

ARJUN RAMASAMY MUDALIYAR

Mumbai, Maharashtra, India

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PROFESSIONAL SUMMARY

- Information Technology graduate with technical support experience, strong problem-solving abilities, and proven leadership through managing large-scale college initiatives.
- Focused on growing as a full-stack professional and contributing to scalable, intelligent solutions

TECHNICAL SKILLS

- Programming Languages:** Python, C++, C#, JavaScript, HTML5, CSS3, PHP
- AI/ML & Computer Vision:** OpenCV, MediaPipe.
- Databases & Analytics:** MySQL, Power BI, Tableau, Data Visualization, Query Optimization
- Web Technologies:** HTML, CSS, JavaScript, Dialogflow, Full-Stack Development, RESTful APIs, WhatsApp Integration
- Tools & Platforms:** Git, Excel (Advanced), Automation Workflows, Simplilearn, Udemy, Jetking

PROFESSIONAL EXPERIENCE

Technical Support Engineer — DataVista Solutions

May 2025 – Present — Mumbai, Maharashtra

- Delivered technical support for **50+** clients, achieving **95%** first-contact resolution rate through systematic troubleshooting
- Conducted comprehensive website and application testing to identify bugs and performance bottlenecks, improving UX by **30%**
- Developed Python-based automation scripts for data processing and reporting, reducing manual workload by **40%**
- Collaborated with cross-functional development teams using Agile methodology to implement enhancements

Mentorship — Disha Classes

May 2024 – February 2025 — Mumbai, Maharashtra

- Instructed 10+ people in C, C++, HTML, CSS, and Python programming fundamentals with 90% satisfaction rating
- Developed comprehensive curriculum and hands-on coding projects bridging theoretical concepts with practical applications

PROJECTS

Real-Time Hand Tracking & Virtual Watch Overlay — Python, OpenCV, MediaPipe

June 2024 – July 2024

Real-Time Hand Tracking App | Python, OpenCV, MediaPipe Developed webcam-based hand detection with 21-point landmark tracking and dynamic watch overlay, achieving real-time performance.

Digital Animal Care & Emergency Response Platform — HTML, CSS, JavaScript, Dialogflow

October 2024 – December 2024 — University of Mumbai

- Animal Emergency Response Platform | HTML/CSS/JS, Dialogflow, WhatsApp API University project connecting pet owners/vets/rescue teams with instant WhatsApp alerts and AI chatbot consultations

AyuSangam – fitness tracker with wearable data

In progress

Developed personal fitness tracker integrating wearable HRV/RHR/sleep data with gym workout logging and real-time analytics dashboards.

EEMS Dashboard – PHP/MySQL educational management system with multi-role dashboards

In progress

Built full-stack educational platform with Admin/Principal/Teacher/VP/HOD dashboards for exam scheduling and examiner assignment. Implemented role-based authentication, responsive UI, and secure database operations.

EDUCATION

Bachelor of Science in Information Technology — University of Mumbai

June 2022 – May 2025

- Relevant Coursework: Data Structures, Algorithms, DBMS, Machine Learning, Computer Vision, Web Development

CERTIFICATIONS

- **Introduction to Web Development** – Udemy (Full-stack web development fundamentals)
- **Introduction to Artificial Intelligence** – IBM (AI concepts and machine learning fundamentals)
- **AI Ethics** – IBM (Ethical AI development and responsible technology practices)
- **Power BI** – Simplilearn (Business intelligence and data visualization)
- **Tableau Data Visualization Basics** – Simplilearn (Advanced data visualization techniques)
- **IT Workshop** – Jetking (Hands-on technical training in IT infrastructure)
- **C C++ Certification (Pal India)**
- **Diploma** in front office management Certification (**Pal India**)

LEADERSHIP & ACHIEVEMENTS

- Led **120+** member discipline team as **Organizer** of Swastika College Fest, coordinating with **40+** sponsorship members
- Silver Medalist – Mumbai City District Powerlifting Championship
- Competitive Athlete – Mumbai City Zonal Sports Committee (Powerlifting) & Maharashtra Cricket Association
- Active in Powerlifting, Boxing, and MMA, applying discipline and resilience to professional challenges