




Ariuna Malakshinova

Looking for SQL developer role

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Find more information in 

SUMMARY

Inspired by the initiatives of Women in IT, I am seeking a role that leverages my SQL skills and allows me to contribute to the field of technology.

With a robust background in banking, I bring a careful attention to detail and a deep appreciation for the significance of data consistency. My direct client engagement experience has been honed over three years of freelancing, where I successfully managed diverse client needs and expectations.

I am open-minded and eagerly embrace new challenges, with self-motivation driving my continuous learning and professional growth.

KEY SKILLS AND COMPETENCIES

- On-going Database and SQL education (junior)
- Experience in bank industry
- Ethics First – communication, punctuality, responsibility
- Adaptability – previously successfully mastered bank industry and SMM
- Problem-solving skills

TECHNICAL SKILLS

Databases: **Oracle (junior)**

Languages: **SQL, PL/SQL**

Tools: Toad for Oracle, SQL Developer, Oracle Live SQL, GIT, VS Code

Operating systems: Windows

Other tools: MS Office (Excel, Word, PowerPoint), Notepad++, JIRA

BUSINESS DOMAINS

Commercial banks (3 years): **Alfa Bank** – front office, customer service

UniCredit – front office, customer service

SMM (3 years): **Instagram**

EDUCATION AND CERTIFICATES

2022-2024 Oracle LiveSQL Tutorial

2024 **Pluralsight:** Oracle Database 12c Fundamentals

2023 **Udemy:** SQL for Beginners: From Zero to Oracle Certification

2021-2023: SMM Instagram courses

2014-2017: Internal Certification in Banking Laws and Compliance

2007-2013: Master of Culturology (Eastern cultures and philosophies)

Saint-Petersburg State University of Culture and Arts

WORK PERMIT

RP with access to labor market

No need sponsorship

TECH SKILLS

Relational Databases

SQL

Oracle SQL

Oracle PL/SQL

GIT

Excel

LANGUAGES

English (B2)

Polish (B2)

Russian (native)

PDF VERSION



EMPLOYMENT HISTORY

Break for Self-education in SQL (Oracle)

Mar 2024 – present (*Kraków*)

- Dedicated full-time to studying Oracle SQL and database management.
- Completed multiple courses on platforms such as Pluralsight and Udemy.
- Developed and practiced SQL queries and database management skills using Oracle Live SQL.

Utilized software: Oracle 23ai, Docker, SQL Developer, TOAD, VS Code, and GIT.

Instagram SMM manager (*Self-employed*)

Jan 2021 – Mar 2024 (*Kraków*)

Key responsibilities:

- Managed full support, content creation, and promotion for various clients.

Clients:

- Counseling psychologists – clients with full support, content making, account promotion
- TedX talks – event basis job
- High-profile bloggers (2m+ subscribers on YT) – content making, account promotion

Utilized software: Excel, VN, CapCut, InShot, InStories, SnapSeed, CANVA.

Parental Break

Mar 2017 – Dec 2020 (*Kraków*)

Key responsibilities:

- Took a dedicated break to give birth and raise my child after relocation to Kraków.
- Continued self-education through online courses and tutorials.

Senior Customer Manager at *UniCredit*

May 2016 – Feb 2017 (*Moscow*)

Key responsibilities:

- Build a better customer service processes using experience from Alfa Bank.
- Resolved complex client issues and handled complaints, increased **overall customer satisfaction by 3%**
- Reviewed and ensured accuracy of all department-processed data, maintaining compliance with laws and regulations.
- Coordinated with the Branch Manager to implement updated market information, improving service delivery.

Customer Manager at *Alfa Bank*

Feb 2014 – May 2016 (*Moscow*)

Key responsibilities:

- Efficiently resolved client problems and managed complaints, **leading to a 5% increase in customer satisfaction.**
- Ensured compliance with legal and regulatory standards through meticulous process checks and reviews.
- Improved service processes by leveraging experience and collaborating with the Branch Manager on market updates.

Promoter at *Auchan*

Jan 2008 – May 2013 (*Saint-Petersburg*)

- Coordinated with the main office for promotions and merchandising.
- Boosted sales by 3-6% annually through effective merchandising strategies.

ADDITIONAL ACTIVITIES

My hobbies are kitesurfing, gym, cycling, traveling.

Also, I like to read books which helped me out with self-education.