

# The Evaluation of Management Practices

Jesper Hansen, Dirk Sliwka  
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# 1. Introduction

## Key questions addressed in this lecture:

- How can we evaluate the effect of management practices on outcomes variables such as profit, turnover, or job satisfaction?
- Why and when are regressions useful?
- How can we identify causal effects?
- What is the underlying idea of these methods?
- How do we work with the data?
- How do we analyze cross-sectional and longitudinal data sets?
- How can a field experiment be set up?

## Useful literature:

- Angrist and Pischke (2008) Chapters 2 and 3
- Angrist and Pischke (2014)
- Wooldridge (2003) (Background reading)
- James, Witten, Hastie, Tibshirani (2017): An Introduction to Statistical Learning with Applications in R
- Andrea Ichino's lecture slides (for some links to standard econometrics courses): [http://www.andreaichino.it/teaching\\_material.html](http://www.andreaichino.it/teaching_material.html)

## Key distinction for study designs:

### Study based on *observational* data

- Data creation process not affected by the researcher
- Example data: Data from surveys, balance sheets, personnel records,...
- Typically no *exogenous variation* in management practices (i.e. differences in use of practices may be related to unobserved variables)

### Laboratory experiment

- Data generated by the researcher in the lab
- Typically students are hired to make certain decisions/work
- Exogenous treatment variation allows to study causal effects

### Field experiment

- Also: RCT (Randomized Controlled Trial), or in practice A/B test
- Data generated in the field (for instance in a firm)
- Exogenous treatment variation allows to study causal effects

# Types of Data

- When evaluating management practices it is often useful to combine different types of data
- Qualtrix/SAP for instance distinguish X- and O-data

## “X-data” Experience data

- Essentially data from surveys
- Perceptions and Attitudes
- Examples: Employee satisfaction, Customer satisfaction,...

## “O-data” Operational data

- Data from IT systems on operational processes
- Examples: Quit rates, bonuses, salaries, sales, profits, hiring durations

## 2. Regression Essentials

Suppose we are interested in the connection between

- an outcome variable  $y$  (e.g. workers effort, job satisfaction,..)
- and a variable  $x$  which may affect  $y$  (e.g. wage, the size of bonus payments, whether the firm uses performance pay or not,...)

Let  $e$  be a variable which describes all other determinants of  $y$  that we do not observe

Then we can denote the relationship between  $y$  and  $x$  as

$$y = f(x, e) \tag{1}$$

**Key aim:** Understand this function and learn about it by analyzing data

## Distinction: Prediction and Causality

### *(i) Prediction*

- Question: to what extent does knowing  $x$  allow us to predict  $y$ ?
- Example:
  - When we as observers see that a company uses performance pay
  - What can we predict about the job satisfaction of its employees?
  - In other words: Is employee satisfaction higher in firms that use performance pay?

### *(ii) Causality*

- Question: to what extent does a change of  $x$  lead to a change of  $y$ ?
- Example:
  - A firm introduced performance pay
  - We want to know how this affected employee satisfaction
  - In other words: Did the change in performance pay *cause* a change in employee satisfaction?



## These are different questions!

Further examples:

- *Education and wages*

The fact that more educated people earn more does not tell us that education causes higher earnings

- *Gender diversity and performance*

The fact that successful firms employ more women on boards does not tell us that a higher share of women causes a higher performance

### Note:

- Answering the first (prediction) is typically substantially simpler than answering the second (causality)
- In the public debate (and also still in some fields in academia) these questions are often confounded
- We will start by thinking about the first question and then move to the second

## The key idea of the following:

- Question: Why are regressions so important in empirical research?
- Answer:
  - Because they provide useful approximations to *conditional expectation functions*
  - And *conditional expectation functions* are a powerful tool to predict outcomes
- But:

Without further ingredients they do not automatically detect causal relationships

## 2.1 The Conditional Expectation Function

- Think of  $X_i$  and  $Y_i$  as random variables (where  $X_i$  may be a vector)
- We are interested in the *conditional expectation function* (CEF) of  $Y_i$  given  $X_i$  in the population

$$E[Y_i|X_i]$$

- Useful interpretation:

Think of  $E[Y_i|X_i]$  as a function stating the mean of  $Y_i$  among all people who share the same value(s) of  $X_i$

- If  $Y_i$  is discrete and takes values out of a set  $T$

$$E[Y_i|X_i = x] = \sum_{t \in T} \Pr(Y_i = t|X_i = x) \cdot t$$

where  $\Pr(Y_i = t|X_i = x)$  is the conditional probability that  $Y_i = t$  when  $X_i = x$

