# Configuring Google Cloud Services for Observability

# The following course materials are copyright protected materials.

They may not be reproduced or distributed and may only be used by students attending this Google Cloud Partner Learning Services program.

# Agenda

Working with Agents

- Monitoring
- Logging
- Images and Agent Policies

Non-VM Resources

Exposing Custom Metrics

# Agenda

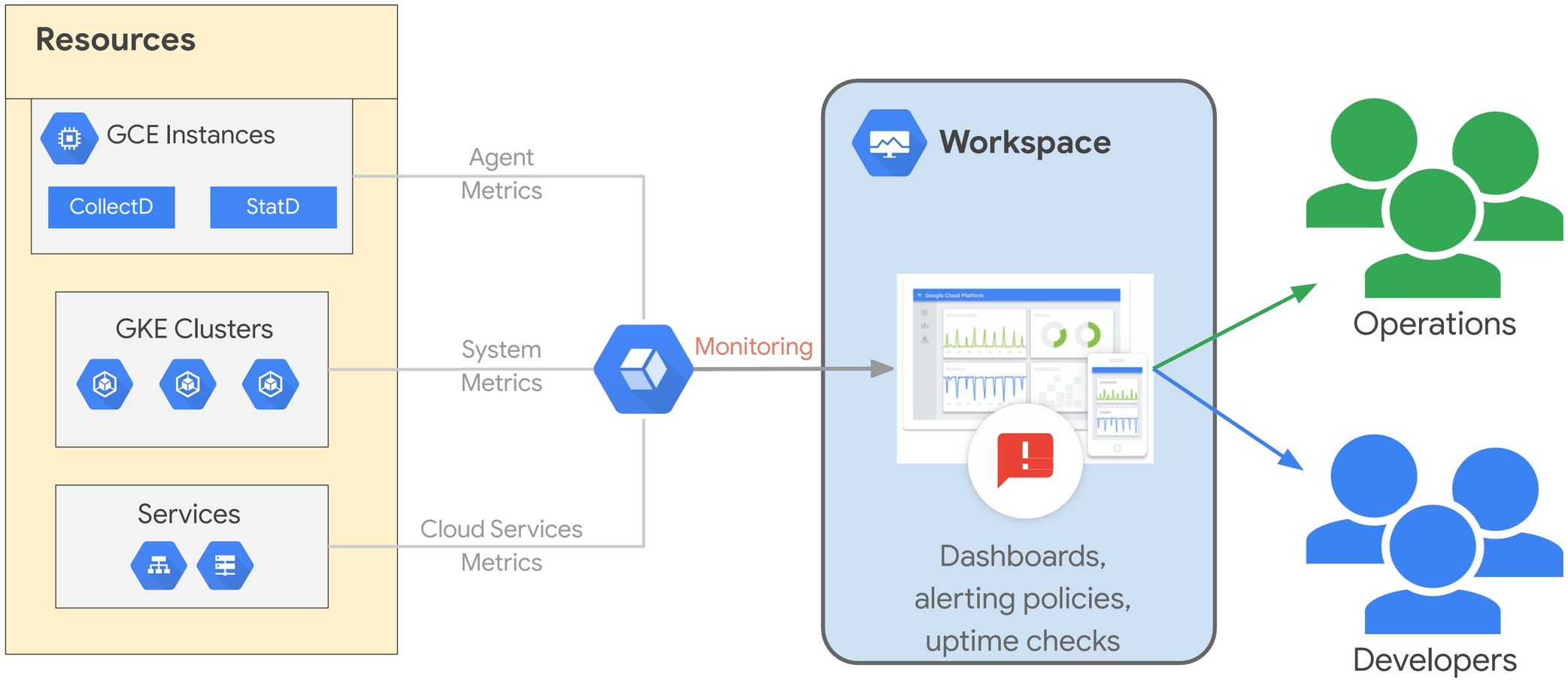
Working with Agents

- Monitoring
- Logging
- Images and Agent Policies

Non-VM Resources

Exposing Custom Metrics

# Monitoring Workspace



# OS Monitoring agent

**Gathers system and application metrics from VM instances and sends them to Monitoring**

- Based on the open-source collectd
- Gathers additional system resources and application metrics
- Optional, but recommended
- Supports third-party applications, such as:
  - Apache/Nginx/MySQL
- Additional support offered through BindPlane from Blue Medora
- Supports major operating systems:
  - CentOS, Debian, Red Hat Enterprise Linux
  - Ubuntu LTS, SUSE Linux Enterprise Server
  - Windows server

# Services with “other” Monitoring support

Don’t try to manually install or configure the agent

- App Engine standard has monitoring built-in
- App Engine flex has agent pre-installed and configured
- GKE nodes has monitoring configurable and enabled by default
- Anthos GKE On-Prem agent collects system but not application metrics
- Cloud Run provides integrated monitoring support
- Cloud Function supports integrated monitoring

# Installing the Monitoring agent

SUSE

```
curl -sSO
https://dl.google.com/cloudagents/add-monitoring-agent-repo.sh  sudo
bash add-monitoring-agent-repo.sh
sudo zypper install
stackdriver-agent  sudo service
stackdriver-agent start
```

Debian 10

```
curl -sSO
https://dl.google.com/cloudagents/add-monitoring-agent-repo.sh  sudo
bash add-monitoring-agent-repo.sh
sudo apt-get update
sudo apt-get install
stackdriver-agent  sudo service
stackdriver-agent start
```

# Installing the Monitoring agent

## CentOS 8

```
curl -sSO
https://dl.google.com/cloudagents/add-monitoring-agent-repo.sh  sudo
bash add-monitoring-agent-repo.sh
sudo yum install -y
stackdriver-agent  sudo service
stackdriver-agent start
```

## Other

- All other Linux distros, see here
- Windows, see here

# Verifying Monitoring agent authorization

Execute on the VM

```
curl --silent --connect-timeout 1 -f -H "Metadata-Flavor: Google" \
https://169.254.169.254/computeMetadata/v1/instance/service-accounts/default/scopes
```

Check for one or more of the following

```
https://www.googleapis.com/auth/monitoring.admin
https://www.googleapis.com/auth/monitoring.write
https://www.googleapis.com/auth/cloud-platform
```

# Agenda

Working with Agents

- Monitoring
- Logging
- Images and Agent Policies

Non-VM Resources

Exposing Custom Metrics

# OS Logging agent

**Streams logs from common third-party applications and system software to Google Cloud Logging**

- Supports third-party applications, such as:
  - Apache/Tomcat/Nginx
  - Chef/Jenkins/Puppet
  - Cassandra/Mongodb/MySQL
- Based on fluentd log data collector—can add own fluentd configuration files
- Supports major operating systems:
  - CentOS
  - Debian
  - Red Hat Enterprise Linux
  - Ubuntu LTS
  - SUSE
  - Windows Server

# Services with “other” Logging support

Don’t try to manually install or configure the agent

- App Engine flex and standard have built-in support for logging
- GKE nodes can enable GKE logging
- Anthos GKE On-Prem agent collects system but not app logs
- Cloud Run has built-in logging support
- Cloud Functions have built-in logging support

# Installing the Logging agent

Linux

```
curl -sSO
https://dl.google.com/cloudagents/install-logging-agent.sh  sudo
bash install-logging-agent.sh
```

Windows (PowerShell terminal)

```
cd $env:UserProfile;
(New-Object Net.WebClient).DownloadFile(
    "https://dl.google.com/cloudagents/windows/StackdriverLogging-v1-10.exe",
    ".\StackdriverLogging-v1-10.exe")
.\StackdriverLogging-v1-10.exe
```

# Installing the Ops agent

## Linux

```
curl -sSO
https://dl.google.com/cloudagents/add-google-cloud-ops-agent-repo.sh sudo
bash add-google-cloud-ops-agent-repo.sh --also-install
```

## Windows (PowerShell terminal)

```
(New-Object
Net.WebClient).DownloadFile("https://dl.google.com/cloudagents/add-google-cloud-ops-agent-repo.ps1",
"${env:UserProfile}\add-google-cloud-ops-agent-repo.ps1") Invoke-Expression
"${env:UserProfile}\add-google-cloud-ops-agent-repo.ps1 -AlsoInstall"
```

The Ops Agent is the primary agent for collecting telemetry from your Compute Engine instances. Combining logging and metrics into a single agent, the Ops Agent uses Fluent Bit for logs, which supports high-throughput logging, and the OpenTelemetry Collector for metrics.

# Verifying Logging agent authorization

Execute on the VM

```
curl --silent --connect-timeout 1 -f -H "Metadata-Flavor: Google" \
https://169.254.169.254/computeMetadata/v1/instance/service-accounts/default/scopes
```

Check for one or more of the following

```
https://www.googleapis.com/auth/logging.write
https://www.googleapis.com/auth/logging.admin
https://www.googleapis.com/auth/cloud-platform
```

# Agenda

Working with Agents

- Monitoring
- Logging

Images and Agent Policies

Non-VM Resources

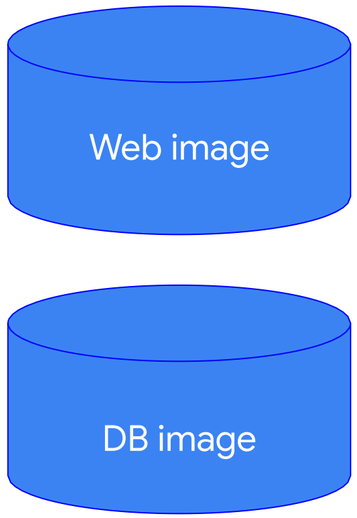
Exposing Custom Metrics

# Organizational maturity

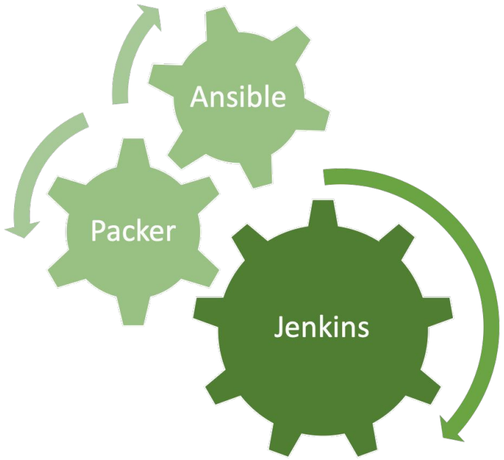
## What's an image?

?

