

# VoIP and SIP (Session Initiation Protocol)

Par :

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# Summary

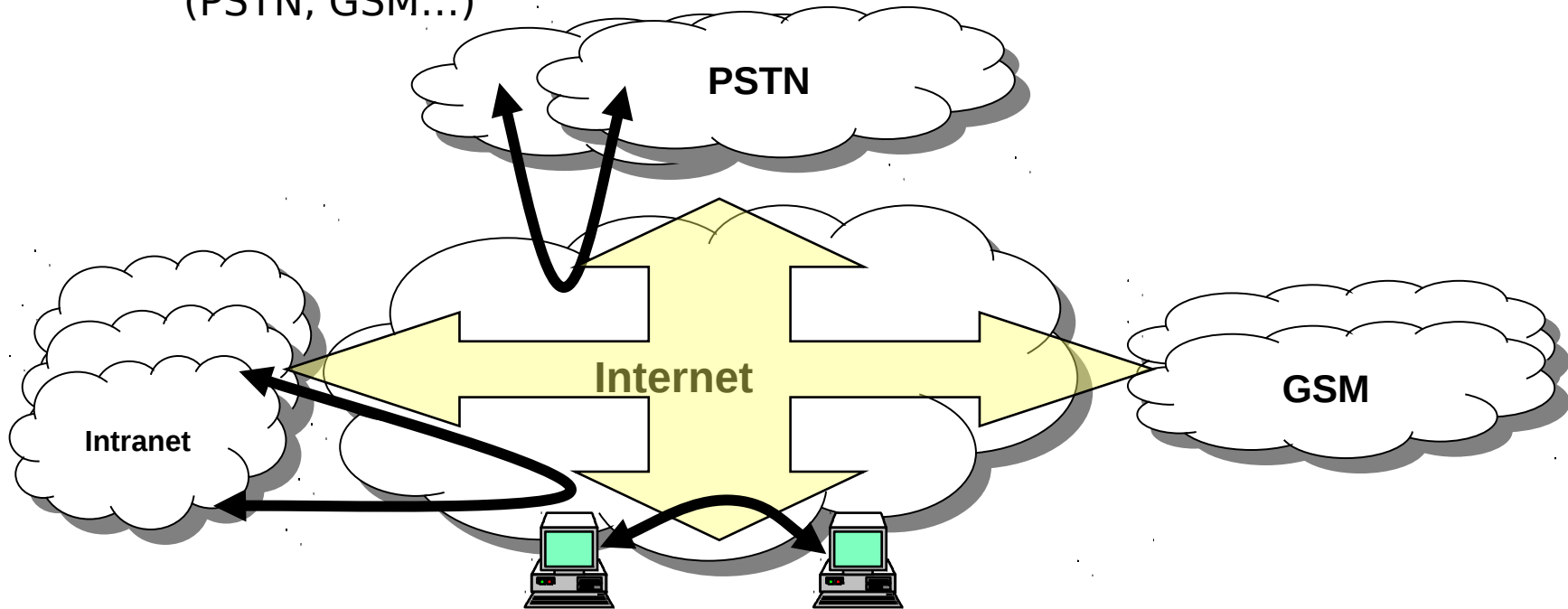
- **What is VoIP ?**
- **Focus on SIP protocol**
- **Focus on media component (RTP/RTCP)**
- **Examples**

# Summary

- **What is VoIP ?**
- **Focus on SIP protocol**
- **Focus on media component (RTP/RTCP)**
- **Examples**

# What does VoIP stand for ?

- VoIP : Voice over Internet Protocol
  - also called IP Telephony
- VoIP defines mechanisms to
  - Route voice conversations over the Internet or through any other IP-based network (intranet)
  - Interconnect other disparate telecommunication networks (PSTN, GSM...)



