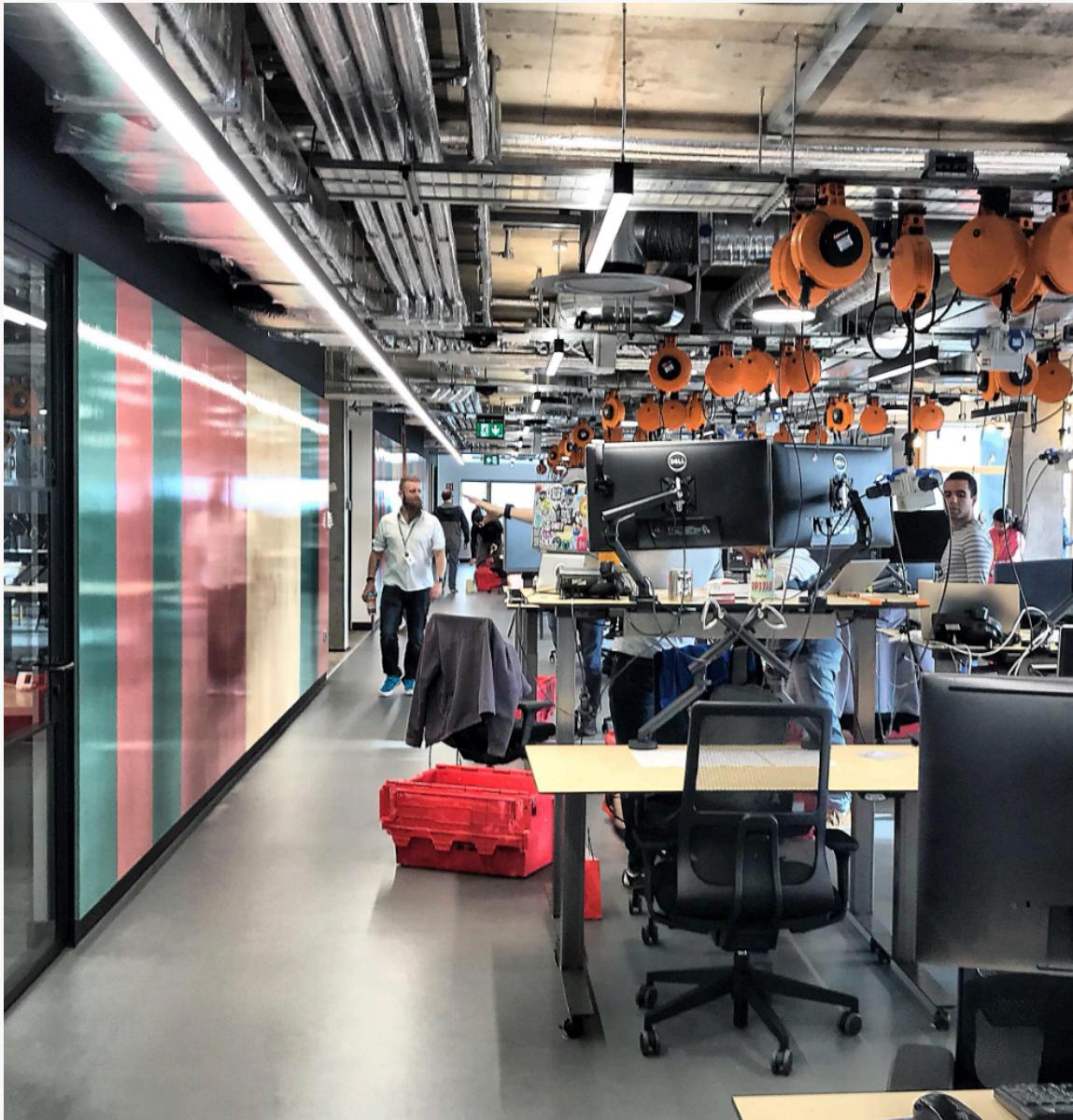


Verizon Connect Routist

Routist is the Verizon's Routing Product where fleet managers can plan their driver's routes and see them in real time. The onboarding process was labor intensive and slow contributing to low active use and product adoption.



Verizon Connect & Routist

Verizon Connect is guiding a connected world on the go by automating, optimising and revolutionising the way people, vehicles and things move through the world. It has been born by the joint between 3 companies in the US, Ireland and New Zealand, and has different solutions for fleet tracking management, field service & scheduling, route optimisation and driver management.

Route planning for everyone

Route optimisation software has made to help customers find cost-effective routes and start saving on fuel and time.



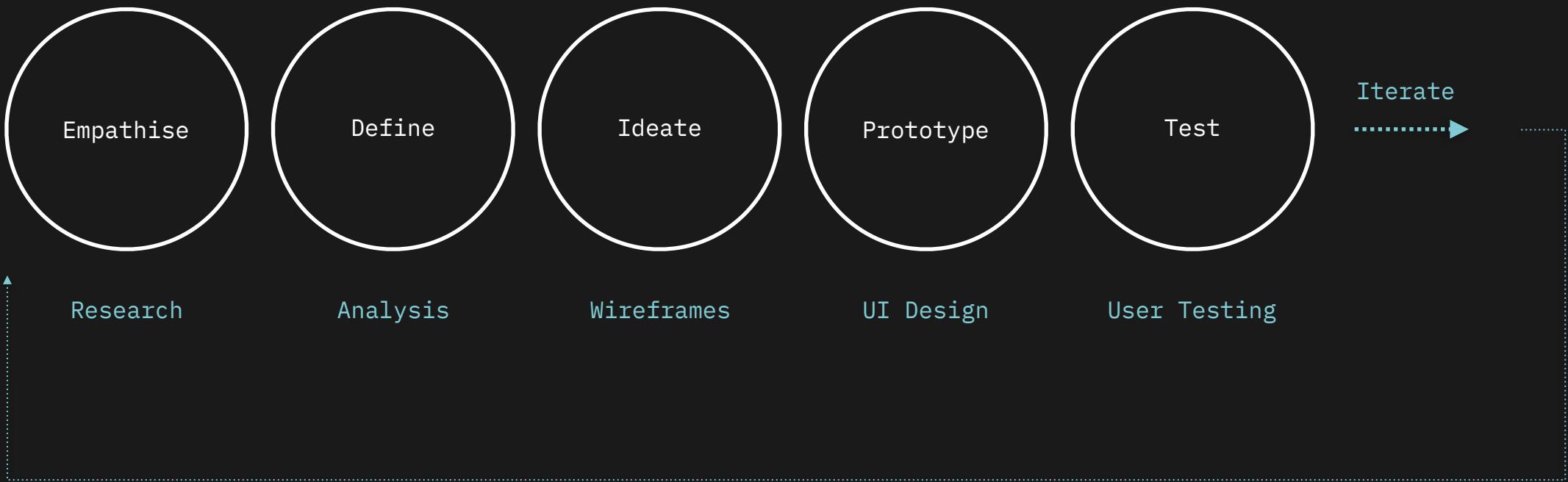
My role in this project

Senior Product Designer

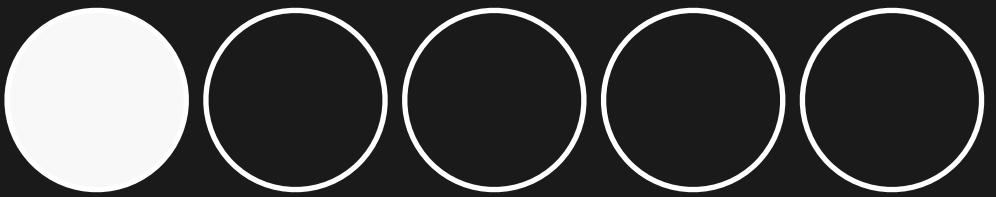
I've worked in the Routist Squads, with teams based in Dublin (Ireland) and Florence (Italy) as a Product Designer and Researcher.

Another designer worked with me, and also the product team and leaders helped with the business requirements, being available all the time we needed.

Design Process



Empathise



Interviewed customers on why they bought and their challenges with the product

Interviewed 60 Routist customers, focused more on inactive users

- **Active Customers** asked why they bought, what was the value they saw now that they were using it, what we could do better, what we do well.
- **Inactive Customers** asked why they bought and really dug into why they were not using the system today. Also offered training to re-engage

Analysis

- People bought because of the time/complexity of building routes and making them more efficient
 - When active they echoed back it was a faster process now, they were saving time and more productive
 - Very little mention of tangible results (opportunity for us)
- Inactivity driven by 3 major items
 1. **Onboarding:** lack of urgency, 'don't have time', etc.
 2. **The system is Hard:** Import tool and getting to optimize
 3. **Sales Fit:** system doesn't work for them (not huge)
- Offered customers training & migration to new UI in calls if interested

Interviewed REVEAL customers w/o Routist with vehicle activity suggesting a routing need

Goal

Get a snapshot of the problems SMB customers have around scheduling and routing by talking to companies, regardless of industry, that have vehicles that have been identified as a potential fit based on their vehicle activity.

What we Did

- Interviewed 10 REVEAL customers that have been flagged by the Data team as a potential fit for Routist but not sold to
- Asked them a series of open ended questions about their business and specific questions about their needs

	Features / Needs
Some Recurring Work	90%
Routes Change during Day	70%
Pick-Up / Drop-Off	40%
Territories	40%
Specialized Skills	40%
Return to Depot Mid-day	30%
Multiday Routes	10%

Analysis

- Heard a lot about doing what best for their customer not most efficient, same day changes, etc.
- The problem to these customers:
 - Communicating to the field
 - They talk about it as a scheduling problem
 - Focused on the Process & Time
 - "One guy knows this process for us"
- Data suggests we need to refine the algorithm to target better fits

Previous Research

Inactivity driven by 3 major items:

Onboarding: lack of urgency, 'don't have time', etc.

The system is Hard: Import tool and getting to optimize

Sales Fit: system doesn't work for them (not huge)

Onboarding deep dive

Current onboarding process is labor intensive and slow contributing to low active use and product adoption

→ **Active Use: 33%**

→ **Average Onboarding Time: Over 3 Weeks**

Customer Journey Investigation

Goal: Understand the full onboarding process; how the current process is effecting customer adoption and active use; and identify areas of opportunity.

How: Sales and Product facilitated onboarding process for 5 new customers including initial consultation call, account setup, and training. Administered 8 re-trainings after moving customers to the new UI as part of interview and re-engagement effort.

Customer Journey Analysis

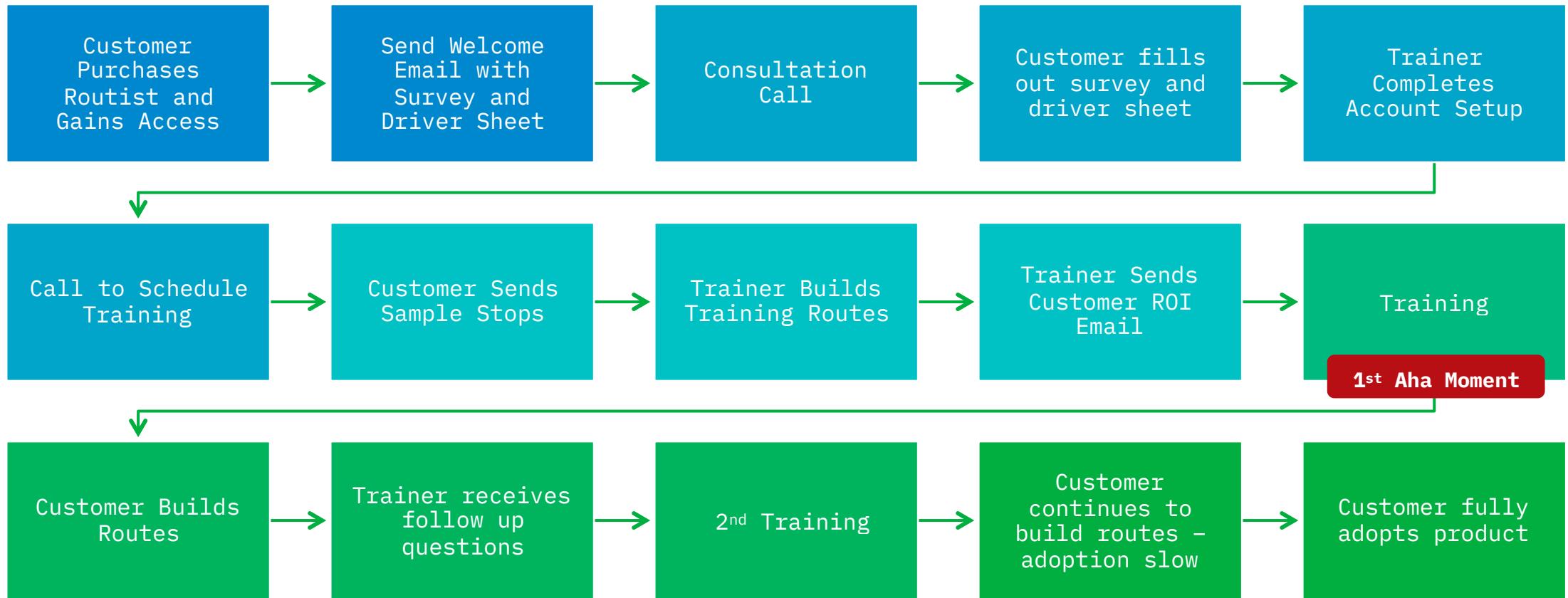
Current process is laborious internally and for customers. Process is catered to each individual but too many touchpoints and upfront work create a delay in “aha moments” resulting in decreased urgency. Key areas of opportunity:

→ Account Setup

→ Training Process

→ Getting Stops into the system

→ Bad Data & Import Tool



Significant Pain Points

→ Gaining Access

→ Account Setup

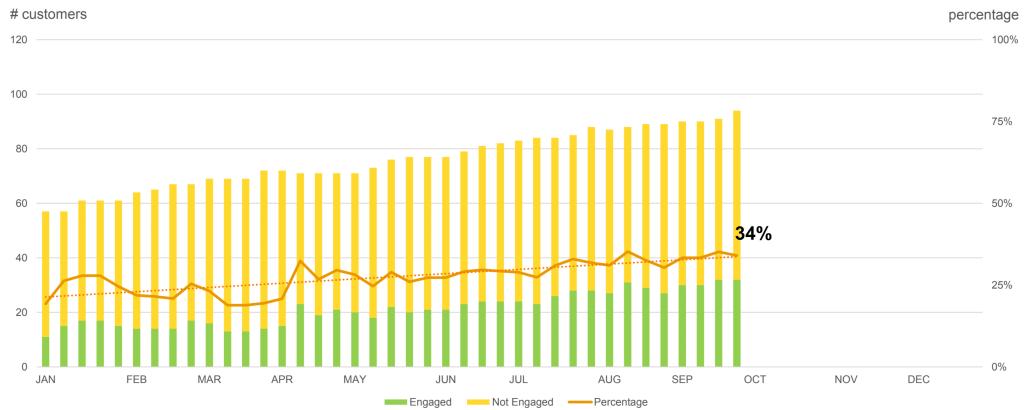
→ Training

→ Getting Stuck in the System

Engaged Customers

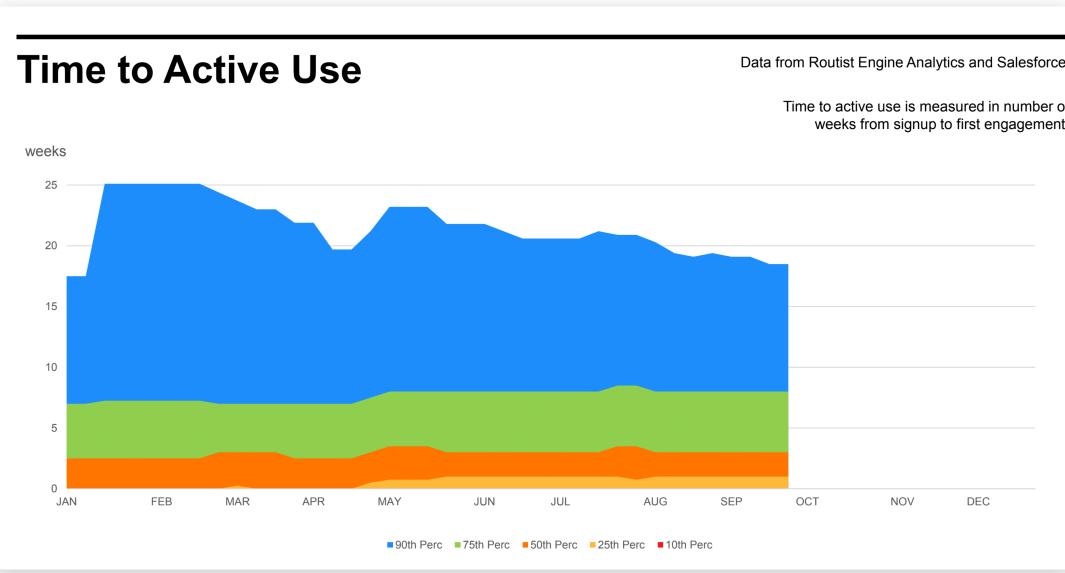
Data from Routist Engine Analytics and Salesforce.

Engaged customers are the ones that performed at least 4 operations in the current week and in the previous one.



Problem: Low engagement

Engaged customers are the ones that performed at least 4 operations in the current week and in the previous one.

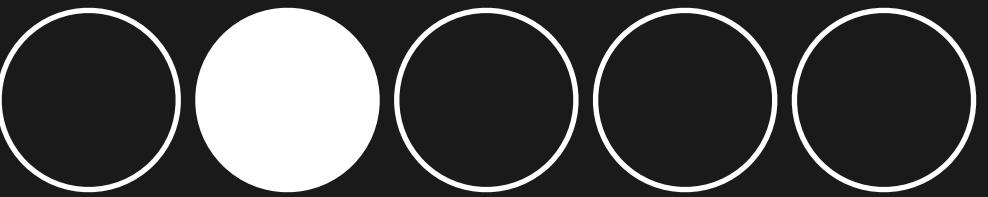


Problem: Time to Active Use

The onboarding process was labor intensive and slow, contributing to low active use and product adoption.

**Getting Customers to Active
Use was a Challenge**

Define





Analysis Workshop

Analysis Workshop

Opportunity for us as a team to declare what our best guess (assumptions) on the problem of onboarding was today. We did this through various brainstorming sessions.

We looked at:

- Identifying the problems with on-boarding today
- What business outcomes would we consider our success metrics
- What user outcomes would be goals of the people for whom we are designing
- What features, additions or improvements will help us achieve these goals

Hypothesis statement

We then wrote our hypothesis statement which will ensure we test these assumptions quickly (and cheaply) as soon as possible so that our future decision stand a better chance of succeeding.



Affinity Mapping

Long time to get to the "Wow" moment

- The first run takes too long
- No clear wow moment
- Not recognised on the journey

Reveal integration is patchy

- We currently don't utilise Reveal data to speed up the onboarding process
- Customers must be setup on Reveal first.. Takes many weeks

The import is cumbersome

- Too much data required
- Slow and cumbersome
- Uses Reveal import so breaks the flow
- Bad customer data can hamper process with poor Error handling

Settings are complex and in some cases unnecessary

- We currently require the user to setup a long list of settings before any optimisation
- Some of the settings we should know already

Customer doesn't see the value

- We don't communicate at any stage the value Routist can bring the customer
- No Pre/Post optimisation feedback.

Manual Training is required

- We need to manually onboard customer and train them on the platform

Problems

What do we want to improve? What are the frustrations, problems, obstacles of the current onboarding process?

Increase Active use

- Increase re-engagement of customers after the first run
- Increase active user of field worker app

Increase fleet utilisation

- Through engagement with Routist we should be able to show better fleet utilisation and as such show ROI of the product.

Decrease Training

- A reduction in training time should be achieved by a better onboarding process

Business outcomes

Based on the problems previously listed, each participant wrote which business outcomes we would like to achieve.

Efficiencies through a simple plan

- More work completed in less time
- Feel like it was simple and intuitive
- Dispatch to the drivers so they know what to do

Trust in the results and outcomes

- Feel satisfied after the first run through
- Can utilize existing data and provide results
- Can feel like they can check the routes and be confident in the results

See the value upfront

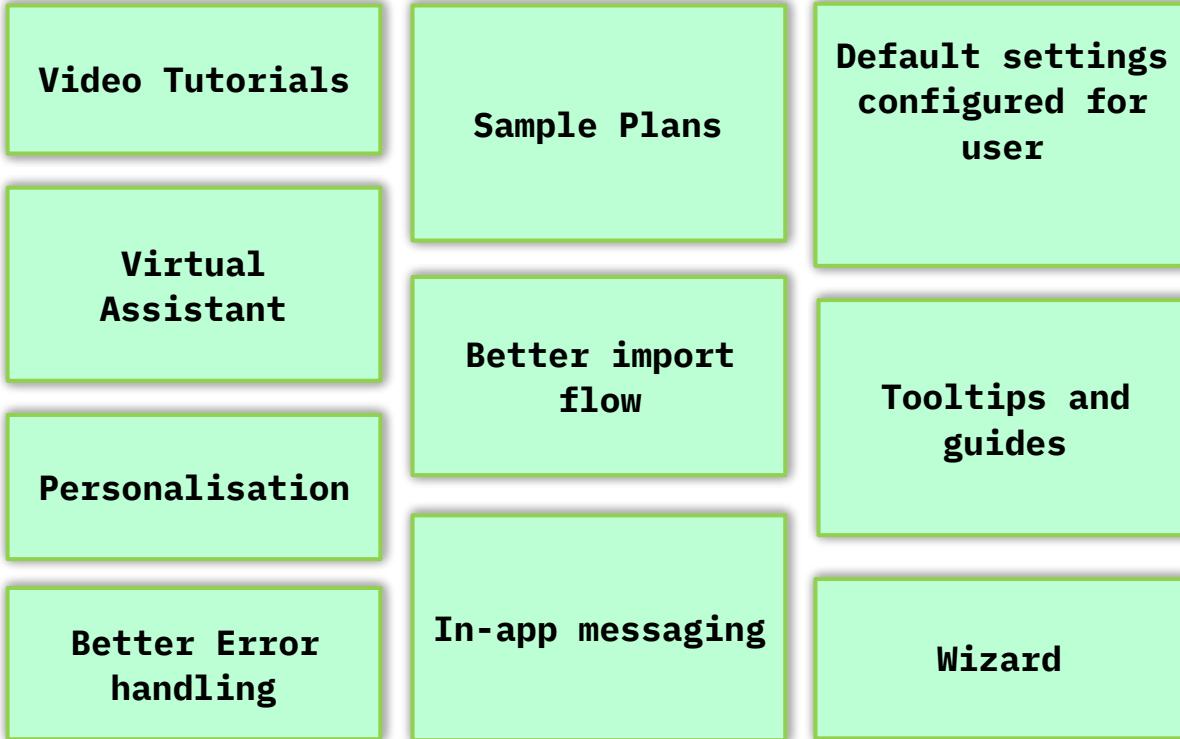
- See reduction in time spent creating routes
- See savings and understand them easily
- Better than manually completing them.
- That it meets my expectations.

Empathy Map/Exercise

What is the user trying to accomplish?

How does the user want to feel during and after this process?

How does our product get the user closer to a life-goal?



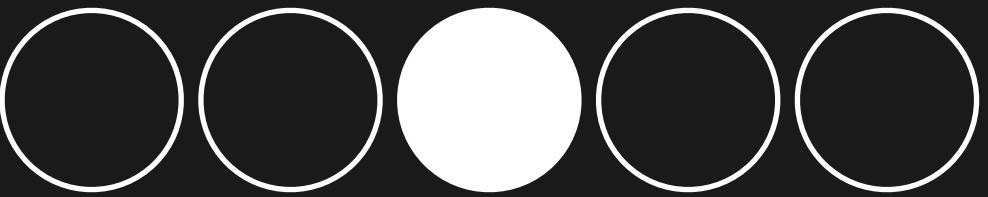
Features

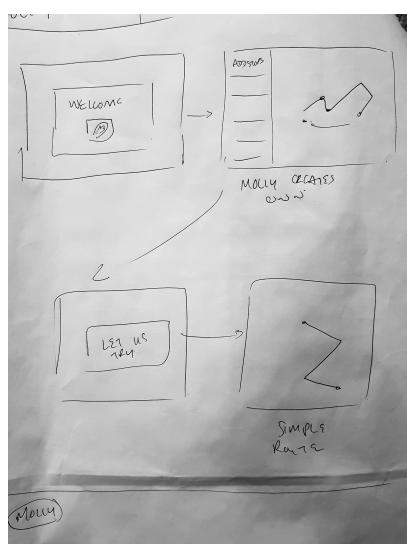
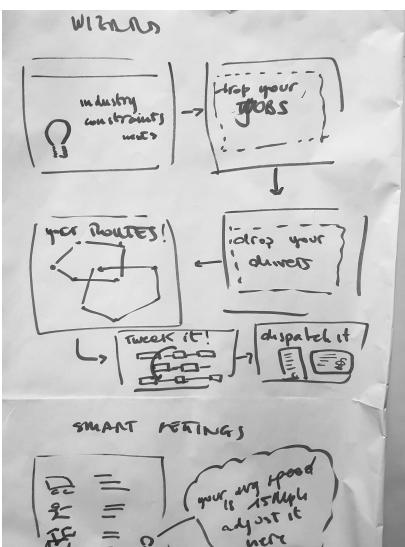
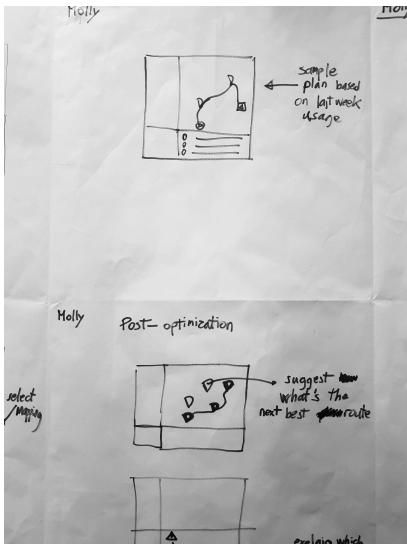
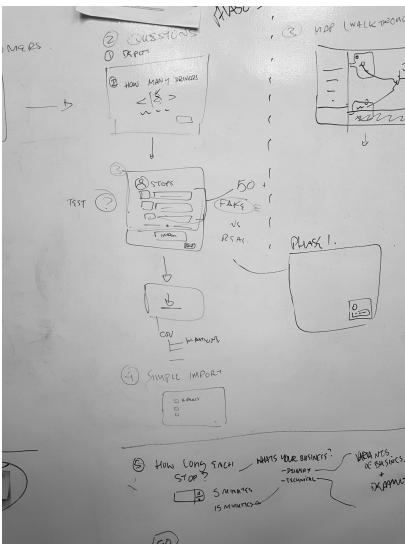
What features, additions or improvements will help us achieve these goals.