## Core image library

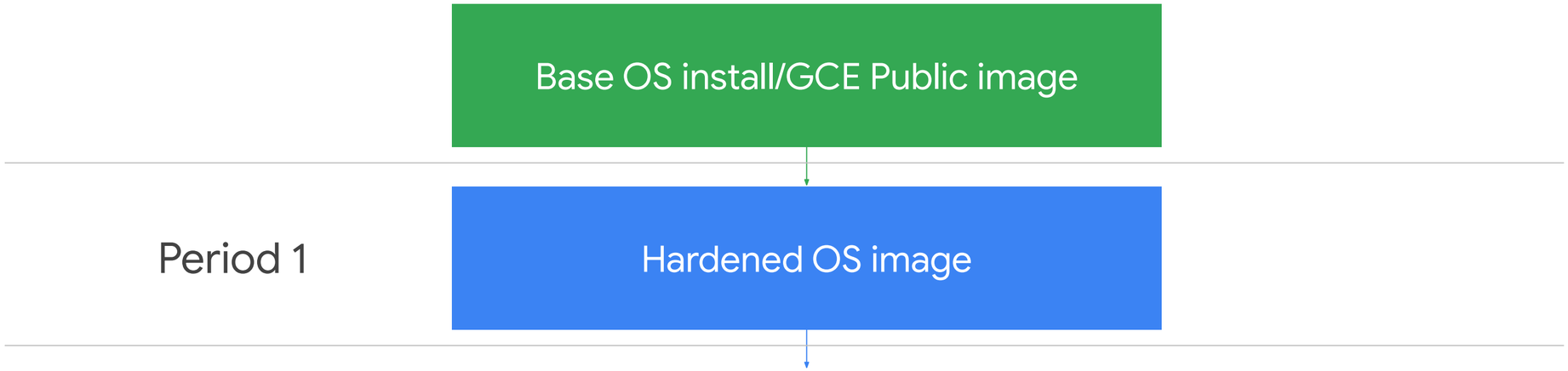



## Robust image factory

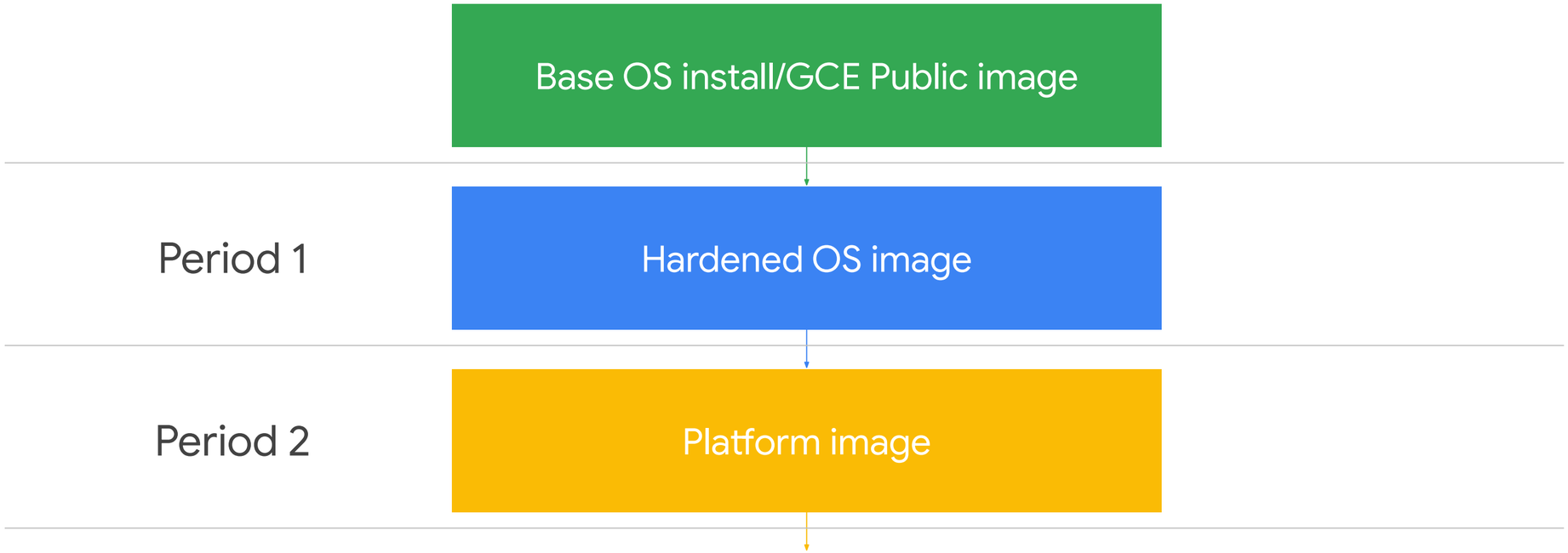


# Basic image management scheme

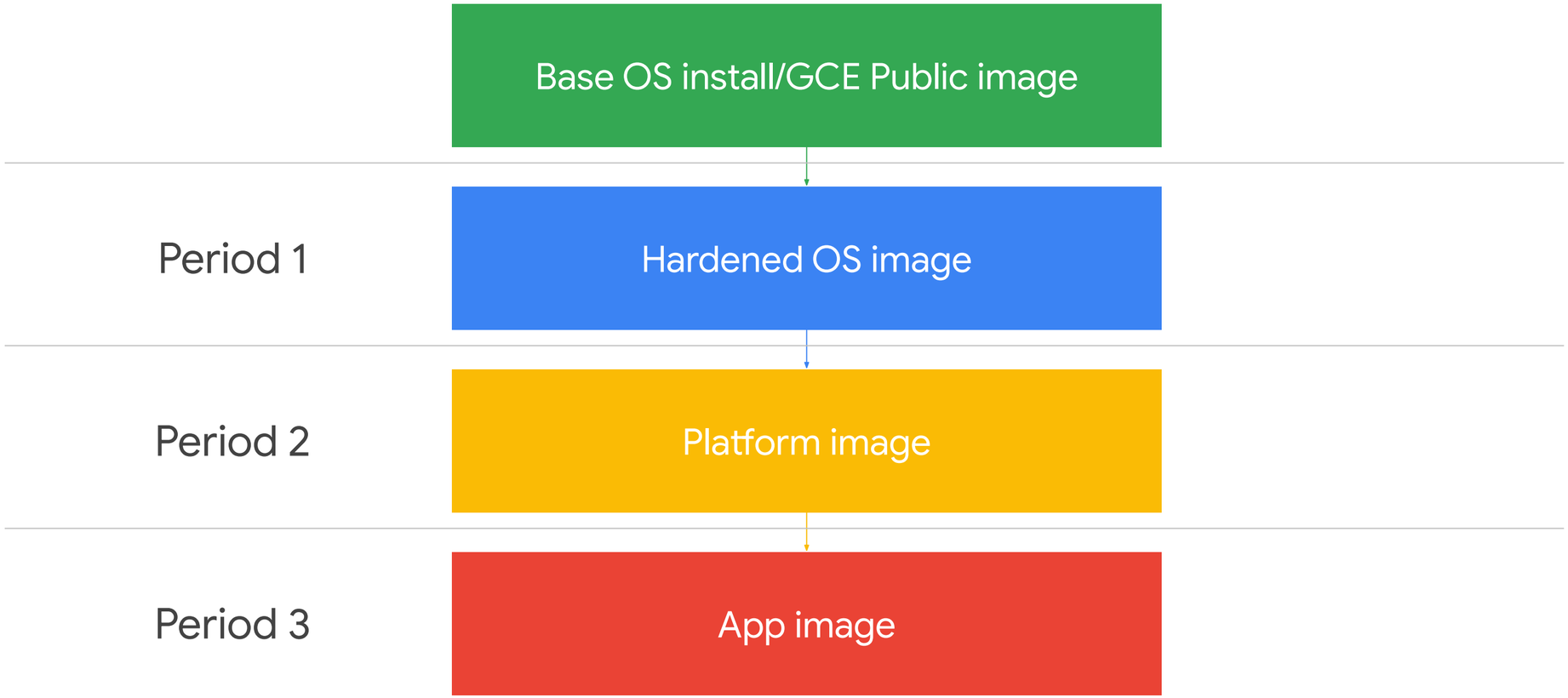
# Basic image management scheme



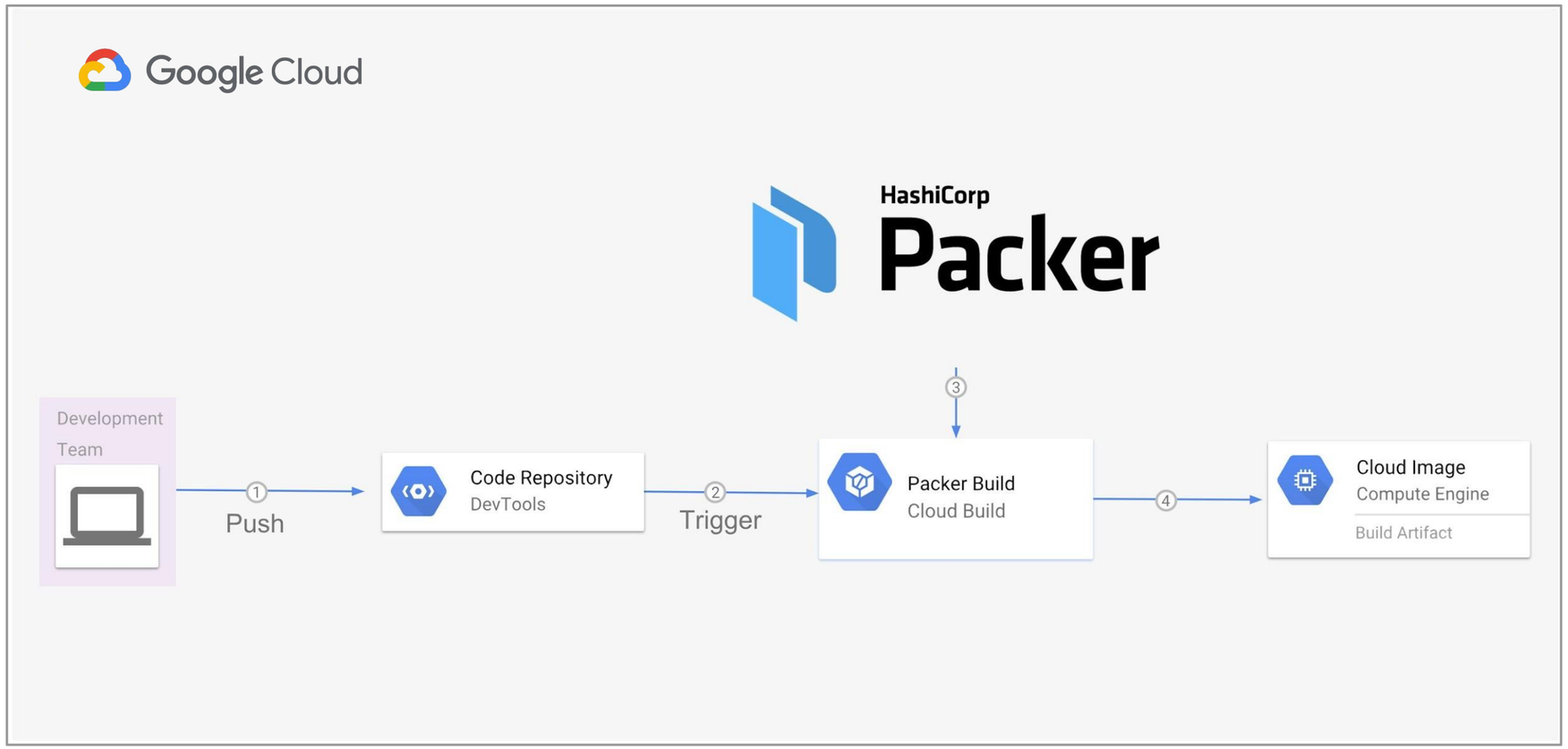
# Basic image management scheme



# Basic image management scheme



# Packer can automate image builds



# Leverage Agent Policies to aid with agent automation

- Automate installation and maintenance of Monitoring and Logging agents
- May apply to a fleet of VMs matching user-specified criteria
    - Current support for Linux VMs which support the agents

