



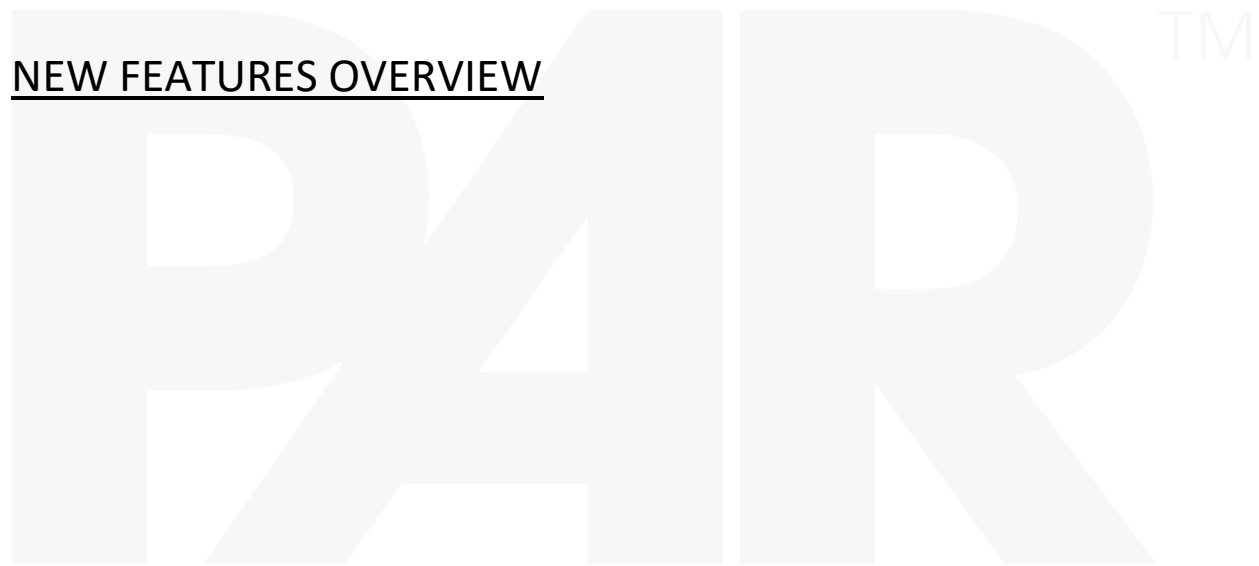
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Brink POS[®]

Brink POS v5.0g

NEW FEATURES OVERVIEW





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Brink Loyalty lookup via ParPay device

New feature to allow the guest to enter their phone number on the ParPay Payment device to trigger a Brink Loyalty lookup. Once the New Order is on the POS the Payment Device will then allow the guest to enter in their number.

Note: You must be on 20.8xx build of ParPay to use this feature. Please reach out to support for further information.

Configuration Required

- In Settings Editor, there is a new option under the ParPay model. Select Phone Number from the 'Get Customer Information' dropdown.

Add Payment Device

Name

Model

Get Customer Information

Gift Card Mode

None

Email Address

Phone Number

Receipt Compliance

Brink now includes PCI Compliant Application Identifier (AID) on guest's itemized receipt for EMV transactions on Verifone and Datacap middleware. (BRNK-10389)



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Register_PaymentDevice

11111 W Bernardo Ct
San Diego, CA 92127
Phone 1-800-BrinkSoft

6/28/2021 12:39:37 PM
Order Id: 2105509152770
2 - Adhoc Reg1b - Relevant
Employee: Display Manager
Total Items: 2

2

Item #1
1 Amer - Cheeseburger \$6.50
Item #2
1 Amer - Hamburger \$7.50

Sub Total \$14.00
SALES TAX \$1.23
KRISTI TAX \$0.04
Order Total \$15.27

Visa \$15.27
AUTHORIZED AMOUNT \$15.27
Card#: *****0119
Authorization: 99535A

Change Due \$0.00

AID: A0000000031010

Valutec Cashout

New support has been added to allow for locations configured with Paytronix gift cards to now cash out gift cards.

How to set this up on the POS?