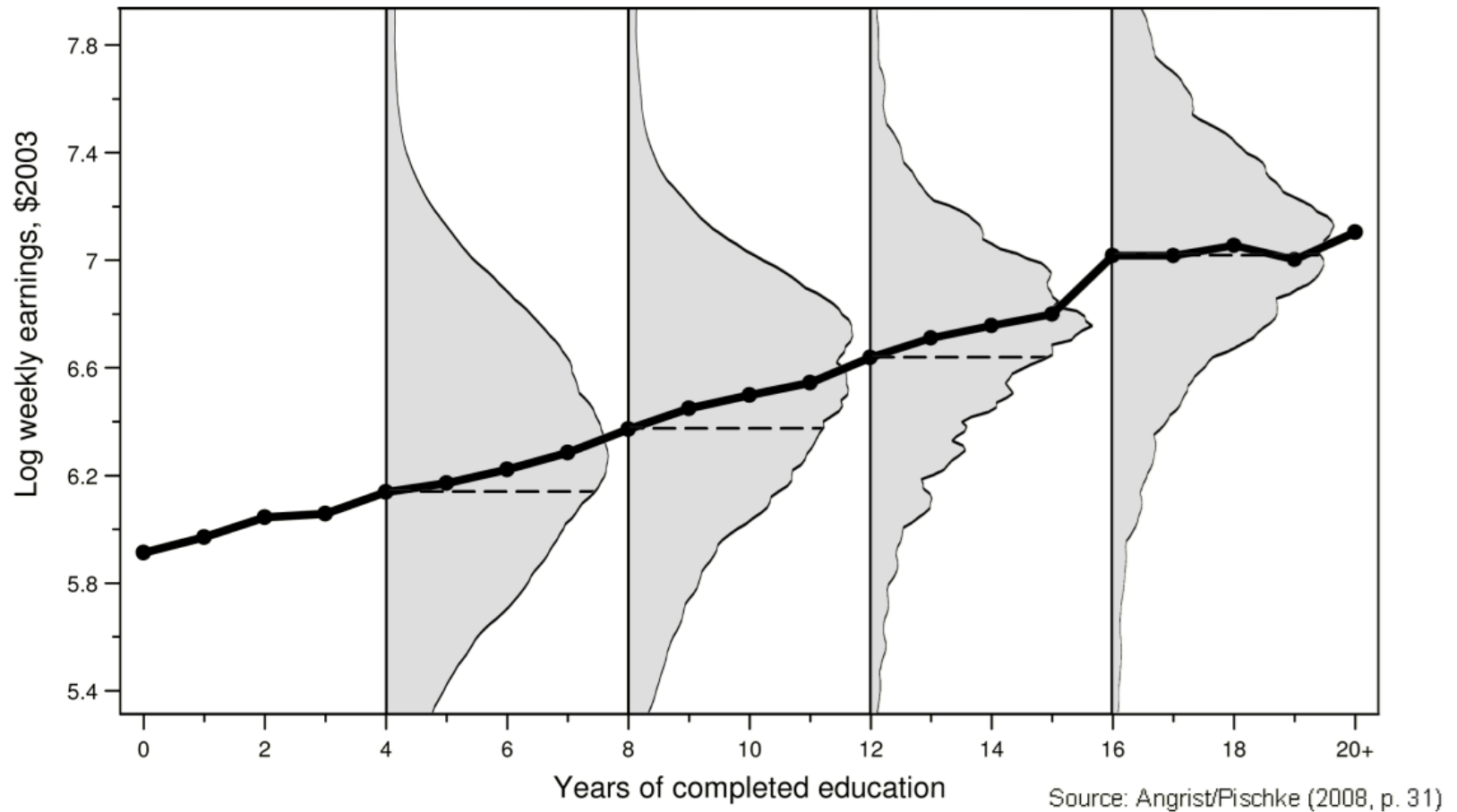
## Distinguish:

- *Population*: Complete group of potential observations for our question (for example: all working age people living in Germany, all US firms...)
- *A sample*: the observations that we can use for our research
  - employees who take part in a survey study like the GSOEP or LPP
  - set of firms for which we have information on management practices
  - subjects taking part in an experiment
- We can estimate the population CEF from a representative sample
  - If we for instance observe pairs  $(Y_i, X_i)$  for  $i = 1, \dots, n$
  - We can estimate the conditional expectation of  $Y_i$  for a specific value of  $X_i = x$  by taking the average of  $Y_i$  across observations with  $X_i = x$

$$\tilde{Y}(X = x) = \frac{1}{|\{i|X_i = x\}|} \sum_{\{i|X_i=x\}} Y_i$$

- Note:  $\{i|X_i = x\}$  is the set of all observations for which  $X_i = x$  and  $|\{i|X_i = x\}|$  is the number of observations for which  $X_i = x$

## Example: The CEF of earnings as a function of years of education



There are several packages/modules in Python that can be used to perform statistical analyses

- *NumPy* is the underlying package for scientific computing
- *Pandas*: provides data structures
- *Statsmodels*: to perform regressions
- *Seaborn*: to visualize data with graphs
- In the beginning of our Python file we import these modules

```
import pandas as pd
import numpy as np
import statsmodels.api as sm
import seaborn as sns
```
- We then call methods from these modules by something like

```
df=pd.read_csv(path_to_data)
```

(Here: call method `read_cv` from `pandas`)