Feature Hypothesis

We believe that an increase in active use will be achieved if Molly successfully imports a route with no training by using a dynamic onboarding wizard which starts with a set of default settings and shows a sample optimised route in just a few steps.

Ideate

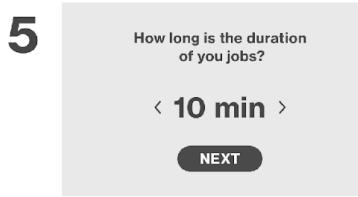
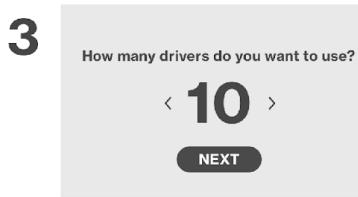
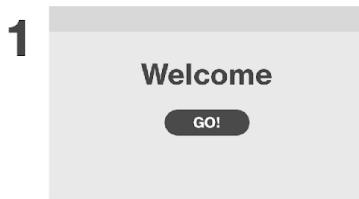




Design Studio

A collaborative sketching exercise for the whole team. Converging on a single executable concept to be brought forward to MVP.

Phase 1 – Concept



Assistant/Tooltip that helps the user to setup settings inside the application (PHASE 2).

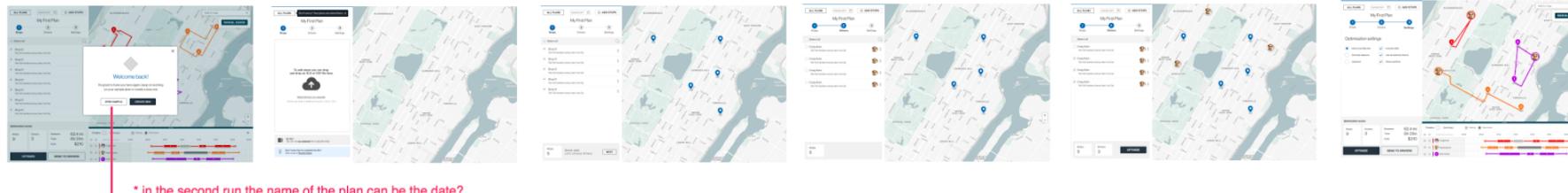
Let's design some welcome/explaination message on Phase 1 as well.

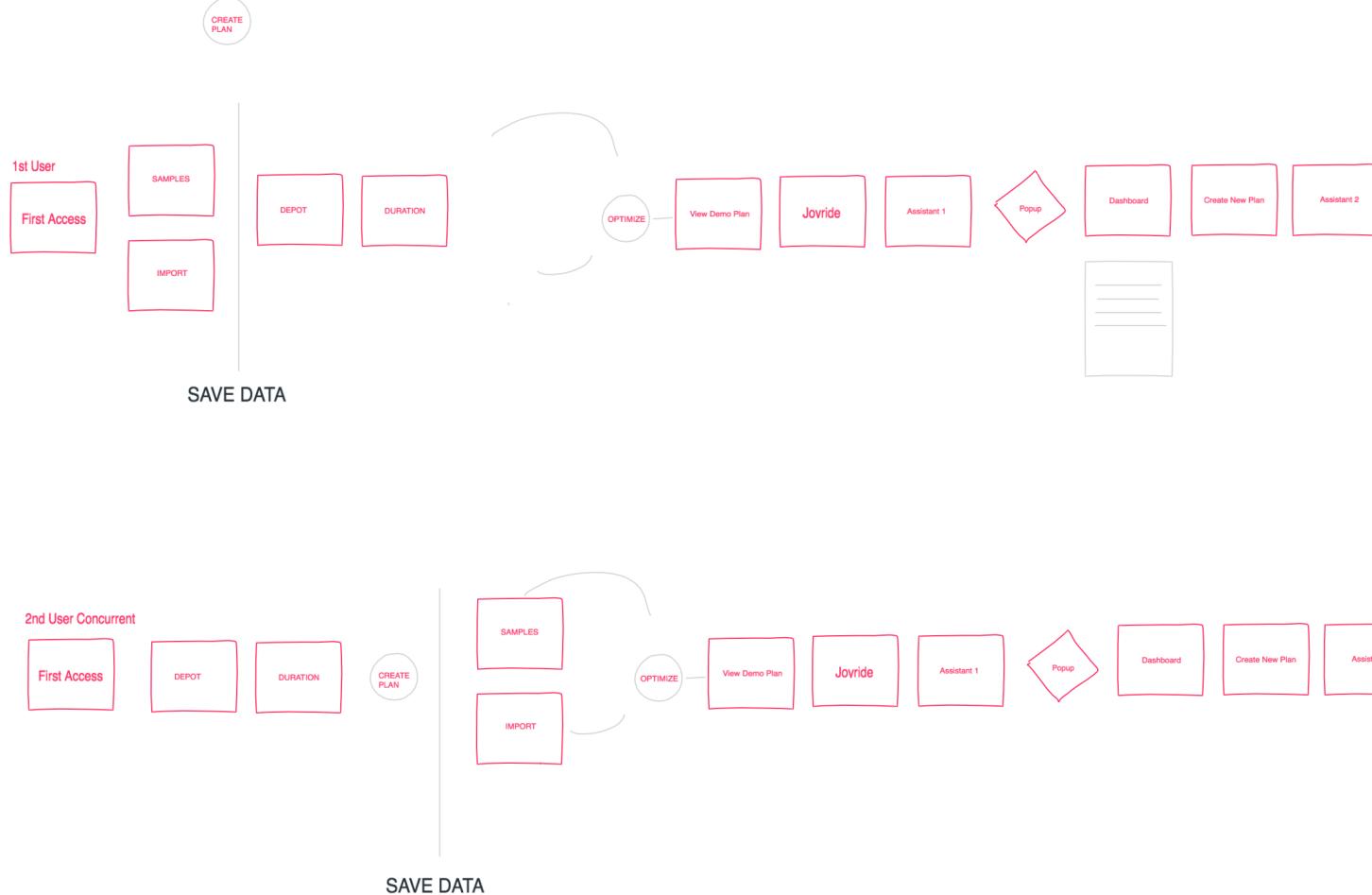
Collaborative Tool - Freehand

On boarding balloons

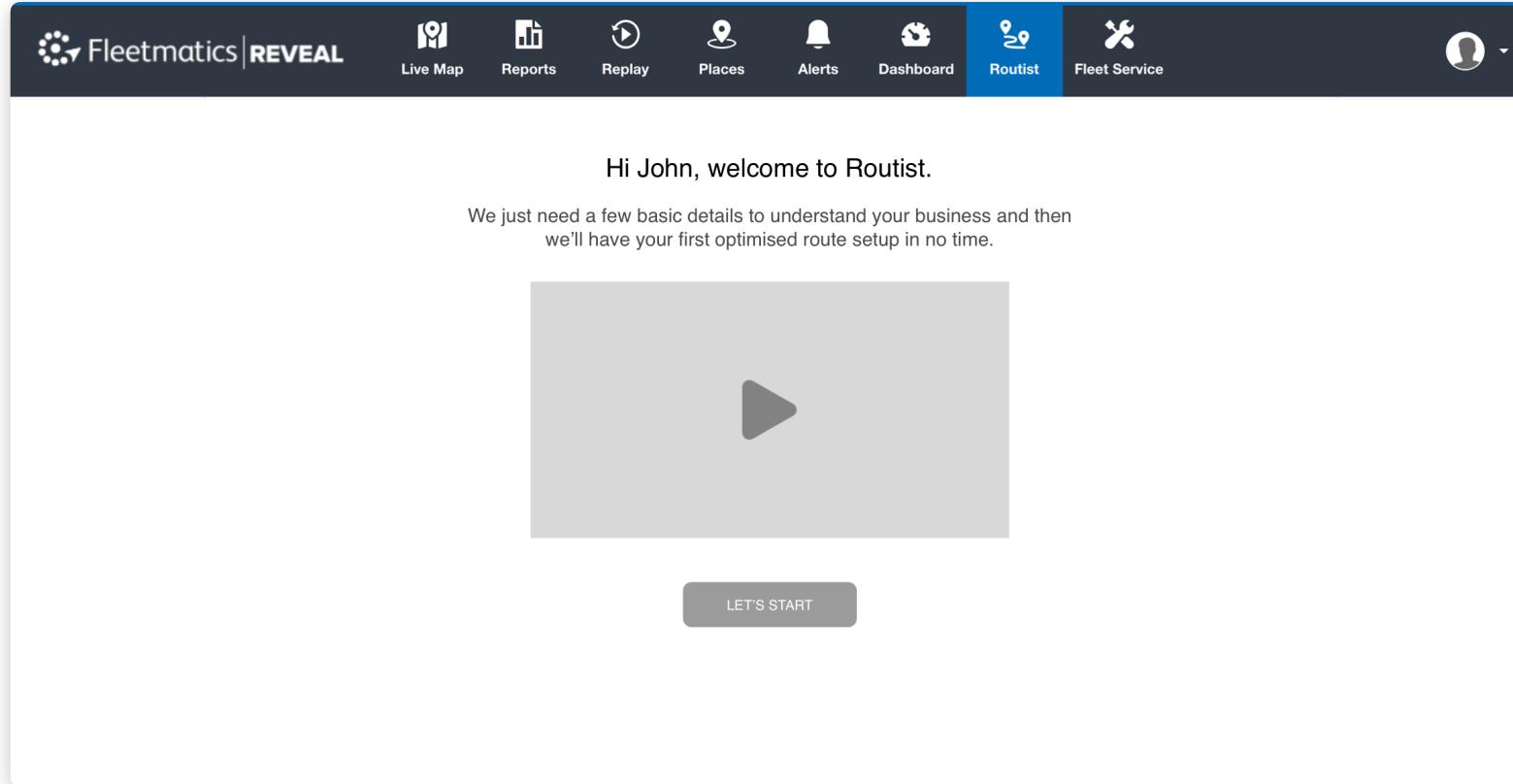


Second Run





Technical feasibility



Wireframes

< Back

Where is your head office or warehouse located?

We'll use this address as the starting point for your drivers.
Don't worry, you will be able to add multiple start locations in settings.

Brooklyn



110 Pennsylvania St. Patchogue, NY 11772 US

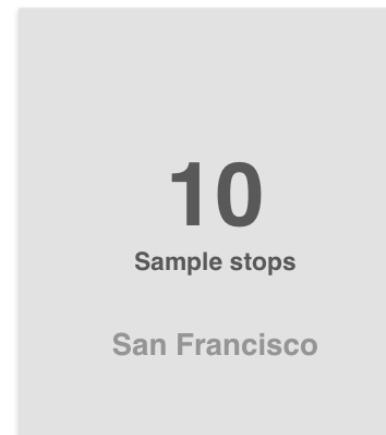
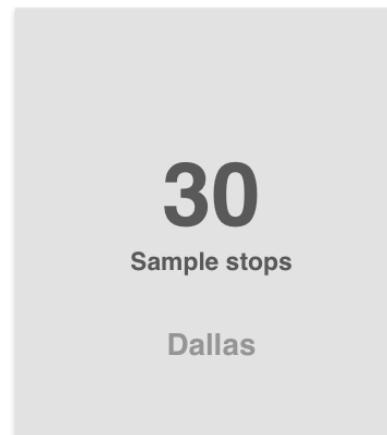
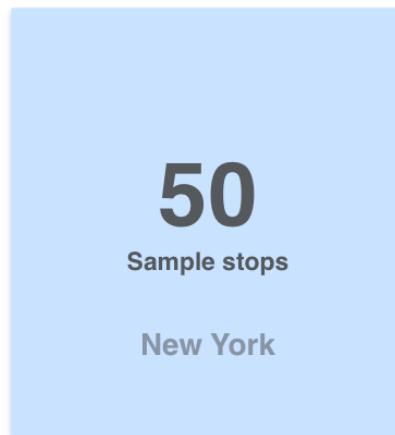
9546 Maple Dr. Brooklyn, NY 11229 US

< Back

Nearly there. Now let's add the stops for these drivers.

These stops will be used to build your first route. All we need today is an address and we'll do the rest.

Please select from our set of sample stops for the map or upload your own addresses file.



To add your own stops you can drag and drop an XLS or CSV file here.

