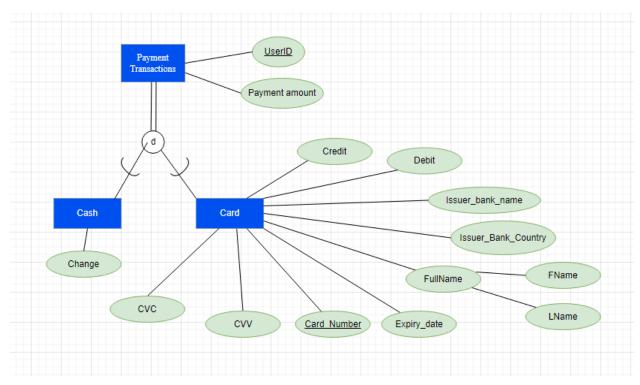
Driver

Driver id	Driver location	FNAME	LNAME
	_		

Step 7: N-ary Relationship

There is no N-ary Relationship.

Step 8: Transforming Specialization

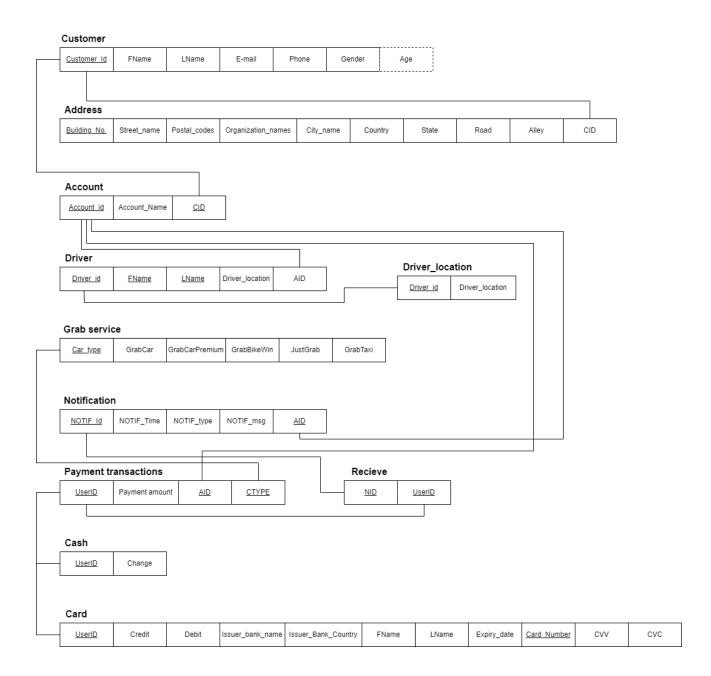


Cash

Card

<u>UserID</u>	Credit	Debit	Issuer_bank _name	Issuer_Bank_ Country	FName
LName	Expiry_date	Card_Number	CVV	CVC	

The final relational schema



Data dictionary

Table Name	Attribute Name	Contents	Туре	Format	Nulla ble	Range	Key	FK Referenced Table
Customer	Customer_Id	Customer's id	int	X			PK	
	Fname	Customer's first name	varchar(20)	Xxxxxx				
	Lname	Customer's last name	varchar(20)	Xxxxxx				
	Email	Customer's email	varchar(319)	Xxxxxx				
	Phone	Customer's phone	varchar(10)	xxx-xxx-xxxx				
	Gender	Customer's gender	char(1)	X	Y	M,F		
Address	Building_No	Building number	varchar(10)	xxxxxx			PK	
	Street_name	Street name	varchar(40)	Xxxxxx	Y			
	Postal_codes	Postal codes	varchar(5)	xxxxx				
	Organization_ name	Organization name	varchar(40)	Xxxxxx	Y			
	City_name	City name	varchar(20)	Xxxxxx				
	Country	Country name	varchar(60)	Xxxxxx				
	District	District name	varchar(30)	Xxxxxx	Y			
	Road	Road name	varchar(30)	Xxxxxx	Y			
	Alley	Alley name	varchar(30)	Xxxxxx	Y			