Key concepts:

- *DataFrame* is a 2-dimensional data structure
  - Provides by Pandas
  - Like an Excel spreadsheet
  - *Columns* contain variables (example: age, wage)
  - *Rows* contain observations (example: different people)
  - The first column contains an *index* (a label for the row)
  - On the previous slide: `df=pd.read_csv(path_to_data)` reads a table from the file and stored it in a new DataFrame called `df`
- *Series* is like a list containing one variable
  - Also has an *index*
- Behind all that are *numpy arrays* (*ndarrays*)
  - Grid of values of the same type

- We typically start an analysis by looking at descriptive statistics
  - What are the means of the key variables?
  - What is their standard deviations?,...
- To print summary statistics use the `describe()` method
  - `df.describe()` prints summary statistics for all columns
  - `df['varname'].describe()` or `df.varname.describe()` prints summary statistics for variable `varname`
- We can also explore summary statistics for specific subgroups
- To print summary statistics by subgroup use  
`df.groupby('country').varname.describe()`



- It is often useful to visualize data with graphs
- Particularly useful: package *Seaborn* (`import seaborn as sns`)

### Examples:

- `sns.barplot(x='country', y='income', data=df)`
  - Plots one bar for each realization of x with height equal to mean of y
  - Note: illustrates the estimated CEF for categorical variables
  - Adds confidence bands: Estimates areas where true population mean lies with 95% probability
- `sns.relplot(x='income', y='happiness', data=df)`
  - Plots scatter plot where each dot is a data point
- `sns.distplot(df['wage'])`
  - Plots histogram of the variable
  - Note `df['x']` returns a series of all observations of variable x

- Field experiment in a university library (Ockenfels/Sliwka/Werner (2015))
- Research question: Can performance be increased by splitting wage increases?
- Task: inserting adhesive labels with barcodes into the book stock (approximately 150,000 books) to enable automated borrowing procedures.
- Agency specialized in recruiting temporary workers hired workers
  - for a one-time job opportunity that would last for seven working hours
  - consisted of library inventory task for a fixed hourly wage
  - 99 people signed up for the job
- Three treatments:
  - Baseline: Fixed hourly wage of €8 (as announced in advertisement)
  - Gift\_1: Hourly wage of €12 announced upon arrival
  - Gift\_2: Hourly wage of €10 Euro & raised at half time to €14

## Your Task

### Analyse data from a Field Experiment

- Let us analyse data from Ockenfels/Sliwka/Werner (2015)
- Please write Jupyter notebook
- First import modules
  - `import pandas as pd`
  - `import numpy as np`
  - `import statsmodels.api as sm`
  - `import statsmodels.formula.api as smf`
  - `import seaborn as sns`
- Read the data into a DataFrame
  - `path_to_data='https://raw.githubusercontent.com/armoutihansen/EEMP2020/main/datasets/libraryExpData.csv'`
  - `df = pd.read_csv(path_to_data)`
- Click on the DataFrame in the variable explorer and inspect the data set

## Your Task

## Analyse data from a Field Experiment

- Inspect the data (variable `tr` tells you to which treatment an observation belongs)
- Compare the mean of total performance between the three treatments
  - Note: To do this, it is convenient to use the `groupby` method
  - Syntax (adapt!): `df.groupby('country')['wage'].describe()`
- Visualize the treatment differences with a barplot  
(Adapt: `sns.barplot(x='country', y='income', data=df)`)
- Save your notebook as `analyzeLibEx` to extend it later

Two key results(for the proofs see Angrist/Pischke (2009, pp 32)

**Result: CEF Decomposition Property**

We can decompose  $Y_i$  such that  $Y_i = E[Y_i|X_i] + \varepsilon_i$

(i) where  $\varepsilon_i$  is mean independent of  $X_i$  that is  $E[\varepsilon_i|X_i] = 0$

(ii) and therefore  $\varepsilon_i$  is uncorrelated with any function of  $X_i$

- Therefore: A random variable  $Y_i$  can be decomposed into a piece that is “explained by  $X_i$ ” (the Conditional Expectation Function) and a piece that remains unexplained by any function of  $X_i$
- In the example: We can decompose the wage of a person
  - in a piece that is “explained” by education (i.e. the CEF)
  - and piece that is left over
  - and this latter piece is uncorrelated (“orthogonal to”) with any function of education

## Result: CEF Prediction Property

Let  $m(X_i)$  be any function of  $X_i$ . The CEF solves

$$E[Y_i|X_i] = \arg \min_{m(X_i)} E[(Y_i - m(X_i))^2]$$

so it is the best predictor of  $Y_i$  given  $X_i$  in the sense that it solves the minimum mean square error (MMSE) prediction problem.