 [Select file from my computer](#)

The file size limite is 50MB and must be .CSV or .XLS

NEXT

< Back

Your stops were successfully imported.



my_routes.csv



Your file address column have 50 entries. [Change column](#)

110 Pennsylvania St. Patchogue, NY 11772 US

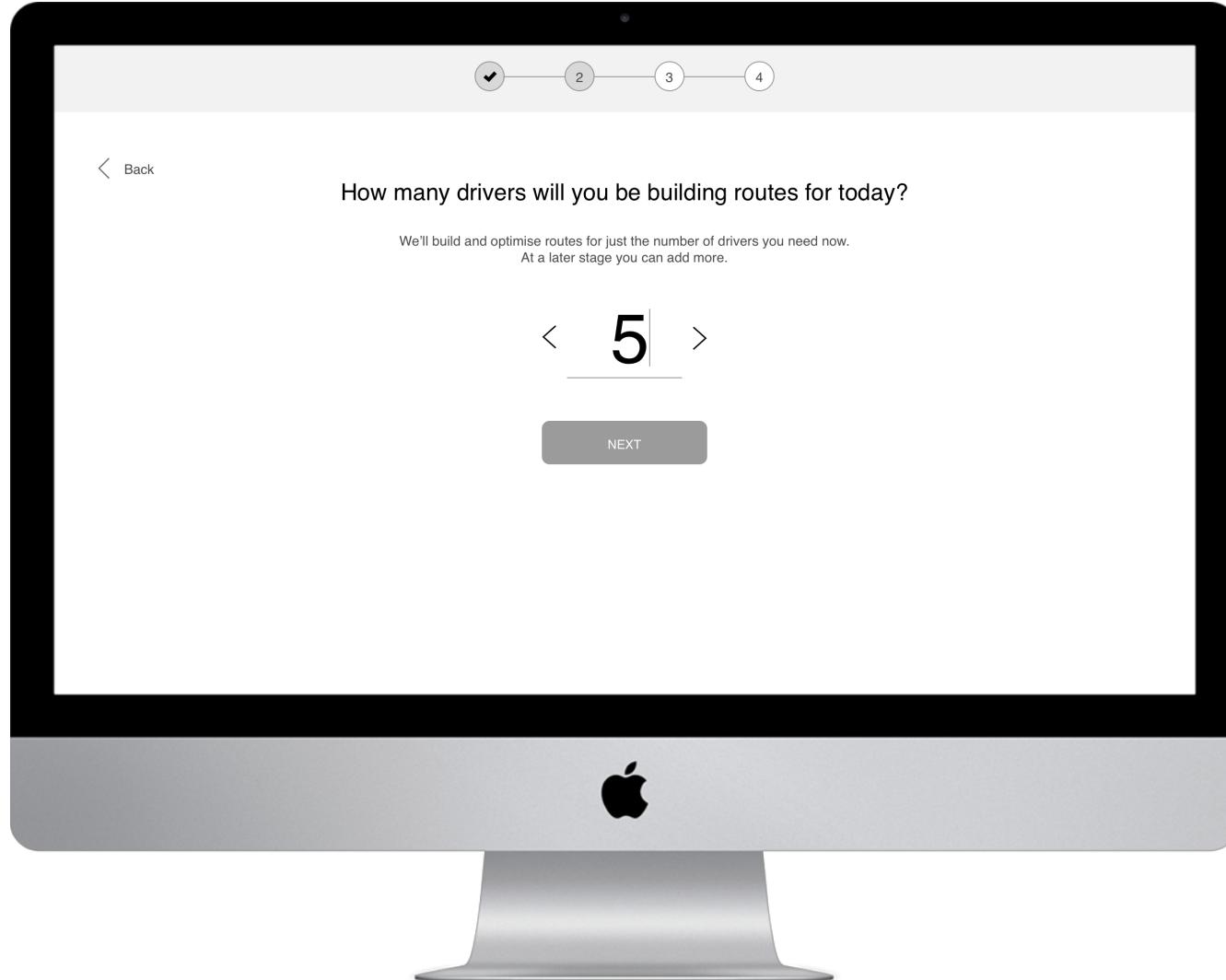
228 Park Ave S, New York, NY 10003-1502, US

1429 Netus Rd. Reedsport NY 48247 US

8360 Bear Hill Drive Jamaica, NY 11435 US

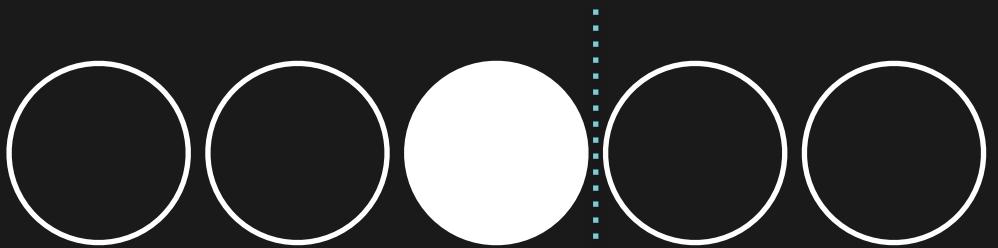
7860 University Ave. Brooklyn, NY 11206 US

NEXT



Full Prototype

First Validation



Test Concept - Routing Software

Background

You have been invited to join a free trial of a new route optimization software, Routist. Routist is a standalone product which we hope will help customers in creating efficient, cost saving routes for their drivers. Routist would be used in advance planning of routes.

Task

Today we'd like you to evaluate the welcome process that will be made available to new trial customers when th

Background questions

10 minutes

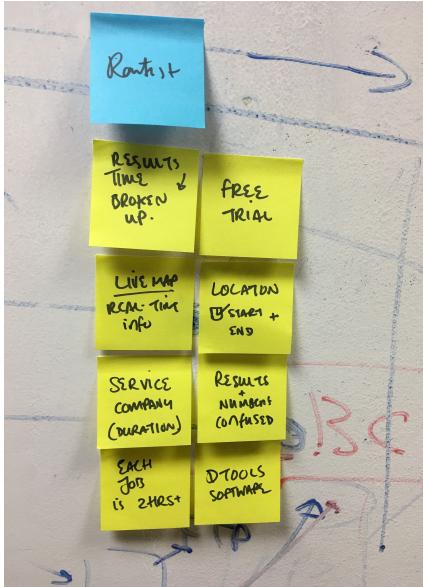
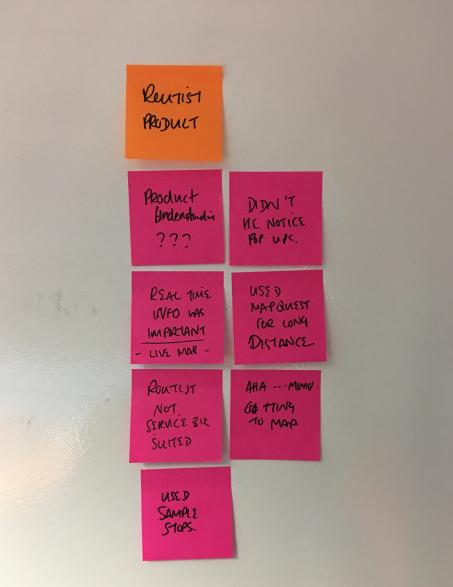
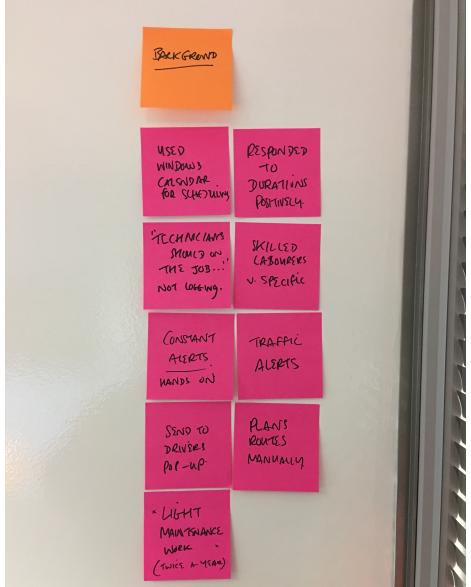
Notes

Use the

This is a

1. Can you tell us about your **role** and what it is you do?
2. Ok, and just to further on that, can you describe to me tasks you typically do during your day?
3. How does FM come into this? How would you use it throughout your day?
 - Use how **often**?
 - **Desktop** or mobile app?
 - **How long** have you been using FM for? How has FM **impacted/changed** the way you work?
4. How many **drivers/vehicles** does your company monitor?
 - How many **stops/jobs** roughly would these drivers make in a typical day?
 - Is each driver be assigned to the **same vehicle** every day or do they **change** vehicles?
 - Do they tend to make both **pick ups and drop-offs**?
 - And what way are your drivers paid? By day?/By job?
 - Do you use FM to keep **track** of this?
 - How wide of a **radius** do your drivers cover? Does their route vary by day?
 - Do your drivers use **FM driver app**?

User Testing



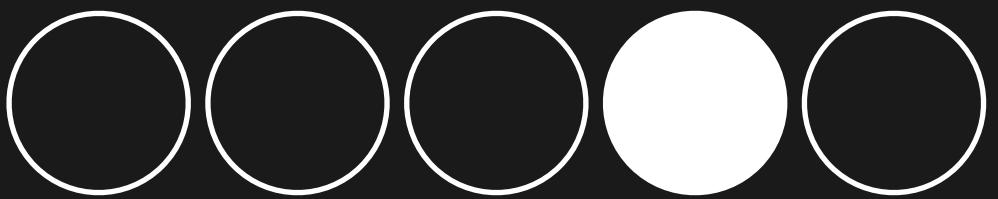
Gathering data
from interviews
(Affinity Mapping)

Outcomes

Research went well in overall, but "import work orders" is still a pain point, and we didn't achieve good task success on that feature.

We moved to the detailed design phase, aiming to do Usability testing with a high fidelity prototype. Main goal was to refine "Import Work Orders" flow.

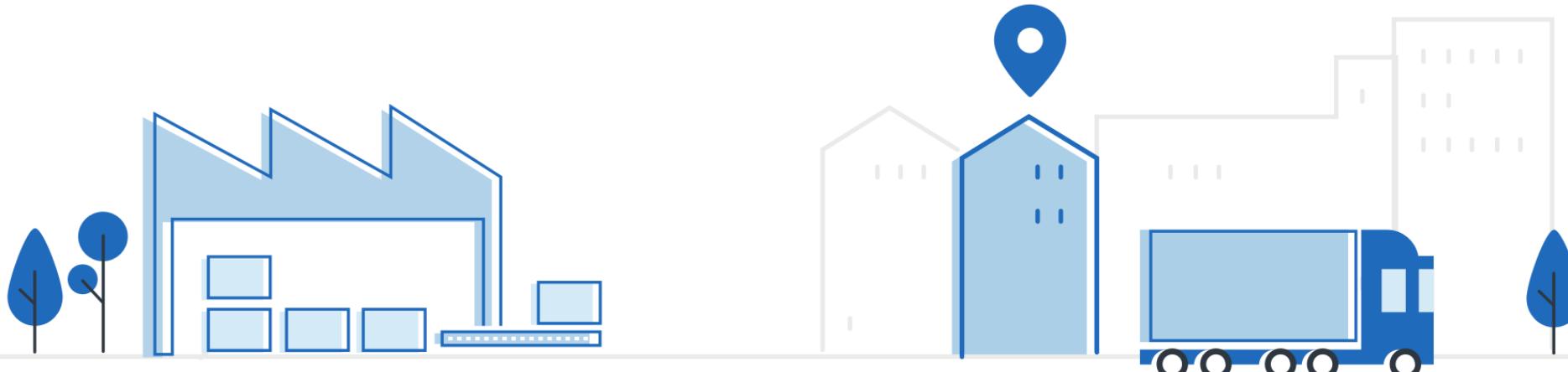
Prototype





Hi John, welcome to Routist.

We just need a few basic details to understand your business and then we'll have your first optimised route setup in no time.

[LET'S START](#)



How many drivers will you be building routes for today?

We'll build and optimise routes for just the number of drivers you need now.
At a later stage you can add more.



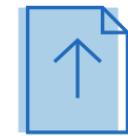
A horizontal input field for selecting a number. It features a large central box containing the number '5' with a vertical cursor line. To the left of the box is a grey left-pointing arrow, and to the right is a grey right-pointing arrow, both used for navigating through the digits.

NEXT



Nearly there. Now let's add the stops for these drivers.

These stops will be used to build your first route. Please select from our set of sample stops for the map or upload your own addresses file



USE YOUR OWN ADDRESSES

Upload your Excel file or use our template to populate with your customers addresses.

[UPLOAD FILE](#)

USE OUR SAMPLE ADDRESSES

We'll provide some sample addresses just to show you how Routist works.

[USE SAMPLE](#)



Upload your own addresses file.

Select a CSV or Excel file to upload.

myfile.csv

BROWSE

Don't have a File? [Download an Excel Template](#) ↓

NEXT



Map your costumer addresses field.

Please select your addresses column .

▼

Matched!

NEXT



Select the customer addresses to import.

Please make sure to fill correctly the addresses information.

