



MOHAMED NAJAS (Undergraduate)

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PROFILE

A results-driven IT professional with hands-on experience in both IT support and systems administration. Skilled in troubleshooting PC hardware and software issues, providing technical assistance, and ensuring seamless user experiences. Proficient in configuring and maintaining Windows Server environments (2003-2022), managing core network services like Active Directory, DNS, and DHCP, and optimizing IT infrastructure. Known for quickly resolving technical challenges and supporting the maintenance and performance of IT systems. Eager to expand my expertise and contribute to a dynamic team in a full-time IT Support or System Administrator role.

EDUCATION

BICT (Bachelor Of Information and Communication Technology).Hons
Rajarata University of Sri Lanka

| 2021 - Reading

GCE Advanced Level (Technology Stream)
Zahira Collage Kalmunai

| 2019

SKILLS SUMMARY

- Languages:** Tamil, English, Sinhala.
- Programming & Security:** Python, Bug Bounty, Web Application Penetration Testing, Burp Suite.
- Networking & System:** Windows Server (2003-2022), Active Directory, DNS & DHCP, VPN, Proxy Server, Network Configuration, IP Phone & Printer Setup, FTP, NAS/SAN, Wireless Bridging, Port Forwarding
- IT Support:** Troubleshooting PC Hardware & Software, Remote Support (TeamViewer), OS Installation & Configuration, System Diagnostics, User Account Management, IT Infrastructure Maintenance
- Tools & Platforms:** Virtual Machines, MS Office, Figma, Canva, Capcut.
- Soft Skills:** Communication, Problem-Solving, Team Collaboration, Time Management, Critical Thinking, Adaptability, Leadership, Attention to Detail.

WORK EXPERIENCE

Network Administrator – SK International Holdings (Current | 4+ Months)

- Installed, configured, and maintained Windows Server environments (2003-2022) with Active Directory and DNS.
- Implemented VPN, Proxy Server, and Internet distribution solutions.
- Designed and maintained backup, disaster recovery, and real-time server solutions.
- Deployed FTP and NAS/SAN servers to support business operations.
- Configured short- and long-distance wireless bridging and port forwarding for enterprise networks.
- Provided IP phone configuration and router management for seamless communication.

IT Support & Inventory Coordinator – Ipro Phone Shop (1+ Year | since 2021)

- Provided PC and printer support onsite and remotely (TeamViewer).
- Managed inventory, labeled products, and updated system records.
- Ensured smooth sales operations with accurate documentation.

Freelance Graphic Designer & Video Editor (2020-Present)

- Designed flyers, logos, and UI/UX prototypes.
- Edited event and project videos to improve visual storytelling.
- creating and selling original photographic art, from conception and printing to professional framing.

PROJECTS

- Phishing Attack Detection Using ML | (Group, February 2025 - Present):**
 - Create a phishing attack detection system using machine learning to identify phishing websites, enhancing online security.
 - Collected and preprocessed phishing website datasets and contributed to model training and evaluation.
- UniNet GPA Tracker Android App | (Individual, July 2025-September 2025):**
 - Developed a mobile app for Rajarata University students to calculate GPA with preloaded subject data, using AI tools for coding, UI design, and feature development.
- Online Pharmacy App (OCR) | (Group, March 2024 - Jan 2025):**
 - Mobile app enabling OCR-based prescription scanning and medicine ordering.
 - Contributed to UI/UX design for user-friendly navigation.
- Grocery Store Management System (Group Project | Jun - December 2023)**
 - Contributed to the project as a UI/UX designer, creating an intuitive interface for managing inventory, tracking sales, and streamlining grocery store operations.

CERTIFICATES

Cisco Networking Academy:	CyberOps Associate – 70 Hours	(Dec 2024)
	Network Technician Path – 70 Hours	(Oct 2024)
Udemy:	Master MCSE : Windows Server 2022 OS Administration	(Reading)
	Web Application Bug Bounty Hunting Course	(Reading)
	Python Programming	(Feb 2025)
	Bug Bounty - Ethical Hacking 2025	(Jan 2025)
	Burp Suite Mastery: From Beginner to Advanced	(Jan 2025)
ICAS:	Office Management	(Apr 2021)
	Psychology & Counselling	(Apr 2021)

REFERENCE

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