In Settings Editor, there is a new field to allow a location to define a maximum amount that can be cashed out. There are various compliance laws around how much can be cashed out, it is up to the location to make that determination based on state laws

filter items...

- Kitchen Displays
- Kitchen Key Ingredient Summaries
- Kitchen Keypads
- Kitchen Queues
- Kitchen Views
- Labels
- Labor Groups
- Lanes
- Layout
- Loyalty Adjustment Reasons
- Loyalty Cards
- Loyalty Events
- Loyalty Plans
- Loyalty Rewards
- Marketing Campaigns
- Menu Categories
- Menu Items
- Menus
- Modifier Codes
- Modifier Groups
- Modifier Tiers
- Options

System Location Ordering **Payment** Printing SMS Accounting Labor Loyalty Kitchen Customer Portal Online

Customer Display Customer Prepaid Item Promotion

Rounding Credit Options **Gift Options** Credit Processor Gift Processor External Processor Tip and Signature Pay At Table

CVV For Manual Entry: ☒ Display ☐ Require
Security Code For Manual Entry: ☒ Display ☐ Require

Gift Card Limits

☒ Maximum Cashout Amount \$

Manually Entered Cards

☐ Issue/Reload Maximum Limit \$

☐ Tender Maximum Limit \$

Swiped Gift Cards

☐ Issue/Reload Maximum Limit \$

☐ Tender Maximum Limit \$

Note: In Settings Editor, if you don't have a Gift Card Cashout button you will need to create one.



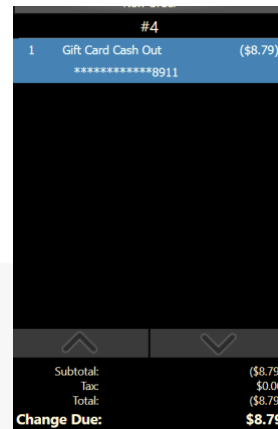
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Once the gift card maximum value has been configured, when the cashier initiates the cash out button for the Paytronix Gift card, the POS will validate if the amount that qualifies to be cashed out. If the amount on the card exceeds what is set up the POS will generate an error message.

Once the cash out is successful, it can be closed out to cash.

Error message
returned by POS

Maximum Gift Card Cashout is : \$10.00
Current Balance is : \$12.00



Note: You cannot delete the cash out transaction, if this was done by mistake or the customer changed their mind, you can reload that gift card with the cashed-out value.



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L90 Printer Label Configuration

While it is possible to set up the printer itself first, one of the steps in that procedure is to choose the labels that the printer will print. This step cannot be completed unless labels are defined. It is recommended that at least one label be created before hardware setup is performed.

Create labels in Settings Editor

The first step in setting up the label printer is to create the labels it will print in Settings Editor.

1. Go to the **Labels** page in Settings Editor.

2. Click the **Add** button.

The *Edit Label* dialog opens.

The screenshot shows the 'Edit Label' dialog box. It contains the following fields and controls:

- Name:** A text field containing 'New Label'.
- Width:** A numeric field with '0.0000' and up/down arrows.
- Height:** A numeric field with '0.0000' and up/down arrows.
- Margin:** A numeric field with '0.0000' and up/down arrows.
- Orientation:** A drop-down menu currently set to 'None'.
- Type:** A drop-down menu currently set to 'None'.
- Template:** A large text area for entering the label script.
- Buttons:** 'OK' and 'Cancel' buttons at the bottom right.

3. In the **Name** field, enter a name for the label
4. Set the **Width** , **Height** , and **Margin** for the label (in inches).
5. In the **Orientation** drop-down list, select **Horizontal** or **Vertical** .
6. In the **Type** drop-down list, select **Item** or **Summary** .

Note: Item labels contain information about a specific item on an order. Summary labels contain information about entire orders.

7. In the **Template** field, enter the script to format the label and its contents.

The Epson label script

The information that is entered into the **Template** field can be plain text, replaceable parameters, or formatting tags.

Formatting tags

The Epson TM-L90 label printer recognizes the following formatting tags. All tags must have accompanying closing tags (for example, `<Bold> ... </Bold>`) and be nested properly. Tags are case-sensitive.