- The CEF is a very useful predictor: If I observe other related variables and „plug them into the CEF“ the value of the CEF comes close to the true value of the outcome variable
- We want a function (call it  $m(X_i)$ ) that gives us a good prediction for  $Y_i$ 
$$\hat{Y}_i = m(X_i)$$
- Important criterion: The distance between  $\hat{Y}_i$  and  $Y_i$  should be small
- The result now states: When we use the quadratic distance  $(Y_i - m(X_i))^2$ , then the CEF is the best function we can find

## Therefore:

- The CEF provides a natural summary of empirical relationships
  - It gives the population average of  $Y_i$  for the group of people having the same  $X_i$
  - It describes the best (MMSE) predictor of  $Y_i$  given  $X_i$
  - It allows to decompose Variance in the data (see Appendix)
- If I know the CEF I can make predictions which value  $Y_i$  would take for different values of  $X_i$   
(Note: in the population; not in the sense of a causal change in  $Y_i$  because of a change of  $X_i$ !)

But: What is connection between the CEF and regression analysis and machine learning?

- In the following: regressions and other machine learning algorithms are tools to approximate the CEF

## 2.2 Regression and Conditional Expectations

- Typically we will not know the functional form of the CEF when  $Y$  is a continuous variable
- But we can try to approximate it
- Start with simple case of two variables and consider the linear function

$$Y_i = \beta_0 + \beta_1 X_i$$

- Now determine  $\beta_0$  and  $\beta_1$  such that

$$(\beta_0, \beta_1) = \arg \min_{b_0, b_1} E[(Y_i - b_0 - b_1 X_i)^2]$$

- Let us call this the *Population Regression Function (PRF)*
- Of all possible linear functions of  $X_i$  – which one gives us the least (quadratic) deviation from  $Y_i$  in expected terms?



$$(\beta_0, \beta_1) = \underset{b_0, b_1}{\operatorname{argmin}} E[(Y_i - b_0 - b_1 X_i)^2]$$

First order conditions

$$E[2(Y_i - b_0 - b_1 X_i)] = 0 \quad (2)$$

$$E[2(Y_i - b_0 - b_1 X_i)X_i] = 0 \quad (3)$$

Hence, from (2) and (3)

$$b_0 = E[Y_i] - b_1 E[X_i]$$

$$b_1 E[X_i^2] = E[X_i Y_i] - b_0 E[X_i]$$

such that

$$b_1 = \frac{E[Y_i X_i]}{E[X_i^2]} - (E[Y_i] - b_1 E[X_i]) \frac{E[X_i]}{E[X_i^2]}$$

$$\Leftrightarrow b_1 = \frac{E[Y_i X_i] - E[Y_i]E[X_i]}{E[X_i^2] - (E[X_i])^2}$$

- Hence, in the bivariate case

$$\beta_1 = \frac{E[Y_i X_i] - E[Y_i]E[X_i]}{E[X_i^2] - (E[X_i])^2} = \frac{Cov[Y_i, X_i]}{V[X_i]} \quad (4)$$

- This is the population version of OLS regression for the bivariate case
- Define: The population residual

$$e_i = Y_i - b_0 - b_1 X_i$$

- Note that  $Cov[e, X_i] = E[eX_i] - E[e]E[X_i] = 0$ 
  - as  $E[Y_i - b_0 - b_1 X_i] = 0$
  - and  $E[(Y_i - b_0 - b_1 X_i)X_i] = 0$  (from the first order conditions)
- Hence, *the population residual is uncorrelated* with  $X_i$
- We can proceed analogously in the multivariate case (where  $\beta$  and  $X_i$  are vectors)

$$\beta = E[X_i X_i']^{-1} E[X_i Y_i]$$

(See Econometrics textbook for details of the proof)

## From a Sample to the Population

- So far we spoke about whole populations but in reality we (typically) do not know the population parameters
- We work with samples (subsets) of a population but we want to say something about the population
- That is we want to estimate the population parameters  $\beta$  using a sample
- And we want to have an idea how good these estimates are
- The aim is therefore to estimate the population parameters  $\beta$  from a sample

## We want to

- obtain the estimated coefficients  $\hat{\beta}$
- and learn about the precision of these estimates

**The Bivariate Case:** We want to estimate the parameter  $\beta_1 = \frac{Cov[Y_i, X_i]}{V[X_i]}$

- We have a sample of size  $N$  and thus observe  $(Y_i, X_i)$  for  $i = 1, \dots, N$
- We can estimate
  - $Cov[Y_i, X_i]$  by the sample covariance  $\frac{1}{N} \sum_{i=1}^N (X_i - \bar{X})(Y_i - \bar{Y})$
  - $V[X_i]$  by the sample variance  $\frac{1}{N} \sum_{i=1}^N (X_i - \bar{X})^2$
- And this leads to the OLS estimator  $\hat{\beta} = \frac{\frac{1}{N} \sum_{i=1}^N (X_i - \bar{X})(Y_i - \bar{Y})}{\frac{1}{N} \sum_{i=1}^N (X_i - \bar{X})^2}$

