

# RAMON RAMOS III

## SOFTWARE ENGINEER

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## Skills

### LANGUAGES

Ruby  
JavaScript

### FRONT END

HTML  
CSS  
ZURB Foundation

### WEB FRAMEWORKS

Rails  
Sinatra

### TESTING FRAMEWORKS

RSpec  
Capybara

### DATABASE

ActiveRecord  
SQL(PostgreSQL, SQLite)

### VERSION CONTROL

GIT

### METHODOLOGIES

Object-Oriented Design  
Test Driven Development  
Behavior Driven Development  
Agile

## Education

Dev Bootcamp  
Graduate Full-Stack 2015

Rutgers School of  
Engineering

BS in Computer and Electrical  
Engineering 2005

## Summary

I am an engineer with 10 years of experience in business development. I, recently, acquired the knowledge to build full-stack web applications. And, I am very comfortable working in groups and/or delegating work for a team. I have a passion for new technology and strive to learn what is relevant to be a major contributor to cutting edge technologies.

## Projects

### DreamCatcher

Social web application platform for users to share their dream experiences and assist others to increase their chances of experiencing lucid dreams.

### Slack Overflow

Minimal version of Stack Overflow.

### Survey Rose

Web application that allows users to create online surveys.

### SOC Medical Equipment

Company website displaying their products and services.

## Employment

### Sleep On Call, Inc.

Middlesex, NJ

#### Director of Operations

Jan 2009 to Oct 2014

- Streamlined day-to-day operations to obtain peak performance from three office locations
- Negotiated with product vendors to maintain low inventory costs
- Increased product output by 103% from 2008-2009 with a minimal 3% increase in labor expenses
- Assisted walk-in customers and dealt with high level complaints resulting in increased customer satisfaction
- Produced quarterly reports on company performance and projected growth output to aid in managerial decisions
- Managed the company's network server (Windows Server 2008); set up and maintained all computers within the network resulting in increased employee output and efficient workflow
- Created, managed, and maintained company website making the company, its products, and services visible on the internet

### Office Manager

Middlesex, NJ

Apr 2006 to Dec 2008

- Facilitated completion of daily tasks with office and warehouse staff to ensure employee efficacy
- Created purchase orders to maintain required inventory
- Contacted patients for compliance data and reported information to physicians
- Effectively scheduled and coordinated daily deliveries to facilities and patients' homes
- Received and addressed customer complaints to full customer satisfaction

### Senior HME Technician

Middlesex, NJ

Jun 2004 to Mar 2006

- Trained new HME Technicians to meet exemplary company standards
- Performed various warehouse duties including maintenance and organization
- Delivered, assembled, trained, and serviced home medical equipment to highest standards
- Communicated with patients and customers to address equipment inquiries and solve problems
- Coordinated equipment deliveries with therapists, customers, and physicians to maintain client satisfaction