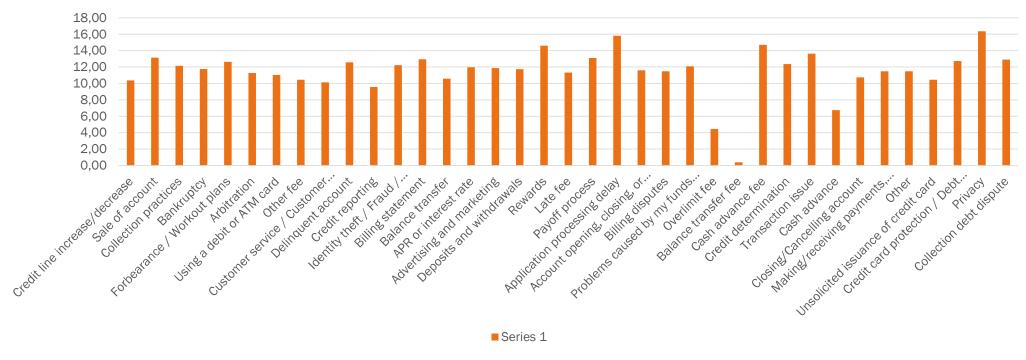
## Audi Rivai DKatalis Test

**AUDI RIVAI** 



## Average time to resolve complaints across a number of different issues



## PostGresSQL Code

select avg(extract(second from ser\_time) + extract(minute from ser\_time) \* 60 + extract(hour from ser\_time)\* 3600)/60 as minutes, e.issue from crm\_call\_center\_logs c inner join crm\_events e on c.complaint\_id = e.complaint\_id group by e.issue;