Tag	Description
<code><Invert></code>	



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Tag	Description
	Prints white text on a black background. The black background bleeds off the edge of the label to the left and right and either the top or bottom if appropriate.
<Right>	Aligns the text on the right margin.
<Center>	Aligns the text in the center of the line.
<Bold>	Prints the text in boldface.
<FontB>	Prints the text in a smaller typeface.
<DoubleHeight>	Prints the text twice as tall as the default.
<DoubleWidth>	Prints the text twice as wide as the default.
<Bottom>	Prints the text at the bottom of the label.
<Wrap>	Wraps the contents of the line if it would otherwise extend off the edge of the label.

Replaceable Parameters

Brink POS recognizes and appropriately replaces the following replaceable parameters on labels printed to an Epson TM-L90 label printer. All replaceable parameters must be enclosed in percentage signs (% ... %) and are case-sensitive.

Parameter	Description
Destination-	-The destination of the item or order (as configured on the Destinations page in Settings Editor).
FutureOrderDate	Prints the date that the future order is due.
FutureOrderPhoneNumber	Prints the phone number entered for a future order.
FutureOrderTime	Prints the time that the future order is due.
ItemCount	The total number of items ordered.
ItemList	Note: Must be used with a label Type of Summary . Prints a list of all items (but not modifiers) with each item's price. Item prices reflect the price of any modifiers applied to them.
ItemModifiers	Displays a list of all item modifiers with their modifier code abbreviations, if any, as they would be printed on a kitchen chit. If a note was entered for the item, the note is displayed at the top of the modifier list. Note: Must be used with a label Orientation of Horizontal . Displays a list of all item modifiers with their modifier code abbreviations, if any, grouped under two headings: "REMOVE" and "ADD". The REMOVE section is printed on the left, and the ADD section is printed on the right. If a note was entered for the item, the note is displayed at the top of the ADD list. Note: Modifiers with a modifier code of type NO, SUB, or FOR appear under the REMOVE heading; all others appear under the ADD heading.
ItemModifiersRemoveAddHorizontal	Note: Must be used with a label Orientation of Vertical . Displays a list of all item modifiers with their modifier code abbreviations, if any, grouped under two headings: "REMOVE" and "ADD". The REMOVE section is printed first, with the ADD section below it. If a note was entered for the item, the note is displayed at the top of the ADD list. Note: Modifiers with a modifier code of type NO, SUB, or FOR appear under the REMOVE heading; all others appear under the ADD heading.
ItemModifiersRemoveAddVertical	
ItemName	Inserts the kitchen name of the ordered item.
ItemNumber	Inserts the number assigned to the item by the auto-numbering function.
ItemXofY	Displays the item number (in sequence as ordered) and the total number of items ordered in this format: "Item 2 of 3"
OrderId	The identification code for the order.
OrderName	Prints the order name. If there is no order name, it prints the customer name. If there is no customer name, it prints the Lane prefix and the order number.
SKU	The SKUs of the items on the label, separated by commas.
Totals	Prints an order total section with each of the following denominations: Sub-Total, Discounts, Promotions, Surcharges, Tax, Total, Paid, Balance. Discounts, Promotions, and Surcharges only appear if their value does not equal zero.



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Example labels

Vertical item label

- Name : Item
- Width : 3 (inches)
- Height : 2

-
- Margin : 0.2
 - Orientation : Vertical
 - Type : Item
 - Template :
** %ItemXofY%
%ItemName% %ItemModifiers% Order ID: %Orderid%
**





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Horizontal item label

- **Name :** Order
- **Width :** 3 (inches)

-
- **Height :** 2
 - **Margin :** 0.2
 - **Orientation :** Horizontal
 - **Type :** Item
 - **Template :**
** %SKU%
%ItemName% %ItemModifiers% %OrderName% %Destination% %OrderId%
**





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Once labels have been formatted, the printer can be configured in Settings Editor.

