

**Announcing Arizona Public Service (APS) Temporary Customer Support Fund**  
**တၢ်ဘိးဘၣ်သ့ၣ်ညါဘၣ်ဃးဒီး အရံၣ်စီနီၤပုၤဂီၢ်မုၢ်တၢ်ဖံးတၢ်မၤ (APS)**  
**တၢ်မၤစၢၤတၢ်တၢ်လီၤလၢပုၤပုၤတၢ်ဖိတဖၣ်အဂီၢ်**

<p>APS ဒုးအိၣ်ထီၣ်ဝဲတၢ်မၤစၢၤတၢ်တၢ်လီၤလၢပုၤပုၤတၢ်ဖိတဖၣ်အဂီၢ် ဒ်သိးကမၤစၢၤ ဟံၣ်ဖိဃီဖိ ဒီး တၢ်ဖံးတၢ်မၤအဆံးတဖၣ် လၢအဘၣ်ကီၤဘၣ်ခဲလၢ တၢ်ခိၣ်စ့စီၤ မ့ၢ်လၢ တၢ်ဆါခိဘူး-၁၉ အယီၤလီၤ.</p>	<p>APS established a temporary new Customer Support Fund to provide bill assistance to residential and small business customers who are experiencing financial strain due to the COVID-19 virus.</p>
<p>စးထီၣ်ဖဲ လၢမၢ်ရှုး ၁၈, ၂၀၂၀, န့ၣ် ပုၤပုၤတၢ်ဖိလၢ အအိၣ်ဒီး တၢ်ကီၤတၢ်ခဲလၢကဟ့ၣ်တၢ်အပူၤကလံၤ မ့ၢ်လၢ တၢ်ဆါခိဘူး-၁၉ အယီၤတဖၣ် ကိးဝဲ ပုၤကဟ့ၣ်ကယၢ်ပုၤပုၤတၢ်ဖိတဖၣ်လီၤခါၣ်သး လၢကန့ၢ်ဘၣ်တၢ်မၤစၢၤအဂီၢ်လီၤ.</p> <ul style="list-style-type: none"> <li>• လၢလဲပတုၢ်ကွံာ် မ့တမ့ၢ် စ့ၤလီၤကွံာ်</li> <li>• တၢ်လၢာ်ဘျုးလၢကစ့ၤလၢ ဟဲအိၣ်ထီၣ် တၢ်တမ့ၢ်လၢ တၢ်ဘၣ်အပူၤ ဒီး ကဲထီၣ် တၢ်ဃံးတၢ်စ့ၤလၢဟ့ၣ်က့ၤ တၢ်အပူၤကလံၤတန့ၢ်</li> <li>• တၢ်ဟဲအိၣ်ထီၣ်အသးလၢ အကဲထီၣ် တၢ်ဘၣ်ယီၤဘၣ်ဘျီလၢ ပုၤပုၤတၢ်ဖိ အဟံၣ်အယီၤ အတၢ်အိၣ်ဆူၣ်အိၣ်ချ့ဒီး အတၢ်ဘၣ်တၢ်ဘၢအဂီၢ်</li> </ul>	<p>Starting Wednesday, March 18, 2020, customers who are having any of the following difficulties paying their bill due to COVID-19 can call our Customer Care center for assistance:</p> <ul style="list-style-type: none"> <li>· A loss or reduction of income</li> <li>· Unexpected expenses that cause a lack of resources to pay their bill</li> <li>· A condition exists that endangers the health or safety of the customer's household</li> </ul>
<p>တၢ်ရဲၣ်လီၤကျဲၤလီၤအဂီၢ်အကျိၤလီၤတၢ်လီၤဆဲးတဖၣ်ဖျါဒ်လၢ အသိးလီၤ.</p> <ul style="list-style-type: none"> <li>• ပုၤပုၤတၢ်ဖိဒီးန့ၣ်ဘၣ် ဒီလၢ ၁၀၀ ထဲတဘျီစီၤလၢ ကဘၣ်တၢ်ဒါန့ၣ်လၢ အဝဲအစရီၤ account အပူၤလီၤ.</li> <li>• တၢ်မၤစၢၤတၢ်တၢ်လီၤလၢပုၤပုၤတၢ်ဖိတဖၣ် န့ၣ် ဘၣ်တၢ်ဒုးအိၣ်ထီၣ်အီၤလၢ ဟံၣ်ဖိဃီဖိ ဒီး</li> </ul>	<p>Below are the details of the program:</p> <ul style="list-style-type: none"> <li>· Customer can receive a one-time \$100 bill credit per account</li> <li>· The Customer Support Fund is set up for APS residential and small business customers and will be managed and distributed by APS</li> </ul>

<p>တၢ်ဖံးတၢ်မၤအဆံးတဖၣ် လၢအဘၣ်ကီၣ်ဘၣ်ခဲဒီး ကဘၣ်တၢ်ပၤအီၤ ရၤလီၤအီၤလၢ APS န့ၣ်လီၤ.</p> <ul style="list-style-type: none"> <li>• တလိာ်လၢ နကဘၣ်ဟံၣ်ဖျါထီၣ်လံာ်အုၣ်ကီၣ်ဘၣ်ဃးဒီး စ့ဟဲန့ၣ်လါလဲ (မ့) တၢ်ဒုးန့ၣ်ဟံၣ်ဖျါထီၣ်တၢ်မ့ၢ်တၢ်တီၤလၢ တၢ်ကီၣ်တၢ်ခဲအိၣ်ဝဲဘၣ်.</li> <li>• တၢ်ဒီးန့ၣ်ဘၣ်တၢ်မၤစၢၤလၢတၢ်ရဲၣ်လီၤကျဲၤလီၤအံၤ တလဲၤဘၣ်ဒိဘၣ်ထံး တၢ်ကြးန့ၣ်ဘၣ်တၢ် လၢတၢ်မၤစၢၤ တၢ်ရဲၣ်လီၤကျဲၤလီၤအဂၤတဖၣ်, လၢအပၣ်ဃုာ်ဒီး တၢ်ကီၣ်တၢ်ခဲ တၢ်အပူၤကလံၤ တၢ်မၤစၢၤ, ကံၤသဟီၣ်တၢ်မၤစၢၤ တၢ်ရဲၣ်လီၤကျဲၤလီၤ ဒီး SHARE န့ၣ်လီၤ.</li> <li>• ပုၤပူၤတၢ်ဖိတဖၣ် ကိးဝဲသ့ ပုၤကဟုၤကယာ်ပုၤပူၤတၢ်ဖိတဖၣ်လီၤခါၣ်သး ဖဲ (၆၀၂) ၃၇၁-၇၁၇၁ (အိၣ်လၢဝုၤဖံးန့ၣ်ကစၢ်အကဝီၤ) မ့တမ့ၢ် ဖဲ (၈၀၀) ၂၅၃-၉၄၀၅ (အိၣ်လၢတၢ်လီၤအဂၤ) န့ၣ်လီၤ.</li> </ul>	<ul style="list-style-type: none"> <li>· Income or crisis verification documentation will not be required</li> <li>· Receiving funds through this program will not affect eligibility for our assistance programs including Crisis Bill Assistance, Energy Support program or SHARE</li> <li>· Customers can be directed to call our Customer Care center at (602) 371-7171 in (metro Phoenix) or (800) 253-9405 (in other areas)</li> </ul>
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