



# About the CD-ROM

The CD-ROM included with this book comes with an introduction video from the author, Mike Meyers; a sample of the Total Tester practice exam software; a sample of LearnKey's Network+ video training, starring Mike Meyers; and a useful collection of tools and utilities for network management. The software can be installed on any Windows 98/NT/2000/XP/Vista computer and must be installed to access the Total Tester practice exam and LearnKey video training software.

## ■ Playing Mike Meyers' Introduction Video

If your computer CD-ROM drive is configured to auto-run, the CD-ROM will automatically start up upon inserting the disc. If the auto-run feature did not launch your CD, browse to the CD and click the **Launch.exe** icon.

From the opening screen you can launch the video message from Mike by clicking the **Mike Meyers Introduction Video** button. This launches the .avi file using your system's default video player.

## ■ System Requirements

The software requires Windows 98 or higher, Internet Explorer 5.5 or higher or Firefox with Flash Player, and 30 MB of hard disk space for full installation.

You can check your system compatibility at the online site by clicking the **Getting Started** tab and selecting the **Download Detection Utility**. This utility will verify that you have all the standard components on your machine, and if you need any downloads, the site provides directions for downloading them for free.

## ■ Installing and Running Total Tester

From the opening screen you may install the Total Tester by clicking the **Install Network+ Practice Exam** button. This will begin the installation process and create a program group named **Total Seminars**, and it will also put an icon on your desktop. To run Total Tester, navigate to **Start | Programs | Total Seminars** or double-click the icon on your desktop.

To uninstall the Total Tester software, go to **Start | Settings | Control Panel | Add/Remove Programs**, and then select the **Network+ Total Tester** program. Select **Remove** and Windows will completely uninstall the software.

## Total Tester

Total Tester provides you with a simulation of the CompTIA Network+ exam. There is one complete CompTIA Network+ practice exam. The exam can be taken in either Practice or Final mode. Practice mode provides an assistance window with hints, references to the book, an explanation of the answer, and the option to check your answer as you take the test. Both Practice and Final modes provide an overall grade and a grade broken down by certification objective. To take a test, launch the program, select a suite from the menu at the top, and then select an exam from the menu.

## ■ LearnKey Video Training

Clicking the **Install LearnKey demo** link will launch your browser and take you to a registration site. A valid e-mail address is required. Complete the registration and proceed to the **Network+ Demo Course**. The first 50 minutes of the training is provided completely free of charge. Additional sessions for this course may be purchased from Total Seminars at [www.totalsem.com](http://www.totalsem.com) or by calling 800-446-6004.

## ■ Mike's Cool Tools

Mike loves freeware/open source networking tools! Most of the utilities mentioned in the text are right here on the CD in the \CoolTools folder. Please read the CoolTools.rtf file for a description of the utilities. Warning! While all of the tools are "Mike Meyers Approved," there is no guarantee they will work for you. Read any and all documentation that comes with each utility before using it.

## ■ Technical Support

For questions regarding the Total Tester software, visit [www.totalsem.com](http://www.totalsem.com), e-mail [support@totalsem.com](mailto:support@totalsem.com), or e-mail [customer.service@mcgraw-hill.com](mailto:customer.service@mcgraw-hill.com). For customers outside the United States, e-mail [international\\_cs@mcgraw-hill.com](mailto:international_cs@mcgraw-hill.com).

## LearnKey Technical Support

For technical support with the online training, contact [techsupport@learnkey.com](mailto:techsupport@learnkey.com).