	CID	customer's id	int	х		PK, FK	Customer_Id [Customer]
Account	Account_Id	Account's id	int	x		PK	
	Account_Nam e	Account's name	varchar(20)	Xxxxxx			
	CID	Customer's id	int	X		FK	Customer_Id [Customer]
Driver	Driver_Id	Driver's id	int	X		PK	
	Fname	Driver's first name	varchar(20)	Xxxxxx		PK	
	Lname	Driver's last name	varchar(20)	Xxxxxx		PK	
	AID	Account's id	int	х		PK, FK	Account_Id [Account]
Driver_loc ation	Driver_id	Driver's id	int	х		FK	Driver_Id [Driver]
	Driver_locatio	Driver's location	varchar(50)	Xxxxxx			
Grab service	Car_id	car id	int	X		PK	
	Car_type	Car type	varchar(20)	Xxxxxx	GrabCar, GrabCar Premium , GrabBik eWin, JustGrab , GrabTax i		
	Driver_ID_G S	Driver's id	int	х		FK	Driver_Id [Driver]
Notficatio	NOTIF_id	Notification id	int	x		PK	
I							

n							
	NOTLF_time	Notification time	date	xxxx-xx-xx			
	NOTLF_type	Notification type	varchar(20)	Xxxxxx			
	NOTIF_msg	Notification message	varchar(500)	Xxxxxx			
	AID	Account's id	int	X		PK, FK	Account_Id [Account]
Payment transaction s	Payment_id	payment id	int	х		PK	
	Payment amount	Payment amount	decimal (5,2)	X			
	AID	Account's id	int	X		PK, FK	Account_Id [Account]
	Car_id	Car type	varchar(20)	Xxxxxx		PK, FK	Car_type [Grab service]
Cash	Payment_id	User Id	int	х		PK, FK	Payment_id [Payment transactions]
	Change	Returned money	decimal (5,2)	XXXXX.XX			
Card	Payment_id	User Id	int	х		PK, FK	Payment_id[Payme nt transactions]
	Credit	Credit card	char(1)	x	Y		
	Debit	Debit card	char(1)	x	Y		
	Issuer_bank_n ame	Bank name	varchar(20)	xxxxxx			
	Issuer_bank_c ountry	Bank country	varchar(20)	xxxxxx			
	FName	Card holder	varchar(xxxxxx			
				-			

	First name	20)				
LName	Card holder last name	varchar(20)	xxxxxx			
Expiry_date	Month-Year of the date that will be expired	varchar(8)	xx-xx-xxxx			
Card_number	Card number	varchar(16)	xxxx-xxxx x-xxxx		PK	
CVV	CVV	char(3)	xxx			