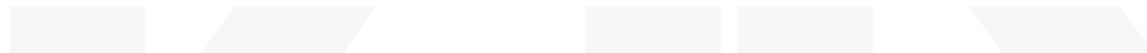
1. Go to the **Printers** page in Settings Editor.
2. Create a new printer by clicking the **Add** button.

The *Edit Printer* dialog opens.

*Edit Printer dialog, with **Epson TM-L90** selected*

3. In the **Model** drop-down list, select **Epson TM-L90** .
4. Leave the **Parity** , **Handshake** , and **Baud Rate** options at their defaults.
5. Enter the number of the COM port that the printer is connected to in the **COM Port** field.
6. Choose a setting in the **Backup Printer** drop-down list according to your policy or preference.
7. In the **Register** drop-down list, select the register that the printer is attached to.
8. Select the **Kitchen** tab.

*Edit Printer dialog **Kitchen** tab*





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Note: For the Epson TM-L90 label printer, the **Is Kitchen** check box is automatically checked and cannot be unchecked.

9. Leave **Print All Items** unchecked.
10. In the **Item Label** drop-down list, select the item label that you want this printer to print.
11. In the **Summary Label** drop-down list, select the summary label that you want this printer to print.
 - Although you are permitted to select values for both ****Item Label**** and ****Summary Label****, you are only required to select a value for one of them.
12. Click **OK** to close the *Edit Printer* dialog.
13. **Save and Publish** the changes.

L90 updates 5.0g

- When the modifier is more than one word when using the wrap tag both words will move to the next line. If no wrap tag is used, words will not wrap together on the next line. Prior to 5.0g long modifiers were being cut off.
- When margins are defined in the template they will reflect on the label.
- Spacing issues when editing/creating new template are resolved.



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Example

The 'Edit Label' window shows the following configuration:

- Name: 3"x1.5"
- Width: 3.0000
- Height: 1.5000
- Margin: 0.2000
- Orientation: Horizontal
- Type: Item
- Template:

```
<Invert>ITEM #:%ItemXofY%</Invert>
<DoubleHeight>%ItemName%</DoubleHeight>
<Wrap><FontB>%ItemModifiers%</FontB></Wrap>
-----
Ord-ID: %OrderId%
```

To the right, a printed label example shows:

ButterBurger - Double
Pickles, Ketchup, Mustard,
XT Gr1 Onionssssssssss

Ord-ID: 6572333860866

• Summary Labels

ItemName and ItemModifiers will now be compatible with Summary Labels. If used in the Summary Label, ItemName will print the names of all the items on the order, and ItemModifiers will print the names of all the modifiers used on the order.

Example

The 'Edit Label' window shows the following configuration:

- Orientation: Horizontal
- Type: Summary
- Template:

```
<DoubleHeight>Printer Test</DoubleHeight>
<Invert><Bold>Order ID: %OrderId%</Bold></Invert>
<FontB>%ItemName%</FontB>
<FontB>%ItemModifiers%</FontB>
```

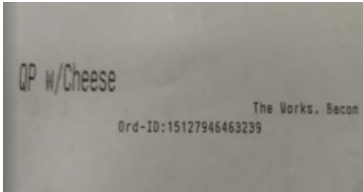
• Right/Center Alignment

Alignment tags will now reflect on the label when configured.

```
1 <DoubleHeight>%ItemName%</DoubleHeight>
2 <Wrap><FontB><Right>%ItemModifiers%</Right></FontB></Wrap>
3 <FontB><Center>Ord-ID:%OrderId%</Center></FontB>
```



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- Added support for bump to print for L90 Labels

The screenshot shows two configuration windows. The top window is for a 'Test Label Printer' (Epson TM-L90) with settings for Parity, Handshake, COM Port, Baud Rate, Backup Printer, and Register. The bottom window is 'Edit Kitchen Queue' for 'Register Queue', showing options for bumping to video groups, printing on bump, prioritizing items, and including averages.