Here's an example policy that targets all CentOS 7 VMs with the labels *env=test* and *app=myproduct*

```
gcloud alpha compute instances ops-agents policies create
ops-agents-policy-safe-rollout \
--agent-rules=
"type=logging,version=current-major,package-state=installed,enable-autoupgrade=
true; \  type=metrics,version=current-major,
package-state=installed,enable-autoupgrade=true" \
--os-types=short-name=centos,version=7 --group-labels=env=test,app=myproduct
```

# Agenda

Working with Agents

- Monitoring
- Logging
- Images and Agent Policies

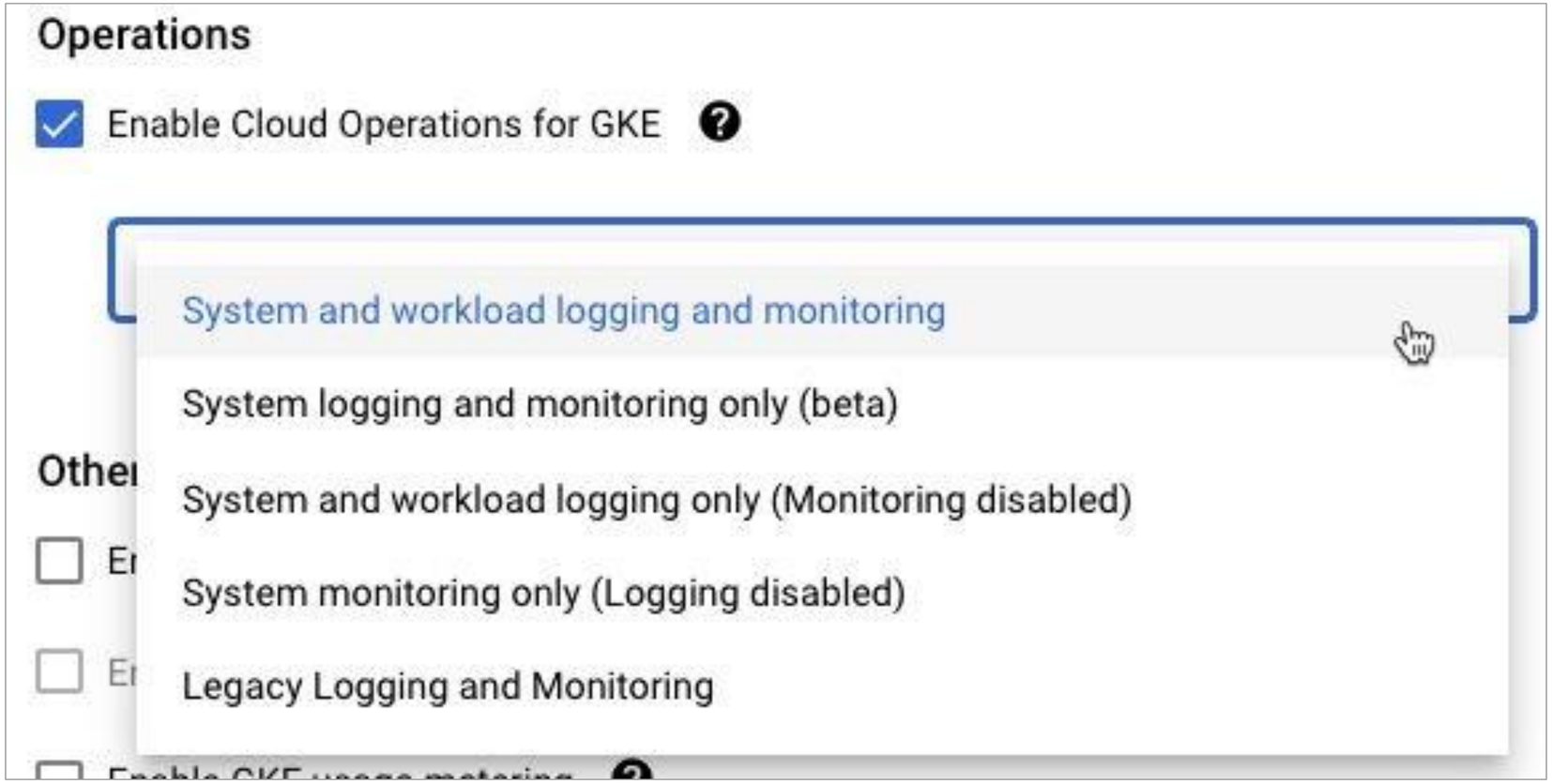
Non-VM Resources

Exposing Custom Metrics

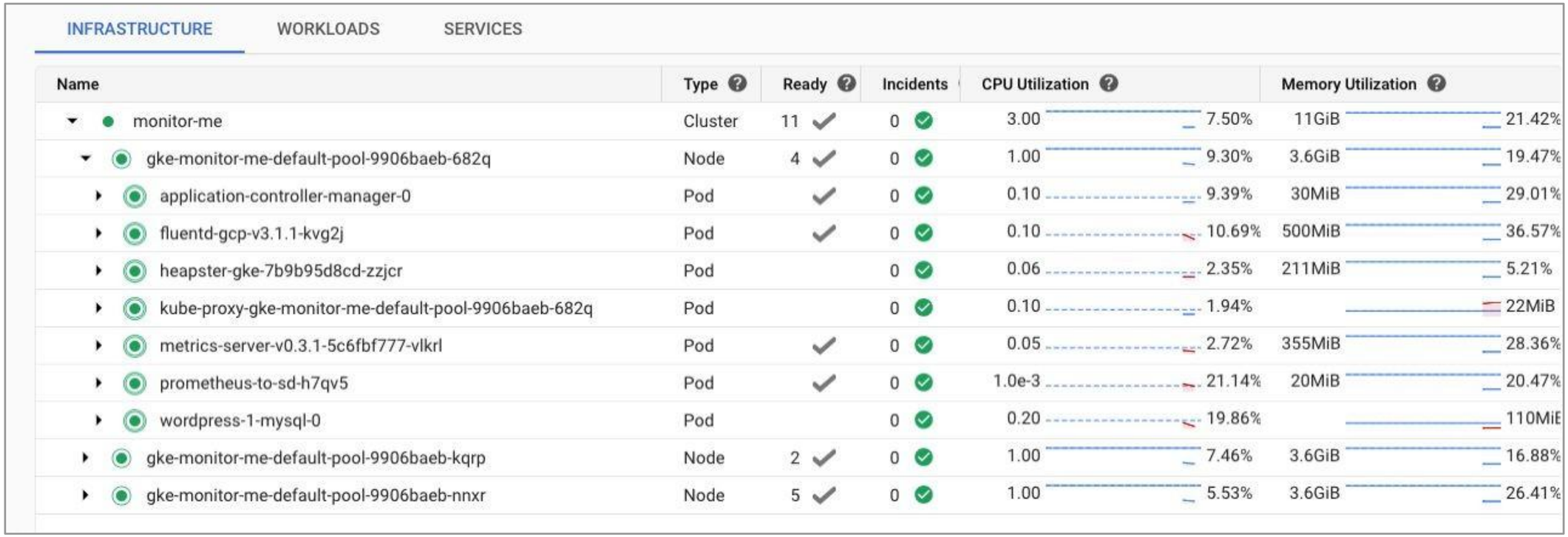
# App Engine

- Standard and Flex support Monitoring
  - Check documentation for metric details
- Standard and Flex support Logging
  - Write to stdout or stderr from code
  - May also use Logging APIs (like Winston on Node.js)
- Logs viewable under GAE Application resource

# Google Kubernetes Engine



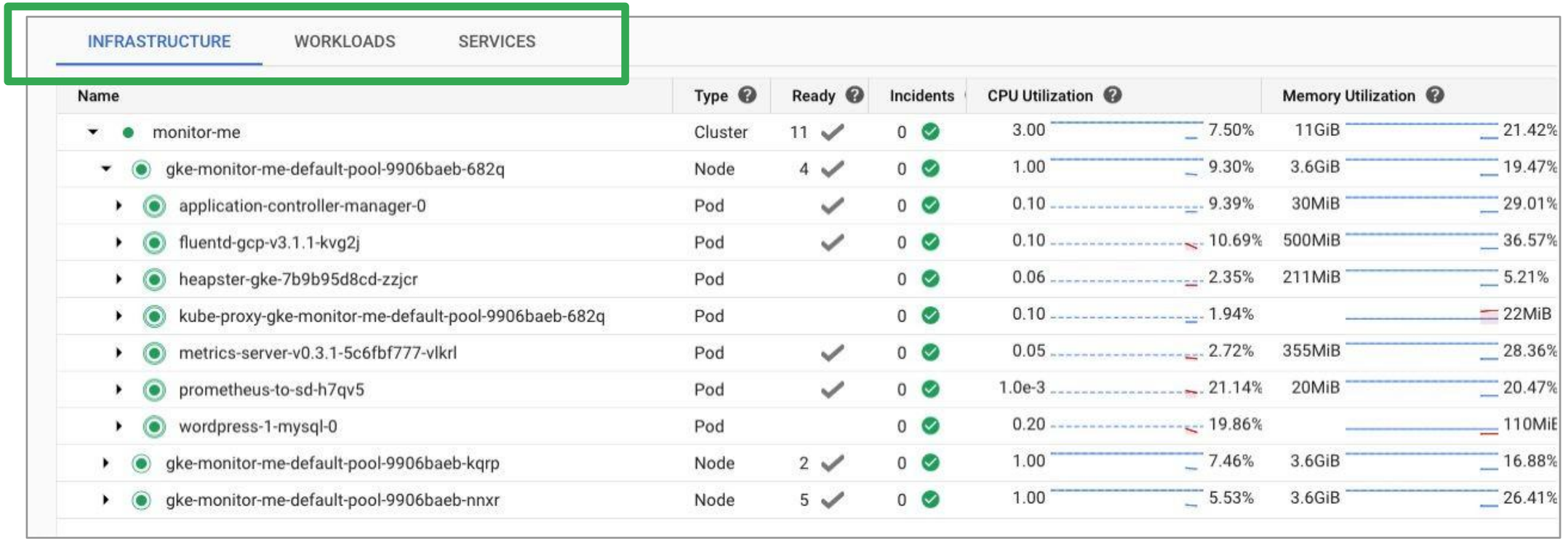
# GKE monitoring with the default dashboard



