## **EMAIL PROGRAMMING**

By using Email Programming, we can send the Email Notifications to the required users with the required subject, content and attachments based on the need.

Email Programming supports both "Outbound Email Services" and "Inbound Email Services".

Apex provides "Messaging" namespace which contains a group of readymade classes and interfaces to communicate with the people through Email Notifications.

1. Outbound Email Services:

To send the Email Notifications to the required users.

- i. Messaging.SingleEmailMessage Class
- ii. Messaging.MassEmailMessage Class
- 2. Inbound Email Services:

To receive the Email Notifications from the External Email Id's.

Messaging.InboundEmailHandler Interface.

| ----> Method: HandleInboundEmail()

<u>SingleEmailMessage Class:</u> By using this class, we can send the Email Notifications to one or more users with the required subject, content and attachments.

While Sending the Email, we can specify the To Addresses, BCC Addresses, CC Addresses, Subject, Content, Attachments along with the email.

We can add both "Text Attachments and Binary Attachments" along with the email.

We can Track the Email Delivery Status by using "Email Logs".

It provides a Collection of Instance Methods, used to supply the required input.

Syntax: Messaging.SingleEmailMessage <objectName> = new

Messaging.SingleEmailMessage();

## Methods:

Ex: Messaging.SingleEmailMessage sEmail = new Messaging.SingleEmailMessage();

1. SetToAddresses(<Array / Collection>)

Ex:String[] toAddress = new String[]{'ram.kumar@gmail.com','shyam@gmail.com'};
sEmail.SetToAddresses(toAddress);

2. SetCCAddresses(<Array / Collection>)

Ex: List<String> ccAddress = new <String>{'suresh@gmail.com','Santhosh@tcs.com'}; sEmail.SetCCAddresses(ccAddress);

3. SetBCCAddresses(<Array / Collection>)

```
Ex: String[] bccAddress = new String[]{'ram.k@gmail.com', 'shyam@gmail.com'};
sEmail.SetBCCAddresses(bccAddress);
```

4. SetSenderDisplayName(String displayName)

Ex: sEmail.SetSenderDisplayName('ICICI Bank Credit Card Department');

5. SetReplyTo(String emailAddress)

Ex: sEmail.SetReplyTo('support@icicibank.com');

6. SetSubject(String emailSubject)

Ex: sEmail.SetSubject('Email Subject to be Delivered');

7. SetPlainTextBody(String plainTextContent)

Ex: sEmail.SetPlainTextBody('Plain Text Email Content');

8. SetHTMLBody(String htmlContent)

Ex: sEmail.SetHTMLBody('HTML Formatted Email Content');

9. SetFileAttachments(List<Messaging.EmailFileAttachment> <refName>):

Ex: sEmail.SetFileAttachments(<refNameName>);

Messaging.EmailFileAttachment Class: By using this Class, we can prepare the required attachments at runtime through programming which can be shared to the people based on the need.

We can add one/more attachments along with the Email.

It provides a collection of instance methods to prepare the attachment file.

#### **Syntax**

Messaging.EmailFileAttachment <refName> = new Messaging.EmailFileAttachment();

# Methods

Ex: Messaging.EmailFileAttachment attach = new Messaging.EmailFileAttachment();

1. SetFileName(String fileName)

Ex: attach.SetFileName('Ram Kumar.pdf');

2. SetContentType(EmailContentType):

Ex: attach.SetContentType('Application/pdf');

3. Body

Ex: attach.body = Blob.topdf(<EmailContent>);

Sending Email:We can send the Email Notifications to the specified users by using "SendEmail()" method. We can track the result by using "SendEmailResult" class.

Syntax:

List<Messaging.SendEmailResult> <refName> =

Messaging.SendEmail(List<Messaging.SingleEmailMessage> <refName>);

List<Messaging.SendEmailResult> <refName> = Messaging.SendEmail(new Messaging.SingleEmailMessage[]{<refName>});

**Use Case:** Write an apex program, to create a lead record in the object and send the Email notification to lead person with the required Subject and Content.

Write the Email Body/Content inside a PDF File and add the PDF File as an attachment along with the Email.

