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मेमोरियल यूनिवर्सिटी



**SHRI RAMSWAROOP  
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# **Topic - Banking Data Analysis using (Pandas & Matplotlib)**

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Subject – Data Analytics & Reporting  
Group – 33<sup>rd</sup>



# OBJECTIVE

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To clean, organize, and visualize *banking customer data* using **Microsoft Excel** and **Python (Pandas + Matplotlib)** to make it structured, reliable, and easy to analyze.

## ❑ Work done Using Pandas and Matplotlib

### ➤ Data Cleaning with Pandas

Loaded raw Excel data using `pd.read`

Removed duplicate and null entries.

Filled missing values:

### ➤ Data Analysis

(Describing, info, Sorting, Grouping)

### ➤ Data Visualization with Matplotlib

## ❑ Work Done Using Microsoft Excel

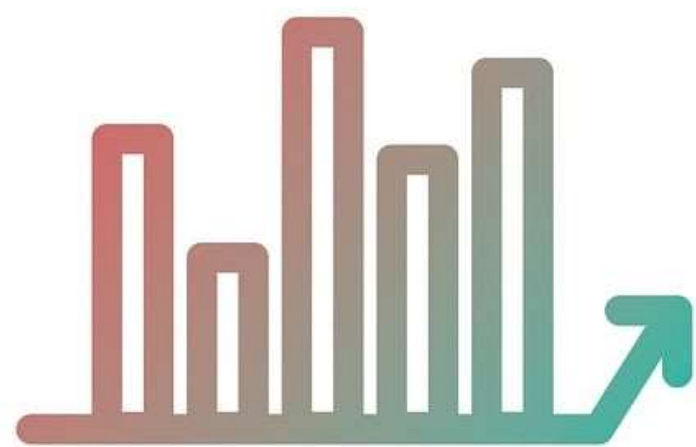
### ➤ Data Inspection & Formatting.

### ➤ Conditional Formatting

### ➤ Pivot Tables & Summaries

### ➤ Trend Observation





# Tools and Library Used

Tool	Purpose
Pandas	Data handling, cleaning, grouping
Matplotlib	Visualizations (bar, histograms, etc.)
Excel	Pivot Tables, Conditional Formatting
Python (Jupyter/VS Code)	Code execution and reporting

# Data overview

## Dataset Name –

**Banking\_Data (2500 Records, 14 Columns)**

## Dataset Description

This dataset contains **bank customer details** such as demographics, account types, balances, and credit-related information.

It is used to perform **data cleaning, visualization, and financial trend analysis** using Excel and Python (Pandas + Matplotlib).