INFRASTRUCTURE | WORKLOADS | SERVICES

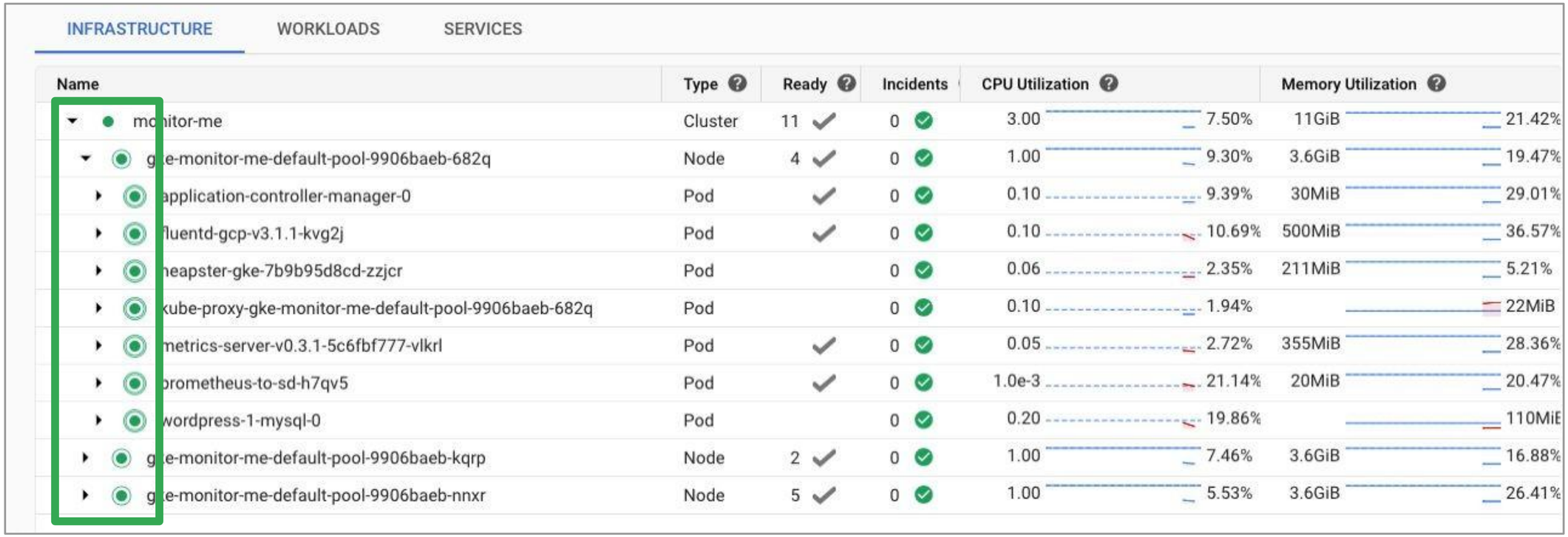
| Name | Type | Ready | Incidents | CPU Utilization | Memory Utilization |
|---|---|---|---|---|---|
| monitor-me | Cluster | 11 | 0 | 3.00 7.50% | 11GiB 21.42% |
| gke-monitor-me-default-pool-9906baeb-682q | Node | 4 | 0 | 1.00 9.30% | 3.6GiB 19.47% |
| application-controller-manager-0 | Pod | | 0 | 0.10 9.39% | 30MiB 29.01% |
| fluentd-gcp-v3.1.1-kvg2j | Pod | | 0 | 0.10 10.69% | 500MiB 36.57% |
| heapster-gke-7b9b95d8cd-zzjcr | Pod | | 0 | 0.06 2.35% | 211MiB 5.21% |
| kube-proxy-gke-monitor-me-default-pool-9906baeb-682q | Pod | | 0 | 0.10 1.94% | 22MiB |
| metrics-server-v0.3.1-5c6fbf777-vlkrl | Pod | | 0 | 0.05 2.72% | 355MiB 28.36% |
| prometheus-to-sd-h7qv5 | Pod | | 0 | 1.0e-3 21.14% | 20MiB 20.47% |
| wordpress-1-mysql-0 | Pod | | 0 | 0.20 19.86% | 110MiB |
| gke-monitor-me-default-pool-9906baeb-kqrp | Node | 2 | 0 | 1.00 7.46% | 3.6GiB 16.88% |
| gke-monitor-me-default-pool-9906baeb-nnxr | Node | 5 | 0 | 1.00 5.53% | 3.6GiB 26.41% |

# View the cluster from three perspectives

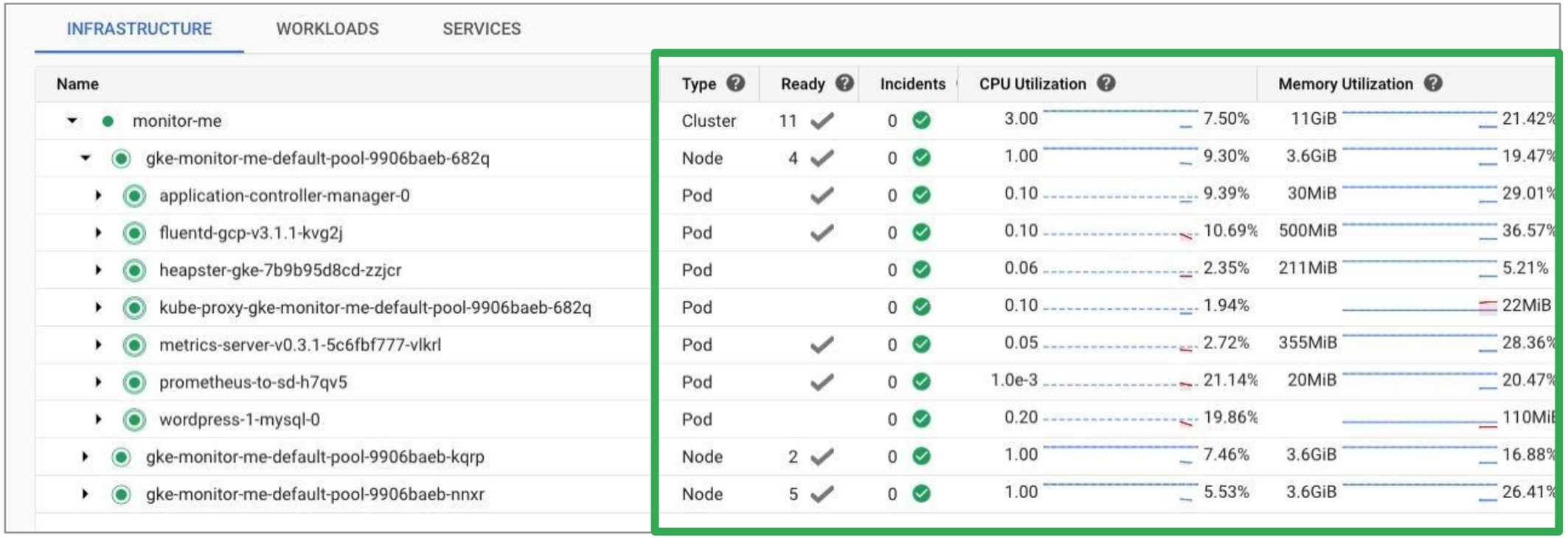



| Name | Type | Ready | Incidents | CPU Utilization | Memory Utilization |
|---|---|---|---|---|---|
| monitor-me | Cluster | 11 | 0 | 3.00 7.50% | 11GiB 21.42% |
| gke-monitor-me-default-pool-9906baeb-682q | Node | 4 | 0 | 1.00 9.30% | 3.6GiB 19.47% |
| application-controller-manager-0 | Pod | | 0 | 0.10 9.39% | 30MiB 29.01% |
| fluentd-gcp-v3.1.1-kvg2j | Pod | | 0 | 0.10 10.69% | 500MiB 36.57% |
| heapster-gke-7b9b95d8cd-zzjcr | Pod | | 0 | 0.06 2.35% | 211MiB 5.21% |
| kube-proxy-gke-monitor-me-default-pool-9906baeb-682q | Pod | | 0 | 0.10 1.94% | 22MiB |
| metrics-server-v0.3.1-5c6fbf777-vlkrl | Pod | | 0 | 0.05 2.72% | 355MiB 28.36% |
| prometheus-to-sd-h7qv5 | Pod | | 0 | 1.0e-3 21.14% | 20MiB 20.47% |
| wordpress-1-mysql-0 | Pod | | 0 | 0.20 19.86% | 110MiB |
| gke-monitor-me-default-pool-9906baeb-kqrp | Node | 2 | 0 | 1.00 7.46% | 3.6GiB 16.88% |
| gke-monitor-me-default-pool-9906baeb-nnxr | Node | 5 | 0 | 1.00 5.53% | 3.6GiB 26.41% |

# Resources preceded by a status indicator



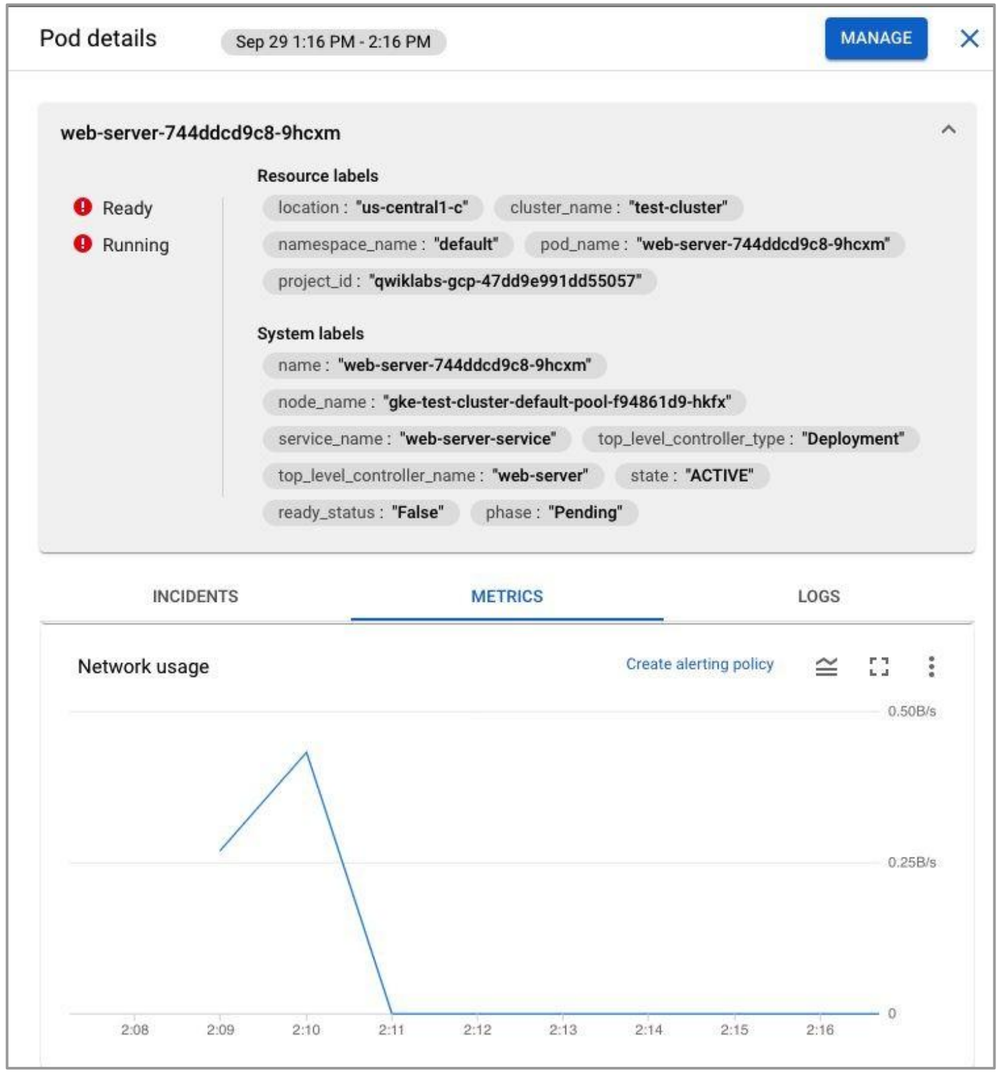
# Status information provided for each GKE object