## Before VoIP

- One line per call (still exists but to handle data now)



## Before VoIP

- Manual circuit switching



## Before VoIP

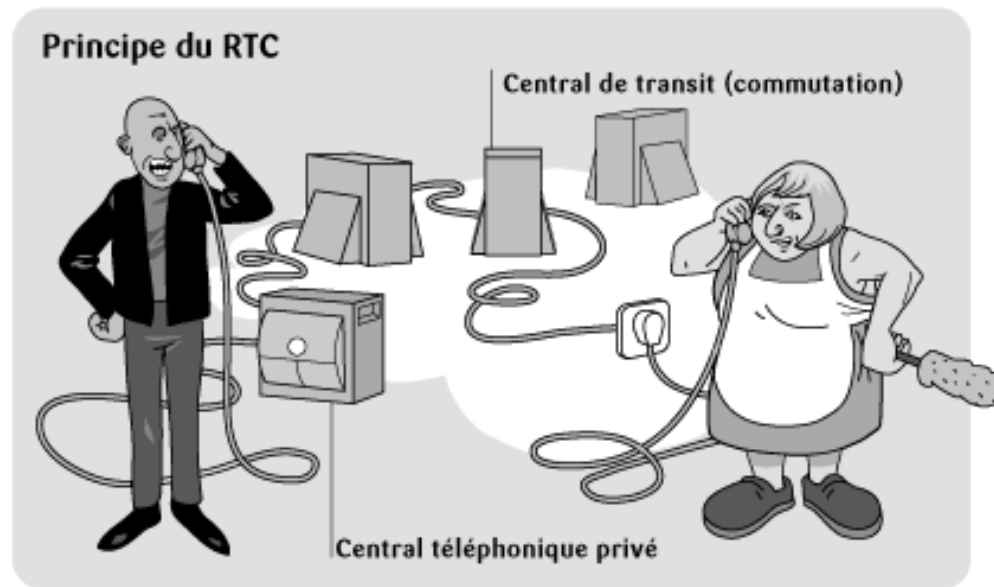
- Automatic circuit switching



# From PSTN (RTC in french) to VoIP

Circuit Switching → Packet Switching (data)

Dedicated line → All channels over Internet connection





# VoIP needs

- **Signalling protocol**
- **Media Transport protocols which includes :**
  - **Media Codecs** (G711, G729, etc.)
- Other supporting protocols like
  - IPv4/IPv6, TCP/UDP...
  - DNS (Domain Name System)
  - RSVP (Resource Reservation Setup Protocol)
  - DIAMETER (Authentication, Accounting, Authorization)

# VoIP market



- Telecom providers
  - VoIP service with broadband offer
    - XXX Box
  - VoIP trunkings (mostly for professionals)
- Service providers
  - Skype
  - FaceTime
  - WhatApps
  - etc
- Other things
  - IP PBX
  - Cisco, Nortel, Alcatel...

# Summary

- **What is VoIP ?**

- **Focus on SIP protocol**

- **SIP Basis**
- Basic SIP dialog dissection
- Registrar
- Proxy
- Advanced functions
- SIP and security
- SIP and NAT/FW

- **Focus on media component (RTP/RTCP)**

# SIP

- SIP = Session Initiation Protocol
- SIP protocol is defined within IETF (Internet Engineering Task Force) under **RFC 3261**

→ <http://tools.ietf.org/html/rfc3261>

- Created in 2002

# SIP provides ...

- **User location**: determination of the end system to be used for communication
- **User availability**: determination of the willingness of the called party to engage in communications
- **User capabilities**: determination of the media and media parameters to be used
- **Session setup**: "ringing", establishment of session parameters at both called and calling party
- **Session management**: including transfer and termination of sessions, modifying session parameters, and invoking services

