Abellana, lan

July 2025 Performance Review

IT DevOps Engineer, Sr Manager: Arjay Gallentes Organization: Axos Business Center Team VII (Arjay Gallentes)

Location: ABC Manila Office

01/01/2025 - 06/30/2025

Evaluated By:

Overall

Employee Overall Evaluation

Calculated Rating: 4.65

Rating: Exceeds Expectations (EE)

Comment: None

Goals

Accelerating Banking & Financial Services Mastery & Al Innovation

Position ABC Tech as center of excellence in Banking and Financial Services (BFS), and Al-powered innovation, enabling faster development, cost efficiency, and greater ownership of Axos strategic projects and initiatives.

Sample Key Results:

 By June 30, improve the application of BFS expertise in feature development—reflected by increasing the team-wide first-pass acceptance rate of features (measured by QA pass rate, code review, and stakeholder approval) by at least 30% from the established baseline.

Due Date: 06/30/2025 Status: Completed Completion Date: 06/30/2025

Category: Strategic Initiative

Organization Alignment:

 Minimum:
 20.00%

 Target:
 30.00%

 Maximum:
 100.00%

 Actual:
 50.00%

Employee Evaluation

Rating: Exceeds Expectations (EE)

Comment: As part of Axos' initiative to adopt AI, I'm tasked to help developers gain access to Axos' AI tools and

advocate the usage of Al whether the work is day-to-day tasks for generating reports or software

development.

Build On-Prem Kubernetes

migrate AWS EKS applications to OnPrem kubernetes environment.

Due Date: 06/30/2025 Status: Completed Completion Date: 06/30/2025

Category: Operational Initiative, Cost Reduction/Mitigation

Organization Alignment:

Minimum: 80.00%
Target: 90.00%
Maximum: 100.00%

Actual: 80.00%

Employee Evaluation

Rating: Meets Expectations (M)

Comment: Due to the network cabling not done. The migration of AWS Greenfield to Rancher was postponed until July

11.

Compliance

Audit/Regulatory exams.

Due Date: 06/30/2025 Status: Completed Completion Date: 06/30/2025

Category: Compliance/Risk Mitigation

Organization Alignment:

 Minimum:
 1.00%

 Target:
 100.00%

 Maximum:
 100.00%

 Actual:
 100.00%

Employee Evaluation

Rating: Substantially Exceeds Expectations (SE)

Comment: Completed all mandatory compliance training

Empowered & Accountable Teams

Build a culture of engagement, accountability, and collaboration, where every team member actively contributes to the success of ABC Strategy.

Sample Key Results:

 By June 30, ensure that at least 50% of team members drives or take ownership of a specific task or deliverable in an ABC Strategic Initiative

Due Date: 06/30/2025 Status: Completed Completion Date: 06/30/2025

Category: Strategic Initiative

Organization Alignment:

 Minimum:
 50.00%

 Target:
 80.00%

 Maximum:
 100.00%

 Actual:
 100.00%

Employee Evaluation

Rating: Substantially Exceeds Expectations (SE)

Comment: Training for new features of tools provided by DevOps team were conducted with the developers. This way,

we can gather quick feedback from them while teaching them how to use it correctly.

Change management process was necessary for the APW team since this will be their first time deploying

to PROD.

Environment stability & reliability

Achieve significant progress (reduction) of security vulnerabilities and Introduce and implement IT Governance and Service delivery to run the Bank's daily operations and Teams Planner for project initiatives timely delivery.

Due Date: 06/30/2025 Status: Completed Completion Date: 06/30/2025

Category: Operational Initiative, Customer Experience

Organization Alignment:

Minimum: 80.00%
Target: 90.00%
Maximum: 100.00%
Actual: 90.00%

Employee Evaluation

Rating: Substantially Exceeds Expectations (SE)

Comment: As part part of DevOps, I'm required to participate with On-Call rotation. I'm also responsible investigating

and solving issues that are environment related.

Systems Availability

Maintain high availability of systems controlled.

