

Itinerary

An easy and fast way to plan your next trip

Group J

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Motivation

- Usability problems in Google maps
- Create an Itinerary for a friend who is visiting Raleigh
- Visit 6 places
- Find what problems people are facing
- 20 users
- Test group = Graduate students
- Post survey to know about the experience

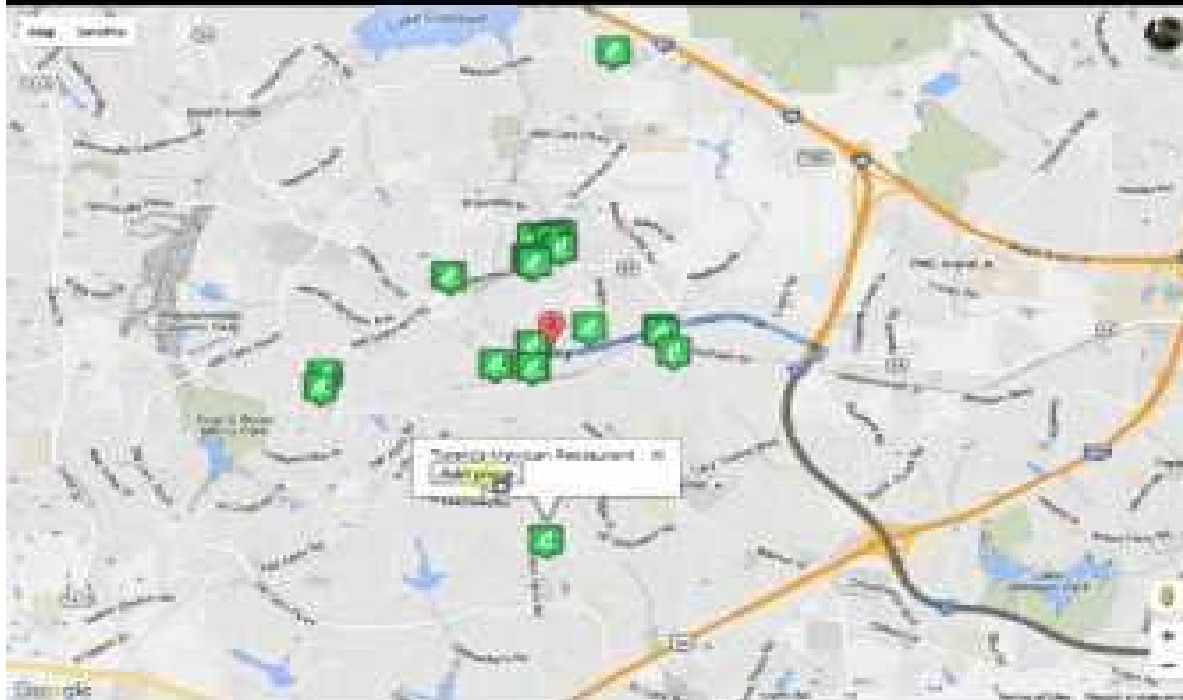


Feb 1 results

- 15/20 used paper/other apps for calculating time
- 17/20 people didn't use the Nearby feature
- 18/20 people had trouble finding parking
- 19/20 used multiple tabs of Maps or Google search



