

Thakur Gourav Singh

Associate Network Engineer

Ct:6281036427 gouravthakur8801@gmail.com Hyderabad , IN

www.linkedin.com/in/thakurtgs

Profile

Experienced Network Engineer and skilled in managing and optimizing network infrastructure. Demonstrated ability to lead cross-functional team and effectively allocate resources to meet project requirement's. Proficient in troubleshooting complex network issues and implementing innovative solutions.

Areas of Expertise

Network engineering — Routing & switching — Network monitoring and troubleshooting — Networking protocols

Professional Experience

Associate Network engineer

Hyderabad, IN

03/2024 – Present

- Monitoring and troubleshooting of Pan India network infrastructure and data centre of ICICI Bank, ensuring 24 x 7 up time.
- configured branch, routers and switches;migrated network from non SD-WAN to SD-WAN technology.
- Coordinated with ISPs and ensured SLA adherence for smooth network connectivity across branches.
- Troubleshooting network devices using counting protocols such as BGP, OSPF etc to ensure stable and efficient connectivity.

Hyderabad, IN

03/2023 – 03/2024

NOC Engineer

- Worked as NOC engineer in ITCC, providing 24 x 7 support for application monitoring and incident management.
- Monitored 180+ critical applications using monitoring tools; ensured up time and performance through proactive alerts.
- coordinated with support teams to troubleshoot issues and ensured resolution within the defined SLAs.

Associate Network Intern

Bangalore, IN

08/2022 – 03/2023

- Completed training in CCNA and MCSA, acquiring comprehensive knowledge of networking principles.
- Actively participated in ongoing professional development to stay updated with the latest advancement in networking technologies.

Online Courses & Certifications

- CCNA- Udemy through skillMine

Education

B.Tech in Computer, Science and Technology

Hyderabad, IN

Brilliant grammar institution of technology(Abdullahpurmet) affiliated with

2017 – 2022

JNTU

Skills

- **Networking Protocols:** TCP/IP, BGP, OSPF, EIGRP, IS-IS, HSRP, VRRP, SNMP, NAT, DHCP, DNS
- **Tools & Platforms:** SolarWinds, ServiceNow, Dynatrace, Wireshark, AppDynamics, Riverbed, Appnomics
- **Network Technologies:** LAN/WAN, MPLS, VPN, VLAN, SD-WAN, Load Balancers, Firewalls (Cisco ASA, Fortinet)
- **Hardware:** Cisco Routers & Switches, Lavelle, Aruba, Vera's, FortiGate
- **Operating Systems:** Windows Server, Linux & Sys, Cisco IOS, Oracle OS & Oracle DBA
- **Cloud & Virtualization:** AWS Networking, Azure VNets, VMware ESXi, Hyper-V
- **Soft Skills:** Incident Management, SLA Adherence, Communication, Collaboration, Root Cause Analysis, 24/7 Monitoring Support

Projects

- SD-WAN Migration: Pan India replacement of Routers and switches.
- IT command Centre: Raised and resolved incidents within SLA by coordinating with cross-functional support teams.
- NOC: Monitoring of data centre servers
- App Monitoring: monitoring of 180+ applications 24 x7.

Languages

- | | |
|--------------------|----------------|
| • English – Fluent | Telugu -Fluent |
| • Hindi – Native | |