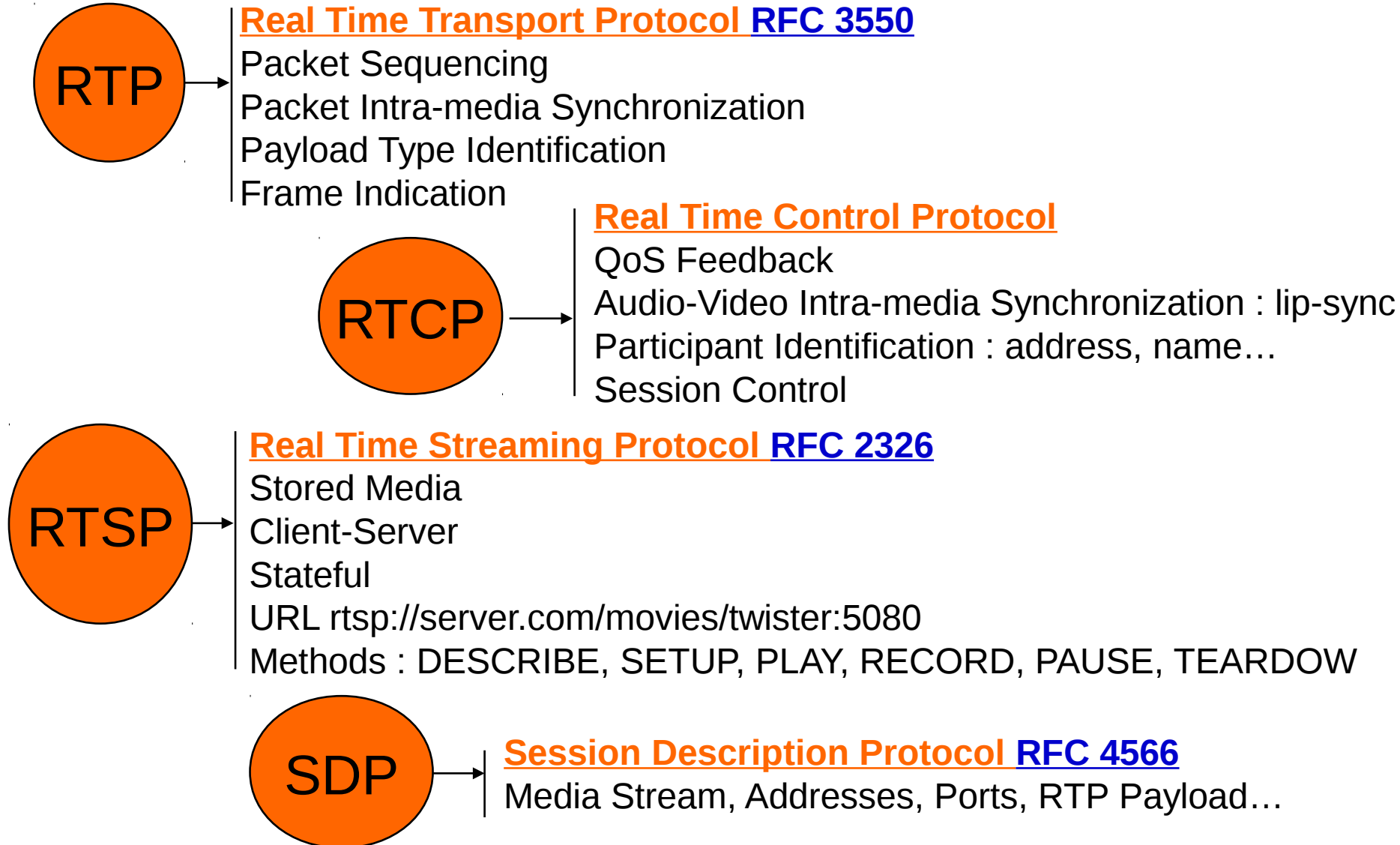
# SIP is ...