16 addresses selected IMPORT

- 110 Pennsylvania St. Patchogue, NY 11772 US
- 110 Pennsylvania St. Patchogue, NY 11772 US
Check this address
- 110 Pennsylvania St. Patchogue, NY 11772 US



How many stops will you be building routes for today?

Please select from our set of sample stops for the map.



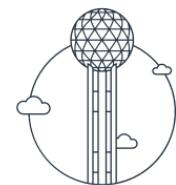
New York



50

Sample Stops

Dallas



30

Sample Stops

San Francisco



15

Sample Stops

NEXT

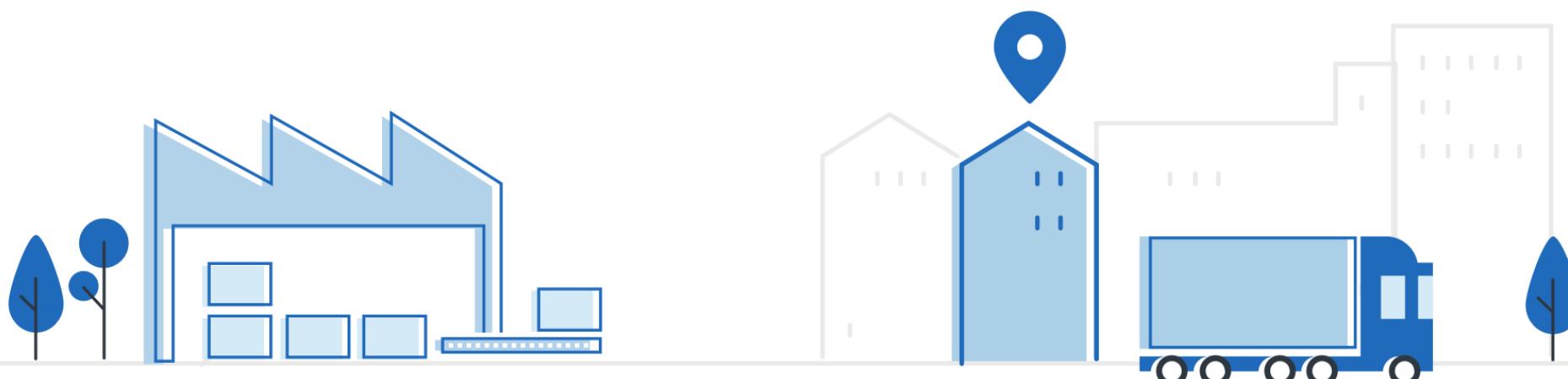


With sample stops your start location will be changed for this demo only.



Alright then! – Let us build your first route for you.

"We're checking all possible routes for you..."



ALL PLANS 09/28/2017 **ADD STOPS**

My First Plan

1 Stops 2 Drivers 3 Settings

Select all

- Customer 1 768-760 Hamilton Avenue, New York City
- Customer 2 113-115 W 30th St, New York City
- Customer 3 255 5th Ave, New York City
- Customer 4 37-9-37-19 56th St, Woodside, NY
- Customer 5 49-21 Northern Blvd, Long Island City
- Customer 6 386 Park Avenue South, Park Ave S, NY
- Customer 7 111A W 19th St, New York City

Optimization results

Stops:	Drivers:	Distance:	102.28mi
50	5	Time:	33h 54m
		Cost:	\$662

OPTIMIZE **SEND TO DRIVERS**

Your Schedule

Here you can see the timeline for your drivers. You can move, lock and hide stops all from the one place.

< 1/4 > **NEXT**

Timeline Summary Waiting Rest break

Hide/lock all drivers

Andrew Watson (AW) James Morat (JM) Jason Francalanci (JF)

8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM

In-product user assistance

Your Schedule



Here you can see the timeline for your drivers. You can move, lock and hide stops all from the one place.

< 1/4 >

NEXT

Results



This table gives you the results on total cost, distance and time. Any changes made will be reflected here.

< 2/4 >

NEXT

Optimize



At any moment you want Routist to optimize new routes for you. Click the optimize button.

< 3/4 >

NEXT

Send to drivers

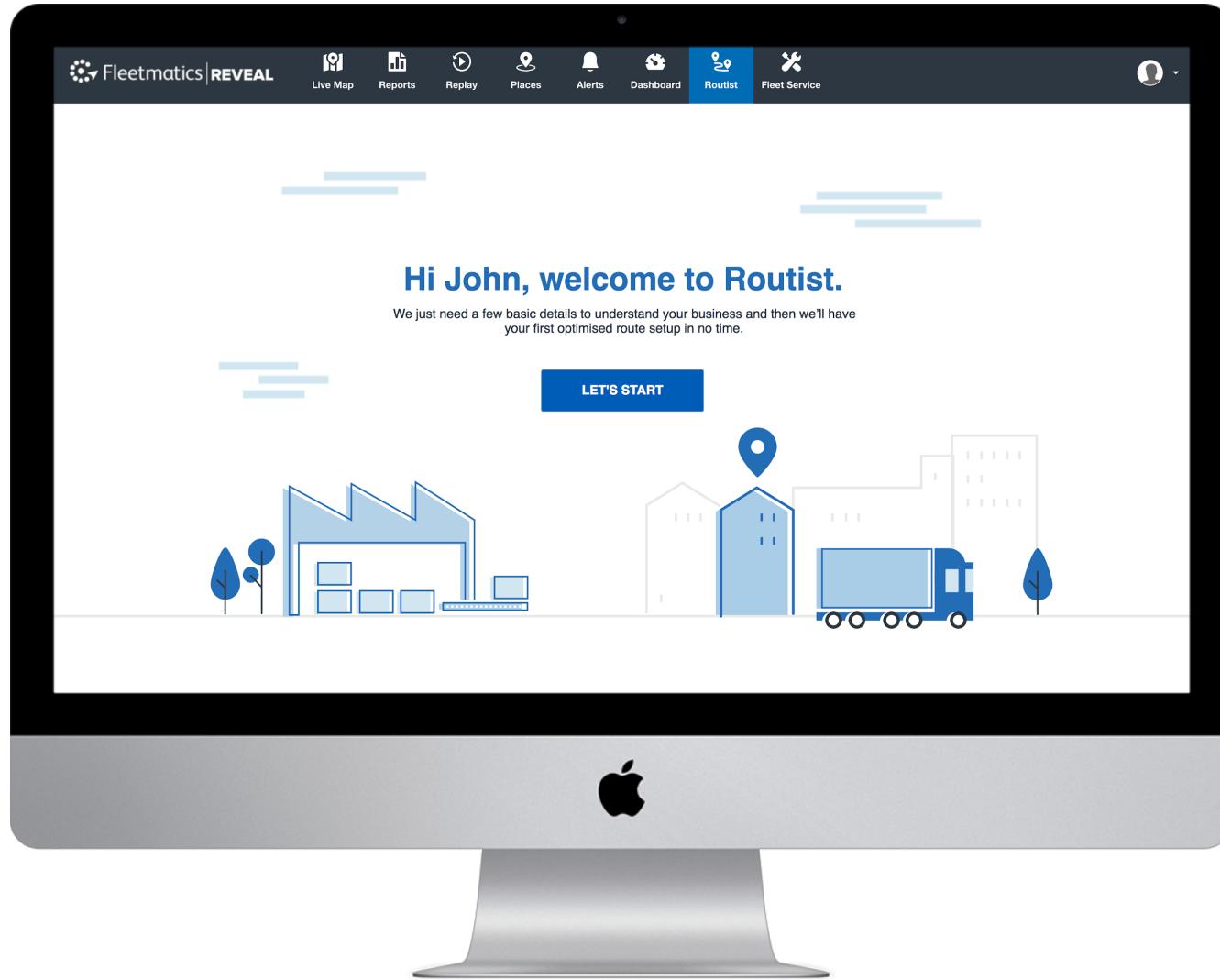


Click Send to Drivers to have the route available on the Field worker app

[Get Field Worker App](#)

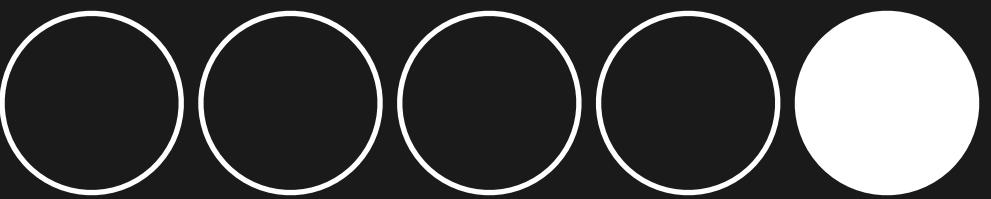
< 4/4 >

NEXT

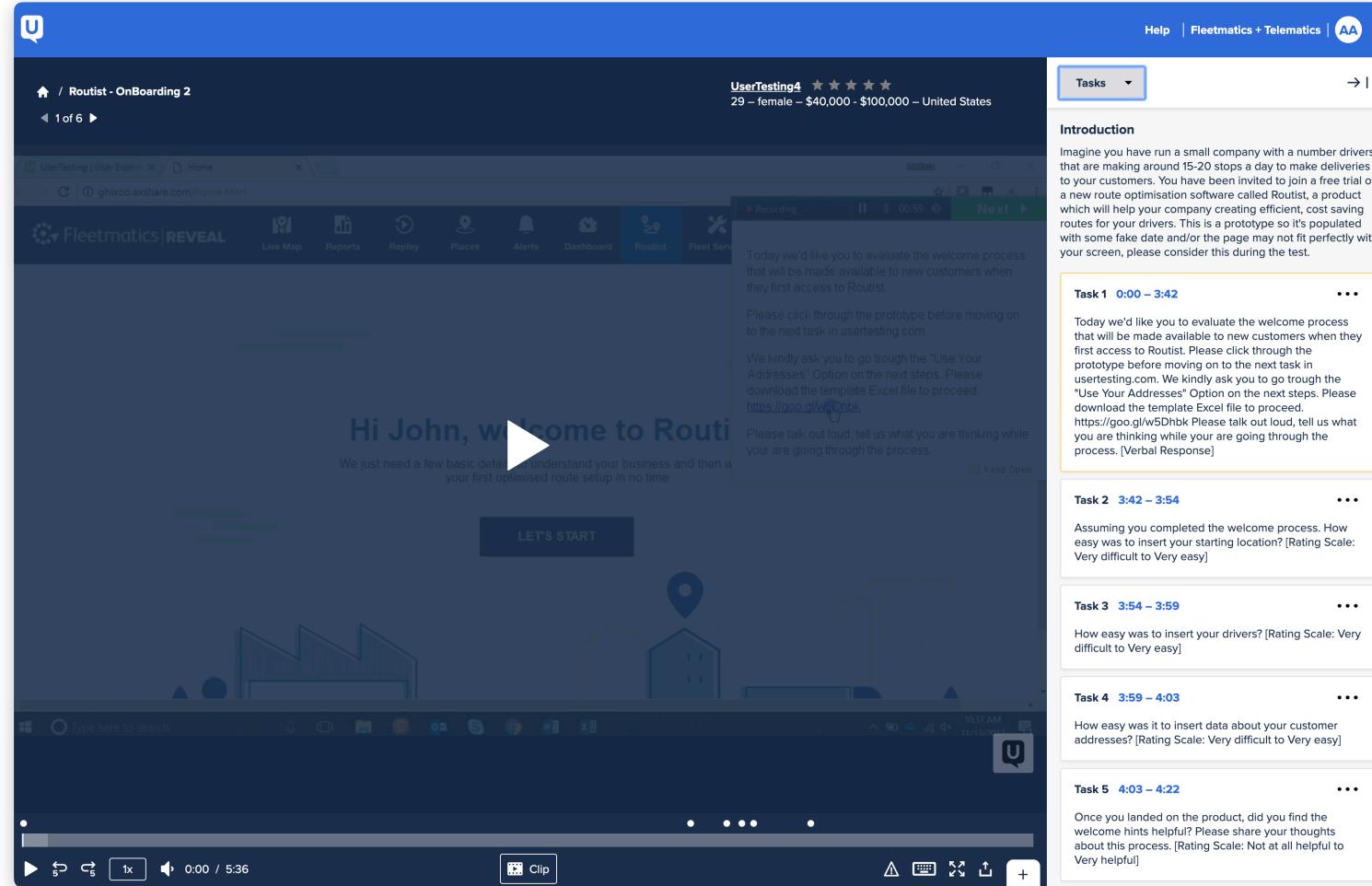


Full Prototype

Test



User testing on usertesting.com:



User testing on usertesting.com

HEART_JD_Routist_v5

1	Onboarding Phase 1 - First Run Experience					Notes	Pre-Flight	
2	Example	Goals	Signals	Metrics				
3	Happiness	Measures of user attitudes, often collected via survey - eg NPS	Not relevant for this feature					
4	Engagement	Level of user involvement. Eg. Number of visits per user per week	Increase engagement by aiming to have 50% of users onboarded and "active" within 2 weeks		Marco to supply	Can we do some data analysis on existing customers, what % of those customers would we consider "onboarded" post training.. Can we pull out data which can point out Y Axis: % of customers we consider "engaged" which should be > 2 plans in 1st week. X Axis: Over time		
5	Adoption	Gaining new users of a product or feature. Eg. New subscriptions created	Increase engagement by aiming to have 50% of users onboarded and "active" within 2 weeks	Engaged customers are the ones that performed at least 4 operations in the current week and in the previous one.				
6	Retention	The rate at which existing users are returning. Eg. Number of active users remaining present over time	Increase the number of active users remaining over time	Engaged customers are the ones that performed at least 4 operations in the current week and in the previous one.	Data from Routist Engine Analytics and Salesforce.	Currently tracking as "Engaged Customer".. This should be changed to "Retention"	Data available	
7	Task Success	Efficiency, effectiveness, and error rate. Eg. Time to create a route	A reduction in training time/cost should be achieved by a better onboarding process	The amount and length of training required to get the user setup to create their first plan	Using ROI calculator to measure the reduction on time spent	Tyler needs to work on gathering this data. Y Axis: Time spent training Number of training sessions	X Axis: Over time...	
8								
9								

How to measure the success: HEART Framework

70%

completion rate

Results

Extra: Rebranding From Fleetmatics to Verizon Connect

Before

ALL PLANS

09/28/2017 

ADD STOPS

My First Plan

1

Stops

2

Drivers

6

Settings

Select all

Customer 1

Customer 2

Customer

Customer /

Optimization results

Stops:

50

1

OPTIMIZE

SEND TO DRIVERS



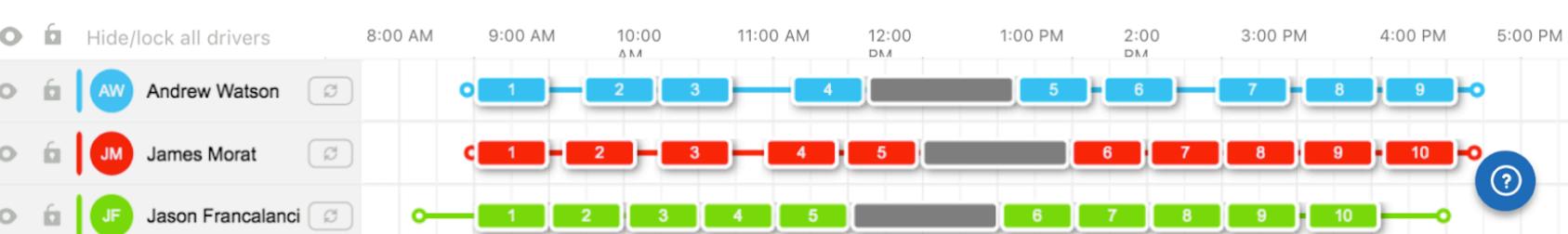
Timeline  Summary

 Waiting Rest break

 Hide/lock all drivers

 AW Andrew Watson

James Morat





After

Let's Create a Plan

A plan is a set of optimised Routes, given to drivers, based on a set of criteria.

Routes are generated by selecting a set of Work Orders and a set of Drivers.



Create or Import
Work Orders



Adjust your
Settings



Select Drivers &
Work Orders



Optimise your
Routes



Deploy the Plan

CREATE NEW PLAN



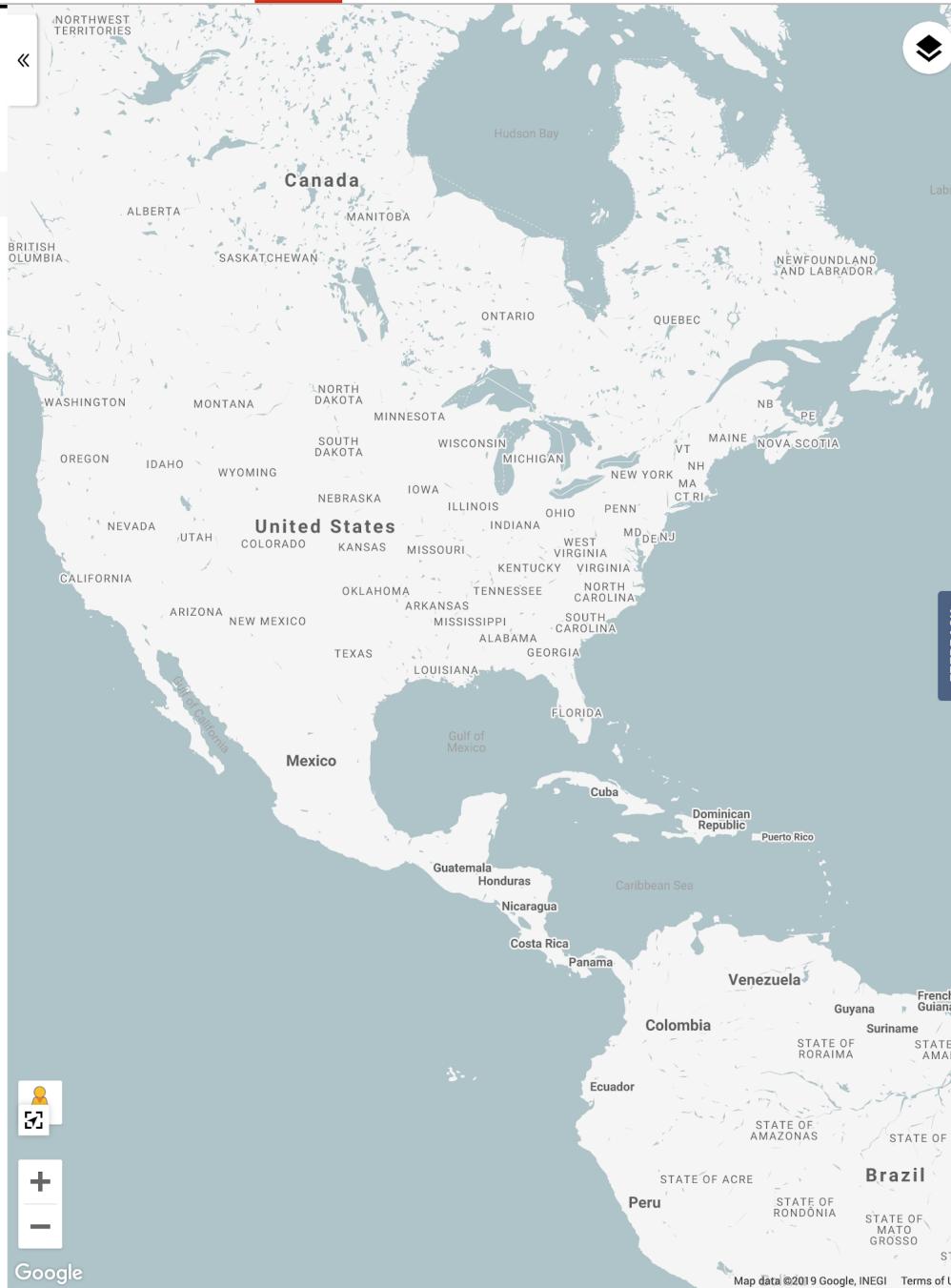
Routist Settings

ALL PLANS

Deploy Date 2019-03-14

+ ADD STOPS ▾**1**
Stops**2**
Drivers**3**
Settings Show all Open Stops**Select a CSV or XLSX from
your computer**

Not sure how to format your spreadsheet?

[\(Download template\)](#)**IMPORT****NEXT**

Google

ALL PLANS

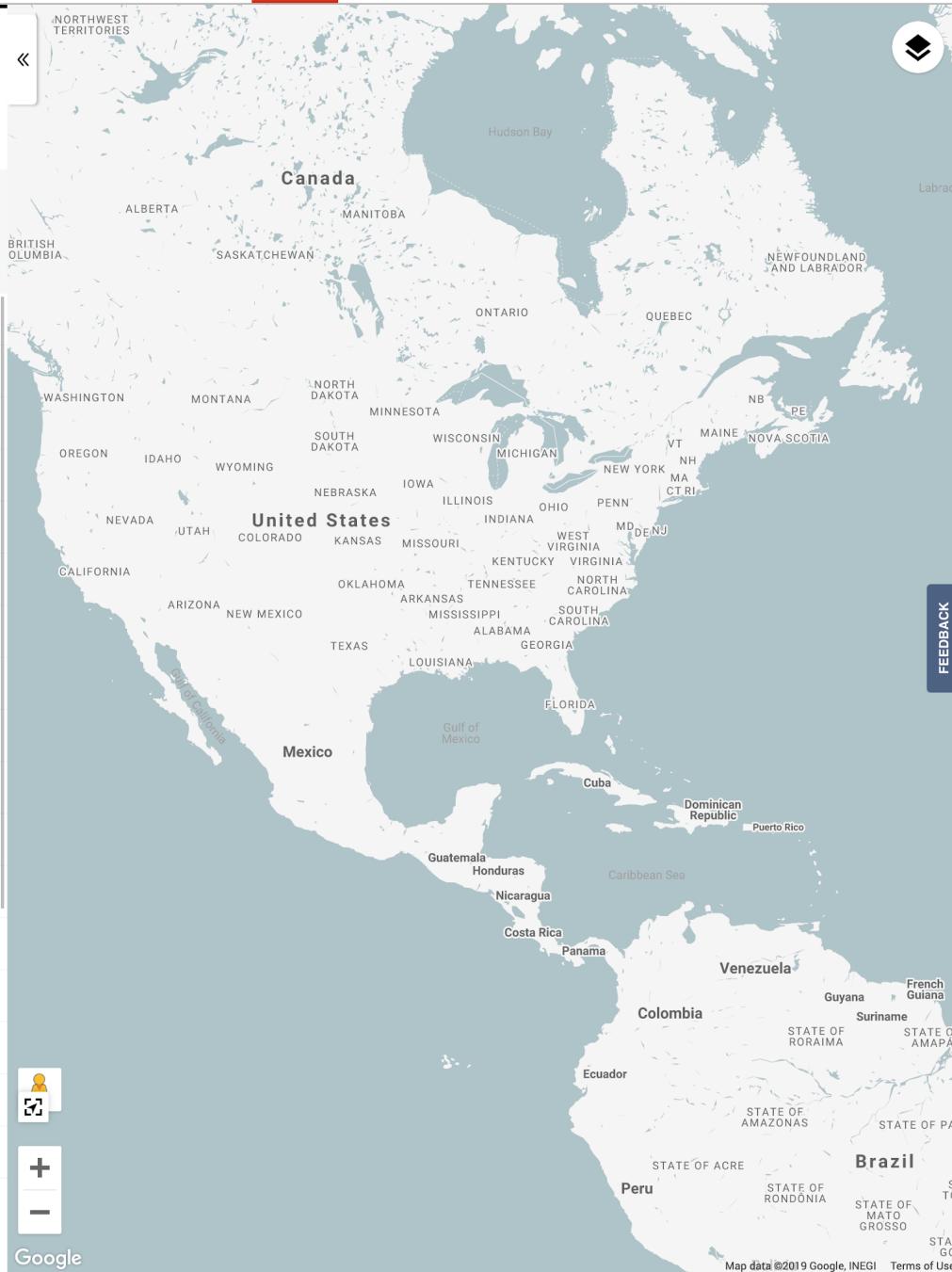
Deploy Date 2019-03-14

+ ADD STOPS ▾**1**
Stops**2**
Drivers**3**
Settings Select / Deselect all options**FILTERS(1)** Clear all

Search by Work Order ID, Address, Customer or Contact Name

 Show all Open Stops

<input type="checkbox"/> 201710181248184130	123 Main St, East Worcester, NY 12064, USA	⋮
<input type="checkbox"/> 201801301453240	83-6-83-16 Northern Blvd, Jackson Heights, NY 11372, USA	⋮
<input type="checkbox"/> 201801301453242	Grand Central Pkwy & Jewel Ave, Forest Hills, NY 11375, USA	⋮
<input type="checkbox"/> 201801301453244	18-30 Bridle Way, Fort Lee, NJ 07024, USA	⋮
<input type="checkbox"/> 201801301453241	Unnamed Road, Bronx, NY 10454, USA	⋮
<input type="checkbox"/> 201801301453243	99-11 Ditmars Blvd, Flushing, NY 11369, USA	⋮
<input type="checkbox"/> 201801301453245	191 Cleveland St, Brooklyn, NY 11208, USA	⋮
<input type="checkbox"/> 2018013014532411	New Jersey Turnpike Ext, Bayonne, NJ, USA	⋮
<input type="checkbox"/> 201801301453248	143 Franklin St, Hoboken, NJ 07030, USA	⋮
<input type="checkbox"/> 201801301453249	1 Pershing Rd, Weehawken, NJ 07086, USA	⋮
<input type="checkbox"/> 201801301453247	393-397 Central Park West, New York, NY 10025, USA	⋮
<input type="checkbox"/> 201801301453246	2 Hudson Pl, Hoboken, NJ 07030, USA	⋮
<input type="checkbox"/> 2018013014532410	58th St, Brooklyn, NY 11220, USA	⋮
<input type="checkbox"/> 2018013014532415	494 Scott Ave, Brooklyn, NY 11222, USA	⋮
<input type="checkbox"/> 2018013014532412	203 Port Jersey Blvd, Jersey City, NJ 07305, USA	⋮
<input type="checkbox"/> 2018013014532414	Canarsie Veterans Cir, Brooklyn, NY 11236, USA	⋮
<input type="checkbox"/> 2018013014532416	74 Charlton St, New York, NY 10014, USA	⋮
<input type="checkbox"/> 2018013014532417	400 Atkins Ave, Brooklyn, NY 11208, USA	⋮