Other

- Additional logging added to identify when order information does not fit the label size it is configured for.
- When L90 is configured in POS, if using the sickly liner (not actual labels) POS will not 'cut' at each item. L90 configured is only designed to work with the die cut labels at this time.
- Supported L90 printers sold by PAR

M3904A-04	EPSON TM-L90+ Serial / USB General Use – Liner less	Currently available
M3904A-10	EPSON TM-L90+ Ethernet / USB General Use - Liner Less	Currently available
M3903-01	Epson TM-L90 Plus Serial/USB General Use - label printer	Currently available



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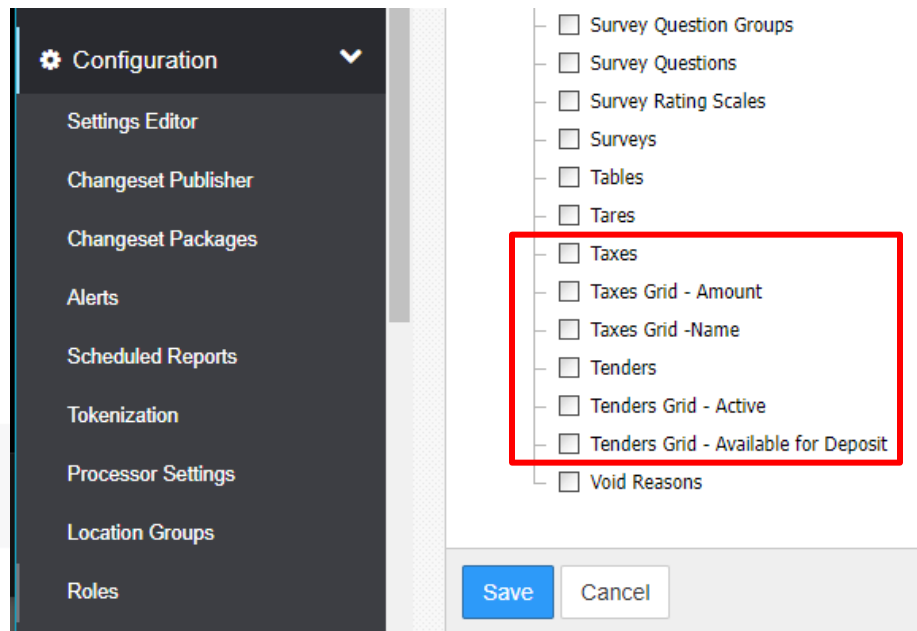
Granularity of user privileges inside of Roles

- In Admin Portal -> Roles, security privileges for All Settings can now be set for:
 - **Destinations**
 - Existing privilege that grants full access to Destinations. This includes the Destination Add/Edit dialog and Delete on the grid.
 - **Destinations Grid - Active**
 - Grants permission to only update Active displayed on the Settings Editor -> Destinations grid.
 - **Discounts**
 - Existing privilege that grants full access to Discounts. This includes the Discount Add/Edit dialog and Delete on the grid.
 - **Discounts Grid - Active**
 - Grants permission to only update Active displayed on the Settings Editor -> Discounts grid.
 - **Kitchen Video Groups**
 - Existing privilege that grants full access to Video Groups in Settings Editor. This includes Add and Delete functions
 - **Kitchen Video Groups - Kitchen Queues Tab**
 - Grants permission to access the Kitchen Queues tab in Video Groups
 - **Printer Groups**
 - Existing privilege that grants full access to Printer Groups in Settings Editor. This includes Add and Delete functions
 - **Printer Groups - Printers Tab**
 - Grants permission to access the Printers tab in Printer Groups
 - **Taxes**
 - Existing privilege that grants full access to Taxes in Settings Editor. This includes Add and Delete functions
 - **Taxes Grid - Amount**
 - Grants permission to only edit Name displayed on the Settings Editor -> Taxes grid
 - **Taxes Grid - Name**
 - Grants permission to only edit Amount displayed on the Settings Editor -> Taxes grid
 - **Tenders**
 - Existing privilege that grants full access to Tenders. This includes the Tender Add/Edit dialog and Delete on the grid.
 - **Tenders Grid - Active**
 - Grants permission to only update Active displayed on the Settings Editor -> Tenders grid.
 - **Tenders Grid - Available for Deposit**



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- Grants permission to only update Available for Deposit displayed on the Settings Editor -> Tenders grid.