- A signalling protocol

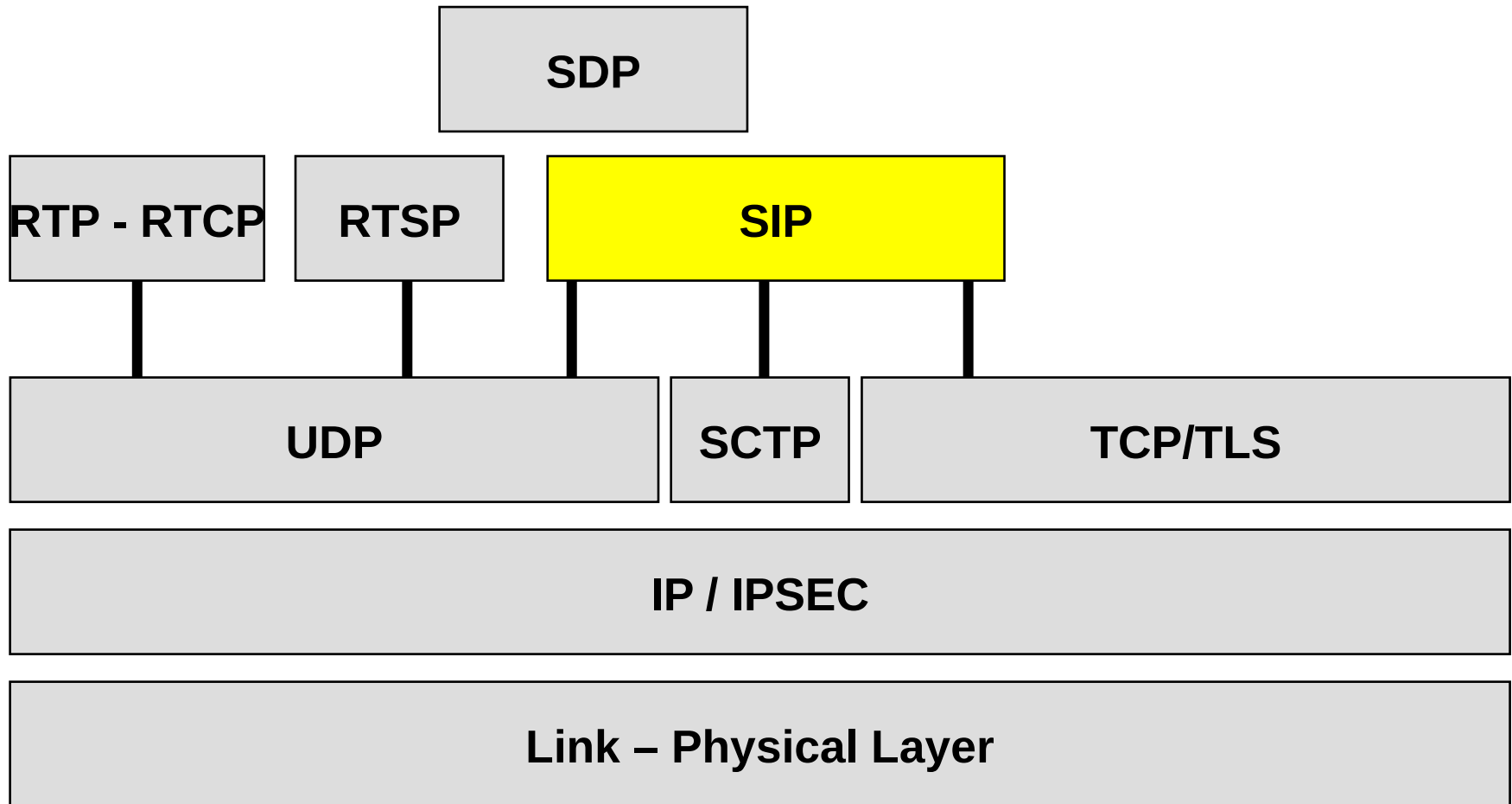
## ... but SIP is not ...

- A transport protocol
  - Real-time Transport Protocol (RTP) is a transport protocol
- A quality of service protocol
  - Resource Reservation Protocol (RSVP) is a QoS protocol
- A media control protocol
  - RTP Control Protocol (RTCP) is a media control protocol

## Some other protocols around SIP in IETF Real Time Multimedia Architecture



# SIP in OSI model





# SIP devices types (Terminology)

- **User Agent Client (UAC)**

Endpoint that sends a request

- **User Agent Server (UAS)**

Endpoint that receives a request and sends a response

- **Registrar**

Server that registers clients and stores user addresses in location server

- **Redirect Server**

Server that returns specific response (3xx) in order to redirect client to another destination

- **Proxy Server**

Both UAC/UAS. It interprets, and rewrites specific parts of a request message before forwarding it