### Class Code:

```
public class MessagingHelper
       Public static void CreateLeadRecord()
     Lead ldRecord = new Lead();
       ldRecord.FirstName = 'Sanjeev';
       ldRecord.LastName = 'Kumar';
       ldRecord.Email = 'sanjeev.yr2010@gmail.com';
       ldRecord.Title = 'Technical Lead';
       ldRecord.Phone = '9900445599';
       ldRecord.Fax = '9900334466';
       ldRecord.Rating = 'Hot';
       ldRecord.Industry = 'Technology';
       ldRecord.AnnualRevenue = 2300000;
       ldRecord.Company = 'Infosys Inc.';
       ldrecord.Status = 'Working - Contacted';
       ldRecord.City = 'Pune';
       ldRecord.State = 'Maharashtra';
       ldRecord.Country = 'India';
       ldRecord.Website = 'www.gmail.com';
       ldRecord.LeadSource = 'Web';
     Insert ldrecord;
     if(ldRecord.Id != Null)
```

```
System.debug('Lead Record Inserted Successfully, with Id ....: '+ IdRecord.id);
       // Call the Method to Send Email Alert
       SendNotificationEmailToLead(ldrecord);
    }
  }
  Public static void SendNotificationEmailToLead(Lead ld)
     if(ld.Id != Null && ld.Email != Null)
       // Write the Code to send Email Alert
       Messaging.SingleEmailMessage sEmail = new Messaging.SingleEmailMessage();
       String[] toAddress = new String[]{Id.Email,ksr.1986@gmail.com'};
          sEmail.setToAddresses(toAddress);
       List<String> ccAddress = new List<String>{'venkatnaidu2014@gmail.com'};
          //sEmail.setCcAddresses(ccAddress);
       String[] bccAddress = new String[]{'satishbk007@gmail.com'};
          //sEmail.setBccAddresses(bccAddress);
       sEmail.setSenderDisplayName('ICICI Bank Personal Loans.');
       sEmail.setReplyTo('loans@icicibank.com');
       String emailSubject = 'Congratulations '+ ld.FirstName + ' '+ ld.LastName +
                            '..!! Your Loan Application has been Submitteed Successfully.';
       sEmail.setSubject(emailSubject);
       String emailContent = 'Dear '+ ld.FirstName + ' '+ ld.LastName + ',<br/>'+
'Thanks for Showing your Interest in our Banking Services. <br/>'+ 'We are Pleased to
inform you that your Personal Loan Application has been Submitted Successfully.
```

```
<br/><br/>'+ 'Your Loan Application is under Process, one of our Relationship Manager will
'Loan Application Number .....: '+ ld.Id+ '<br/>br/>Applicant Name is.....: '+ ld.FirstName + ' '+
ld.LastName+ '<br/>Current Employer.....: '+ ld.Company + <br/>Current Designation.....:
'+ ld.Title+ '<br/>Contact Number ........: '+ ld.Industry+ '<br/>Contact Number ..........: '+
ld.Phone+
'<br/>Email Address ......: '+ ld.Email+ '<br/>Fax Number is......: '+ ld.Fax+
 '<br/>Current CTC ......: '+ ld.AnnualRevenue+ '<br/>Lead Source.....: '+
ld.LeadSource+ '<br/>Rating Value is....: '+ ld.Rating+ '<br/>Loan Application Status....: '+
ld.Status+ '<br/>Communication Address......: '+ ld.City + ', '+ ld.State + ', '+ ld.Country+
 '<br/>Please Contact on the below address, if any queries. <br/>'+
'Please
         Click
                 on
                       the
                             below
                                     link
                                            to
                                                 view
                                                        the
                                                                              href='+
System.URL.getSalesforceBaseUrl().ToExternalform()+'/'+ld.Id+ ' target="_blank"><b>Click
Here</b></a> <br/>'+ '***<i>This is a System-Generated Email. Please Do Not
Reply.</i> <br/>'+ 'Thanks & Regards, <br/> ICICI Bank Personal Loans, <br/> <br/>
Contact us: +1 (800)787-8899, <br/> Email us: loans@icicibank.com';
sEmail.setHtmlBody(emailContent);
 // Write the Code to Prepare an Attachments
      Messaging.EmailFileAttachment attachment = new
                                        Messaging.EmailFileAttachment();
      attachment.setFileName(ld.FirstName + ' '+ ld.LastName+'.pdf');
       attachment.setContentType('Application/pdf');
       attachment.body = Blob.toPdf(emailContent);
       // Prepare a list collection of Attachment and add the file to Collection
List<Messaging.EmailFileAttachment> lstAttachments = new
                                 List<Messaging.EmailFileAttachment>();
      lstAttachments.Add(attachment);
      // Add the PDF File as an Attachment with Email
      sEmail.setFileAttachments(lstAttachments);
     // Send the Email Alert
 Messaging.SendEmailResult[] results = Messaging.sendEmail(new
                                        Messaging.SingleEmailMessage[]{sEmail});
    }
```

Execution: MessagingHelper.CreateLeadRecord();