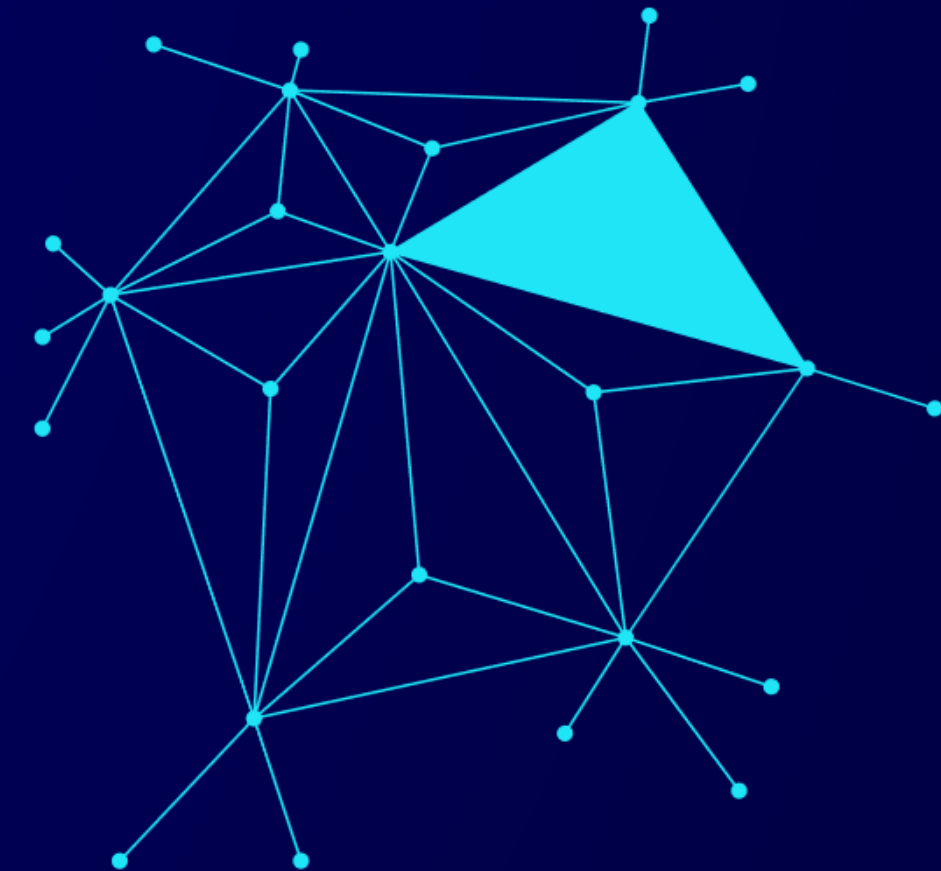
## Initial Insights

Dataset is **balanced and clean**, minor missing values in four columns.

**Balance** and **Income** show **high variability** (large range).

**Age range:** 18 – 69 years → good diversity among customers.

**Credit Score** mostly between 300–900, ideal for financial risk analysis



## Dataset Structure

Column	Description	Data Type
Customer_ID	Unique customer identifier	Object
Customer_Name	Customer full name	Object
Age	Age in years	Numeric
Gender	Gender (Male/Female)	Categorical
City	Customer's city	Categorical
Job	Occupation	Categorical
Marital_Status	Marital status	Categorical
Education	Education level	Categorical
Account_Type	Type of account	Categorical
Balance	Account balance	Numeric
Credit_Score	Customer's credit score	Numeric
Loan	Loan category	Categorical
Response	Customer feedback / response	Categorical
Annual_Income	Annual income (₹)	Numeric

## Key Statistics (From Pandas Analysis)

Metric	Observation
Total Rows (Records)	2500
Total Columns	14
Missing Values	25 missing each in Education, Balance, Credit_Score, and Loan
Duplicate Rows	0
Numeric Columns	Age, Balance, Credit_Score, Annual_Income
Categorical Columns	10 columns
Average Age	43.7 years
Average Balance	₹ 4.94 lakh
Average Credit Score	597
Average Annual Income	₹ 10.6 lakh

## Objective 1: Clean, organize, and format raw banking data in Excel

### Step 1: Open and inspect the data

Check for:

- **Missing values** (NaN, blank cells)
- **Duplicates**
- **Inconsistent data** (e.g., Gender = “M” and “Male” both)