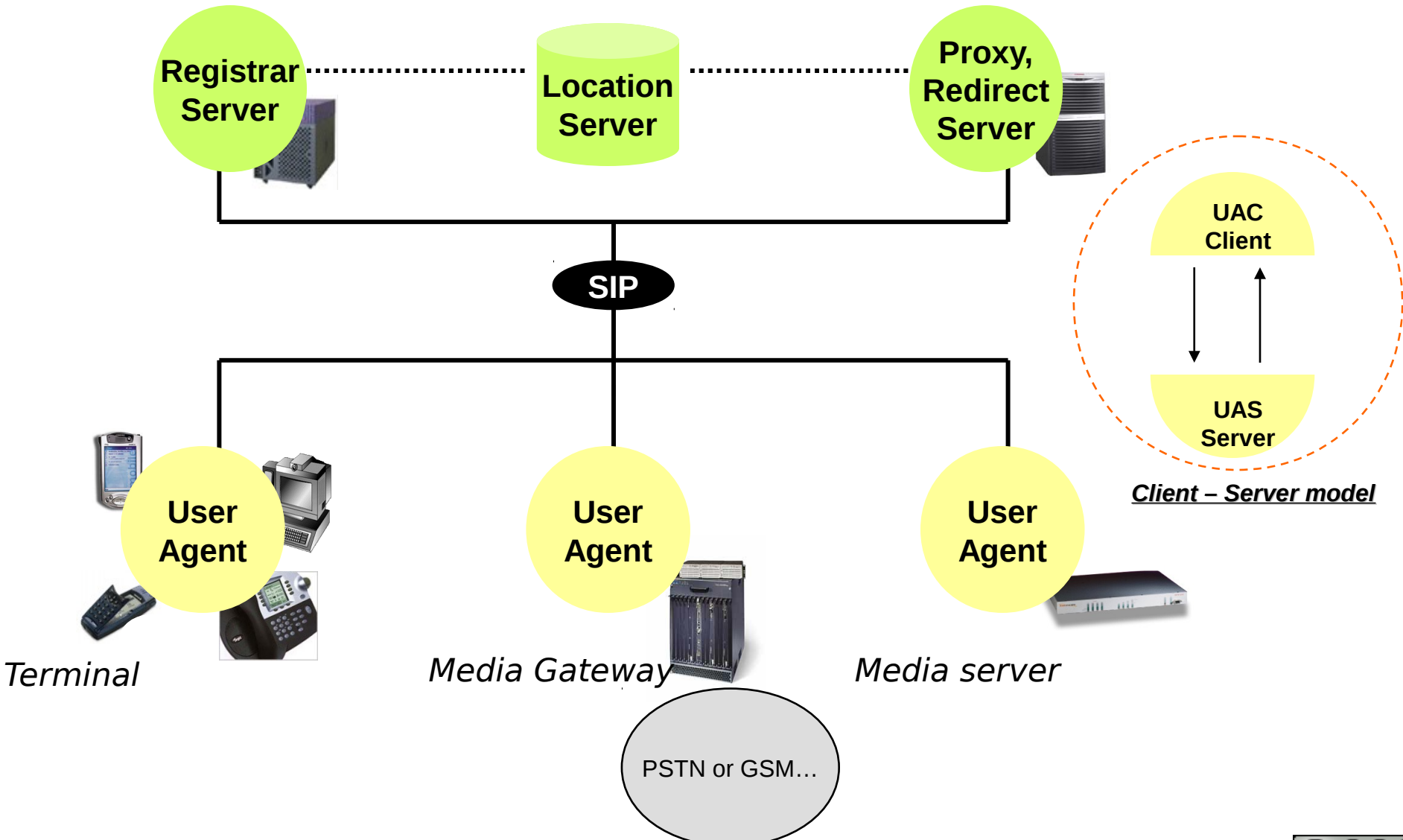
- **Back To Back User Agent (B2B)**

Unlike a proxy server, it maintains dialog state and must participate in all requests sent on the dialogs it has established

- **Media Gateway (MGW)**

Translation unit between disparate telecommunications networks (Ex: VoIP<>PSTN ; VoIP<>GSM...)

