



February 13, 2022

Account Number:

Security Code:

Service At:

Have questions about your bill?

Visit us at [Spectrum.net/billing](https://spectrum.net/billing)

Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

Summary

Service from 02/13/22 through 03/12/22
details on following pages

Previous Balance	0.00
Payments Received	0.00
Remaining Balance	\$0.00
Internet Services	54.99
One-Time Charges	19.99
Taxes, Fees and Charges	1.79
Current Charges	\$76.77
Total Due by 03/02/22	\$76.77

NEWS AND INFORMATION

Unreturned Equipment Information. Effective on or after 04/01/2022 updated fees for Unreturned Equipment will apply. You will only see these charges on future bills if you have any equipment that you haven't returned.

- Digital Receiver decreases from \$103.00 to \$97.00.
- D3 and newer Modem models (wired or wireless) increases from \$59.00 to \$60.00.
- Wireless Router increases from \$61.00 to \$76.00.
- Multipoint Access Point decreases from \$69.00 to \$64.00.
- D3 AWG2 Modem decreases from \$78.00 to \$60.00.
- EMTA Router (4 port or above) decreases from \$74.00 to \$81.00.
- Business Set Back Box decreases from \$163.00 to \$136.00.
- Access Point increases from \$130.00 to \$166.00.
- ATA increases from \$26.00 to \$37.00.
- EPON ONU decreases from \$260.00 to \$95.00.

Download the latest version of the My Spectrum App from your device's app store.

The My Spectrum App makes it easier than ever to manage your Spectrum services. A hassle-free experience with one convenient place for handling all your account needs.

Welcome to Spectrum! This bill reflects install & service charges from the date of install through your current billing period. If you made a payment at time of install, this bill may not reflect that payment but your next bill will.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652

February 13, 2022

Account Number:

Service At:

Total Due by 03/02/22

\$76.77

Amount you are enclosing

\$

Please Remit Payment To:

SPECTRUM
PO BOX 60074
CITY OF INDUSTRY CA 91716-0074

Account Number: [REDACTED]

Security Code: [REDACTED]

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Charge Details

Previous Balance	0.00
Remaining Balance	\$0.00

Payments received after 02/13/22 will appear on your next bill.

Service from 02/13/22 through 03/12/22

Internet Services

WiFi Service	5.00
Spectrum Internet	74.99
Promotional Discount	-25.00

Your promotional price will expire on 02/12/23

\$54.99**Internet Services Total \$54.99****One-Time Charges**

Service Activation Charge	02/13	19.99
One-Time Charges Total		\$19.99

Taxes, Fees and Charges

State Cost Recovery Fee	0.13
State and Local Sales Tax	1.66
Taxes, Fees and Charges Total	\$1.79

Current Charges	\$76.77
Total Due by 03/02/22	\$76.77

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Recovery Fee - Spectrum imposes surcharges to recover costs of complying with its governmental obligations. Specifically, Spectrum chooses to impose the State Cost Recovery Fee to recover the cost of Spectrums Texas Margins Tax liability.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures - You have 60 days from the billing date to register a complaint if you disagree with your charges.

Authorization to Convert your Check to an Electronic Funds

Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

**Simplify your life with Auto Pay!**

Spend less time paying your bill
and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
It's Secure - Powerful technology keeps your information safe
It's Flexible - Use your checking, savings, debit or credit card
It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**Visit: spectrum.net/account

(My Account login required)

**Payment Options**

Pay Online - Sign in to [Spectrum.net](https://spectrum.net) to pay or view your bill.

Pay by Mail - Detach payment coupon and enclose with your check made payable to Spectrum.

For questions or concerns, please call **1-855-707-7328**.

Account:
Security Code:



Have questions about your bill?

Visit us at [Spectrum.net/billing](https://www.spectrum.net/billing)

Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

Introducing your New Spectrum Billing Statement

Spectrum TIME WARNER CABLE IS NOW SPECTRUM

November 15, 2016

1 Account: 8448 20 555 5555555
Phone Number: (555) 555-5555
Security Code: 5555
Service At: 4444 MAIN ST
CANOGA CA 91303-3333

2 Contact Us
Visit us at [two.com/support](https://www.spectrum.net/support)
Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

3 Summary
Service from 11/25/16 through 12/24/16
dates on following pages

Previous Balance	108.31
Payments Received - Thank You!	-108.31
Adjustments	-4.99
Remaining Balance	-4.99
Spectrum TV™	74.90
Spectrum Internet™	18.99
Spectrum Voice™	19.99
Other Charges	8.05
One-Time Charges	5.99
Partial Month Charges	4.51
Taxes, Fees and Charges	7.82
Current Charges	138.31
Total Due by 12/05/16	\$163.32

4 Thank you for choosing Spectrum.
We appreciate your prompt payment and value you as a customer.

5 **Spectrum**
0550 T OPIANGA CYN BY CHATSWORTH CA 91314-7370
4444 MAIN ST
CANOGA CA 91303-3333

6 SPECTRUM NEWS
Note: Taxes, Fees and Charges listed in the Summary only apply to Spectrum TV and Spectrum Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Voice are detailed in the Billing Information section.

