



Ariuna Malakshinova

Looking for SQL developer role

+48 664-533-174
ariuna.malakshinova@gmail.com
Kraków, Poland

Find more information in



SUMMARY

Inspired by the initiatives of Women in IT, I am seeking a role that leverages my SQL skills and allows me to contribute to the field of technology.

With a robust background in banking, I bring a careful attention to detail and a deep appreciation for the significance of data consistency. My direct client engagement experience has been honed over three years of freelancing, where I successfully managed diverse client needs and expectations.

I am open-minded and eagerly embrace new challenges, with self-motivation driving my continuous learning and professional growth.

KEY SKILLS AND COMPETENCIES

- On-going Database and SQL education
- Experience in bank industry
- Ethics First – communication, punctuality, responsibility
- Adaptability – previously successfully mastered bank industry and SMM
- Problem-solving skills

TECHNICAL SKILLS

Databases: **Oracle (beginner)**

Languages: **SQL**

Tools: Toad for Oracle, SQL Developer, Oracle Live SQL, Git, VS Code

Operating systems: Windows

Other tools: MS Office, Notepad++, JIRA

BUSINESS DOMAINS

Commercial banks (3 years): **Alfa Bank** – front office, customer service

UniCredit – front office, customer service

SMM (3 years): **Instagram**

EDUCATION AND CERTIFICATES

2022-2024 Oracle LiveSQL Tutorial

2024 **Pluralsight:** Oracle Database 12c Fundamentals

2023 **Udemy:** SQL for Beginners: From Zero to Oracle Certification

2021-2023: SMM Instagram courses

2014-2017: Internal Certification in Banking Laws and Compliance

2007-2013: Master of Culturology (Eastern cultures and philosophies)

Saint-Petersburg State University of Culture and Arts

WORK PERMIT

RP with access to labor market

No need sponsorship

LANGUAGES

English (B2)

Polish (B2)

Russian (native)

PDF VERSION



EMPLOYMENT HISTORY

Instagram SMM manager

Self-employment

Jan 2021 – present

Kraków, Poland

Clients:

- Counseling Psychologist – clients with full support, content making, account promotion
- TedX talks – event basis job
- Bloggers (2m subscribers) – content making, account promotion

Used software: VN, CapCut, InShot, InStroies, SnapSeed, CANVA.

Customer Manager

UniCredit

May 2016 – Feb 2017

Moscow, Russia

Key responsibilities:

- Solve client's problems within his/ her responsibility
- Handle customer's complaints
- Review all data processed by the department staff
- Check all processes to be in line with law/regulations
- Coordinate with the Branch Manager in order to implement the updated information about target market, required documents, criteria, charges

Main achievements:

- Build a better customer service processes using experience from Alfa Bank.
- Helped to improve Customer Satisfaction by 3% for our branch.

Customer Manager

Alfa Bank

Feb 2014 – May 2016

Moscow, Russia

Key responsibilities:

- Solve client's problems within his/ her responsibility
- Handle customer's complaints
- Review all data processed by the department staff
- Check all processes to be in line with law/regulations

Coordinate with the Branch Manager in order to implement the updated information about target market, required documents, criteria, charges

Main achievements:

- Fastly grew up and took much more responsibilities.
- Helped to improve Customer Satisfaction by 5% for our branch.

Promoter

Auchan

Jan 2008 – May 2013

Saint-Petersburg, Russia

Key responsibilities:

- Contact with main office about new actions
- Propose new ideas for promotions
- Merchandising

Main achievements:

- By proper merchandising increase selling by 3-6% each year in shoe department.

ADDITIONAL ACTIVITIES

Practicing my English and Polish at different meetups.

My hobbies are kitesurfing, gym, cycling, traveling.