Table Description

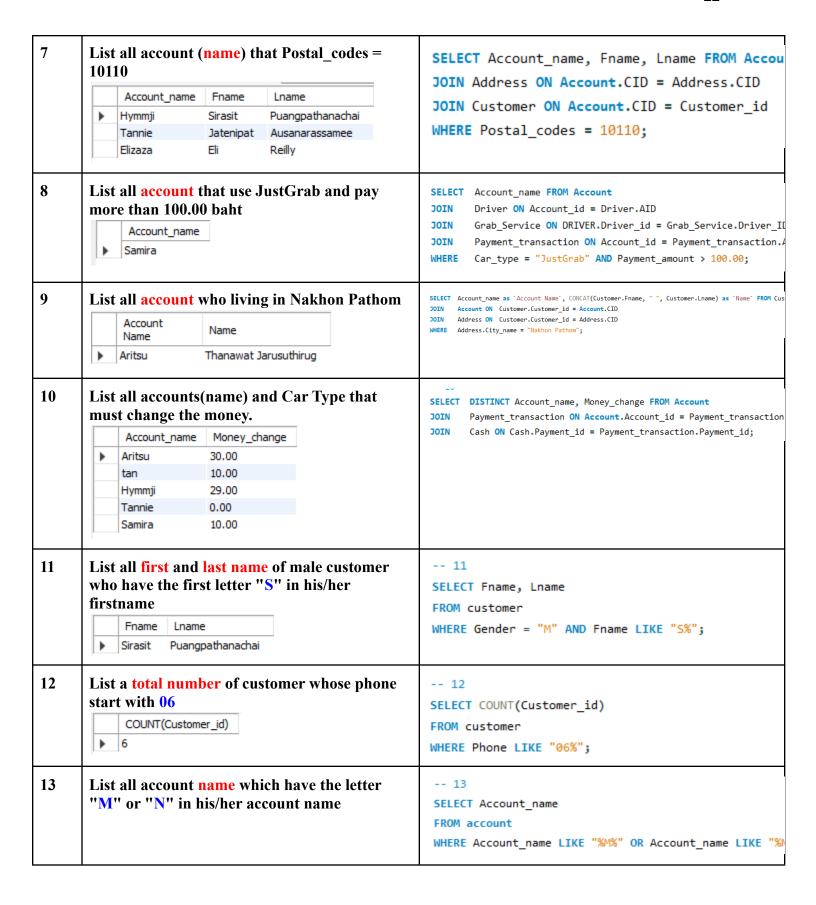
Table name	Description	Schema View	Information
Account	Account is kept data in terms of account id, name and customer id created by customer	account Account_id Account_name CID Indexes PRIMARY FK_CID_Acc Foreign Keys FK_CID_Acc Triggers	Table: account Columns: Account_id int PK Account_name varchar(20) int
Address	Address is kept data in terms of building no, note, postal code, organize name, city name, district, road, alley and customer id	■ address	Table: address Columns: Build_no
Card	Card keeps data in terms of payment id, credit, debit, bank name, bank country, fname, name expire, card number and CVV.	▼ Columns Payment_id Credit Debit Issuer_bank_name Issuer_bank_country Fname Lname Expiry_date Card_number CVV Indexes PRIMARY Foreign Keys FK_Payment_id_Card Triggers	Table: card Columns: Payment_id
Cash	Cash keeps data in terms of payment id and money change.		Table: cash Columns: Payment_id int PK Money_change decimal(5,2)