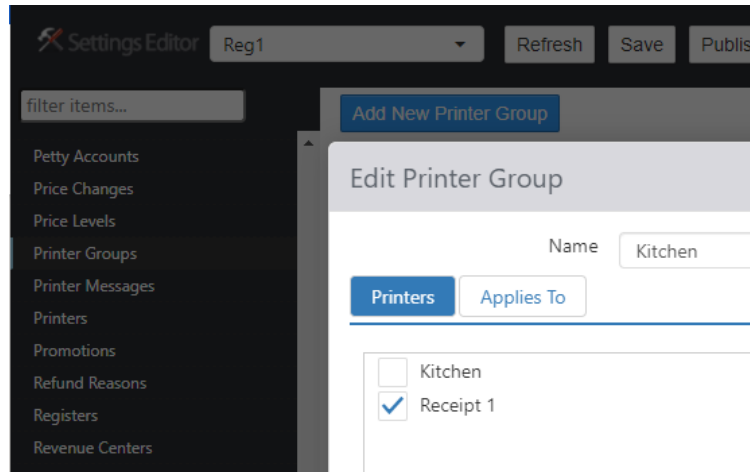


1- Image of Roles' Rights in All Settings

- Security privileges setup in Admin Portal -> Roles are enforced in Settings Editor
 - E.g. revoking "Printer Groups" while granting "Printer Groups - Printers Tab" enables the User to:
 - View the Printer Groups grid, with no Add or Delete functions
 - Open the Edit Printer Group dialog and edit data within the Printers tab, with no ability to edit Name or edit Applies To
 - Name and Applies To tab are read-only

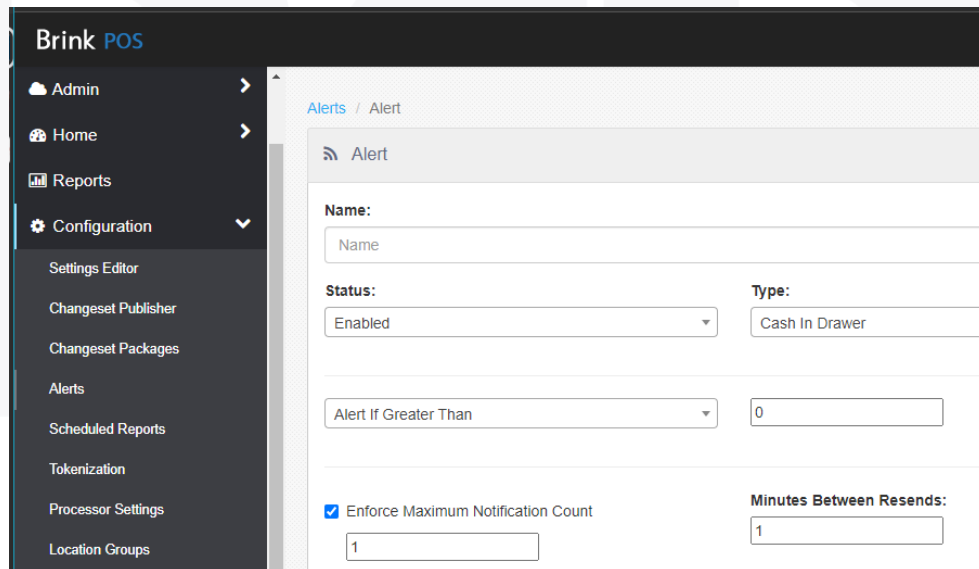


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Admin Portal now enforces user restrictions on Alerts

Alert management is limited to locations and alerts that Users can access. This functionality is available to all users assigned to locations to create and manage their own alerts.



Brand added to Item provides ability to filter Item List based on Brand

Now when creating a new item or editing an existing one, users can designate one or more Brands. When viewing the Item List, users can now sort it by the Brand.



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Settings Editor Lab Refresh Save Publish Delete Changeset Changeset Publisher

filter items...

