

Armstrong Nzotta

Technical Support

CONTACT

+234-7081698369

armstrongnzotta8@gmail.com

www.linkedin.com/in/nzotta-armstrong-uchenna-734250354/

SUMMARY

Male | 14th July, 1999 | Nigeria, Enugu, Enugu

ICT professional with a degree from ABSU, skilled in network design, technical support, fiber optics, and digital solutions. Experienced with MikroTik, TP-Link, UniFi setups, LAN cabling, and biometric systems. Proficient in Microsoft tools and customer support, with a strong focus on troubleshooting, security, and optimizing IT infrastructure.

SKILLS

Network Security

Technical Support

Computer Networking

Presentation Skills

Engineering

Computer Skills

Microsoft Office

Security

IT Management

Data Management

PROFESSIONAL EXPERIENCE

IT Support

LEXTECH ECO SYSTEM LIMITED

Dec 2024 - Present

As an IT Support professional For Lextech which serves within the Nigerian Judiciary, I play a vital role in ensuring the seamless operation of IT systems and network infrastructure that support legal processes and administrative functions. I troubleshoot hardware, software, network, and connectivity issues, ensuring that court operations, case management systems, and electronic filing platforms run efficiently. By providing technical and network support to judicial staff, legal professionals, and other stakeholders, I help enhance digital transformation efforts within the judiciary. My expertise in system maintenance, cybersecurity, and network management ensures secure data transmission, system uptime, and reliable communication across judicial offices. This role provides me with valuable experience as I work toward advancing into an IT Administrator position, where I can further contribute to optimizing the judiciary's IT infrastructure.

LANGUAGES

English

Fluent - 04

Igbo

Proficient - 03

Consultancy

Lloydant Business services | Remote

Oct 2024 - Present | Voluntary

- **Currently retained as an external consultant** for specialized network configuration, maintenance and troubleshooting tasks when required.
- Assist in Digitalization and printing of ID cards For Clients.

Technical Support Service

Lloydant Business Services

Jan 2022 - Aug 2024

- Delivered frontline technical support for biometric enrollment systems and digital ID infrastructure in collaboration with government agencies.
- Installed, configured, and maintained ICT hardware including biometric devices, routers (MikroTik, TP-Link), Unifi Aps and LAN/Wi-Fi networks.
- Played a key role in deploying secure and stable hotspot systems, optimizing access control using MikroTik captive portals and authentication flows.
- Supported the successful rollout of e-Government and digital identity programs across Enugu State through hands-on technical implementation and user onboarding.
- Diagnosed and resolved field-level network issues, ensuring uptime and connectivity for large-scale digital enrollment exercises.
- Trained government staff and field agents on the use of biometric systems and networked devices, improving operational efficiency and reducing downtime.

EDUCATIONAL HISTORY

Bsc in Information and Communication Technology

Abia State University Uturu, Abia State, Nigeria

Mar 2018 - Jun 2022

West African Senior School Certificate Examination .

Abia State Senior Science School, Ihie, Isialangwa North LGA, Abia State Nigeria

Sep 2014 - Aug 2016

REFERENCES

Asidanya Tochukwu

Lloydant Business Services



+234-8134493294



asidanyatochukwu@yahoo.com