ONLINE CAR SHOWROOM MANAGEMENT

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1. Project Overview?

 This is an online project developed for leading Car company Toyota. This project is usefull for the car showroom management team to maintain the customer details, sales details, car details and service details. The Project "Car Showroom Management system" contain the car information and the free servicing details regarding the cars. If any person buy a car that person considered as a permanent customer and the management team can frequently interact with the customers through the software.

2. To what extend the system is proposed for?

 Proposed system is a software application which avoids more manual hours that need to spend in record keeping and generating reports. This application keeps the data in a centralized way which is available to all the users simultaneously. It is very easy to manage historical data in database. No specific training is required for the customers to use this application. They can easily use the tool that decreases manual hours spending for normal things and hence increases the performance. Online car showroom management system is a web based application which manage the sales and services of cars. This website also provide the detailed information of all new models and existing models. Customer can search for new model and booking system also available

3. Specify the Viewers/Public which is to be involved in the System?

Customers and Car showroom managers

4. List the Modules included in your System?

Admin
Customers
Managers

5. Identify the users in your project?

Admin
Customers
Managers

6. Who owns the system?

Admin owns and control the system

7. System is related to which firm/industry/organization?

Car showroom industry

8. Details of person that you have contacted for data collection?

Manager(Toyota car showroom)

9. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)

1. *What type of details you want to collect from the customer when buy a car?*
Ans. *Name, Address with Address proof, Identity proof, Income proof*

2.what is the Waiting period after ordering the car?
Ans. The waiting period after ordering a new car is depending on the cars availability.

3.What about down payment for buying a new car?
Ans. Normally one should pay atleast 15-20% of car price as down payment and takeup loan for the rest of the 80-85%.

4. How many service do you provide for free?
Ans.   1st → 1200 to 1500 km

2nd and 3rd → 10000 to 100000 km

5. What type of Car insurance policy do you provide?
Ans. Bumper to bumper car insurance policy offers 100% coverage for all fibre, rubber and metel parts.

6. What's covered in Your car insurance policy?
Ans. Accident, Theft, Fire, Naturel Disasters, Personal accident, Third party losses

7. what is included in free car services?
Ans. Engine Oil and filter change, AC filter replacement, Air filter Replacement, Spark plug replacement.

8. How do you provide Temporary Registration?
Ans. Temporary registration done by using website called 'VAHAN', Document like Aadhar, pan card and photos are need for registration.

9. What are the special offer you provide, when a customer buy a car.
Ans. Our showroom provide many type of offers. Which is depend on Season like onam, vishu etc

10.Do you provide free accident service for new car?
Ans. No, we provide only insurance for the car