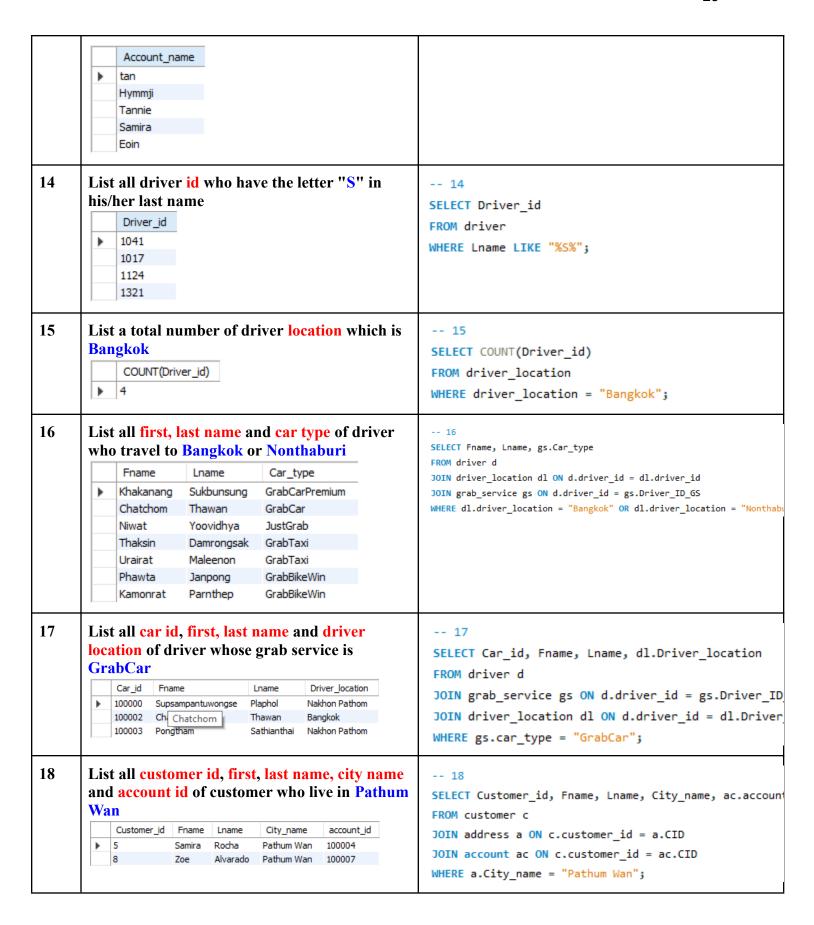
Customer	Customer keeps data in terms of customer id, first name, last name, email, phone number and gender.	customer Columns Customer_id Fname Lname Email Phone Gender Indexes PRIMARY Foreign Keys Triggers	Table: customer Columns: Customer_id
Driver	Driver keeps data in terms of driver id, first name, last name and account id.	driver driver Driver_id Fname Lname AID Indexes PRIMARY FK_AID_D Foreign Keys FK_AID_D Triggers	Table: driver Columns: Driver_id
Driver_location	Driver location keeps data in terms of driver id and driver location	driver_location Columns Driver_id Driver_location Indexes FK_DriverID_L Foreign Keys FK_DriverID_L Triggers	Table: driver_location Columns: Driver_id int Driver_location varchar(50)