NEXT

ALL PLANS

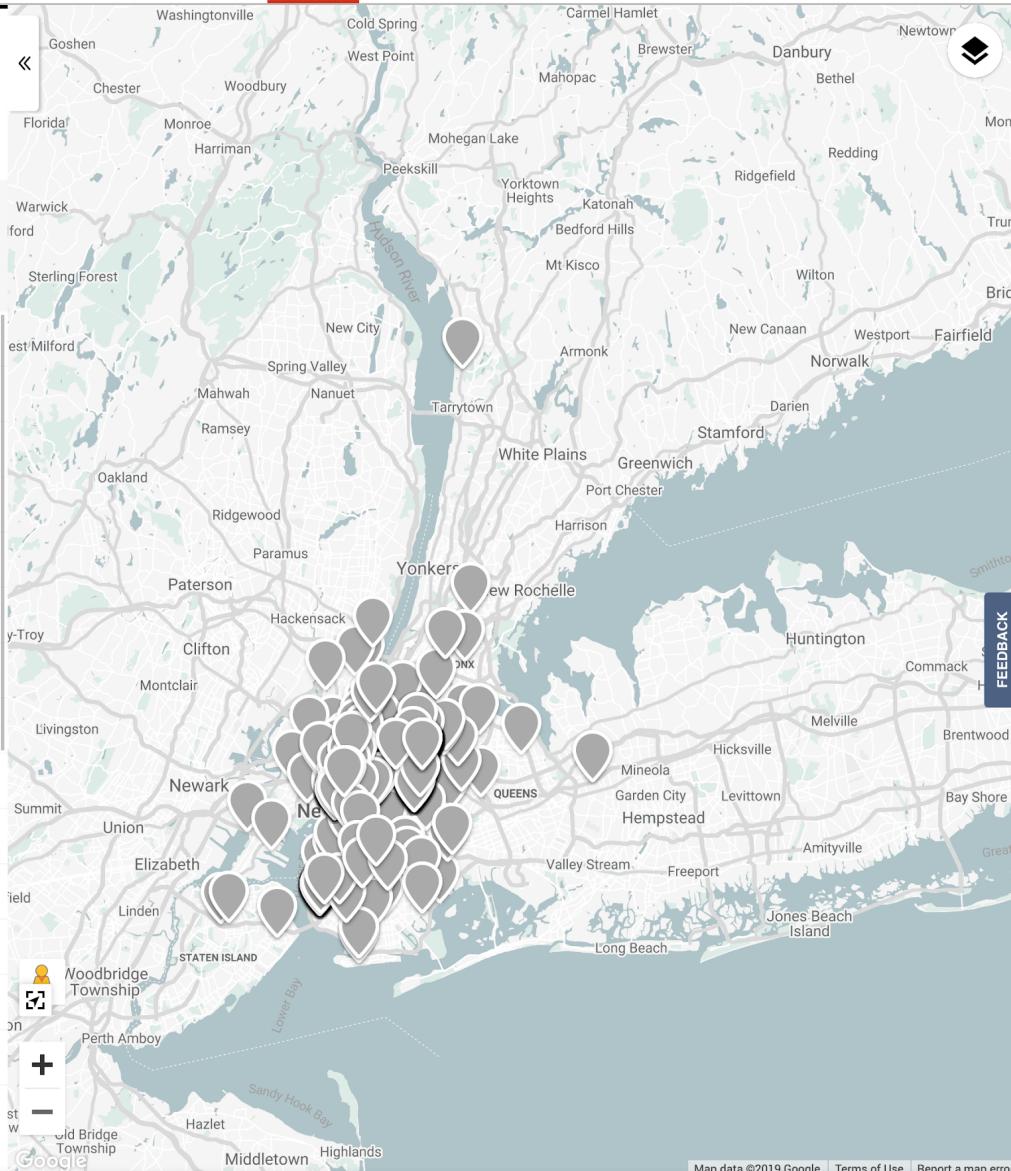
Deploy Date 2019-03-14

+ ADD STOPS ▾**1**
Stops**2**
Drivers**3**
Settings Select / Deselect all options**FILTERS(1)** Clear all

Search by Work Order ID, Address, Customer or Contact Name

 Show all Open Stops

<input checked="" type="checkbox"/> 201710181248184130	123 Main St, East Worcester, NY 12064, USA	⋮
<input checked="" type="checkbox"/> 201801301453240	83-6-83-16 Northern Blvd, Jackson Heights, NY 11372, USA	⋮
<input checked="" type="checkbox"/> 201801301453242	Grand Central Pkwy & Jewel Ave, Forest Hills, NY 11375, USA	⋮
<input checked="" type="checkbox"/> 201801301453244	18-30 Bridle Way, Fort Lee, NJ 07024, USA	⋮
<input checked="" type="checkbox"/> 201801301453241	Unnamed Road, Bronx, NY 10454, USA	⋮
<input checked="" type="checkbox"/> 201801301453243	99-11 Ditmars Blvd, Flushing, NY 11369, USA	⋮
<input checked="" type="checkbox"/> 201801301453245	191 Cleveland St, Brooklyn, NY 11208, USA	⋮
<input checked="" type="checkbox"/> 2018013014532411	New Jersey Turnpike Ext, Bayonne, NJ, USA	⋮
<input checked="" type="checkbox"/> 201801301453248	143 Franklin St, Hoboken, NJ 07030, USA	⋮
<input checked="" type="checkbox"/> 201801301453249	1 Pershing Rd, Weehawken, NJ 07086, USA	⋮
<input checked="" type="checkbox"/> 201801301453247	393-397 Central Park West, New York, NY 10025, USA	⋮
<input checked="" type="checkbox"/> 201801301453246	2 Hudson Pl, Hoboken, NJ 07030, USA	⋮
<input checked="" type="checkbox"/> 2018013014532410	58th St, Brooklyn, NY 11220, USA	⋮
<input checked="" type="checkbox"/> 2018013014532415	494 Scott Ave, Brooklyn, NY 11222, USA	⋮



NEXT

UX

IN PLANNING

It is time to optimise your routes

Select the stops, drivers and settings you would like to use in this plan

Stops
1368Drivers
-

OPTIMISE

SEND TO DRIVERS

ALL PLANS

Deploy Date 2019-03-14

+ ADD STOPS ▾

1
Stops2
Drivers3
Settings Select / Deselect all options

FILTERS

 GDPR 201805251855048246250

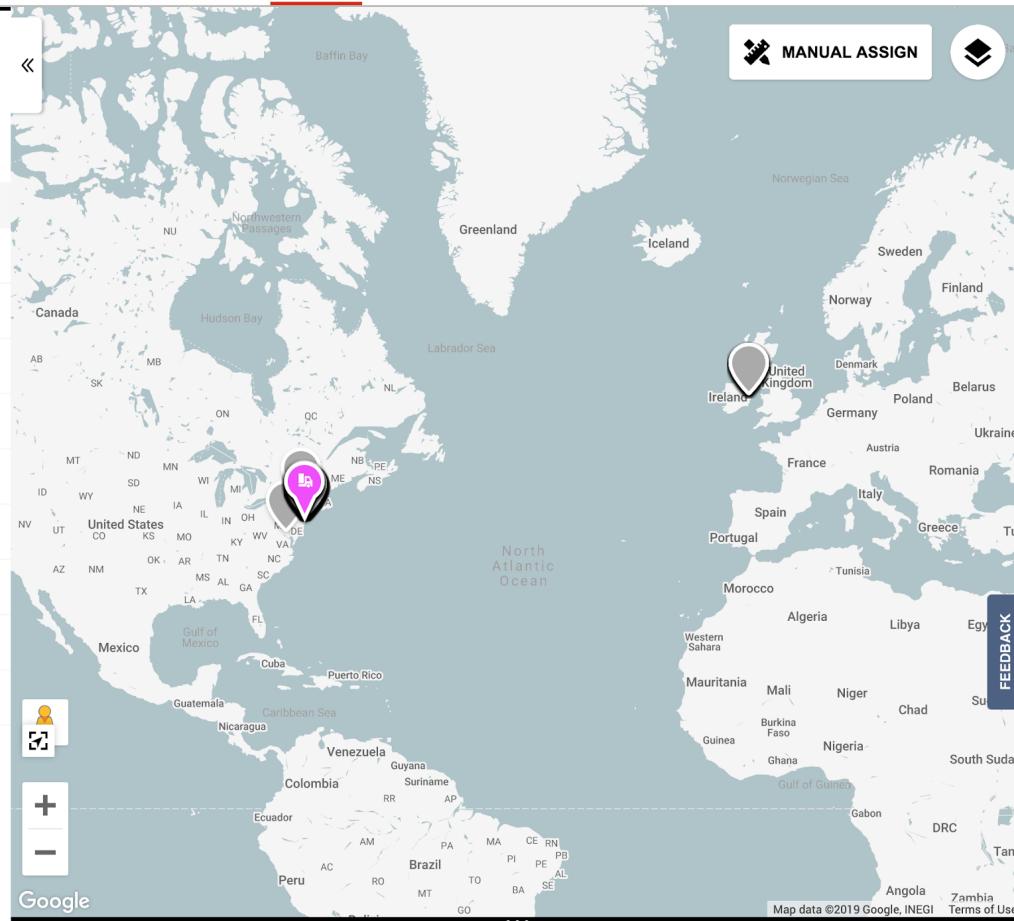
02

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 GDPR 201805251855048246250

02

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Timeline Summary Hide/Lock all drivers

8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00

 G2 GDPR 2018052... G2 GDPR 2018052... G2 GDPR 2018052...

BACK

NEXT

UX

IN PLANNING

It is time to optimise your routes

Select the stops, drivers and settings you would like to use in this plan

Stops
1368Drivers
81

OPTIMISE

SEND TO DRIVERS

ALL PLANS

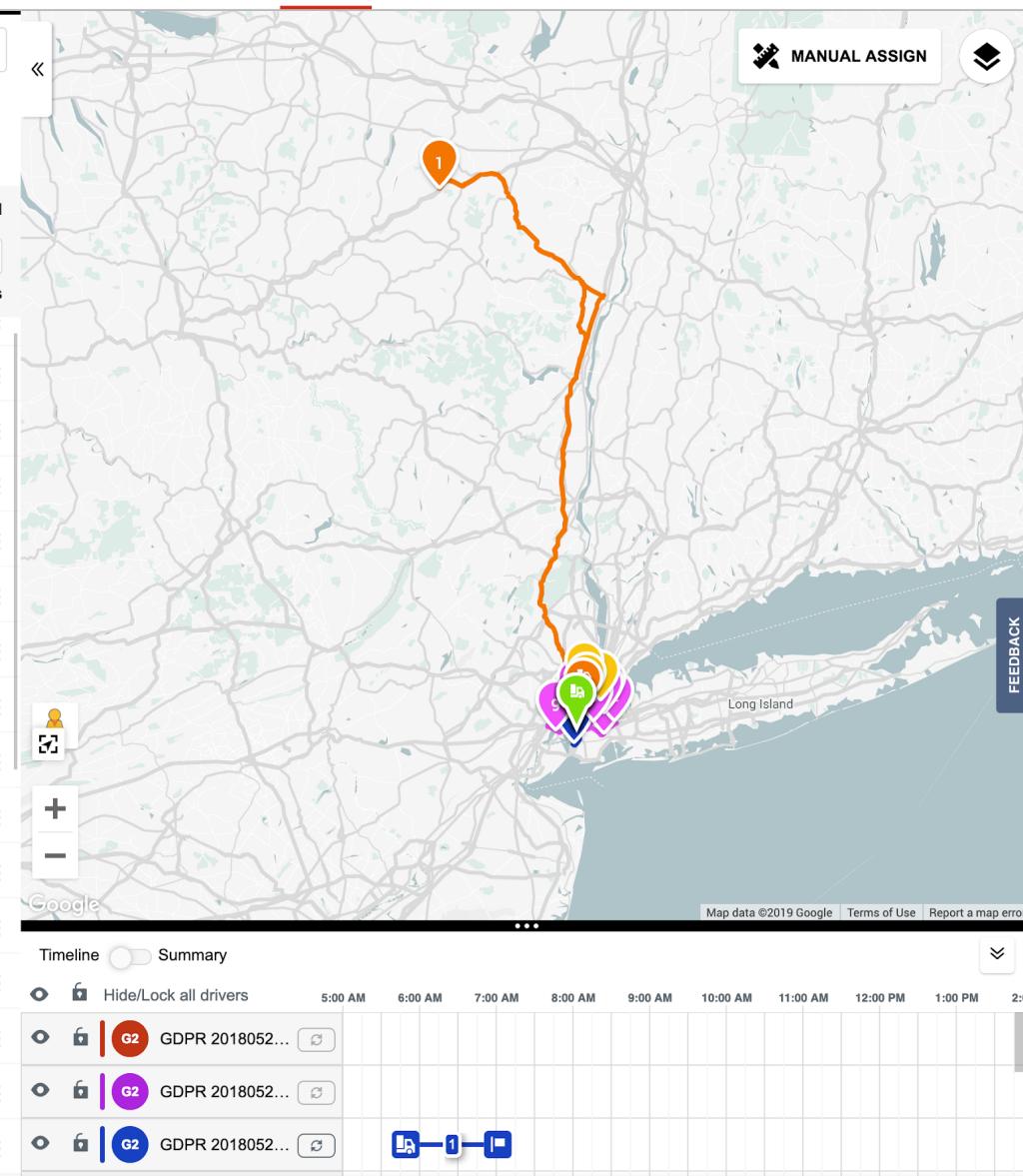
Deploy Date 2019-03-14

+ ADD STOPS ▾**1**
Stops**2**
Drivers**3**
Settings Select / Deselect all options**FILTERS(1)** Clear all

