

EXECUTIVE LEVEL DASHBOARD

91.27%

Avg Performance Score %

92.67%

Avg Productivity %

94.36%

Avg Quality %

43.32%

Avg SLA Compliance %

100.00%

Avg Attendance %

| EmployeeName | ManagerName | Productivity % | Quality % | SLA Compliance % | Attendance % | Performance Score |
|--------------|-------------|----------------|-----------------------|------------------|------------------------|-------------------|
| Meera Das | Anu Varma | ↑ 93.63% | 95.39% ✓ | 87.10% | 100.00% ★ | 94.13% |
| Kiran Raj | Anu Varma | ↗ 93.15% | 92.37% ✓ | 90.32% | 100.00% ★ | 93.72% |
| Arjun Nair | Ravi Menon | → 92.62% | 95.93% ! | 77.42% | 100.00% ☆ | 92.05% |
| Diya Shah | Ravi Menon | ↓ 91.27% | 93.75% ✗ | 48.39% | 100.00% ☆ | 85.18% |

4

Total Employees

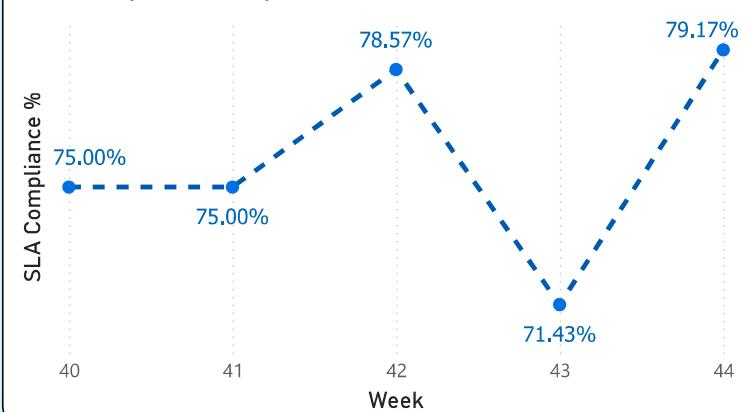
2459

Total Tasks Assigned

2279

Total Tasks Completed

SLA Compliance % by Week

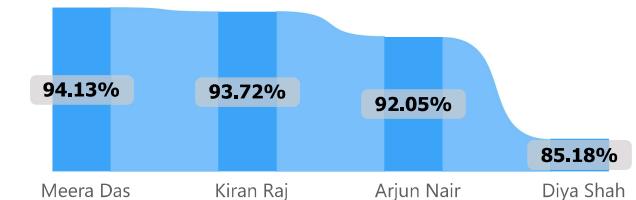


Avg Quality % by Department

Sales 94.84%

Ops 93.88%

Performance Score by EmployeeName



MANAGER LEVEL DASHBOARD

Anu Varma

Ravi Menon

88.62%

Avg Performance Score %

91.94%

Avg Productivity %

94.84%

Avg Quality %

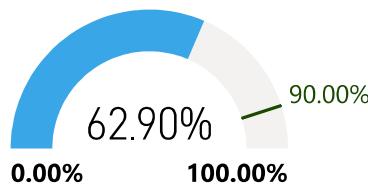
62.90%

Avg SLA Compliance %

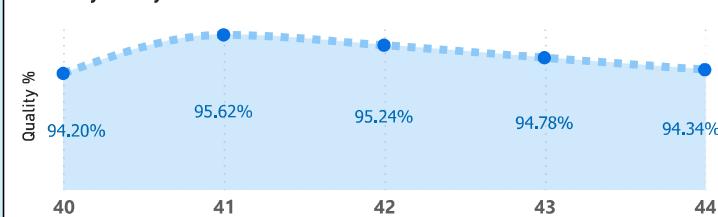
100.00%

Avg Attendance %

SLA Compliance %



Quality % by Week



EmployeeName ManagerName Productivity % Quality % SLA Compliance

Arjun Nair Ravi Menon ↑ 92.62% 95.93% ! 77.42%

Diya Shah Ravi Menon ↓ 91.27% 93.75% × 48.39%

Performance Score by Employee

Performance Score



1198

Total Tasks Assigned

1102

Total Tasks Completed

Avg Productivity % by Week

Avg Productivity %



EMPLOYEE LEVEL DASHBOARD

Arjun Nair

Diya Shah

Kiran Raj

Meera Das

85.18%

Avg Performance Score %

91.27%

Avg Productivity %

93.75%

Avg Quality %

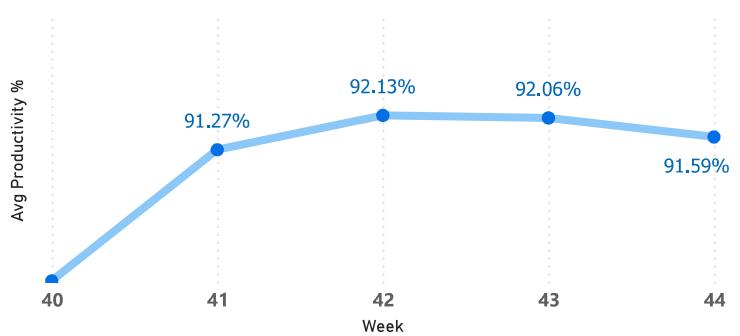
48.39%

Avg SLA Compliance %

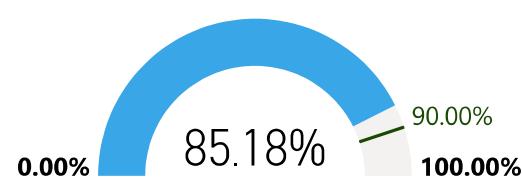
100.00%

Avg Attendance %

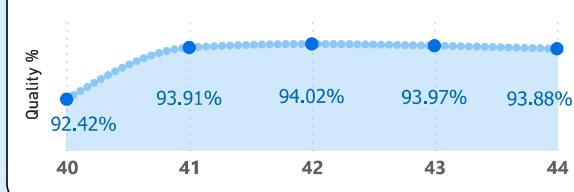
Avg Productivity % by Week



Performance Score



Quality % by Week



512

Total Tasks Completed

561

Total Tasks Assigned

32

Total Errors

4

Late Days

| Date | Total Tasks Assigned | Total Tasks Completed | Productivity % | Quality % | SLA_Breached |
|-----------------|----------------------|-----------------------|----------------|-----------|--------------|
| 01 October 2025 | 18 | 15 | 83.33% | 86.67% | ✗ Yes |
| 02 October 2025 | 19 | 17 | 89.47% | 94.12% | ✗ Yes |
| 03 October 2025 | 18 | 16 | 88.89% | 93.75% | ✗ Yes |
| 04 October 2025 | 20 | 18 | 90.00% | 94.44% | ✓ No |
| 05 October 2025 | 19 | 17 | 89.47% | 94.12% | ✗ Yes |
| 06 October 2025 | 18 | 16 | 88.89% | 93.75% | ✗ Yes |
| 07 October 2025 | 17 | 15 | 88.24% | 93.33% | ✗ Yes |
| 08 October 2025 | 18 | 17 | 94.44% | 94.12% | ✓ No |