INFRASTRUCTURE | WORKLOADS | SERVICES

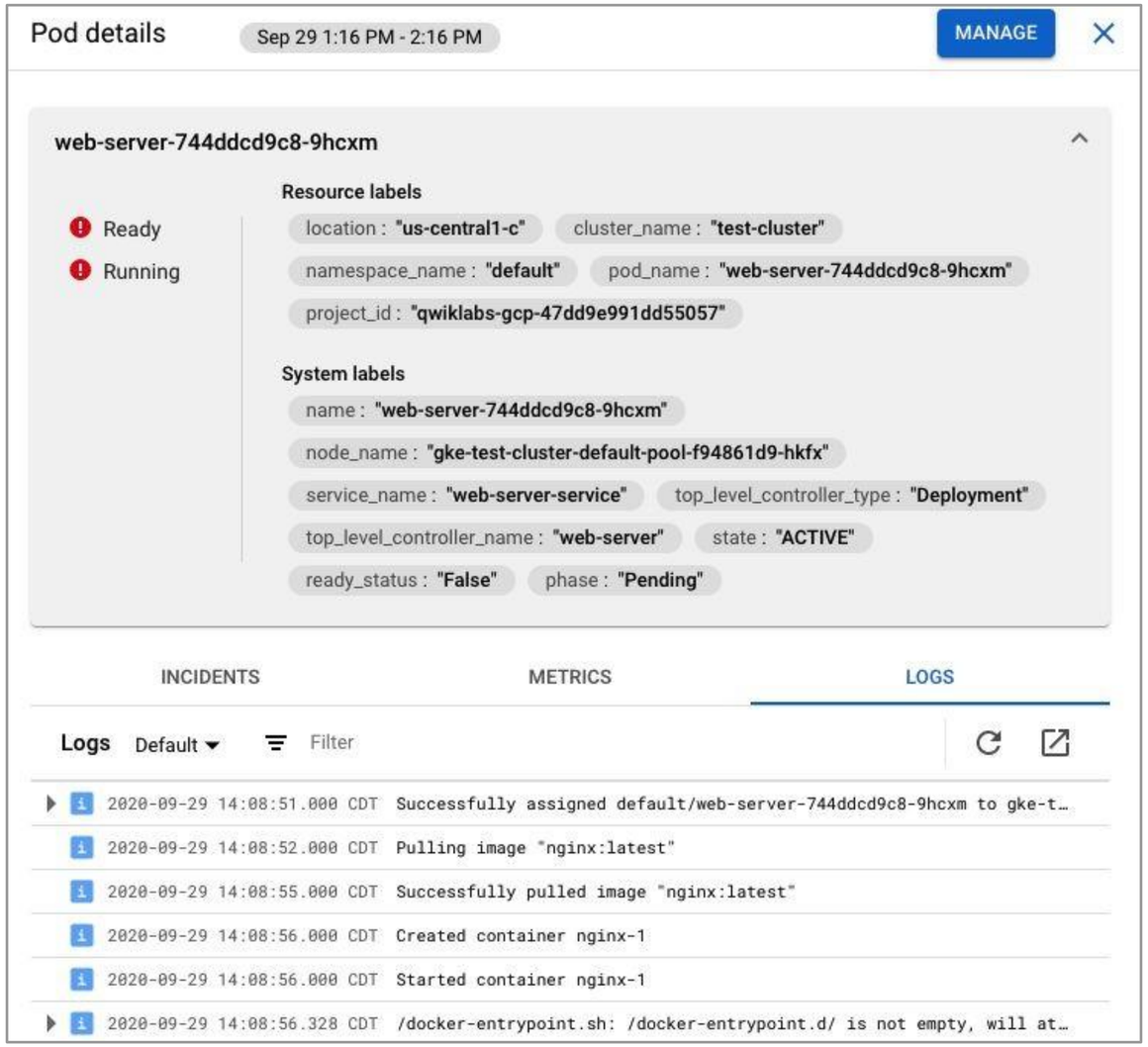
| Name | Type | Ready | Incidents | CPU Utilization | Memory Utilization |
|---|---|---|---|---|---|
| monitor-me | Cluster | 11 ✓ | 0 | 3.00 7.50% | 11GiB 21.42% |
| gke-monitor-me-default-pool-9906baeb-682q | Node | 4 ✓ | 0 | 1.00 9.30% | 3.6GiB 19.47% |
| application-controller-manager-0 | Pod | ✓ | 0 | 0.10 9.39% | 30MiB 29.01% |
| fluentd-gcp-v3.1.1-kvg2j | Pod | ✓ | 0 | 0.10 10.69% | 500MiB 36.57% |
| heapster-gke-7b9b95d8cd-zzjcr | Pod | | 0 | 0.06 2.35% | 211MiB 5.21% |
| kube-proxy-gke-monitor-me-default-pool-9906baeb-682q | Pod | | 0 | 0.10 1.94% | 22MiB |
| metrics-server-v0.3.1-5c6fbf777-vlkrl | Pod | ✓ | 0 | 0.05 2.72% | 355MiB 28.36% |
| prometheus-to-sd-h7qv5 | Pod | ✓ | 0 | 1.0e-3 21.14% | 20MiB 20.47% |
| wordpress-1-mysql-0 | Pod | | 0 | 0.20 19.86% | 110MiB |
| gke-monitor-me-default-pool-9906baeb-kqrp | Node | 2 ✓ | 0 | 1.00 7.46% | 3.6GiB 16.88% |
| gke-monitor-me-default-pool-9906baeb-nnxr | Node | 5 ✓ | 0 | 1.00 5.53% | 3.6GiB 26.41% |

# Select a pod to view details including metrics




Google Cloud

# Logs tab displays the latest entries



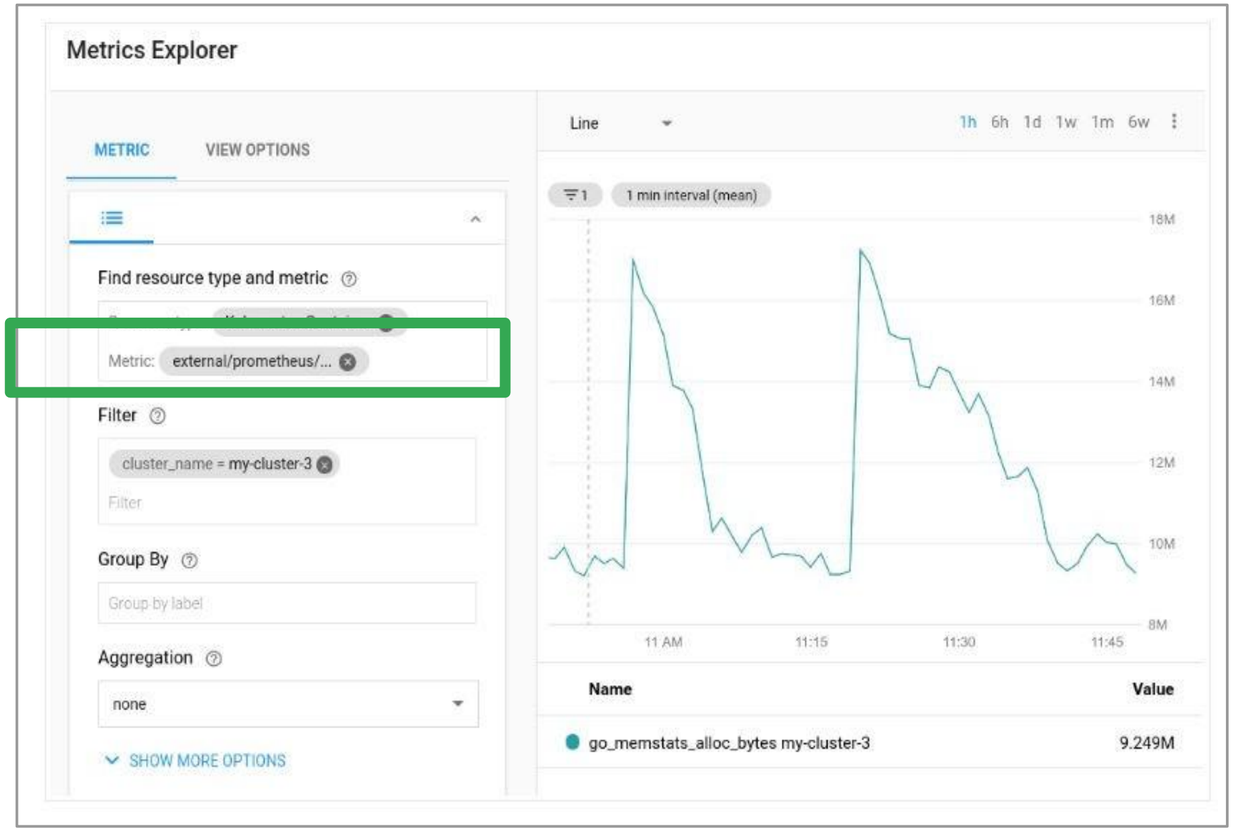

Google Cloud

# What is Prometheus?

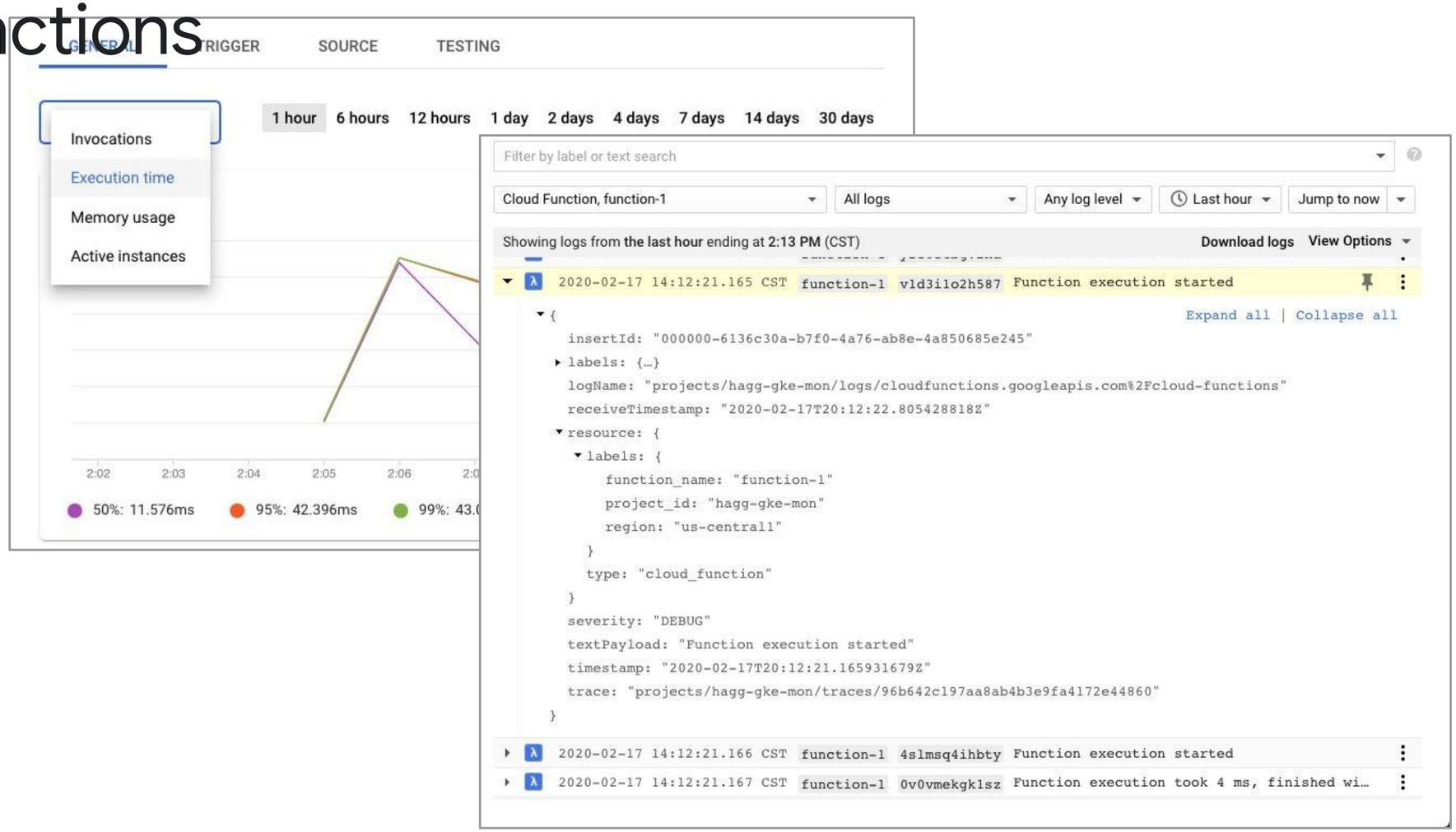
- Prometheus is an optional monitoring tool for Kubernetes
  - Supported with GKE Monitoring
- Service metrics using Prometheus exposition format can be exported and  made visible as external metrics

