Arjun Pratap Singh

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Summary

Detail-oriented Data Analyst with 2+ years of experience at HCL Tech, skilled in Power BI, SQL, Excel, and cloud platforms (AWS, GCP). Specialized in data visualization, server performance optimization (achieving up to 40% efficiency gains), and cross-functional collaboration. Adept at translating business needs into actionable analytics. Seeking to leverage analytical and technical expertise in a growth-focused analytics role.

Work Experience

Analyst | HCL Tech, Noida | Nov 2022 – Present

- Improved server performance by 15% through capacity planning and implemented automated monitoring, boosting proactive issue resolution by 40%.
- Facilitated collaboration among three technical teams, resolving 10+ bottlenecks and improving system reliability and stakeholder satisfaction.
- Reduced system downtime by 20% by analyzing server capacity metrics via Splunk and addressing performance gaps.
- Monitored, identified, and resolved 95% of server performance issues within 2 hours, ensuring operational continuity.
- Conducted trend analysis on server utilization, enabling strategic resource allocation and future-proofing scalability plans.
- Guided teams in adopting Google Cloud Platform (GCP) best practices, enhancing cloud architecture deployment strategies.
- Conducted workshops and training sessions to upskill 20+ team members on GCP tools, services, and cloud deployment techniques.
- Provided one-on-one personalized mentorship, troubleshooting support, and targeted exam readiness strategies for GCP aspirants.
- Monitored mentees' progress via check-ins, mock exams, and feedback sessions, achieving a 90% certification success rate

Project

HR Analytics Dashboard | Power BI

Built an end-to-end dashboard transforming raw HR data into strategic insights:

- Developed a Power BI dashboard converting raw HR datasets into actionable insights, enhancing reporting efficiency by 50%.
- Built KPIs covering employee performance, tenure trends, and department benchmarks to support leadership decisions
- Integrated diversity and inclusion analytics, enabling HR to design data-driven policies.

Education

- **MBA (Business Analytics)** | Amity University Online | 2025–2027
- **B.Tech (ECE)** | Kurukshetra University | 2019–2022
- **Diploma (ECE)** | GGS Govt. Polytechnic, Cheeka | 2016–2019 (*Topper*)

Certifications

1. **Metvy Data Analytics** | Feb 2025 | Hands-on projects
2. **ITIL4 Foundation** | HCLTech | 2024
3. **Google Cloud Certified**
   - Associate Cloud Engineer (2023-2026)
   - Cloud Digital Leader (2023-2026)
4. **AWS Solution Architect** | REGEX | 2021

Skills

Technical: Power BI, Excel, SQL (Basic), AWS (Basic), ServiceNow, JIRA, Google Cloud

Soft Skills: Problem Solving, Leadership, Stakeholder Communication

Achievements

- **Academic Excellence:** Topped all semesters in Diploma with institutional merit awards..
- **Professional:** Achieved dual Google Cloud Certifications and ITIL 4 Foundation.