**Multivariate Case:** We want to estimate  $\beta = E[X_i X_i']^{-1} E[X_i Y_i]$

- We observe  $(Y_i, X_i')$  for  $i = 1, \dots, N$ , that is
  - $(Y_1, X_{10}, X_{11}, X_{12}, \dots, X_{1K-1})$ ,
  - $(Y_2, X_{20}, X_{21}, X_{22}, \dots, X_{2K-1}), \dots$
- We can estimate  $E[X_i X_i']$  by  $\frac{1}{N} \sum_{i=1}^N X_i X_i'$  and  $E[X_i Y_i]$  by  $\frac{1}{N} \sum_{i=1}^N X_i Y_i$
- And this leads to the OLS estimator  $\hat{\beta} = \left[ \sum_{i=1}^N X_i X_i' \right]^{-1} \sum_{i=1}^N X_i Y_i$

- We can use the module statsmodels & it is convenient to use “formulas”
- Import: `import statsmodels.formula.api as smf`
- If you have a DataFrame `df` containing variables `y`, `x1` and `x2` and you want to regress `y` (dependent variable) on `x1` and `x2` (indep. variables):  
`reg = smf.ols('y ~ x1 + x2', data=df).fit()`
- And show the results with  
`print(reg.summary())`
- Note: one can also directly get nice regression tables (as reported in research papers) with different specifications with `summary_col` from `statsmodels.iolib.summary2` `import summary_col`
- Example:
  - `reg1 = smf.ols('y ~ x1', data=df).fit()`
  - `reg2 = smf.ols('y ~ x1 + x2', data=df).fit()`
  - `print(summary_col([reg1, reg2], stars=True))`

Bloom und Van Reenen (2007), Bloom and Van Reenen (2012) study survey data

- Evaluate whether differences in the use management practices can explain productivity differences between firms
- Use an interview-based evaluation tool to assess 18 basic management practices
- Run the survey in many industries and countries
- Interviewers give a score from 1-5 on the 18 practices
- Compute a management score computed from the surveys
- Study the association between
  - the management score and
  - the financial success of the companies (e.g. sales, ROCE)

## Management Practice Dimensions

(examples, see Bloom und Van Reenen (2010) , p. 206)

- *Introduction of modern manufacturing techniques*  
What aspects of manufacturing have been formally introduced [...]?
- *Rationale for introduction of modern manufacturing techniques*  
Were modern manufacturing techniques adopted just because others were using them, or are they linked to meeting business objectives like reducing costs and improving quality?
- *Performance tracking*  
Is tracking ad hoc and incomplete, or is performance continually tracked and communicated to all staff?
- *Performance dialogue*  
In review/performance conversations, to what extent is the purpose, data, agenda, and follow-up steps (like coaching) clear to all parties?
- *Consequence management*  
To what extent does failure to achieve agreed objectives carry consequences, which can include retraining or reassignment to other jobs?

- *Target time horizon*  
Does top management focus mainly on the short term, or does it visualize short-term targets as a staircase toward the main focus on long-term goals?
- *Targets are stretching*  
Are goals too easy to achieve, especially for some sacred cows areas of the firm, or are goals demanding but attainable for all parts of the firm?
- *Managing human capital*  
To what extent are senior managers evaluated and held accountable for attracting, retaining, and developing talent throughout the organization?
- *Promoting high performers*  
Are people promoted mainly on the basis of tenure, or does the firm actively identify, develop, and promote its top performers?
- *Attracting human capital*  
Do competitors offer stronger reasons for talented people to join their companies, or does a firm provide a wide range of reasons to encourage talented people to join?



## Your Task

## Association between Management Practices & Performance

- Use data from Bloom, Genakos, Sadun and Van Reenen. “Management Practices Across Firms and Countries.” The Academy of Management Perspectives, 26, no. 1 (2012): 12-33.
- Start a new Juypiter Notebook (you can copy the first part with the imports and adapt from the previous exercise, but save it under a different name)
- Read the data into a DataFrame
  - `path_to_data =`  
`'https://raw.githubusercontent.com/armoutihansen/`  
`EEEMP2020/main/datasets/AMP_Data.csv'`
  - `df = pd.read_csv(path_to_data)`
- The data set for instance contains variables `management` (the management score across practices) and financial KPI `roce` (=EBIT/Capital employed)
- Type `df` to show the DataFrame
- Inspect the data set

- Inspect the data in more detail by plotting graphs, for instance use
  - `sns.displot(df.xvar)` to plot a histogram of a variable `xvar`
  - `sns.relplot(x='xvar', y='yvar', data=df)` for a scatter plot
- Now run a regression of `roce` as dependent variable on management
  - Recall the syntax (adapt!):
  - ```
reg = smf.ols('yvar~xvar1+xvar2', data=df).fit()  
print(reg.summary())
```
- Interpret your result
- Save your notebook as `ManagementPractices` to reuse it later