Grab_service	Grab service keeps data in terms of car id, car type and driver id.	grab_service Columns Car_id Car_type Driver_ID_GS FK_Driver_ID_GS Foreign Keys Triggers	Table: grab_service Columns: Car_id

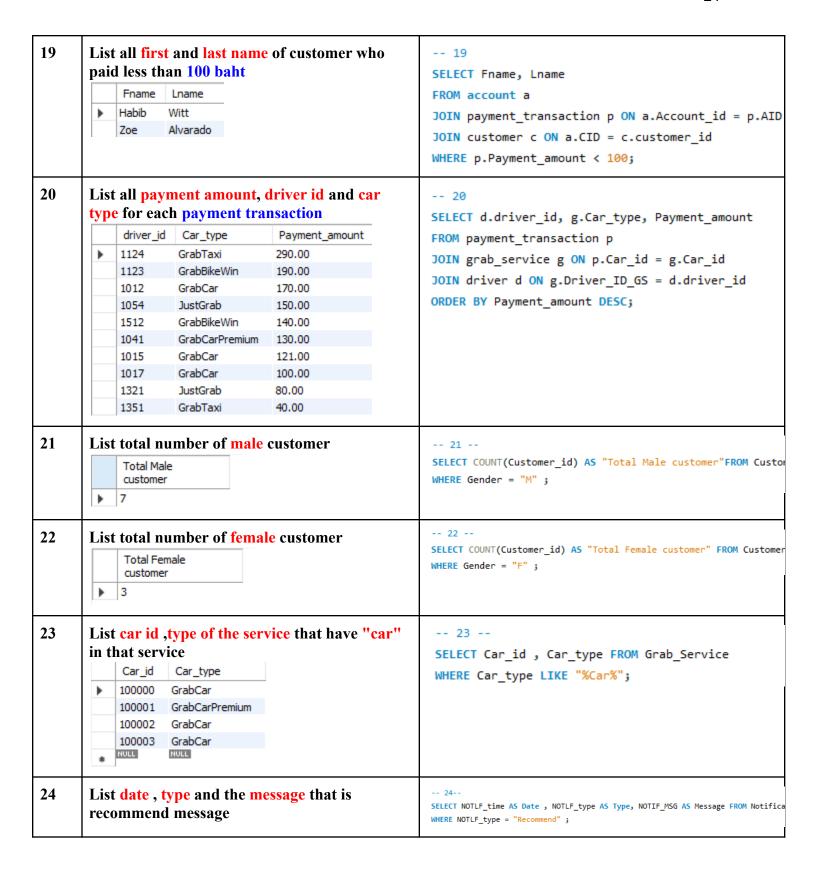
Notification	Notification keeps data in terms of id, time sent, type, msg and account id.	▼ ■ notification ▼ Solumns ◆ NOTIF_id ◆ NOTLF_time ◆ NOTLF_type ◆ NOTIF_msg ◆ AID ▼ Indexes ▶ PRIMARY ▶ FK_AID_NOTI ▼ FK_AID_NOTI ▼ FK_AID_NOTI ▼ Triggers	Table: notification Columns: NOTIF_id
Payment_transaction	Payment transaction keeps data in terms of payment id, amount, account id and car_id.	payment_transaction Columns Payment_id Payment_amount AID Car_id Indexes FK_AID_PT FK_Car_id_PT FK_Car_id_PT FK_AID_PT FK_AID_PT FK_Car_id_PT Triggers	Table: payment_transaction Columns: Payment_id int PK Payment_amount decimal(5,2) AID int PK Car id int PK

