

# ARMANDO J. CORREA

NETWORK SERVICE ADMINISTRATOR

8103 S. Congress Ave #1204,  
Austin, TX 78723

512.961.0290

armandoj.correa@live.com

## OBJECTIVE

Highly driven experienced IT professional seeking to support Advanced Pain Care as the Network Service Administrator.

## EDUCATION

2009-2013  
Highschool Diploma  
Rouse High School  
Leander, Texas

### Field Certifications

- Cisco CCIE Routing & Switching
- Cisco CCNA & CCNP Wireless
- Avaya AIPS, APSS
- Panasonic Security Access Control and Surveillance Integrator

## KEY SKILLS

Communication  
Project Management  
Network Infrastructure  
Voice Over IP  
Active Directory  
Surveillance and Access Control

## EXPERIENCE

*2013-2016*  
Certificates Specialist • Marsh & McLennan Companies

*2016-Present*  
Solutions Engineer • Premier Data Solutions

Began my IT professional career at Premier Data Solutions as a Level 1 Technician and Helpdesk Support. Acquired experience in deployment and maintenance of network infrastructures (OSI layer 1-3), premise security systems, VOIP systems, and domain server management for healthcare environments. Continued my education in acquiring certifications and built relationships with my clients, vendors and service providers. Currently using my skills and gained experience designing solutions for our clients and following each project as Project Manager from presales to delivery and acceptance.

## COMMUNICATION

My role as Solutions Engineer requires clear, precise, and digestible communication with clients, technicians, vendors, and service providers regarding the project or solution at hand. Leading pre-sales meetings, project kick-off calls, annual account reviews, technology roadmap reviews, and high-level technical dialogue for service escalation are all part of the day-to-day responsibilities.

## LEADERSHIP

Performed as lead technician for large and complex deployments. Lead a team of technicians, third-party vendors, and general contractors to complete the project or issue at hand, at times under high pressure during outages and expedited timelines.

## REFERENCES

Available upon request