Due Date: 06/30/2025 Status: Completed Completion Date: 06/30/2025

Category: Operational Initiative

Organization Alignment:

 Minimum:
 1.00%

 Target:
 80.00%

 Maximum:
 100.00%

 Actual:
 100.00%

Employee Evaluation

Rating: Substantially Exceeds Expectations (SE)

Comment: To fully take advantage of Kubernetes. I have deployed Cluster Autoscaler to scale in/out the nodes based

on demand. The HPA is used in tandem for this since this is used for pod scale in/out. These were

implemented in all clusters in AWS Greenfield and pods of APW and CAPI.

Section Summary

Employee Evaluation

Calculated Rating: 4.5

Rating: Exceeds Expectations (EE)

Competencies

Dependability

Consistently demonstrates the Five Pillars of Character: trustworthiness, respect, responsibility, fairness, and caring. Meets commitments, works independently, accepts accountability, handles change, sets personal standards, stays focused under pressure, and meets attendance/punctuality requirements. Genuinely emotionally invested in work and creates an uplifting environment for self and others.

Employee Evaluation

Rating: Substantially Exceeds Expectations (SE)

Comment: Problem: The Clearing team is ramping up their containerization development and is need of DevOps

support but the difference in time zone is slowing down their efforts due to long wait time before a reply. Action: Coordinated with the team to assign and adjust the most optimal time where each member will log-

in to cover the timezone from PST to EST to accommodate and support the developers.

Result: The containerization effort was faster than before since developers and DevOps were able to work closely and give feedback to each other whenever there's an issue occurs during deployment of a new

version of the app.

Problem Solving/ Analysis

Makes decisions based on facts. Breaks down problems into smaller components, understands underlying issues, can simplify and process complex issues, and understands the difference between critical details and unimportant facts. Utilizes and builds upon the strengths of team members to optimize problem solving.

Employee Evaluation

Rating: Substantially Exceeds Expectations (SE)

Comment: Problem: The AUC team is having a hard time keeping track of their work items. They require a solution to

notify them whenever an item was updated.

Action: Created a Power Automate workflow to send MS Teams notification. Gave a quick tutorial on how to use Power Automate and turned-over the flow to the developer so they can modify the steps that will fit to

their needs.

Result: The AUC team is now notified via MS Teams whenever an update to the PBI assigned to them has

been updated.

Productivity

Manages a fair workload, volunteers for additional work, prioritizes tasks, develops clear and comprehensive work procedures, manages time well, and promotes the sharing of knowledge. Seeks new experiences that expand knowledge in one or more areas of work.

Employee Evaluation

Rating: Substantially Exceeds Expectations (SE)

Comment: Problem: Since I'm part of the central DevOps team, my time is divided in a third from central devops tasks,

to ABC related tasks, & adminitrative tasks. Managing time is very tight and sometime I extend just to finish

some tasks.

Action: Utilized AI tools such as MS Copilot & Windsurf for analyzing and generating reports as well as

Power Automate to help with the automation of some tasks.

Result: I was able to increase my productivity by spending less of my time doing tedious tasks such as

generating reports manually and updating the status of my tasks.

Results Focus

Delivers comprehensive work on-time, intelligently, and efficiently directs efforts. Takes responsibility for own actions and individual success or failure.

Employee Evaluation

Rating: Substantially Exceeds Expectations (SE)

Comment: Problem: Axos wants to adopt AI with their day-to-day work but not everyone is aware of this initiative.

Action: I took responsibility for collecting the adoption rate here in ABC for the technology team. My role also includes coordinating with individual members to help them get their respective access to AI tools specific for their project. I also collate the data and send it to our US counterpart who is responsible for

keeping track of all Al related initiatives in Axos or ABC.

Result: The adoption rate has improved and more ABC Technology members are aware and adopting AI

with their work.

Team Leadership

Knowledge of leadership practices and processes; ability to use strategies and skills to enlist others in setting, embracing and achieving objectives while having a long-term perspective of the future state of things and how to get there.

Employee Evaluation

Rating: N/A (Only use for Competency Rating)

Comment: N/A

Section Summary

Employee Evaluation

Calculated Rating: 5

Rating: Substantially Exceeds Expectations (SE)