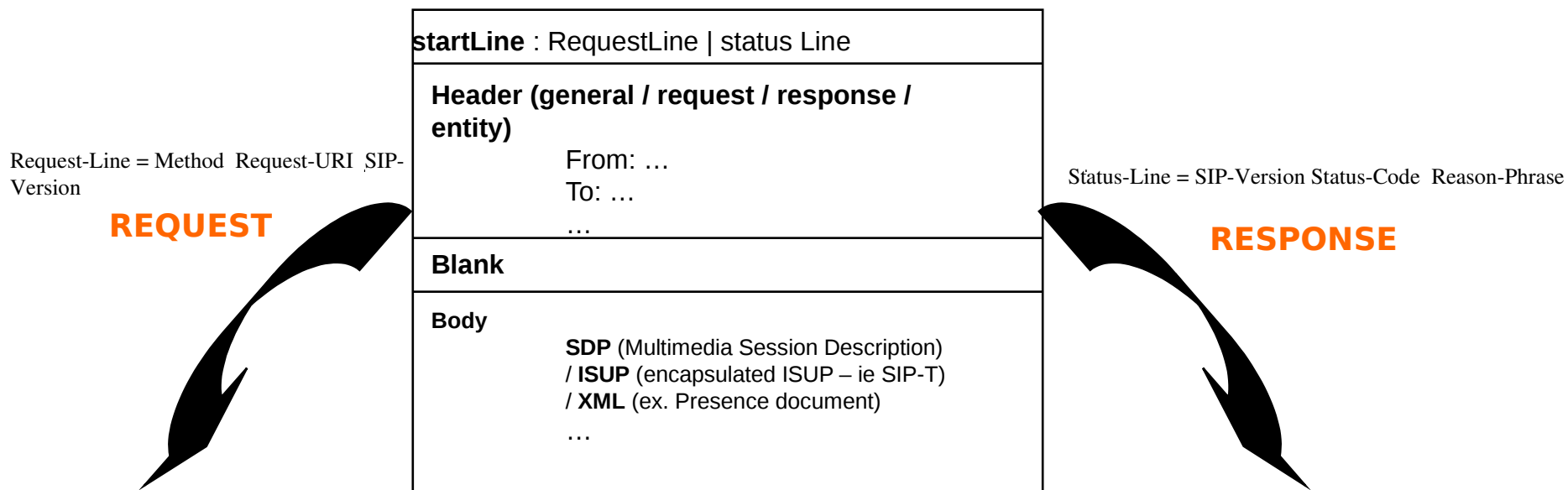
# SIP reference architecture



# SIP main characteristics

- SIP re-uses HTTP 1.1
  - Text-based protocol (UTF-8 charset)
- SIP is independent from the type of session to establish
  - Audio, video, text, game...
- SIP is based on an HTTP-like request/response transaction model
- SIP uses 2 kinds of message
  - Request from a client to a server
  - Response from a server to a client
- SIP is independent from transport layer protocol
  - UDP (by default), TCP, SCTP, TLS, IPsec...
  - Default port is 5060
- SIP Request and Response messages use the same format

# Message structure



<b>INVITE sip:Rob@orange.com SIP/2.0</b>
<b>Via:</b> SIP/2.0/UDP host1.francetelecom.com:5060 <b>Date:</b> Wed, 04 Oct 2000 07:14:34 GMT <b>From:</b> Tin <sip:Tin@francetelecom.com> <b>To:</b> Rob <sip:Rob@orange.com>
...
v=0 o=Tin 562413 562413 IN IP4 194.240.47.217 s=phone call ...

<b>SIP/2.0 200 OK</b>
<b>Via:</b> SIP/2.0/UDP host1.francetelecom.com:5060 <b>Date:</b> Wed, 04 Oct 2000 07:14:34 GMT <b>From:</b> Tin <sip:Tin@francetelecom.com> <b>To:</b> Rob <sip:Rob@orange.com>
...
v=0 o=Tin 562413 562413 IN IP4 194.240.47.200 s=phone call ...

# SIP Requests (Methods)

<b>REGISTER</b>	Registration of UA location	RFC 3261
<b>INVITE</b>	Request a party to participate in a service session	RFC 3261
<b>ACK</b>	Acknowledgement of the reception of the final response	RFC 3261
<b>PRACK</b>	Acknowledgement of reception of the provisional response	RFC 3262
<b>OPTIONS</b>	Request server capacities	RFC 3261
<b>BYE</b>	Termination of a session	RFC 3261
<b>CANCEL</b>	Cancellation of a pending request	RFC 3261
<b>UPDATE</b>	Modify characteristics of an active session	RFC 3311
<b>INFO</b>	Request for session related control information that is generated during a session	RFC 2976
<b>REFER</b>	Call Transfer	RFC 3515
<b>SUBSCRIBE / NOTIFY</b>	Subscription to specific event - Notification of event	RFC 3265
<b>PUBLISH</b>	Request to publish presence information	
<b>MESSAGE</b>	Instant Messaging	RFC 3428

# SIP Responses status code

Class	Description	Type
1xx	Informational	Provisional
2xx	Success	Final
3xx	Redirection	Final
4xx	Client Error	Final
5xx	Server Failure	Final
6xx	Global Failure	Final