# Configure Prometheus for GKE

- Install Prometheus and the Collector
- Metrics can be viewed as external metrics
  - *external/prometheus/**

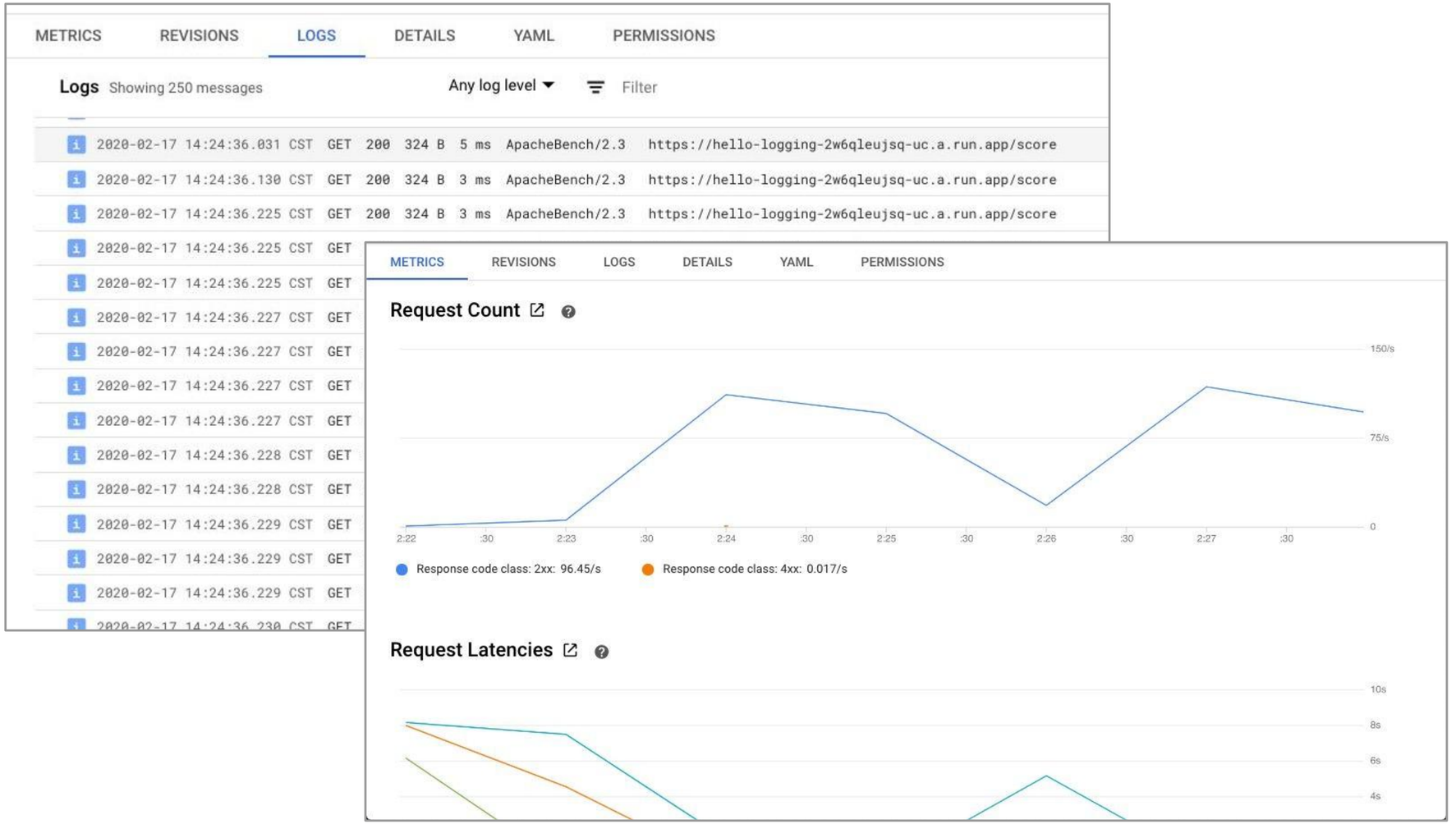


# Cloud Functions




Google Cloud

# Cloud Run




Google Cloud

# Agenda

Working with Agents

- Monitoring
- Logging
- Images and Agent Policies

Non-VM Resources

Exposing Custom Metrics

# Exposing custom metrics

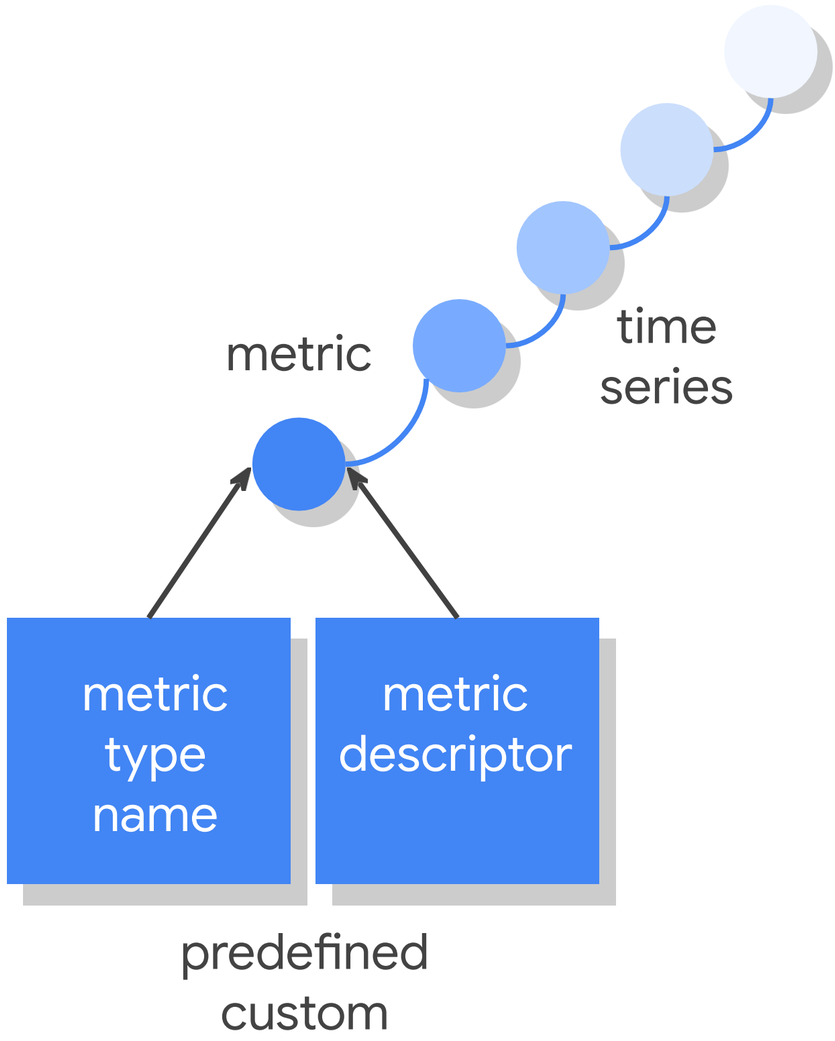
Two fundamental approaches:

- Use the Cloud Monitoring API
- Use OpenCensus

# Custom metrics

Custom metric descriptor example in Python:

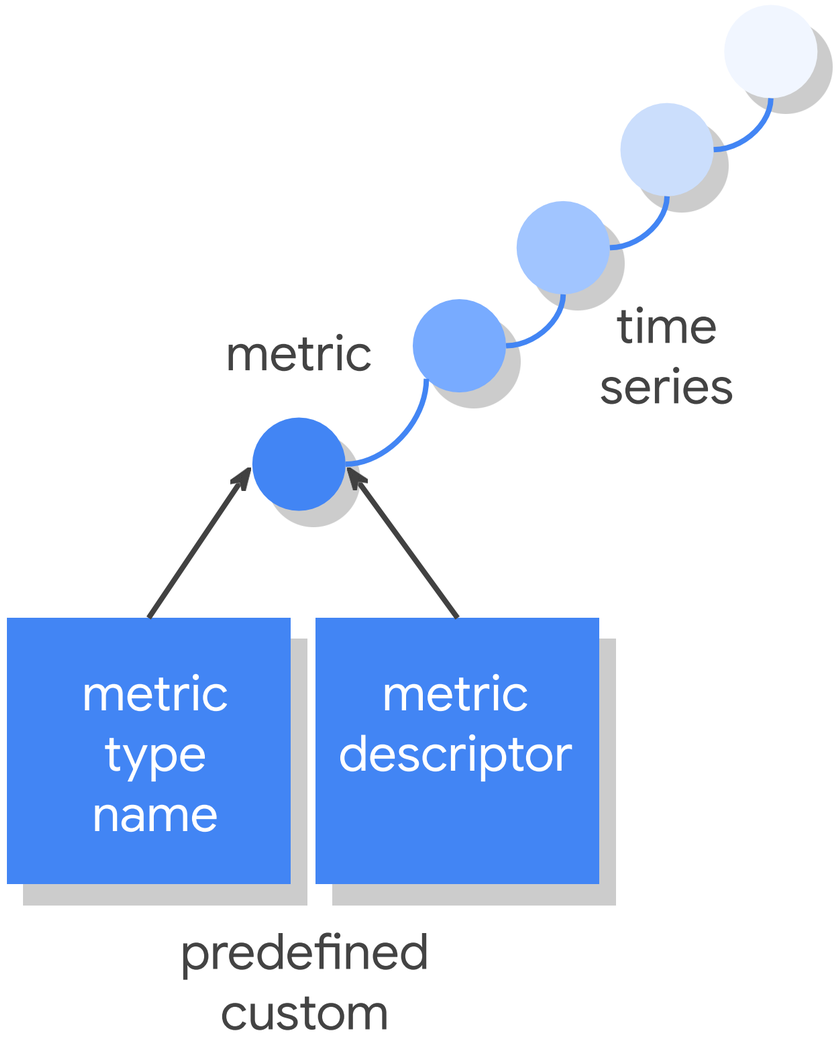
```
client = monitoring_v3.MetricServiceClient()
project_name =
client.project_path(project_id)
descriptor = monitoring_v3.types.MetricDescriptor()

descriptor.type =

('custom.googleapis.com/my_metric')

descriptor.metric_kind = (

  monitoring_v3.enums.MetricDescriptor.MetricKind.GAUGE)

descriptor.value_type = (
  monitoring_v3.enums.MetricDescriptor.ValueType.DOUBL
  E)

descriptor.description = 'Custom metric example.'


client.create_metric_descriptor(project_name, descriptor)
```



