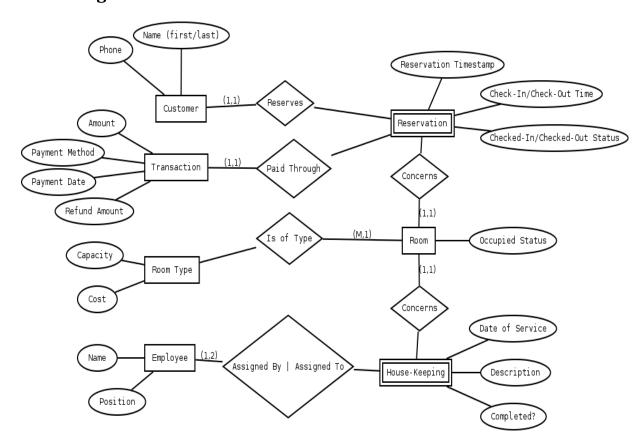
## Armond Luthens Bryan Prather-Huff

Group #2 Homework #6 CS:4400 Database Systems

# **Hotel Management System**

## 1. ER Diagram:



## 2. Relational Model:

<u>Customer</u>					
<u>customer_id</u>	first_name	last_name	phone		

		<u>Transaction</u>		
transaction_id	amount	payment_method	payment_date	refund_amount

	Room	
room_id	<u>room_type</u>	occupied_status

Room_Type				
room_type	no_people	cost		

<u>Employee</u>					
employee_id	first_name	last_name	position		

<u>Housekeeping</u>						
room_id	date_of_service	assigned_by_id	assigned_to_id	description	completion_status	

Reservation							
customer_id	room_id	check_in_	check_out_	checked_in_	checkout_out_	transaction_id	reservation_date
		date	date	status	status		

#### List all anomalies

An insert anomaly assumes that every customer has a phone number. Even if they don't we require a number to be entered to contact.

An employee quits (is deleted from the employee table) after they have been assigned to service a room, leaving an anomaly in the Housekeeping table.

List all functional dependencies for each relation customer\_id → first\_name, last\_name, phone room\_id → room\_type, no\_people, cost room\_id, checked\_in\_date, checked\_out\_date → occupied\_status reservation\_date, room\_id → customer\_id

## 3. Test Plan

## Situations needed to cover:

- People checking out of a room the same day as people checking into the same room
- People checking out earlier than planned and generating a refund
- -A person upgrading their room upon arrival

## Errors that could occur

- -Two people reserve the same room at the same time
- -Someone reserves a room that another customer has just cancelled the reservation on before related tables get updated
- -Two managers try to create a housekeeping assignment on the same room at the same time