State HITC AI Governance, Safety, & Ethics Bootcamp (/) (event (/#dwtest/?utm_campaign=web&utm_medium=referral&utm_content=header&utm_source=statehitcaibootcamp)

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Fill the Gap: How Automation and AI tools can help Program Integrity Teams Do More with Less ∗Non-Vendor Only∗

📅 Monday April 1, 2024 3:45pm - 4:45pm EDT
📍 Douglas (venue/Douglas)

Sign Up Here (https://wkf.ms/49YQiFT)

Medicaid agencies across the country are challenged with providing their citizens with access to affordable quality healthcare. Seventy percent of all care for the 86 million Americans on Medicaid is provided by managed care organizations. In April of 2023 CMS issued two new Medicaid regulations that address access to care, financial monitoring and quality requirements and reporting. Taken in tandem with the HHS OIG published strategic plan for managed care oversight published in August of 2023, it is easy to see that there is a new era of accountability for state Medicaid agencies and MCO's alike. While these new regulations provide transparency and needed safeguards it also adds a new layer of reporting and managed care oversight to already overburdened and understaffed Medicaid Departments. It's clear that the traditional, labor intensive Program Integrity approach no longer supports adequate oversight.

Program Integrity teams must now do more with less, find new, better ways of working, and use tools that make work faster and easier. These aspirations require a transformative approach. It takes the right practices, teams, and technology. Organizations need a framework that brings together:

- Human-centered design – to imagine the technology-based solution that users want
- Thought-leadership – to bring best practices and to help build a culture that embraces change; and
- Fast, iterative delivery – to first prove the value of our ideas then scale to the enterprise

With this framework, Program Integrity teams can harness innovation and the latest technologies. Game changing advances like Generative AI and low-code no-code platforms automate away low value tasks and use data to guide work. All together it's how Program Integrity teams can do more with less.

Join us to learn more about how continuous innovation frameworks and new technologies like Generative AI and low-code no-code automation are changing how HHS Program Integrity work gets done.

Session Objectives

- Overview new and emerging Program Integrity implementation frameworks and technologies
- Show how to use continuous innovation to drive value from Generative AI and automation technologies

- Demonstrate how Generative AI and automation technologies can help Program Integrity teams

State HITC AI Governance, Safety & Ethics Cyber Event (/event/?iframe=true&campaign=web&utm_medium=referral&utm_content=header&utm_source=statehitcaibootcamp)

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Speakers

Thomas Nisbet (speaker/thomas_nisbet.26fxgybj)
Associate Partner, Public Markets Cognitive and Analytics, IBM Consulting

Nick Behrends (speaker/nick_behrends.26fxh391)
Associate Partner, Data and Technology Transformation, IBM Consulting

Breakout (type/Breakout)

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