7 TIME WARNER CABLE
P.O. BOX 83074
CITY INDUSTRY CA 91716-0074

Page 3 of 3 November 15, 2016

Spectrum
Contact Us
Visit us at [two.com/support](https://www.spectrum.net/support)
Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

8 Charge Details
Previous Balance 11/02 168.31
Credit Card Payment 11/14 108.00
EFT Payment 11/14 50.31

Payments received after 11/15/16 will appear on your next bill.

9 Adjustments
Continued Change of Service Fee - Adjustment 10/23 -4.99
Adjustments Total -4.99

Remaining Balance -44.99

Service from 11/25/16 through 12/24/16

Spectrum TV™
Spectrum TV Select 64.99
Promotional Discount -20.00
TVS Service 18.99
Spectrum Receivers 9.98
2 Receivers at \$4.99 each

\$149.96

10 Fees & Charges
FCC Admin Fee 0.28
Franchise Fee 8.41
Municipal PEG Access Fees 1.33

\$10.02

Spectrum TV™ Total \$60.78

Spectrum Internet™
Spectrum Internet with WiFi 59.99
Includes \$8.00 Bundle discount with TV and \$4.00 promotional discount -10.00

\$49.99

Spectrum Internet™ Total \$49.99

Spectrum Voice™
Phone number (555) 555-5555 29.99
Unlimited Long Distance
Big Includes Phone Line, Modem, 18 Calling Features & Unlimited Calling within the USA, Puerto Rico, US Virgin Islands, Guam & Navajo
Bundle Discount -10.00

\$19.99

For additional call details, please visit [two.com/support](https://www.spectrum.net).

Spectrum Voice™ Total \$19.99

11 Other Charges
Broadcast TV Surchage 5.05
Other Charges Total \$5.05

One-Time Charges
Mother's Day J-Box 11/14 R-329 5.99
One-Time Charges Total \$5.99

12 Partial Month Charges
Spectrum WiFi 10/31-11/04 4.51
Partial Month Charges Total \$4.51

Current Charges \$163.31
Total Due by 12/05/16 \$163.32

Billing Information
Tax and Fees: This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice.

Continued on the next page.

Local Store: 3060 Tassanage Canyon Blvd, Chatsworth CA 91311 Store Hours: Mon thru Fri - 9:30am to 8:30pm and Sat - 9:30am to 5:00pm

Your WAY can be the GREEN way!
GO GREEN with Spectrum.
Online Bill Pay is helping the environment one customer at a time. It's easy - all you need to do is sign up for Online Bill Pay. It will save you money on postage and time - and it will also save trees!

Enrolling is easy, just go to [two.com/account](https://www.spectrum.net/account). Each month, you'll receive a paperless e-bill that you pay online with your choice of payment option:
• Debit Card • Credit Card • Electronic Funds Transfer
• Receive a quick summary of your account at any time
• Access up to 6 months of statements

Payment Options
Pay Online - Sign up at [two.com/account](https://www.spectrum.net). Have your account number and security code ready, then enroll on this page.
Pay by Phone - Make a credit card payment free of charge using our automated payment option at 1-855-707-7328, simply say "pay my bill". We accept Visa, MasterCard, Discover or American Express.
For questions on payments, please call 1-855-707-7328.

Spectrum

- 1 Statement date, Account number and Security code in upper left corner of each page.
- 2 How to reach us.
- 3 At a glance: your charges, payments and credits for this bill.
- 4 Payment due date.
- 5 Payment coupon for your convenience. Simply tear it off and mail.
- 6 Important messages, reminders and offers. You'll find special events, savings opportunities, news and promotions.
- 7 Be sure our address shows in the return envelope window.
- 8 Itemized details of transactions during this period.
- 9 Adjustments showing any additional credits or fees applied.
- 10 Required telecommunications Taxes, Fees and Charges. For information, please see the Billing Information section of your bill.
- 11 Broadcast TV surcharge - A pass through reflecting charges assessed to Charter Communications by the local broadcasters, or local "network affiliated" TV stations.
- 12 Partial Monthly Charges from the date your services started through the first date of your regular billing period.



Account: [REDACTED]
Security Code: [REDACTED]

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[REDACTED]