## 2.3 Dummy Variables

When  $X_i$  is a single dummy variable that only takes value 0 or 1

- Then  $E[Y_i|X_i = 0]$  is a constant and  $E[Y_i|X_i = 1]$  is another constant and the CEF is fully characterized by these constants:

$$E[Y_i|X_i] = \underbrace{E[Y_i|X_i = 0]}_{\beta_0} + X_i \cdot \underbrace{(E[Y_i|X_i = 1] - E[Y_i|X_i = 0])}_{\beta_1}$$

is a linear function of  $X_i$

- When I have precise estimates of the PRF then I have a precise estimate of  $E[Y_i|X_i]$

### Note:

- The PRF exactly describes the CEF
- Linearity is not an assumption but a fact
- This is a very common data structure for instance in an experiment:  
 $X_i$  indicates whether somebody is in the treatment instead of the control group

- New variables can be created by `df['newvarname']=...`
- You can also generate new variables and compute their value as a function of existing variables:

```
df['salesPerEmp']=df['sales']/df['emp']
```

- A Boolean variable takes values *True* or *False*
  - A condition such as `(x>5)` gives back the value `True` when its true and otherwise `False`
- A Boolean variable can be used as a dummy variable
- A dummy variable can thus be created using a condition
  - Hence, `df['dummy']=(df['X']==5)` creates a dummy variable (column) that takes value `True` if the variable `X` is equal to 5

## Your Task

### Analyse data from a Field Experiment

- Open `analyzeLibEx` in which you analyzed the library experiment
- Compare again the mean of total performance between the three treatments
- Generate two new dummy variables for treatments 2 and 3
  - For instance use `df['dummyTr2'] = (df['tr'] == 2)`
- Now add a regression of `total_performance` on the two treatment dummies
- Compare the regression results with the means from the summary statistics
- Save the file

## 2.4 Interaction Terms

- Sometimes we expect that the conditional expectation function  $E[Y_i | X_{i1}, X_{i2}]$  is not additively separable such that it can sensibly be approximated by a population regression  $Y_i = \alpha + \beta_1 X_{i1} + \beta_2 X_{i2}$
- But we may want to allow for the possibility that the effect of  $X_{i1}$  depends on the size of  $X_{i2}$ , for instance
  - The effect of performance pay on job satisfaction may depend on gender
  - The effect of a training may depend on experience,...
- In experiments we might consider a setting in which  $X_{i1}$  is a treatment dummy and  $X_{i2}$  is a specific characteristic of a treated object and we may want to study *heterogenous treatment effects*
- For instance the object is a
  - person and the characteristic is the age, gender, or experience.
  - firm and the characteristic is the size, industry, region,...

- When expecting that the effect of  $X_{i1}$  depends on the size of  $X_{i2}$  researchers typically estimate a regression

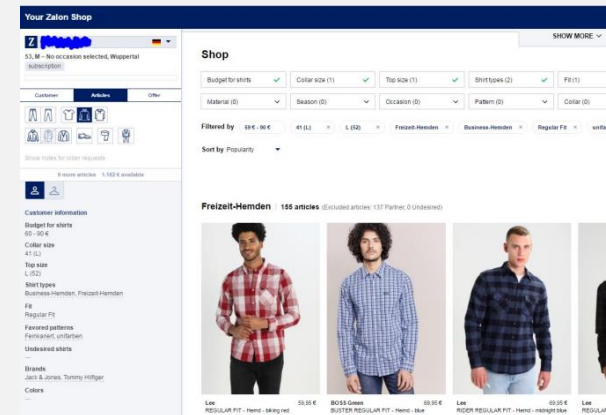
$$Y_i = \alpha + \beta_1 \cdot X_{i1} + \beta_2 \cdot X_{i2} + \beta_3 \cdot X_{i1} \cdot X_{i2} + \varepsilon_i$$

- We thus include an *interaction term* and approximate the CEF by a linear function from  $\mathbb{R}^2 \rightarrow \mathbb{R}$
- Note: Never forget to include both variables as well as their interaction
- If we estimate a regression of this form the effect of  $X_{i1}$  on  $Y_i$  is approximately

$$\frac{\partial E[Y_i | X_{i1}, X_{i2}]}{\partial X_{i1}} \approx \beta_1 + \beta_3 \cdot X_{i2}$$

- $\beta_3$  thus estimates the extent to which the effect of  $X_{i1}$  depends on  $X_{i2}$

- RCT with online fashion retailer Zalando (Butschek/Kampkötter/Sliwka 2019)
- Platform Zalon, where customers get curated shopping service
- Platform matches customers to „stylists“ (freelancers) who recommend outfits
- How should these stylists be paid?



