

Case Study – Mobile Application

M-Governance

The screenshot displays the mGovernance web application interface. The top navigation bar includes links for Accounts, Services, SMS Messages, Security, Report, and Help. Below this, a secondary navigation bar shows icons for user management and a 'Security Manager' section. The 'Security Manager' section has tabs for User Manager, Role Manager, Resource Manager, and Resource Group Manager. The 'User Manager' tab is active, showing a form for user creation with fields for Username, Firstname, Lastname, and Is User Enabled. Below the form, there are sections for 'Groups' and 'Accounts'. The 'Groups' section shows a list of groups, and the 'Accounts' section shows a list of accounts. The 'Manage Account' section is also visible, showing fields for First Name, Father Name, Grand Father Name, and Is Disabled. There are also sections for 'Channels' and 'Subscribed Services'.

M-Governance (Providing SMS services for various ministries of Ethiopian government) –

The system provides Mobile Governance solution to Ethiopian government and provides various services through mobile devices and enables access to relevant information to the public Anytime and Anywhere and increase the convenience of the customers seeking variety of information.

- On Demand Pull SMS services to respond customer queries
- Bulk Push SMS services for notifications, alerts to citizens.
- Latin and Amharic support for SMS text.
- Dynamic creation of SMS services
- User group management and mass uploading of user groups from excel
- SMS delivery report and Analytics