Armaan Vakharia (he/him)

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Education

B.S., Electrical and Computer Engineering

Austin, TX

The University of Texas at Austin

Expected May 2025

Relevant Coursework: Circuit Theory, Linear Systems & Signals, Embedded Systems, Software Design &

Implementation, Algorithms

Organizations: Phi Kappa Sigma Fraternity, Texas Spacecraft Laboratory

Technical Experience

Alation, Inc.

Total Rewards Intern

February 2024 - Present

- Spearheading the development of a proprietary internal tool at Alation designed to optimize the comparison of market data for employee compensation, ensuring competitive and equitable salary and share grant decisions.
- Solely responsible for the integration and analysis of complex datasets to accurately assess employee performance percentiles, directly influencing equity distribution and incentivization strategies.
- Utilizing advanced programming and data analysis skills to create a robust solution that automates the
 evaluation of compensation benchmarks, streamlining the decision-making process for to allocation of
 employee shares

Apple, Inc. Remote

iOS Technical Support Advisor

June 2022 – June 2023

- Delivered exceptional technical support for Apple's suite of mobile devices, earning a 97% customer satisfaction rating.
- Managed high-volume call environments, skillfully addressing over 350 customer issues per quarter.
- Documented interactions with detail and accuracy, providing valuable data for product improvement initiatives.

NewDay USA Fulton, MD

Intranet Development Intern

June 2020 – July 2020

- Led the development of a new intranet portal, improving internal communication for over 600 employees.
- Orchestrated department-specific training sessions, enhancing the company's content management capabilities.
- Designed and implemented custom web elements tailored to departmental needs, utilizing HTML and CSS.

Other Experience

Lucky Lab Coffee Co.Austin, TXBaristaJanuary 2024 - Present

Starbucks Coffee Co.Austin, TX & Manalapan, NJBarista TrainerAugust 2020 – July 2022

Projects & Involvement

Cog*Works: Autonomous Cognitive Assistant

Remote

MIT Beaver Works Summer Institute

June 2020 – August 2020

 Spearheaded the development of a machine learning-based mask detection algorithm with 93% accuracy using PyTorch.

Skills

Technologies: Python, Java, C, C++, ARM Assembly, Apple iOS & Devices, PyTorch, Machine Learning,

React, Flask, HTML/CSS, JavaScript & TypeScript

Soft Skills: Customer Service, Technical Troubleshooting, Effective Communication, Training,

Leadership