

Privacy Policy

Effective Date: 03/09/2025

App Name: RealSingles

At **RealSingles**, your privacy is very important to us. This Privacy Policy explains how we collect, use, and protect your personal information when you use our app. By using RealSingles, you agree to the practices described below.

1. Information We Collect

When you use RealSingles, we may collect the following information:

1. **Account Information** – name, username, gender, age, profile picture, and preferences.
 2. **Contact Information** – email address and phone number.
 3. **User-Generated Content** – messages, calls, photos, and other content shared in the app.
 4. **Usage Data** – app activity, log data, device type, IP address, and interactions.
 5. **Purchase Information** – if you buy points or items, we receive transaction details from the App Store (but we do not store credit card details).
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2. How We Use Your Information

We use collected data to:

- Provide app features like messaging, calls, and point system.
 - Personalize your experience and suggest potential matches/friends.
 - Monitor and moderate content to ensure safety.
 - Detect fraud, abuse, or violations of Terms & Conditions.
 - Process in-app purchases securely.
 - Improve our services through analytics and feedback.
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3. Sharing of Information

We do **not sell or rent your personal data**.

We may share limited information only in the following cases:

- **With Service Providers** – who help us run the app (e.g., hosting, analytics, customer support).
 - **For Legal Reasons** – if required by law, to protect our rights, or to respond to abuse/illegal activity.
 - **With Consent** – if you explicitly agree to share certain information.
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4. Safety & User Controls

- You can **block or report users** at any time.
 - Reports of abuse are reviewed and acted upon **within 24 hours**.
 - You may **edit or delete your account** from the settings menu.
 - Deleted accounts and content are permanently removed from our systems.
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5. Data Retention

- We keep your information only as long as necessary to provide the service.
 - If you delete your account, your personal data and messages will be erased, except where law requires retention.
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6. Security

- We use industry-standard security measures to protect your data.
 - However, no system is 100% secure, so please use caution when sharing information.
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7. Children's Privacy

- RealSingles is **not intended for children under 18 years old**.
 - We do not knowingly collect information from minors. If we learn a minor has created an account, it will be deleted immediately.
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8. International Users

- Your information may be processed and stored in servers located outside your country.
 - By using RealSingles, you consent to such transfers.
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9. Your Rights

Depending on your location, you may have the right to:

- Access the data we hold about you.
- Request corrections to your data.
- Request deletion of your account and personal data.
- Opt-out of promotional communications.

To exercise your rights, contact us at: **itinfonity@gmail.com**

10. Updates to Privacy Policy

We may update this Privacy Policy from time to time. If major changes are made, we will notify users in the app.

11. Contact Us

If you have any questions or concerns about privacy:

 [**itinfonity@gmail.com**](mailto:itinfonity@gmail.com)