Solution 1

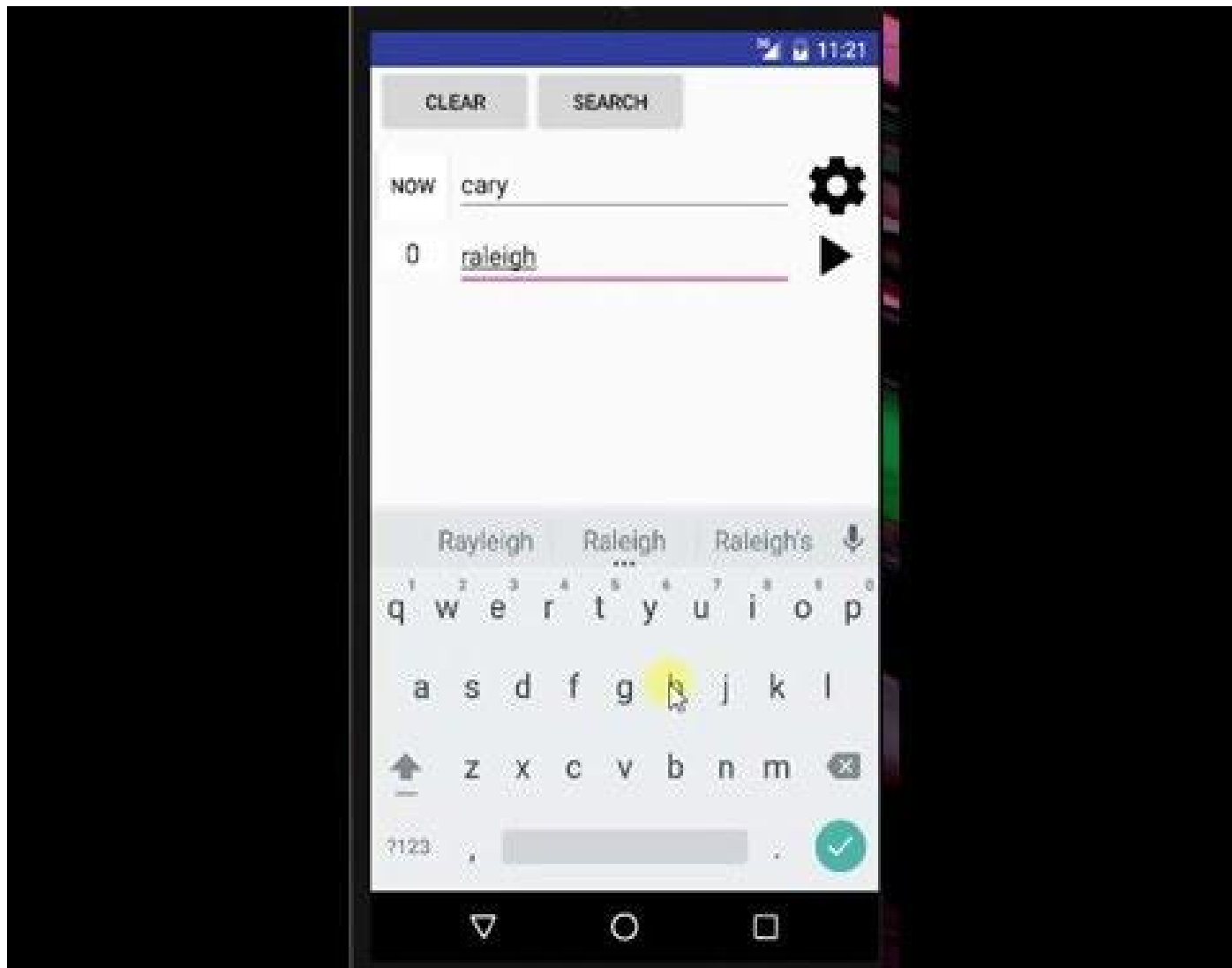


Clear Everything				
Cary, NC, United States				
Search				
2	Select			
2	Weekend			
Weekly Search				
Index/Place	Distance	Drive	Price	
1	Farmington, NC, US	10	10	\$0.00
2	Cary, NC, US	12.5 mi	18 mins	\$9.18

Solution 2



Solution 3



Compare our solutions





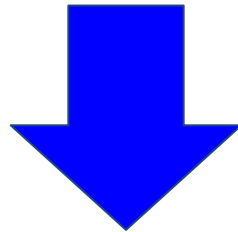
User Tests

- 60 users - 20 for each solution
- Control - 10 users
- Itinerary
- 5 places
- Brief tutorial
- Number of clicks, keypresses and total time
- Post survey: Rate out of 10
- Look and feel, Complexity, Functionalities