# Custom metrics

Custom metric descriptor example in Python:

```
client = monitoring_v3.MetricServiceClient()
project_name =
client.project_path(project_id)
descriptor = monitoring_v3.types.MetricDescriptor()

descriptor.type =

('custom.googleapis.com/my_metric')

descriptor.metric_kind = (

  monitoring_v3.enums.MetricDescriptor.MetricKind.GAUGE)

descriptor.value_type = (
  monitoring_v3.enums.MetricDescriptor.ValueType.DOUBL
  E)

descriptor.description = 'Custom metric example.'
client.create_metric_descriptor(project_name, descriptor)
```



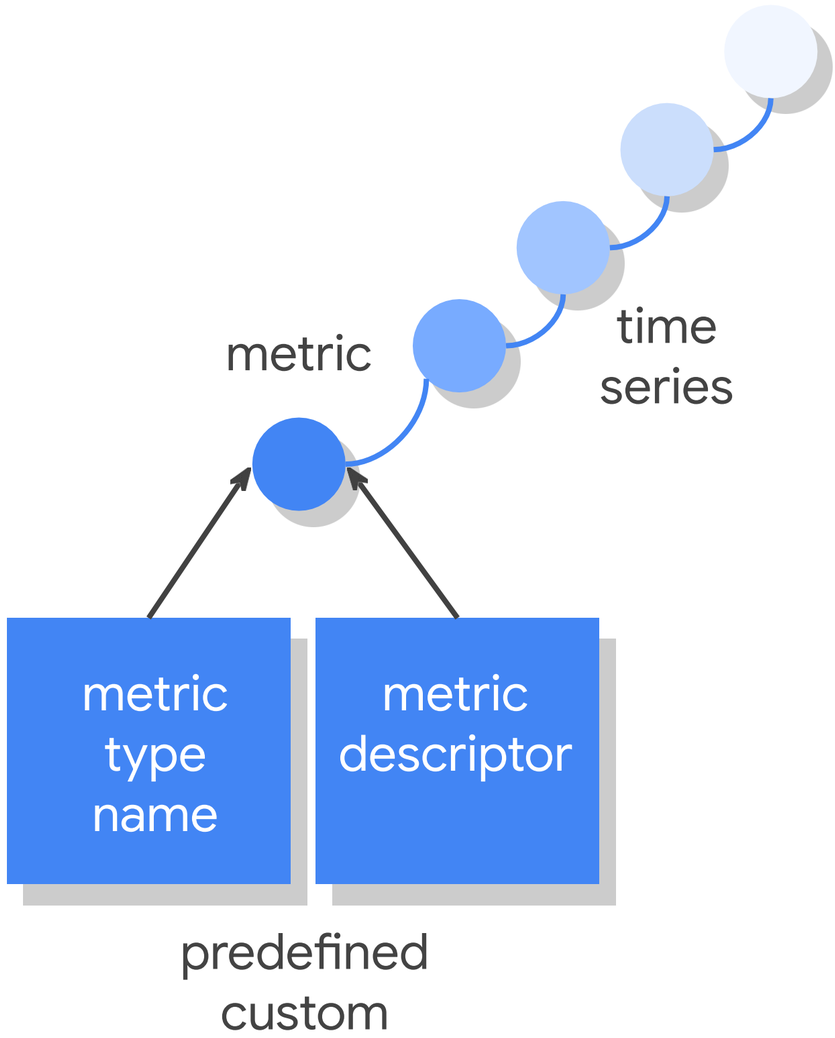
# Custom metrics

Custom metric descriptor example in Python:

```
client = monitoring_v3.MetricServiceClient()
project_name =
client.project_path(project_id)

descriptor = monitoring_v3.types.MetricDescriptor()
```

```
descriptor.type = ('custom.googleapis.com/my_metric')

descriptor.metric_kind = (
  monitoring_v3.enums.MetricDescriptor.MetricKind.GAUG
  E)

descriptor.value_type = (
  monitoring_v3.enums.MetricDescriptor.ValueType.DOUBL
  E)
```

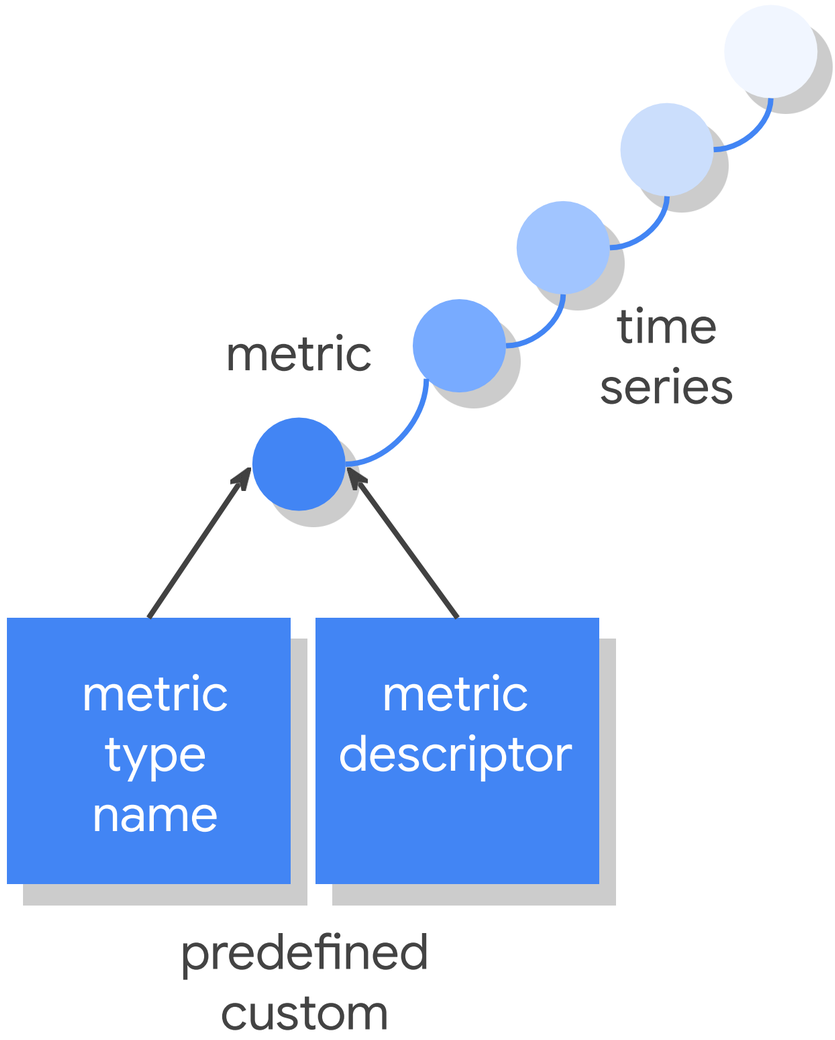
```
descriptor.description = 'Custom metric example.'


client.create_metric_descriptor(project_name, descriptor)
```



# Writing metrics

Using our custom metric, again in Python:

```
client =
monitoring_v3.MetricServiceClient()
project_name =
series = monitoring_v3.types.TimeSeries()
series.metric.type =
('custom.googleapis.com/my_metric')
series.resource.type = 'gce_instance'
series.resource.labels['instance_id']='126789012345
6789'  series.resource.labels['zone'] =
point = series.points.add()
point.value.double_value =
3.14  now = time.time()
point.interval.end_time.seconds =
int(now)
client.create_time_series(project_name, [series])
```



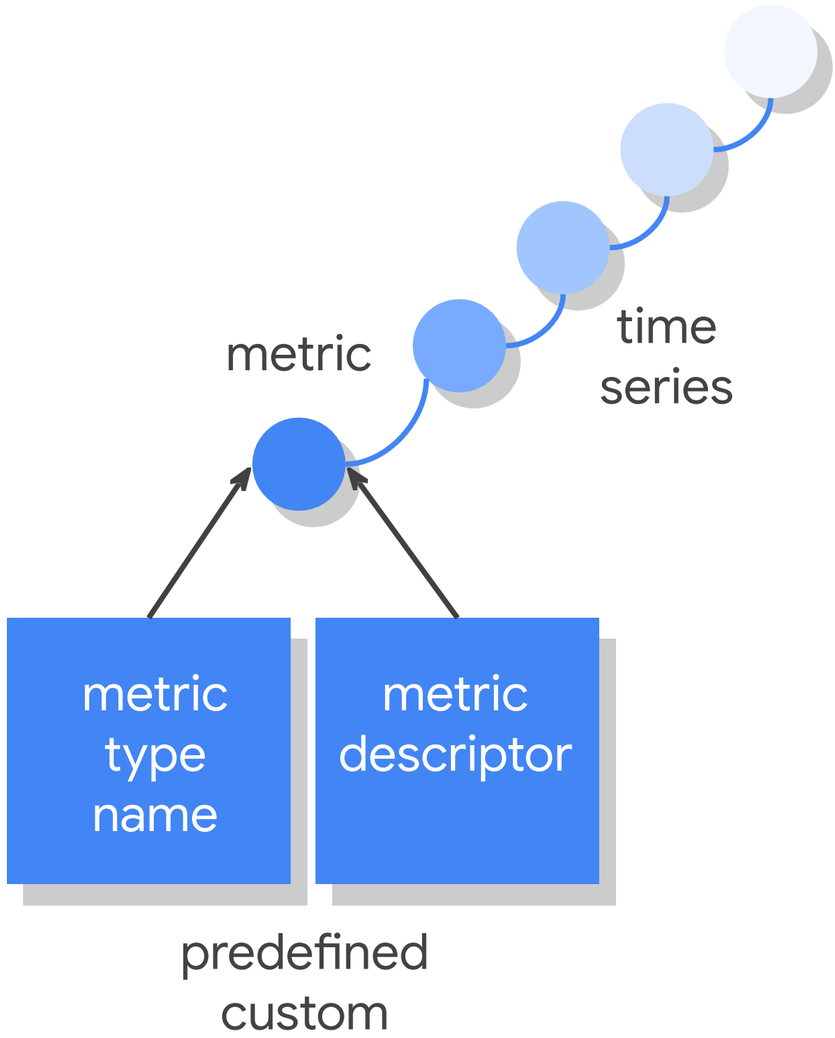
# Writing metrics

Using our custom metric, again in Python:

```
client =
monitoring_v3.MetricServiceClient()
project_name =
client.project_path(project_id)
```

```
series = monitoring_v3.types.TimeSeries()
series.metric.type =
('custom.googleapis.com/my_metric')
series.resource.type = 'gce_instance'
series.resource.labels['instance_id']='126789012345
6789'  series.resource.labels['zone'] =
'us-central1-f'
```

```
point = series.points.add()
point.value.double_value =
3.14  now = time.time()
point.interval.end_time.seconds = int(now)

client.create_time_series(project_name, [series])
```