Treatments: New Stylists randomly assigned for first two month

- Control: Stylists paid on commission rate (%-share of sales)
- Treatment: Stylists receive fixed payment per customer & lower commission rate

Survey before the start:

- Stylist's risk preferences
- Motivation for the job



Table 2: Treatment effect on labor supply

|                              | (1)              | (2)                |
|------------------------------|------------------|--------------------|
| Treated                      | 1.39<br>(16.682) | 6.42<br>(28.492)   |
| Treated $\times$ risk averse |                  | -25.65<br>(36.391) |
| Risk averse                  |                  | -1.71<br>(17.243)  |
| Adjusted R-squared           | 0.056            | 0.038              |
| Number of observations       | 202              | 187                |

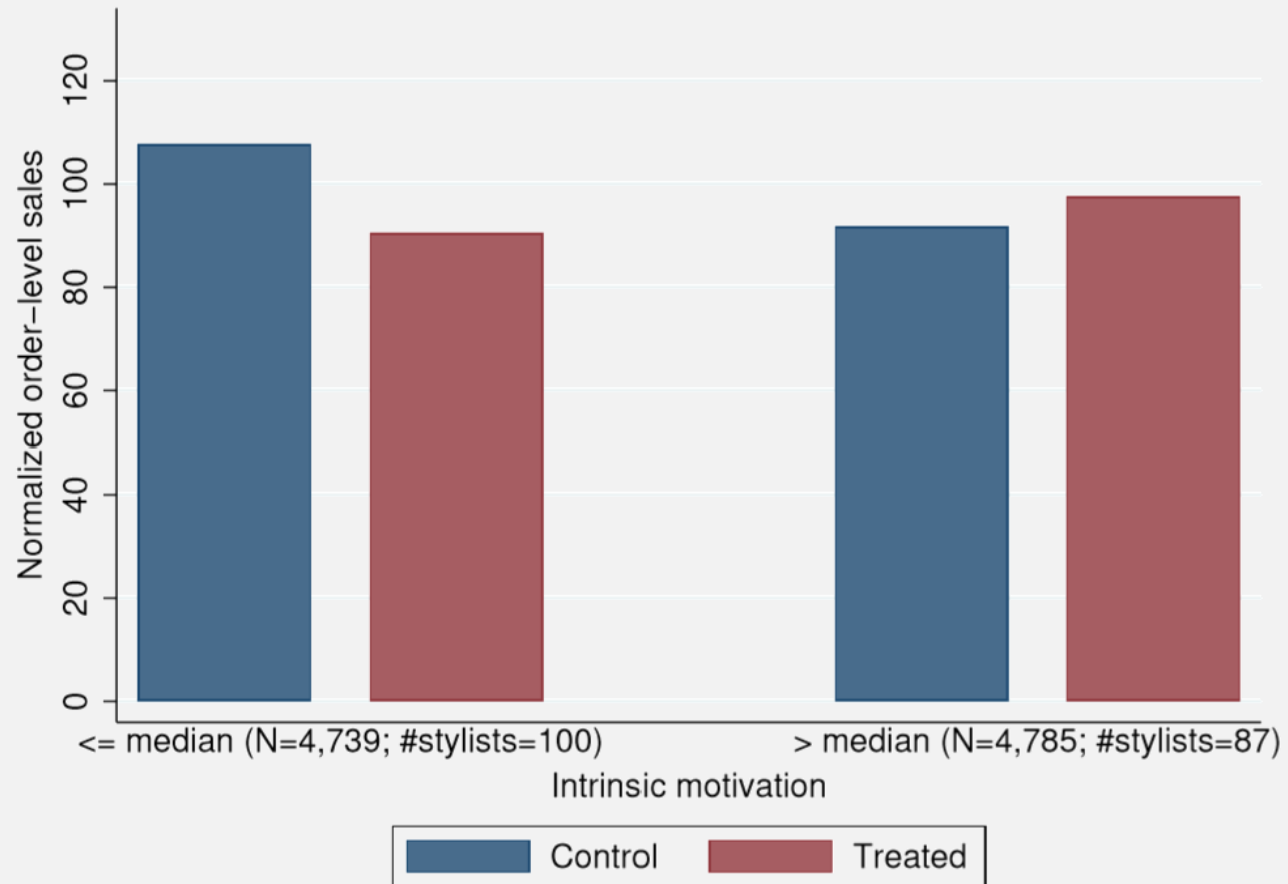
Note: Heteroskedasticity-robust standard errors in parentheses. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ . Outcome variable: normalized stylist-level total number of desired slots. Controls: randomisation stratum, hire month and treatment duration. Risk averse is a median split dummy from the baseline survey measure (1 item). F-test treated + treated\*risk-averse:  $p = 0.334$ .

Table 3: Treatment effect on sales performance

|                                          | (1)              | (2)                  |
|------------------------------------------|------------------|----------------------|
| Treated                                  | -4.43<br>(3.946) | -17.14***<br>(5.686) |
| Treated $\times$ intrinsically motivated |                  | 26.70***<br>(8.121)  |
| Intrinsically motivated                  |                  | -20.57***<br>(5.747) |
| Adjusted R-squared                       | 0.004            | 0.007                |
| Number of observations                   | 10,090           | 9,524                |
| Number of stylists                       | 202              | 187                  |

Note: Standard errors clustered at stylist level in parentheses. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ . Outcome variable: normalized order-level sales. Controls: randomisation stratum, calendar week and potential experience (3rd-degree polynomial). Intrinsic motivation (2-item index) is a median split dummy from the baseline survey measure. F-test treated + treated\*intrinsically motivated:  $p = 0.099$ .