Add New Item

	Name	Description	Price	Cost	Revenue Center Id	Brands	Plu
	Q	Q	Q	Q	(All)	Q	Q
	\$1 BALLOON		\$1.00	\$0.00	Donations	Brand A Brand B Brand C Brand D	99900
	\$3 BALLOON		\$3.00	\$0.00	Donations		99901
	(-)+2 SAUSAGE		\$1.20	\$0.00	Breakfast		24035
	1 EGG		\$0.79	\$0.00	Breakfast		24516

Kitchen – Added configuration flexibility to “Consolidate Like Items”™

Previously, “Consolidate Like Items” was a global setting found in Options > Kitchen > General - affecting all KDS.

System Location Ordering Payment Printing SMS Accounting Labor Loyalty **Kitchen** Customer Portal Online Ordering Future Orders

Customer Display Customer Prepaid Item Promotion

General Sound

☒ Show Unsent Orders
☒ Can Bump Unsent Orders
☐ Consolidate Like Items
☒ Use Item Colors
☐ Prioritize Expediter Only Items
☐ Consolidate Like Modifier Codes

Configuration flexibility has been added to “Consolidate Like Items”. This option can be configured per **Kitchen View**. The setting was moved to Kitchen View > Options.



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Add Kitchen View

Name: New Kitchen View

Kitchen Queue: [None]

Item Name Display Mode: Alternate Kitchen Name

Options | Dimensions | Bump Number | Colors | Fonts

Display Mode: Order Mode

- ☐ Display Average Ticket Time for Current Day Part
- ☐ Show Employee Name on Order
- ☐ Show Order Total
- ☐ Show Destination in Header
- ☐ Show Seat Information
- ☐ Skip Line Between Items
- ☐ Consolidate Like Items

Subsequent Send Text Indication:

Order Background: rgba(255, 255, 255, 1)

OK Cancel

Kitchen – Added configuration flexibility to “Show Unsent Orders”

Previously, “Show Unsent Orders” and “Can Bump Unsent Orders” was a global setting found in Options > Kitchen > General, affecting all KDS.

System | Location | Ordering | Payment | Printing | SMS | Accounting | Labor | Loyalty | **Kitchen** | Customer Portal | Online Ordering | Future Orders

Customer Display | Customer | Prepaid Item | Promotion

General | Sound

- ☒ Show Unsent Orders
 - ☒ Can Bump Unsent Orders
- ☐ Consolidate Like Items
- ☒ Use Item Colors
- ☐ Prioritize Expediter Only Items
- ☐ Consolidate Like Modifier Codes

By adding configuration flexibility to “Show Unsent Orders” and “Can Bump Unsent Orders”, you are now able to configure per **Kitchen Queue**. The setting was moved to Kitchen Queue > General.



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Register – Added “Enable Modifier ByPass”

“Enabled Modifier ByPass”, reduces the workflow on the **system modifier panel**. When enabled, the setting will reduce the number of times the “**Done**” button is pressed once all modifier group requirements have been fulfilled. **Note:** Does not apply to modifier panels located in Items > Modify Panels.

A modifier group requirement is considered fulfilled when:

- Flow is not required
- Modifier group has minimum number of modifiers
- Modifier group has maximum number of modifiers



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System Location **Ordering** Payment Printing SMS Accounting Labor Loyalty Kitchen Customer Portal Online Ordering Future Orders Customer Display Customer Prepaid Item Promotion

Comp Card

General Ideal Order Auto Numbering Prompts Pizza Scripting

☐ Force Modifier Code

☒ Show Modifier Price On Button

Default Modifier Code [None]

☐ Show Item Price On Button

☒ Use Sticky Modifier Codes

☒ Auto Select Last Ordered Item

☒ Enable Modifier Ordering Toggle

☒ Enable Modifier Code Icons

☐ Modifier Quick Substitution

☐ Allow Deferred Modifiers

☐ Enable Modifier Bypass

Modified Item Indicator

Default Server Menu [None]

Cash Skimming Functionality

Cash Skims allow configurable excess cash warnings. The cashier will be notified and a clear visual signal for the manager will also be displayed. This feature will reduce the risk of cash handling errors and help prevent the risk of robbery due to known high levels of cash on hand.

