# **Arjun Ramesh Rao**

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### **Education**

#### **University of Colorado, Boulder**

Boulder, US

M.S. IN COMPUTER SCIENCE Aug. 2019 - May 2021

• GPA: 4.0/4.0

- Graduate Teaching Assistant for CSCI 1300: Starting Computing (Fall 2020, Spring 2021)
- Graduate Research Assistant under Prof. Sidney D'Mello (Spring 2020)
- Graduate Student Staff for CSCI 3202: Intro to AI (Fall 2019)
- Awarded Lloyd Botway Award for Outstanding Master's students

#### **Ramaiah Institute of Technology**

Bangalore, India

#### **B.E. IN INFORMATION SCIENCE AND ENGINEERING**

Aug. 2014 - June 2018

• CGPA: 9.41/10

• Best Outgoing Student (Batch of 2014-2018), Dept. of Information Science & Engineering

## Industry Experience \_\_\_\_\_

Microsoft Corp.

Redmond, US

SOFTWARE ENGINEER

June. 2021 - Present

• Working on recommendations and ranking for Microsoft News and Feeds

• Technologies Used: C#, .Net Framework, Python

Microsoft Corp.

Redmond, US

SOFTWARE ENGINEER INTERN

May 2020 - Aug. 2020

• Worked on the Core Ranker Team within Microsoft News and Feeds

- Built automated pipelines for continuously evaluating and improving Content Classification models.
- Built UHRS apps for obtaining crowd sourced training data for document classification.
- Technologies Used: C#, Python, .Net Framework, JavaScript, UHRS

Stride.ai Inc.

Bangalore, India

NLP Engineer

July 2018 - May 2019

- · Built pipelines to automatically train machine learning models for document classification and information extraction.
- Built a **custom python library** that allows users to train, evaluate and perform inference on document classification tasks with limited labeled data.
- Contributed to the Django backend pipeline for model training, evaluation and inference.
- Worked on information extraction use-cases for **identifying key datapoints from documents** using NLP based models and custom heuristic rules.

Stride.ai Inc.

Bangalore, India

#### RESEARCH AND DEVELOPMENT INTERN

Jan.-Apr. 2018, Nov. - Dec. 2016

- Worked on **optimizing Named Entity Recognition (NER) models** in a production project to improve performance by combining standard NER datasets with context specific data.
- Built scrapers for automatically extracting information from multiple websites involving simulation of complex UI interactions.
- Technologies Used: Python, Tensorflow, Keras, Gensim, Selenium

**Google Inc.** San Francisco, US

#### DEVELOPER PROGRAMS ENGINEER INTERN

June 2017 - Aug. 2017

- Built tools to help track code repositories and generate consolidated notifications for events like issues, comments, etc., for faster triage of issues.
- Part of the project was released as open source software, and can be found at github.com/GoogleCloudPlatform/issuetracker
- · Technologies Used: Google Cloud Datastore, Google BigQuery, Google App Engine, GoLang, Angular

## **Academic Experience**

#### **University of Colorado, Boulder**

Boulder, US

**EMOTIVE COMPUTING LAB, INSTITUTE OF COGNITIVE SCIENCE** 

Jan. 2020 - May 2021

- Worked under Prof. Sidney D'Mello at the Emotive Computing Lab.
- Contributed to active research on modeling collaborative problem solving processes and discourse using state of the art natural language processing techniques and multi-modal machine learning.
- · Worked on modeling bias in machine learning models for apparent personality prediction in one way behavioral interviews.
- Technologies Used: Python, PyTorch, AWS

#### **Ramaiah Institute of Technology**

Bangalore, India

**SENIOR PROJECT** - THE MILO IDE (MILOIDE.GITHUB.IO)

- Sept. 2017 April 2018
- Built a web-based IDE to help students with no prior programming experience learn Machine Learning and Linear Algebra.
- Customized Google's blockly project, and designed a visual programming language that supports data science operations.
- Implemented a data explorer with built-in datasets along with support for using custom numeric, image and textual datasets.
- Implemented common ML algorithms using **Tensorflow.js** as blocks and used **D3.js and Plotly.js** for interactive visualizations.
- Presented and published a paper based on a user study with the IDE at IEEE VLHCC 2018 (See Publications).
- Technologies Used: Node, Javascript

## **Select Publications**

## Say What? Automatic Modeling of Collaborative Problem Solving Skills from Student Speech in the Wild

(Virtual) Paris, France

Samuel L Pugh, Shree Krishna Subburaj, Arjun Ramesh Rao, Angela EB Stewart, Jessica

June. 2021

ANDREWS-TODD, SIDNEY K D'MELLO

- Proceedings of the Educational Data Mining Conference 2021 [PDF]
- We investigated the feasibility of using automatic speech recognition (ASR) and natural language processing (NLP) to classify collaborative problem solving (CPS) skills from recorded speech in noisy environments.

#### Multimodal, Multiparty Modeling of Collaborative Problem Solving Performance

(Virtual) Utrecht, Netherlands

Shree Krishna Subburaj, Angela EB Stewart, **Arjun Ramesh Rao**, Sidney K D'Mello

Oct. 2020

- Proceedings of the 2020 International Conference on Multimodal Interaction, pp. 423-432. [PDF]
- Analyzed data from 101 triads engaged in computer-mediated collaborative problem solving (CPS) in an educational physics game.
- Investigated the accuracy of machine-learned models trained on facial expressions, acoustic-prosodics, eye gaze, and task context information, computed one-minute prior to the end of a game level, at predicting success at solving that level.
- DOI: 10.1145/3382507.3418877

#### Milo: A visual programming environment for Data Science Education

Lisbon, Portugal

ARJUN R RAO, AYUSH BIHANI, MYDHILI K NAIR

Oct. 2018

June 2018

- Proceedings of 2018 IEEE Symposium on Visual Languages and Human-Centric Computing (VL/HCC'18), pp. 211-215. [PDF]
- Designed and implemented a novel **visual programming environment** to help novice students and non-programmers learn **Data Science and ML concepts** using block based programming.
- DOI: 10.1109/VLHCC.2018.8506504

#### **Context Based Approach for Second Language Acquisition**

New Orleans, USA

Nihal V Nayak, **Arjun R Rao** 

• System paper for Duolingo's shared task on Second Language Acquisition Modelling (SLAM 2018). [PDF]

- Published in the Proceedings of the **NAACL-HLT Workshop** on Innovative Use of NLP for Building Educational Applications (**BEA at NAACL 2018**).
- Trained a logistic regression model to predict the likelihood of a student making a mistake while answering an exercise on Duolingo. Made use of features inspired by research in **code-mixed language learning** where context plays an important role.
- Result: **AUROC scores for English/Spanish = 0.821**, Spanish/English = 0.790 and French/English = 0.812. **2<sup>nd</sup> best linear model**, finished 9<sup>th</sup> overall in SLAM 2018

## **Skills**

**Programming Languages** Python, C# TypeScript, Go, Java, C/C++, PHP

Platforms & Frameworks .Net Framework, PyTorch, Tensorflow, Angular, Cloud Development, DJango, Android

Languages English, Hindi, Kannada