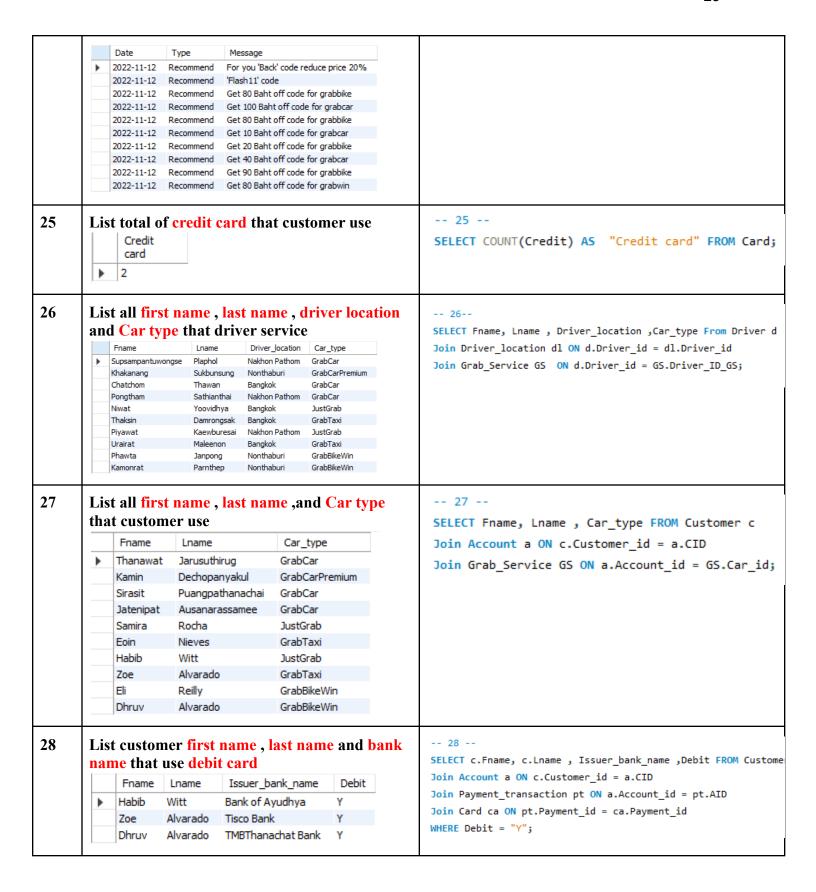
SQL queries

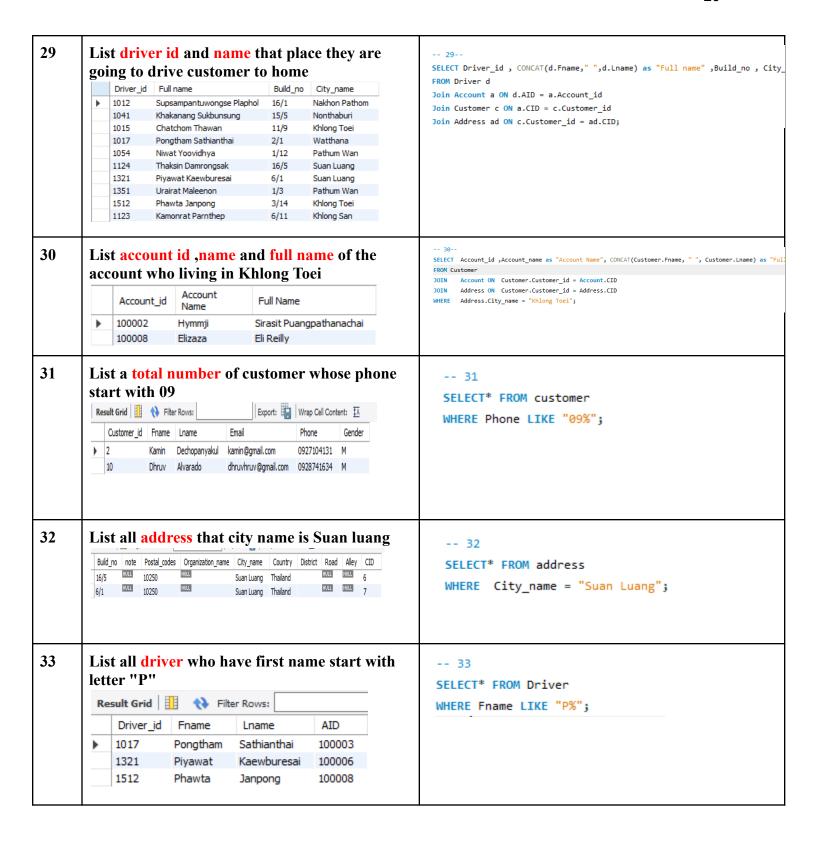
NO	Description	SQL statement
1	Find the average of payment for all customers. Average of payment 141.10	SELECT ROUND(AVG(Payment_Amount),2) as `Average of payment` FROM Payment_transa
2	List all first and last name of female customer Fname	SELECT Fname, Lname FROM Customer WHERE Gender = "F";
3	List all Card name and Order by asc(card name) Bank name Total Bangkok Bank Bank of Ayudhya Tisco Bank TMBThanachat Bank TMBThanachat Bank	SELECT Issuer_bank_name as `Bank name`, COUNT(Issuer_bank_name) as `Total` FROM GROUP BY Issuer_bank_name;
4	List all Notification message that msgid = 10000000 Message Grab war registration	SELECT DISTINCT NOTIF_msg as Message FROM Notificat WHERE NOTIF_id = 1000000;
5	List a total number that use Debit card Debit card 3	SELECT COUNT(Debit) as `Debit card` FROM Card
6	List all account that receive message id = 1000000 and live in Nonthaburi Account_name tan	SELECT Account_name FROM Account JOIN Notification ON Account.Account_id = Notification. JOIN Address ON Account.CID = Address.CID WHERE NOTIF_id = 1000000 AND City_name="Nonthaburi";