### Step 2: Remove duplicates

1. Select all data.
2. Go to **Data** → **Remove Duplicates**.
3. Select all columns → **OK**.

### Step 3: Handle missing data

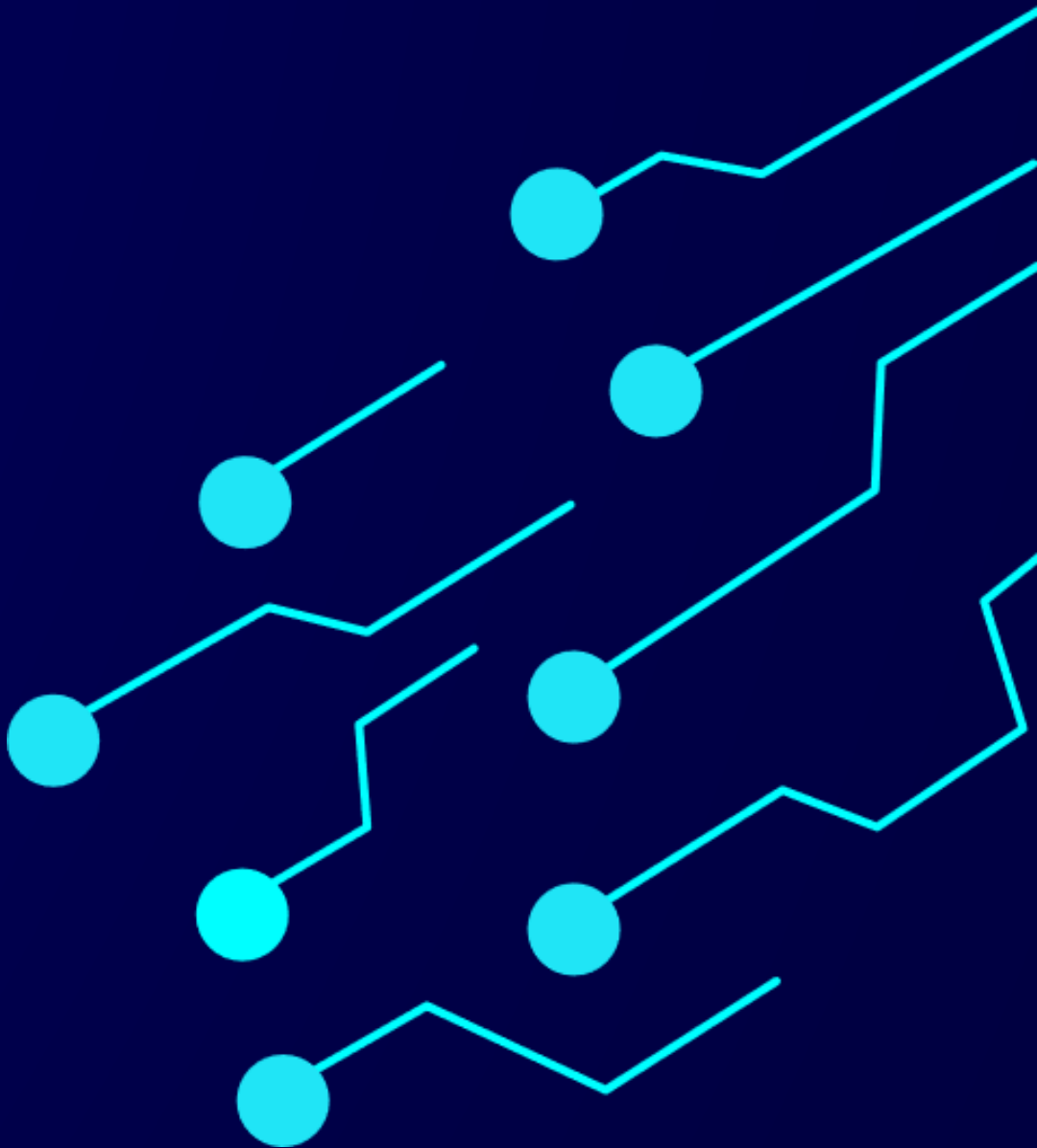
1. Use **Filter** to find blank cells.
  2. Fill them logically (e.g., unknown → “Not Provided”) or leave blank if not known.
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# Objective 2: Apply Conditional Formatting for Key Metrics

Condition	Where to Apply	Formatting
Balance > 5,00,000	Balance column	Green fill
Credit_Score < 500	Credit_Score column	Red fill
Loan = “yes”	Loan column	Light Blue fill
Annual_Income top 10%	Annual_Income column	Gold fill

## Steps:

- 1. Select column → Go to **Home** → **Conditional Formatting**.
- 2. Choose **Highlight Cell Rules** or **Top/Bottom Rules**.
- 3. Set your conditions and color styles





## Objectives 3 - Use Pivot Tables and Charts

### Step 1:

#### Insert Pivot Table

1. Select entire data table.
2. Go to **Insert** → **PivotTable**.
3. Place Pivot Table on a new sheet.

### Step 2:

#### Create Key Pivot Tables

Examples:

##### 1. Average Credit Score by City

1. Rows → City
2. Values → Average of Credit\_Score

##### 2. Total Balance by Account Type

1. Rows → Account\_Type
2. Values → Sum of Balance

##### 3. Loan Approval by Gender

1. Rows → Gender
2. Columns → Loan
3. Values → Count of Customer\_ID

### Step 3:

#### Add Charts

1. Click **Pivot Table** → **Go to Insert** → **Recommended Charts**.

#### 2. Use:

1. Column chart for city-wise comparison
2. Pie chart for loan approval rate
3. Line chart for age vs credit score



# Pandas Work

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## Data Overview (Using Pandas)

### 1 Data Loading

- Dataset imported in Pandas from Excel file by `pd.read("Excel file")`
- Verified data by displaying top 5 rows by `Rizvi.head()`

### 2 Dataset Summary

- Checked total rows and columns (data size).
- Listed all column names.
- Viewed data types and non-null counts using `info()`.
- Generated statistical summary (mean, min, max, etc.) using `describe()`



### 3 Missing Value Analysis

- Checked if any missing values exist.
- Counted missing values in each column.
- Filled missing categorical and numeric values appropriately.

### 4 Duplicate Handling

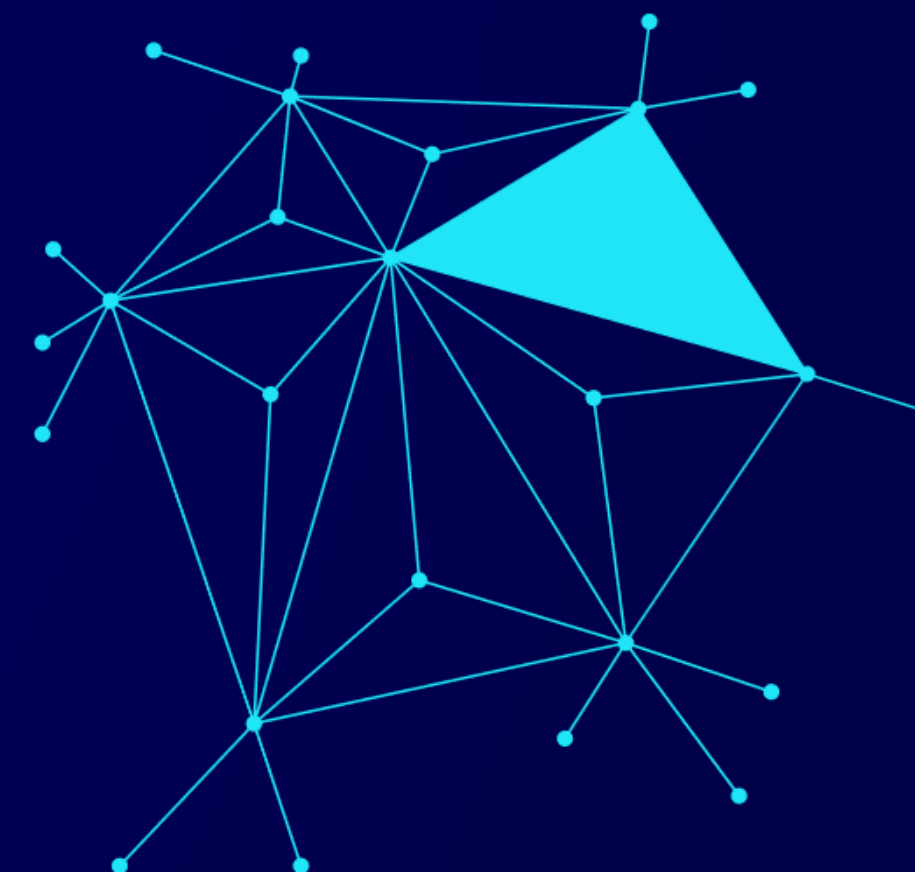
- Checked for duplicate records.
- Removed all duplicate rows to ensure data consistency.

### 5 Balance-Based Insights

- Identified customers having balance more than ₹5,00,000.
- Sorted records based on descending order of balance.
- Calculated average balance according to account type.

### 6 Outcome

- Dataset cleaned and organized.
- Missing and duplicate values handled.
- Data ready for further visualization and analysis





# Thank You

*Have a any Question ?*

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