Criteria of comparison

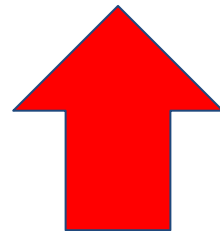
1. **Less is better**

- i. #Clicks
- ii. #Keypresses
- iii. Total Time

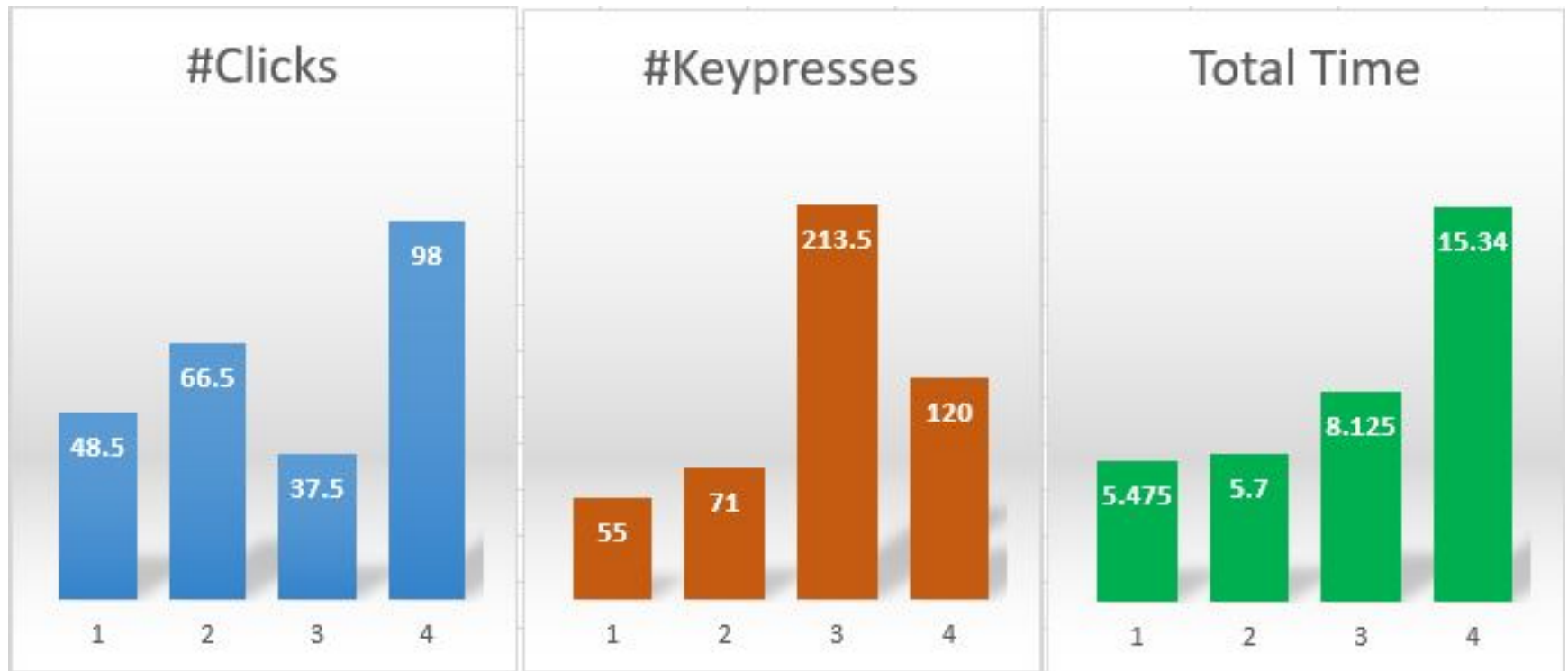


2. **More is better**

- i. Look and feel
- ii. Complexity
- iii. Functionalities



Comparison of medians



Comparison of medians (continued)



BRACE YOURSELF

BEST SOLUTION
IS COMING



Analysis of Variance Test

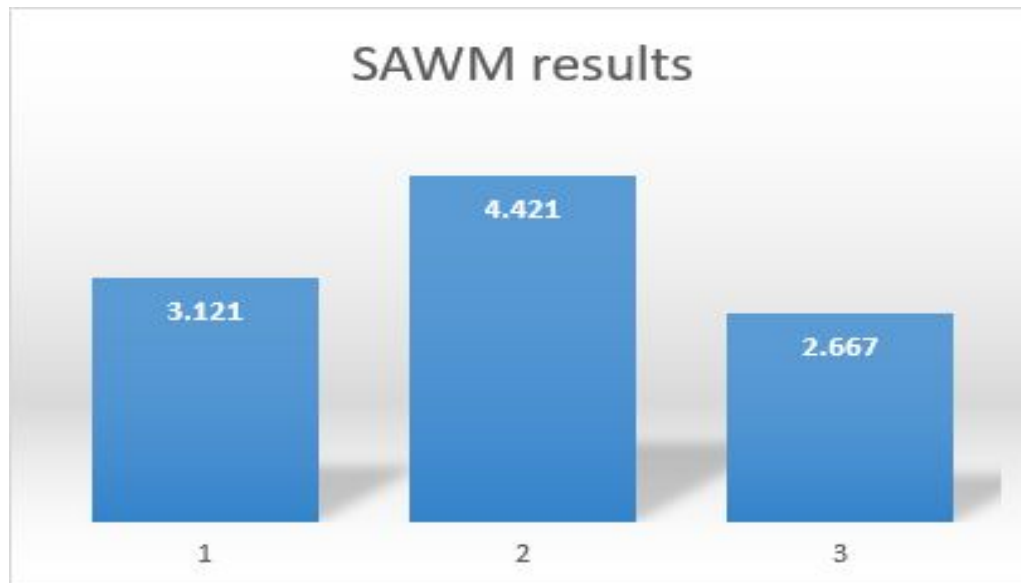
- Conducted the test on 3 solutions
- #Clicks, #Keypresses and total time
- Difference was statistically significant
- Pairwise t-tests
- Solution 3 was significantly different from Soln 1 and 2
- Couldn't find any difference between Soln 1 and 2

Multi-criteria Decision Making

1. Simple additive weighted method
2. Criteria = 6 (#clicks, look and feel, total time, ...)
3. Assign weights to each criteria = 1
4. Alternatives = 3 (Soln 1, Soln 2, Soln 3)

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- Simple additive weighted method
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Future work

- Better UI
- Tutorial
- Nearby/auto-complete feature in Android

Thank you!