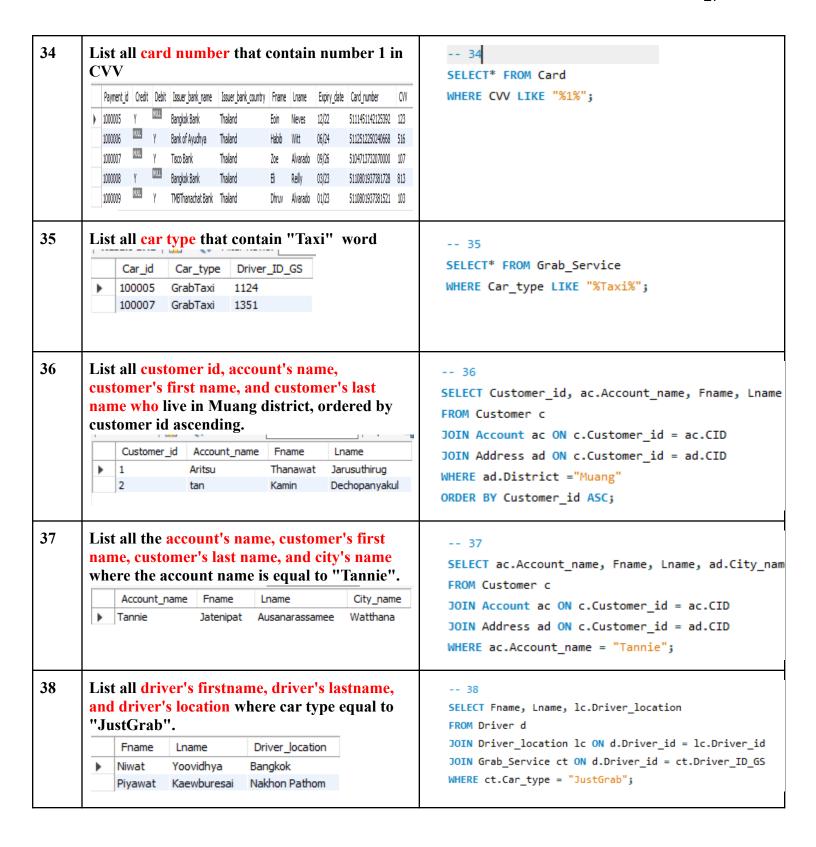












	List all car's ID, driver's firstname, driver's lastname, and car's type where the driver's location is equal to "Bangkok".					39 SELECT Car_id, Fname, Lname, ct.Car_type FROM Driver d
	•	100002 C 100004 N 100005 Ti	Fname Lnam hatchom Thaw liwat Yoovi haksin Damro krairat Malee	an (dhya : ongsak (Car_type GrabCar JustGrab GrabTaxi GrabTaxi	<pre>JOIN Driver_location lc ON d.Driver_id = lc.Driver_id JOIN Grab_Service ct ON d.Driver_id = ct.Driver_ID_GS WHERE lc.Driver_location = "Bangkok";</pre>
	_					
40	dri	iver's ID, a	and driver's tount is less th	f <mark>irstnan</mark> 1an 200.	ne where	40 SELECT Account_name, pt.Payment_amount, d.Driver_ID, Fr FROM Account ac JOIN Driver d ON ac.Account id = d.AID

References

- 1. Transport [Internet]. Grab TH. [cited 2022Oct10]. Available from: https://www.grab.com/th/en/transport/
- 2. About Us [Internet]. Grab TH. [cited 2022Oct10]. Available from: https://www.grab.com/th/en/about/
- 3. Grab success story [Internet]. Success Story. [cited 2022Oct10]. Available from: https://successstory.com/companies/grab

Appendix

E-presentation for our group have saved in google drive:

https://youtu.be/HmXsd1PW1Bs

(Video Backup):

 $https://drive.google.com/file/d/1ifoqu4cpqZIOwgfeT4oLR8bxkIIyaz7W/view?usp=share_link$

(ALL FILE BACKUP):

 $https://drive.google.com/drive/folders/16xqtBcp79_t1rWCyHEz_aezyZllXa1AV?usp=share_link$