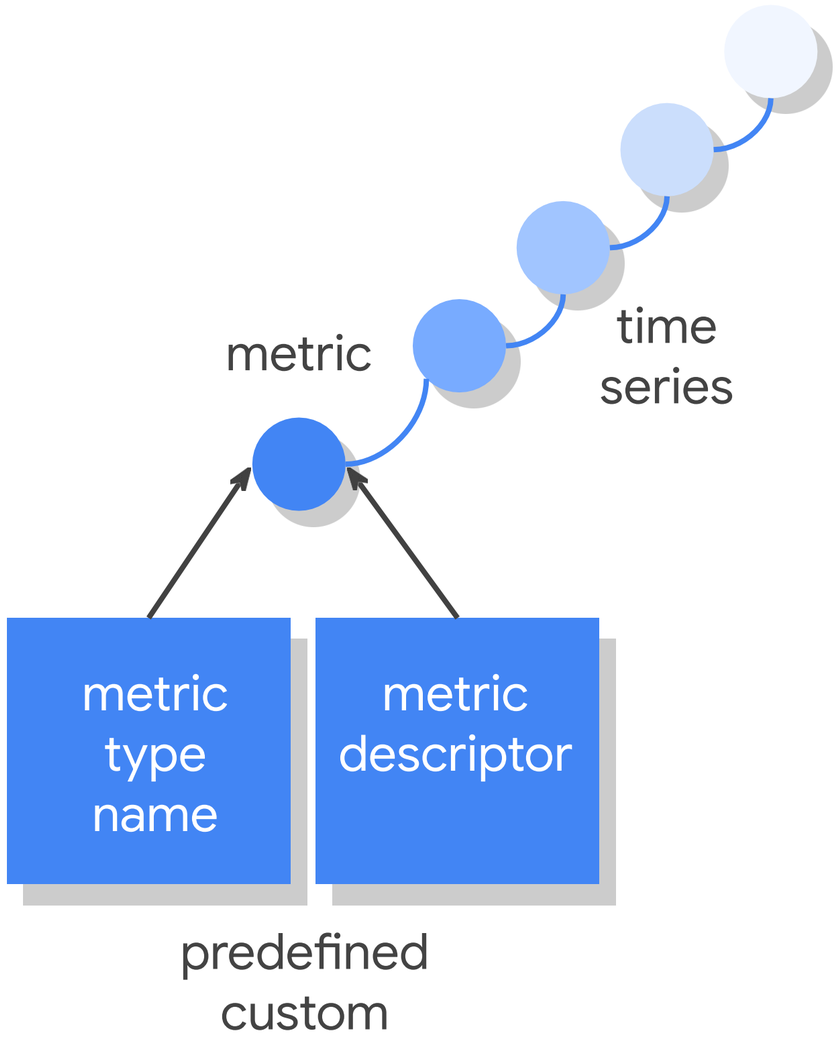
# Writing metrics

Using our custom metric, again in Python:

```
client =
monitoring_v3.MetricServiceClient()
project_name =
client.project_path(project_id)

series = monitoring_v3.types.TimeSeries()
series.metric.type =
('custom.googleapis.com/my_metric')
series.resource.type = 'gce_instance'
series.resource.labels['instance_id']='126789012345
6789'  series.resource.labels['zone'] =
'us-central1-f'
```

```
point = series.points.add()
point.value.double_value =
3.14  now = time.time()
point.interval.end_time.seconds = int(now)
```

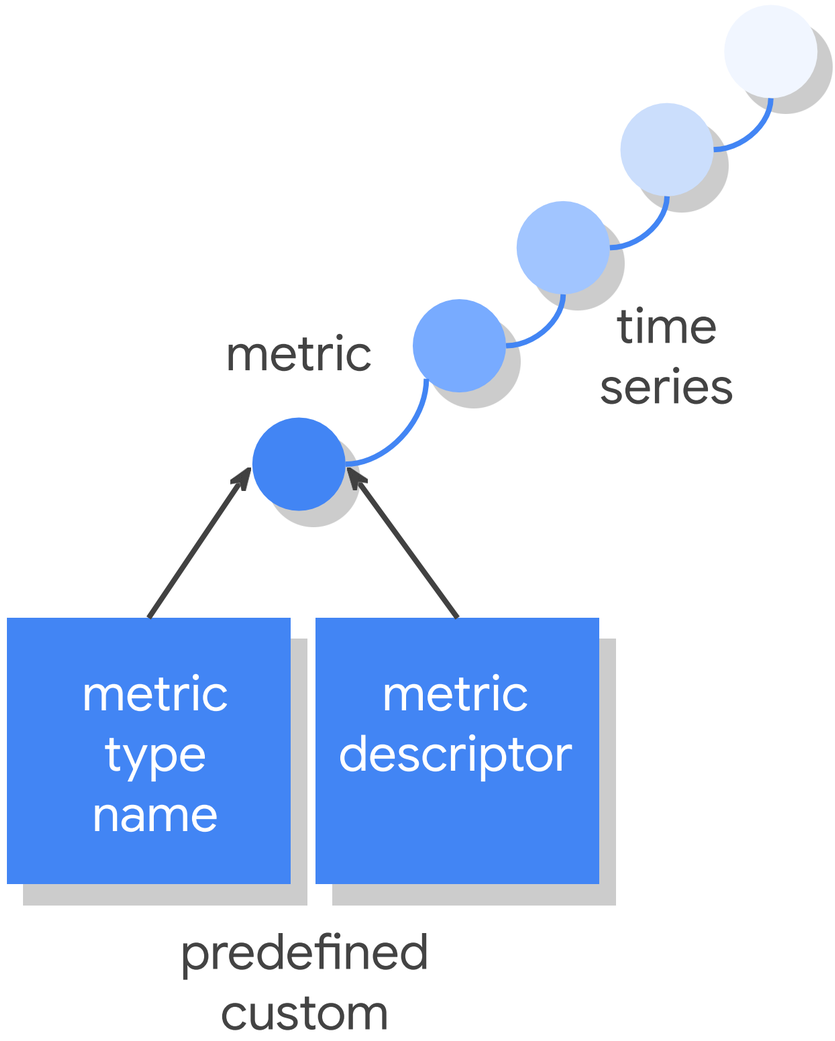
```
client.create_time_series(project_name, [series])
```



# Writing metrics

Using our custom metric, again in Python:

```
client =
monitoring_v3.MetricServiceClient()
project_name =
series = monitoring_v3.types.TimeSeries()
series.metric.type =
('custom.googleapis.com/my_metric')
series.resource.type = 'gce_instance'
series.resource.labels['instance_id']='126789012345
6789'  series.resource.labels['zone'] =
point = series.points.add()
point.value.double_value =
3.14  now = time.time()
point.interval.end_time.seconds =
int(now)
client.create_time_series(project_name, [series])
```



# What is OpenCensus?


- Open-source library to help capture, manipulate, and export  traces and metrics
  - Works with microservices and monoliths
- Supports many mainstream languages
  - Java, Python, Node.js, Go, C#, Erlang, and C++
- Low overhead and broadly supported
- OpenCensus is merging with OpenTracing to become OpenTelemetry
  - APIs planned to be backwards compatible

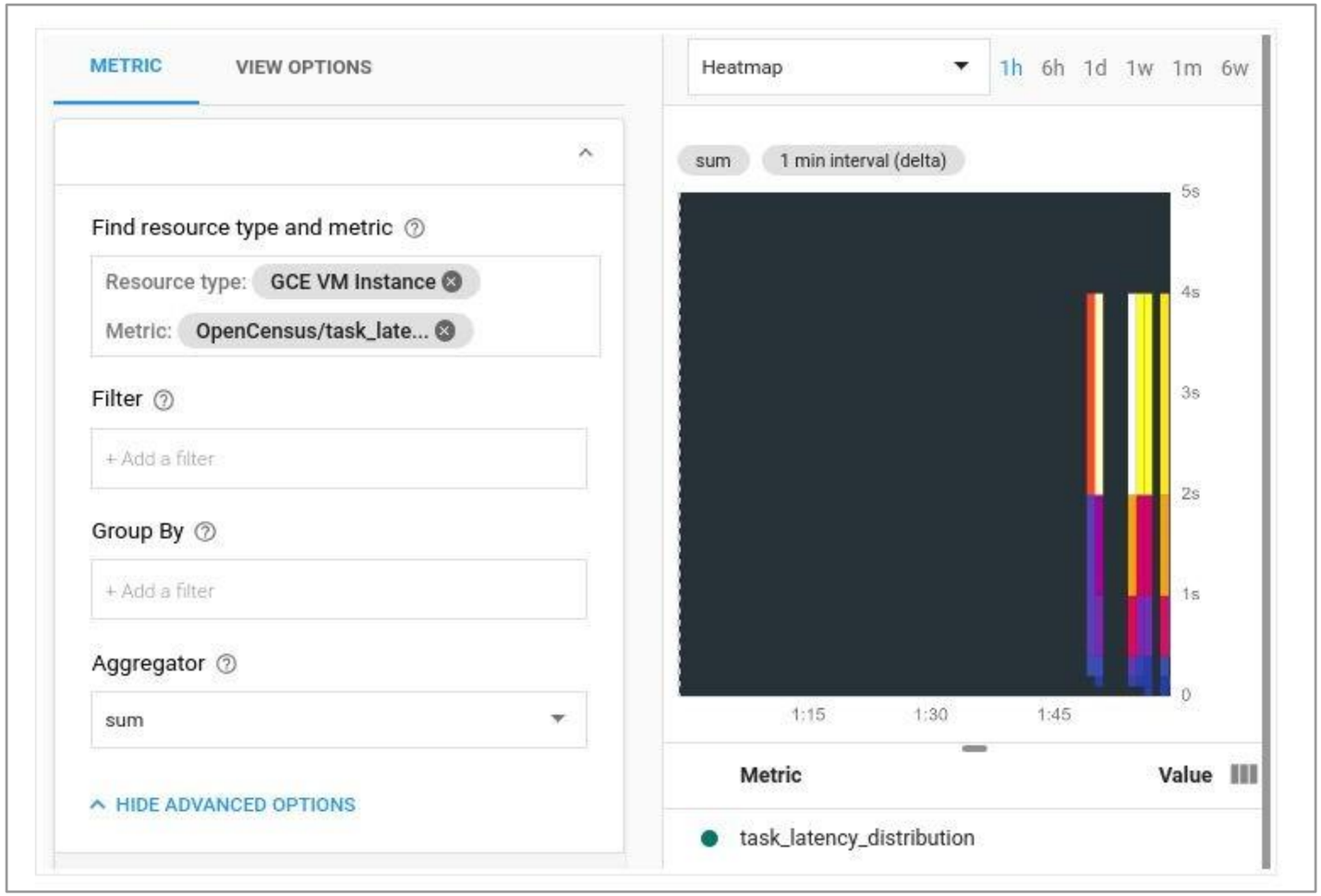
# Metrics expressed as measures and measurements

- A Measure represents a metric being recorded
  - **Name**: unique identifier
  - **Description**: purpose of the measure
  - **Unit**: string unit specifier, like “By”, “1”, or “ms”
    - Unit codes
  - Two measure value types: Int64 or a Float64
- A Measurement is a data point recorded as a Measure

# Views describe how measurements are collected

- A View represents the coupling of an Aggregation applied to a Measure and optionally Tags
- They contain:
  - Name: unique view name
  - Description
  - Measure: Measurement type
  - TagKeys: tagkeys used to group and filter metrics
  - Aggregation: How is the data gathered
    - Count, Distribution, Sum, or LastValue

# Exposing metrics from GCE using OpenCensus




Google Cloud


Google Cloud