A Skim Detail Report has also been added for restaurant management/operators. It provides the insight needed to ensure the cash skim is completed in a timely manner.

Edit Cash Drawer

Name REG1 - AM

Register Register 1

Drawer Type OPOS

OPOS Device Name Unit1

Attempts Allowed 3

Default Bank 150

☒ Public Drawer

☐ Compulsory

☒ Enable Cash Limit Warning

Cash in Drawer Limit 300

Transaction Frequency 5

OK Cancel

How to Setup Cash Skimming:

- Setup Cash Skimming in Settings Editor
 - Log into Settings Editor
 - Click Cash Drawer



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- Select desired Cash Drawers or click Add New Cash Drawer if none are present.
- At the bottom of the Edit Cash Drawer screen, select Enable Cash Limit Warning.
 - Cash in Drawer Limit – should be set to the maximum dollar amount allowed in the drawer (Calculation includes Starting Bank).
 - Transaction Frequency – once the cash hits the Cash in Drawer Limit, this setting sets the number of orders the cashier can take before they get another warning.

Edit Cash Drawer

Name: REG1 - AM

Register: Register 1

Drawer Type: OPOS

OPOS Device Name: Unit1

Attempts Allowed: 3

Default Bank: 150

☒ Public Drawer

☐ Compulsory

☒ Enable Cash Limit Warning

Cash in Drawer Limit: 300

Transaction Frequency: 5

OK Cancel

- Click OK
- Setup Cash Skimming in Petty Accounts
 - Click Petty Accounts
 - Select desired Petty Account or click Add New Petty Account if none are present.
 - Click the Name
 - Enter the name of the Account
 - This name will show up on the register when performing a drawer skim
 - Account Type should be set to Cash Out
 - Select Skim excess Cash

Edit Petty Account

Name: Drawer Skim

Account Type: Cash Out

☐ Require Description

☒ Skim excess Cash

OK Cancel



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- Click OK
- Publish and test

Register:

- Warning message “Notify Manager of Cash Limit Warning” will display after the order is closed:
 - o When “Cash in Drawer Limit” is over the threshold set in “Cash in Drawer Limit”
 - o When “Transaction frequency” is hit (A Transaction is completed when an order is closed)
 - o Auto-Close Destination excluded from calculation



- Red Border indicator will persist on all non-system panels:
 - o When “Cash in Drawer Limit” is over the threshold on any cash drawer configured to that register



- Red Highlight will persist on the cash drawer(s) from the manager drawer screen:
 - o When “Cash in Drawer Limit” is over the threshold on any cash drawer



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Reporting:

- When a warning message “Notify Manager of Cash Limit Warning” is triggered on the Register, the data will be captured on the Skim Detail Report with the following information:
 - o Event Time = Date and Time of message
 - o Cash Drawer = Cash Drawer being used that triggered the message
 - o User = User that was logged in to the Register
 - o Cash Amount in excess = Amount of cash that is over the threshold for a particular Cash Drawer
- When a Petty Account with Skim excess Cash
 - o Event Time = Date and Time of Skim
 - o Cash Drawer = Cash Drawer being Skimmed
 - o Petty Account = Petty Account Reason
 - o Petty Account Type = Paid In/Out
 - o Skim Amount = Cash Skim amount
 - o User = User that is performing the Skim
 - If public, User that is logged in at that time of Skim
 - o Duration = Amount of time between the 1st “Notify Manager of Cash Limit Warning” Message and Petty Account Skim
 - o Description = Populated when “Requires Description” is enabled on the Petty Account

Skim Detail Report							
11/17/2021 3:34:30 PM (UTC-06:00) Central Time (US & Canada)				Wednesday, November 17, 2021			
Event Time	Cash Drawer	Petty Account	Petty Account Type	Skim Amount	User	Cash Amount in Excess	Duration
11/17/2021 3:22 PM	REG1 - AM				Homer Homerson	\$29.53	
11/17/2021 3:27 PM	REG1 - AM	Drawer Skim	Paid Out	\$35.50	Homer Homerson		00:05:21