

## Crowded Restaurants

Chick-fil-a always has long lines no matter what time of the day

When crowded restaurants mess up the grubhub order and then have to fix it the line is stalled

Twisted Taco is always crowded

The deli and true balance never have a line.

Chic-fil-a often forms a crowd of people waiting for their name to be called for food, not following social distancing.

Some restaurants almost never have lines, while others have very long lines

## Store Specifics

12-2 PM is a very busy time at Russell

6-8 pm is also a very busy time at the Russell House

Russell closes at 11 but most stores start shutting down at 8

On the weekends, breakfast places don't open until 8:30 as opposed to 7 on weekdays

Russell House has 11 individual restaurants and two grab-and-go stores/stations

Many places in Russell aren't open on weekends

People must take off their masks when they eat, possibly exposing themselves and others to the virus

Each store has different hours, very random.

During the weekends most other food stores outside of Russell are closed

Many places close with no warning/doesn't match the store hours

## Eating

Many people choose to eat inside instead of outside

Russell House added new outdoor seating this semester on the patio in addition to its indoor seating

Students at Russell are supposed to limit their dining experience to 15 minutes

On rainy days many people are crowded inside to eat

Many people eat at Russell since the walk home is sort of long

Russell is the main hub for food on campus

Many people choose to eat with friends instead of alone

Some tables in Russell are not spread 6 feet apart from each other, limiting students' ability to physically distance.

## Student and Restaurant Habits

With additional customers and added guidelines, restaurants at Russell mess up orders every once in a while, causing students to make a return trip in order to correct it.

Many restaurants don't enforce social distancing in the lines

Many stores run out of food

Sometimes students wait in line for 30-60 minutes before receiving food.

Many restaurants have a period of serving and then a period of making food, causing lines to grow uncontrollably

Russell is far for many people, likely that people come in big groups

Russell House is monitored by staff who sit by the entrances, enforcing mask and physical distancing requirements

Wednesday is the last day of the meal swipe cycle and many people try to stock up food on that day

Many places serve specific food, need more of those places so people don't overcrowd the one.

The general stores stock up in the morning but run out of the desired foods by dinner

# Grubhub

**Many stores turn off grubhub/ don't pay attention to them**

**Some places don't have grubhub**

Grubhub says to wait outside until the order is ready but not many places alert you when the food is ready

Chick-fil-a has a special check-in for grubhub, means they don't actually make the order until you are there

# Covid

The Russell House has colored lines on the floor marking directions to entrances and exists.

Russell House has a motion-activated entrance method on the door from the patio

The stairs on the inside are walked up and down. This should be made a one-way staircase.

**Wipes were just put on the tables and are barely used especially outside**

Many people followed the walking paths in the beginning but are starting to ignore them now

**Russell has specified entrance and exit doors to help direct traffic flow**

Many students bring study materials to do homework while eating, causing people to stay inside for a longer period of time

Russell House has coolers containing drinks where anyone can grab their drink, but must touch a common handle to open the cooler

**It is hard to understand people with masks, makes the lines move slower.**

Students are able to grab plastic silverware from dispensing machines without touching the machine, limiting the spread of germs.

**Many restaurants in Russell have gone cashless to limit contact**

Specific doors are marked for where to enter for food and where to enter for other services in Russell

There should be more hand sanitizer stations and should be motioned sensed.