Search by Work Order ID, Address, Customer or Contact Name

 Show all Open Stops

<input checked="" type="checkbox"/> 201710101240104150	120 Main St, East Worcester, MA 12004, USA	⋮
<input checked="" type="checkbox"/> 201801301453240	83-6-83-16 Northern Blvd, Jackson Heights, NY 11372, USA	⋮
<input checked="" type="checkbox"/> 201801301453242	Grand Central Pkwy & Jewel Ave, Forest Hills, NY 11375, USA	⋮
<input checked="" type="checkbox"/> 201801301453244	18-30 Bridle Way, Fort Lee, NJ 07024, USA	⋮
<input checked="" type="checkbox"/> 201801301453241	Unnamed Road, Bronx, NY 10454, USA	⋮
<input checked="" type="checkbox"/> 201801301453243	99-11 Ditmars Blvd, Flushing, NY 11369, USA	⋮
<input checked="" type="checkbox"/> 201801301453245	191 Cleveland St, Brooklyn, NY 11208, USA	⋮
<input checked="" type="checkbox"/> 2018013014532411	New Jersey Turnpike Ext, Bayonne, NJ, USA	⋮
<input checked="" type="checkbox"/> 201801301453248	143 Franklin St, Hoboken, NJ 07030, USA	⋮
<input checked="" type="checkbox"/> 201801301453249	1 Pershing Rd, Weehawken, NJ 07086, USA	⋮
<input checked="" type="checkbox"/> 201801301453247	393-397 Central Park West, New York, NY 10025, USA	⋮
<input checked="" type="checkbox"/> 201801301453246	2 Hudson Pl, Hoboken, NJ 07030, USA	⋮
<input checked="" type="checkbox"/> 2018013014532410	58th St, Brooklyn, NY 11220, USA	⋮
<input checked="" type="checkbox"/> 2018013014532415	494 Scott Ave, Brooklyn, NY 11222, USA	⋮
<input type="checkbox"/> 2018013014532412	203 Port Jersey Blvd, Jersey City, NJ 07305, USA	⋮
<input type="checkbox"/> 2018013014532414	Canarsie Veterans Cir, Brooklyn, NY 11236, USA	⋮

**UX****OPTIMISED**Stops
14Drivers
4
5 unusedDistance **470.12 mi**Time **14 hr 42 min**Cost **US\$397.93****OPTIMISE****SEND TO DRIVERS**

ALL PLANS

Deploy Date 2019-03-14

+ ADD STOPS ▾**1**
Stops**2**
Drivers**3**
Settings Select / Deselect all options**FILTERS(1)** Clear all

Search by Work Order ID, Address, Customer or Contact Name

 Show all Open Stops 201710101240104150

120 Main St, East Worcester, NY 12004, USA

 201801301453240

83-6-83-16 Northern Blvd, Jackson Heights, NY 11372, USA

 201801301453242

Grand Central Pkwy & Jewel Ave, Forest Hills, NY 11375, USA

 201801301453244

18-30 Bridle Way, Fort Lee, NJ 07024, USA

 201801301453241

Unnamed Road, Bronx, NY 10454, USA

 201801301453243

99-11 Ditmars Blvd, Flushing, NY 11369, USA

 201801301453245

191 Cleveland St, Brooklyn, NY 11208, USA

 2018013014532411

New Jersey Turnpike Ext, Bayonne, NJ, USA

 201801301453248

143 Franklin St, Hoboken, NJ 07030, USA

 201801301453249

1 Pershing Rd, Weehawken, NJ 07086, USA

 201801301453247

393-397 Central Park West, New York, NY 10025, USA

 201801301453246

2 Hudson Pl, Hoboken, NJ 07030, USA

 2018013014532410

58th St, Brooklyn, NY 11220, USA

 2018013014532415

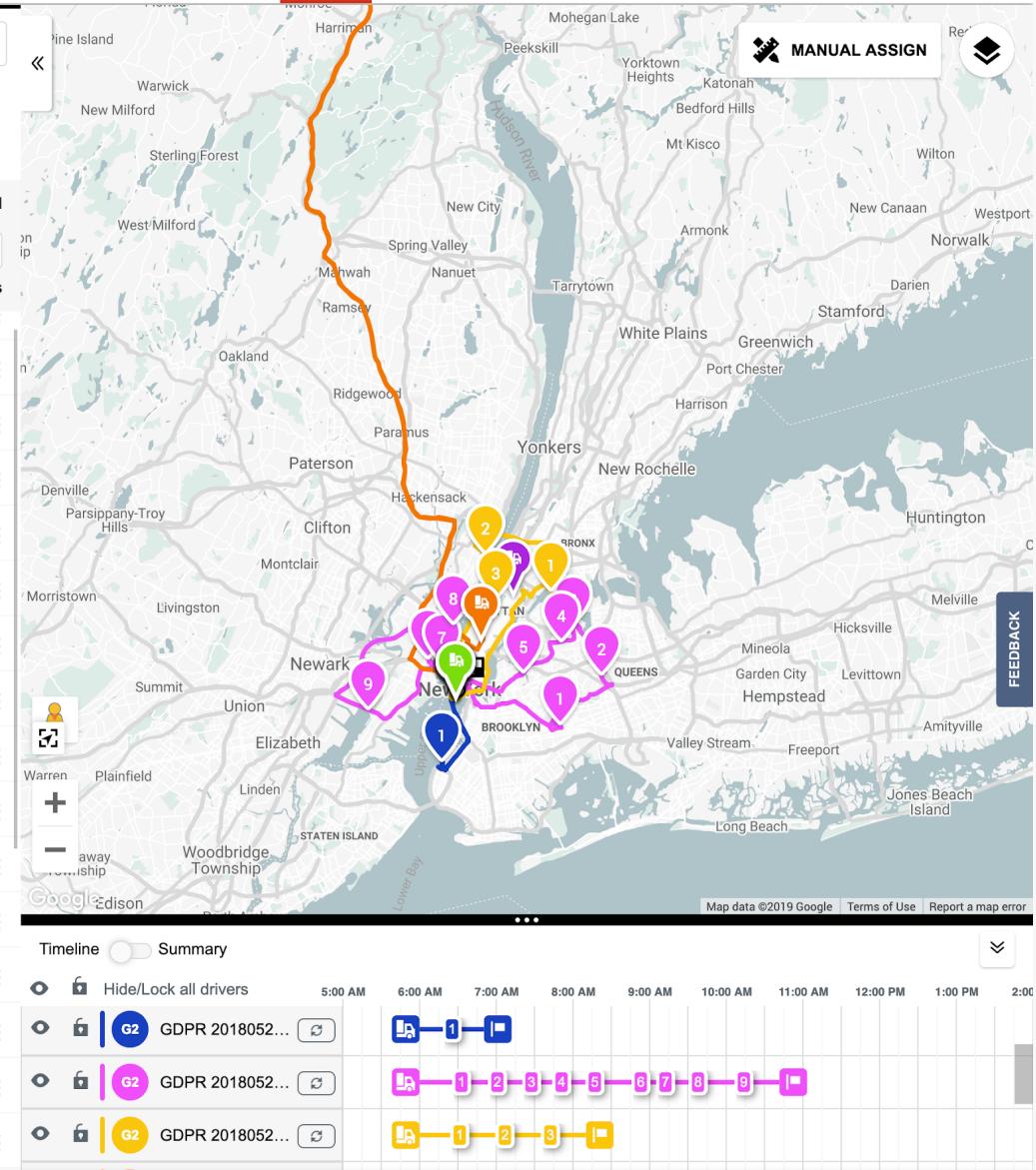
494 Scott Ave, Brooklyn, NY 11222, USA

 2018013014532412

203 Port Jersey Blvd, Jersey City, NJ 07305, USA

 2018013014532414

Canarsie Veterans Cir, Brooklyn, NY 11236, USA

**UX****OPTIMISED**

Stops

14

Drivers

4
5 unused

Distance

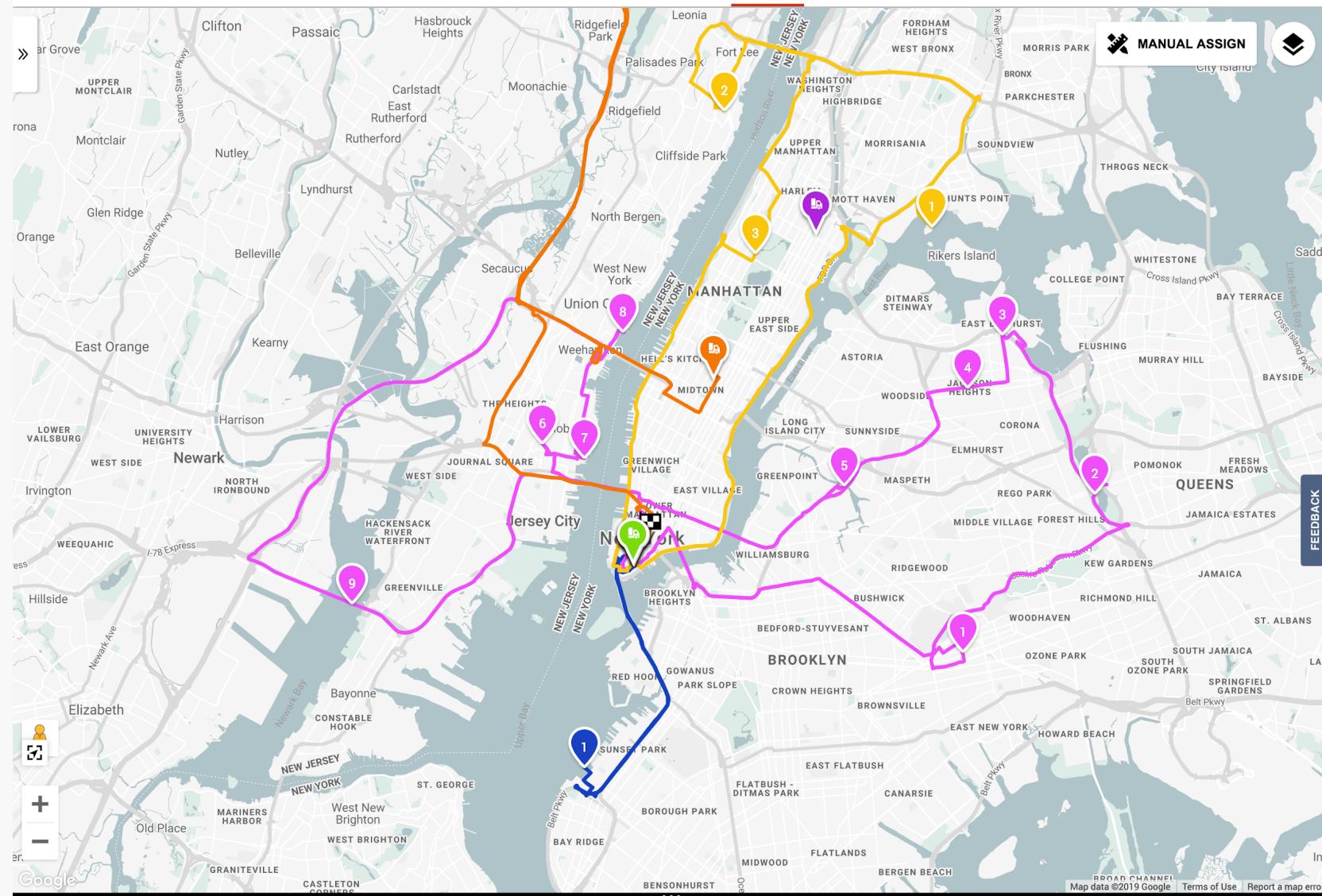
470.12 mi

Time

14 hr 42 min

Cost

US\$397.93**OPTIMISE****SEND TO DRIVERS**

[Show timeline](#)

UX
OPTIMISED

Stops
14

Drivers
4
5 unused

Distance **2**
470.12 mi

Time **2**
14 hr 42 min

Cost **2**
US\$397.93

[OPTIMISE](#)[SEND TO DRIVERS](#)

Thanks

If you would like to discuss more, share feedback or ask any questions, please send me a message.

webarmando@gmail.com

[Online Portfolio](#)

[Linkedin](#)
