

### Booking Details

From:	Kolkata	Bus Operator:	NBSTC-KOL-SLG-R1-18:00	Make My Trip Id:	NU711211053063098
To:	Siliguri	Bus Type:	Non A/c-seater	PNR:	68BGXV3S
Journey Date:	25-May-23	Passengers:	4	Ticket Number:	68BGXV3S
Boarding Time:	06:00 PM	Total Fare:	2003	E-Coupon Discount:	38

(Please reach your boarding point 15 minutes before the scheduled time)

### Passenger Details

S. No	Name	Seat	Seat Type	S.No	Name	Seat	Seat Type
1	Sibaditya Mukhopadhyay	21	Seater				
2	Shamik Roy	24	Seater				
3	Utsav Debnath	28	Seater				
4	Rohan Karan	25	Seater				

### Boarding Point Details

Boarding Point:	Esplanade		
Location:	Esplanade	Landmark:	
Address:	Esplanade L20 Bus Stand Landmark: Esplanade L20 Bus Stand		
Bus Operator Contact Number:	9330791858		

### Frequently Asked Questions

- **What documents I need to board my bus?**  
Please carry a print out of this e-ticket along with an identity proof with your photograph on it. Failing to do so, you may not be allowed to board the bus.
- **Do I need to reconfirm my booking?**  
No, your booking is confirmed and there is no need to re confirm the same.
- **How do I cancel my ticket?**  
Please go to [customer support](#) section of [www.makemytrip.com](http://www.makemytrip.com) (Top right corner on website) and proceed to cancel your ticket. You will be asked to enter booking Id and Contact number. If you are unable to cancel, Please mail us at [Busservice@makemytrip.com](mailto:Busservice@makemytrip.com) or call us at 0124 462 8747 (Standard Charges Apply) to cancel your e-ticket.  
MakeMyTrip would not be able to process refunds for cancellations done directly with the bus operators.
- **Can I do partial cancellations (e.g. cancel only 2 passengers out of 4 booked)?**  
Partial cancellations are not allowed. You would need to cancel the entire ticket.
- **How do I contact MakeMyTrip.com?**  
For your boarding point or departure time queries please call NBSTC-KOL-SLG-R1-18:00 directly at 9330791858  
To get in touch with [MakeMyTrip.com](http://MakeMyTrip.com) , mail us as [Busservice@makemytrip.com](mailto:Busservice@makemytrip.com) or call us at 0124 462 8747 (Standard Charges Apply).

## Important Terms & Conditions

- In case of change in bus type or any issue related to bus operator, please bring it out notice with in 24 hours of bus departure. We will investigate it with the operator and revert accordingly. The customer is entitled for refunds in case a lower bus type is provided subjected to our investigation.
- Agency: MakeMyTrip (India) Pvt. Ltd (hereinafter 'MMT') is only providing the services as agent of various tour operators (hereinafter 'Operators'). MMT's obligations are limited to issuance of ticket, providing information as made available to it and processing refunds. MMT is not responsible for the provision of services by the respective operator. MMT assumes no responsibility or liability for the actions or omissions of the operators including non-adherence of the scheduled timings, behavior of the operator's staff, conditions inside the buses, loss of life or property, delay, breakdown or inconvenience suffered by the user or passenger.
- The primary passenger is required to furnish a print out of the e-ticket and an identity proof with the passenger's photograph on it at time of boarding the bus. Failing to do so, the bus operator may not allow boarding.
- The bus e-ticket booked is non transferable.
- The bus operator reserves the right to change the seat number(s) of the passenger(s).
- The bus operator reserves the right to change the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
- The departure and arrival timings mentioned on the e-ticket are only tentative timings. The same are subject to change.
- The bus trips may be delayed, postponed or cancelled due to unavoidable reasons.
- Provision of video/air conditioning or any such other services is the responsibility of the bus operator. Any refunds/claims due to nonfunctioning or unavailability of these services needs to be settled directly with the service provider (the bus operator).
- In the event of cancellation of a bus/service trip, MMT's liability will be limited only to the extent of refunding the sum paid by the passenger for the price of the e-ticket.
- In case a booking confirmation SMS or email gets delayed or fails because of technical reasons or as a result of incorrect mobile number/ email ID provided by the customer etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of [www.makemytrip.com](http://www.makemytrip.com) or Mobile App.
- Any grievances and claims related to the bus travel should be reported to MMT within 10 days of your travel date.
- Partial Cancellation is NOT allowed for this ticket.
- Customers are advised to reach 15 mins before boarding time.