## Paying Gig Workers



- Sometimes we want to use only a subset of the DataFrame, for instance if we want to run a regression only on a subset of the data
- Pandas has different methods for subset selection
- For instance, one could use the *indexing operator []* to select columns
  - `df['age']` gives back a series that contains only column age
  - `df[['age', 'wage']]` gives a DataFrame including only columns age & wage from the initial DataFrame df
- If we put a condition in the brackets, then rows are selected that satisfy this condition
  - `df[df['age']>50]` gives back a DataFrame containing only rows (observations) where age is larger than 50
  - We can use & (for and) and | (for or):
  - `df[(df['age']>50) | (df['age']<30)]` gives back a DataFrame that contains only observations where age<30 or >50

- For categorical variables statsmodels formulae can automatically generate dummy variables for each category with the `C()` operator:

```
smf.ols('Wage ~ age + C(Region)', data=df).fit()
```

- Interaction terms can also be directly generated with `*`

```
smf.ols('Wage ~ age * female', data=df).fit()
```

- Note: when using `*` statsmodels also includes the two interacted variables separately
- Furthermore: You can use functions (from numpy) to transform variables directly in the regression equation

```
smf.ols('np.log(Wage) ~ age * female', data=df).fit()
```

- Note: the function `np.log(x)` computes the log of `x`

## Your Task

## Association between Management Practices & Performance

- Open your ManagementPractices.py file
- Research question: Is a management practice scoring that has been developed in one countries is equally predictive for performance in a country with a different culture?
- Background: the B/vR scoring has been developed in the UK
- Your task: Find out whether the management score is equally predictive for ROCE in China as compared to the UK
- First create a dummy variable `ChinaD` that includes only observations from China (inspect variable `country`)
- Then create a data frame that only includes data from the UK and China:  

```
dfn=df[(df["country"]=="China")|(df["country"]=="Great Britain")]
```
- Now rerun your regression of ROCE on management interacting management with `ChinaD` (do not forget to run it on the `dfn` DataFrame!)
- Interpret your results

## 2.5 Estimating Non-linear functions

- In some applications we have reason to believe that the CEF is non-linear
- For instance, wages may first increase in age and then decrease
- Many applied researchers then start by estimating a quadratic function

$$Y_i = \alpha + \beta_1 \cdot X_i + \beta_2 \cdot X_i^2 + \varepsilon_i$$

- Hence, we approximate the CEF with a quadratic function
- This can also be useful when we suspect that the CEF is concave or convex
- But be careful when interpreting  $\beta_1$ : this is no longer the slope parameter but

$$\frac{\partial E[Y_i|X_i]}{\partial X_i} \approx \beta_1 + \beta_2 \cdot 2X_i$$

- Sign of  $\beta_2$  estimates the second derivative of the function, as

$$\frac{\partial^2 E[Y_i|X_i]}{\partial X_i^2} \approx 2\beta_2$$

- Sometimes researchers replace the dependent variable with its logarithm

$$\ln Y_i = \alpha + \beta \cdot X_i + \varepsilon_i$$

- Part of reason: Logs less sensitive to outliers & may reduce heteroscedasticity (→ statistical tests)
- But more importantly: logs sometimes lead to convenient interpretations
- When  $X_i$  is a dummy variable our CEF is fully captured by a regression &

$$- \ln Y_{i1} = \alpha + \beta + \varepsilon_i$$

$$- \ln Y_{i0} = \alpha + \varepsilon_i$$

- Then 
$$\beta = \ln Y_{i1} - \ln Y_{i0} = \ln \frac{Y_{i1}}{Y_{i0}}$$

- Such that 
$$\frac{Y_{i1}}{Y_{i0}} = \exp(\beta) \approx 1 + \beta$$

→ The coefficient  $\beta$  is approximately equal to the percentage change in the outcome variable (approximation is ok for small enough  $\beta$  (like  $\beta < 0.2$ ))

→ The outcome is unaffected by the units in which  $Y_i$  is measured



- One of the classical problems in labor and personnel economics:  
*What is the association between education and wages?*
- Here: use the NLSY97, a nationally representative US sample of approximately 9,000 youths who were 12-16 years old in 1996
- Regress wages in 2012 on dummy variables for educational degrees
  - First use absolute wage levels (in \$ amounts)
  - Then use the log of wages
- Note: We will discuss later on to what extent these regressions may capture causal effects

## Hence:

- Regression provides the best linear predictor for the dependent variable; the CEF provides the best unrestricted predictor
- Even if the CEF is non-linear, regressions provide the best linear approximation
- A/P: This *“lines up with our view of empirical work as an effort to describe essential features of statistical relationships without necessarily trying to pin them down exactly”*
- Furthermore
  - Imposing linearity reduces complexity
  - A linear function is summarized in a few parameters that often have accessible interpretations
- But: there is danger of oversimplification
  - Other machine learning techniques allow to relax assumption of linearity or on specific functional forms
  - May allow to come closer to the true CEF in complex data