➡ Provisional Response indicate progress, but that does not terminate a SIP transaction

➡ Final Response terminates a SIP transaction

➡ Examples :

- ✓ *100 Trying, 180 Ringing, 182 Queued*
- ✓ *200 OK,*
- ✓ *301 Moved Permanently,*
- ✓ *401 Unauthorized, 486 Busy Here,*
- ✓ *500 Server Internal Error, 505 Version Not Supported,*
- ✓ *603 Decline, 606 Not Acceptable*

# SIP address

- Based on URI (Uniform Resource Identifier) and defined in RFC 1630

RFC 1630 defines the syntax used by the World-Wide Web initiative to encode the names and addresses of objects on the Internet

- URI defines a generic format

<scheme name> : <hierarchical part> [ ? <query> ] [ # <fragment> ]

Ex:

## **sip URI (or tel URI)**



sip:chantal.martin@francetelecom.com



sip:chantal.martin@162.23.21.24

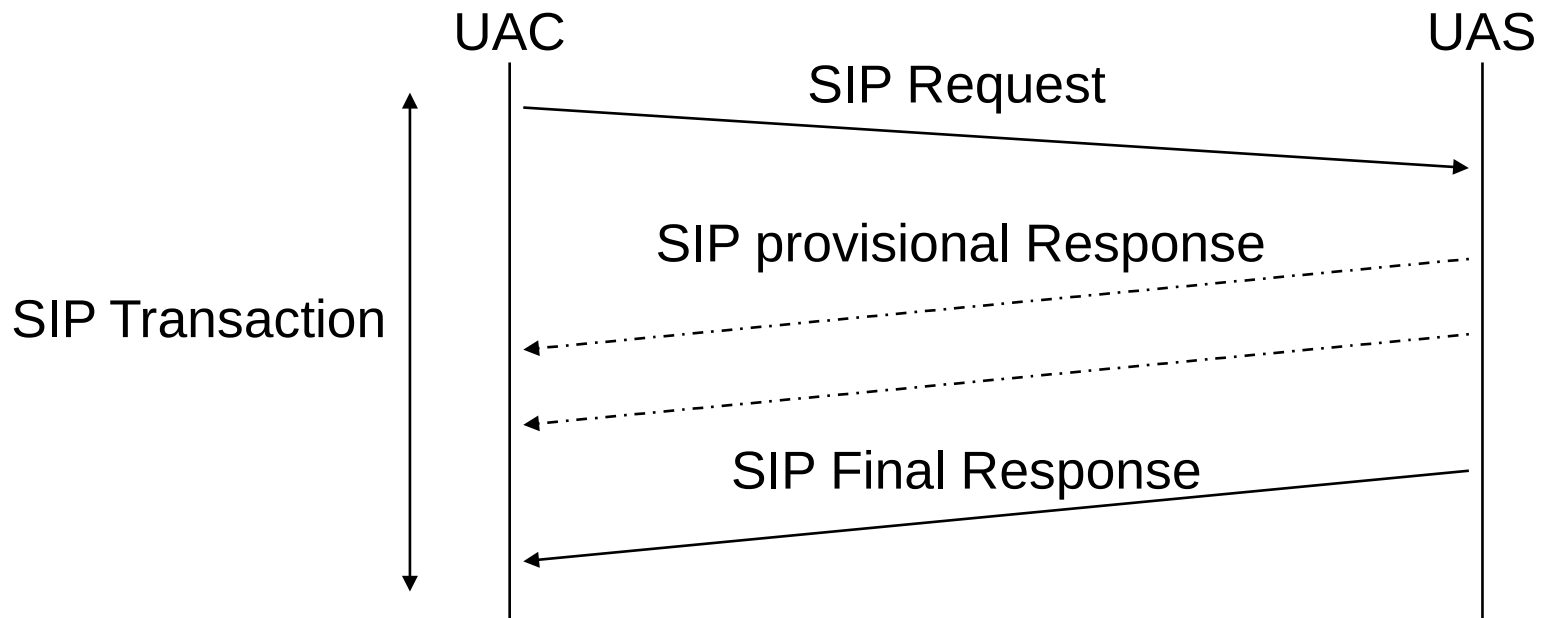


sip:+33296053017@orange.com; user=phone

tel:+33296053017

# SIP transaction

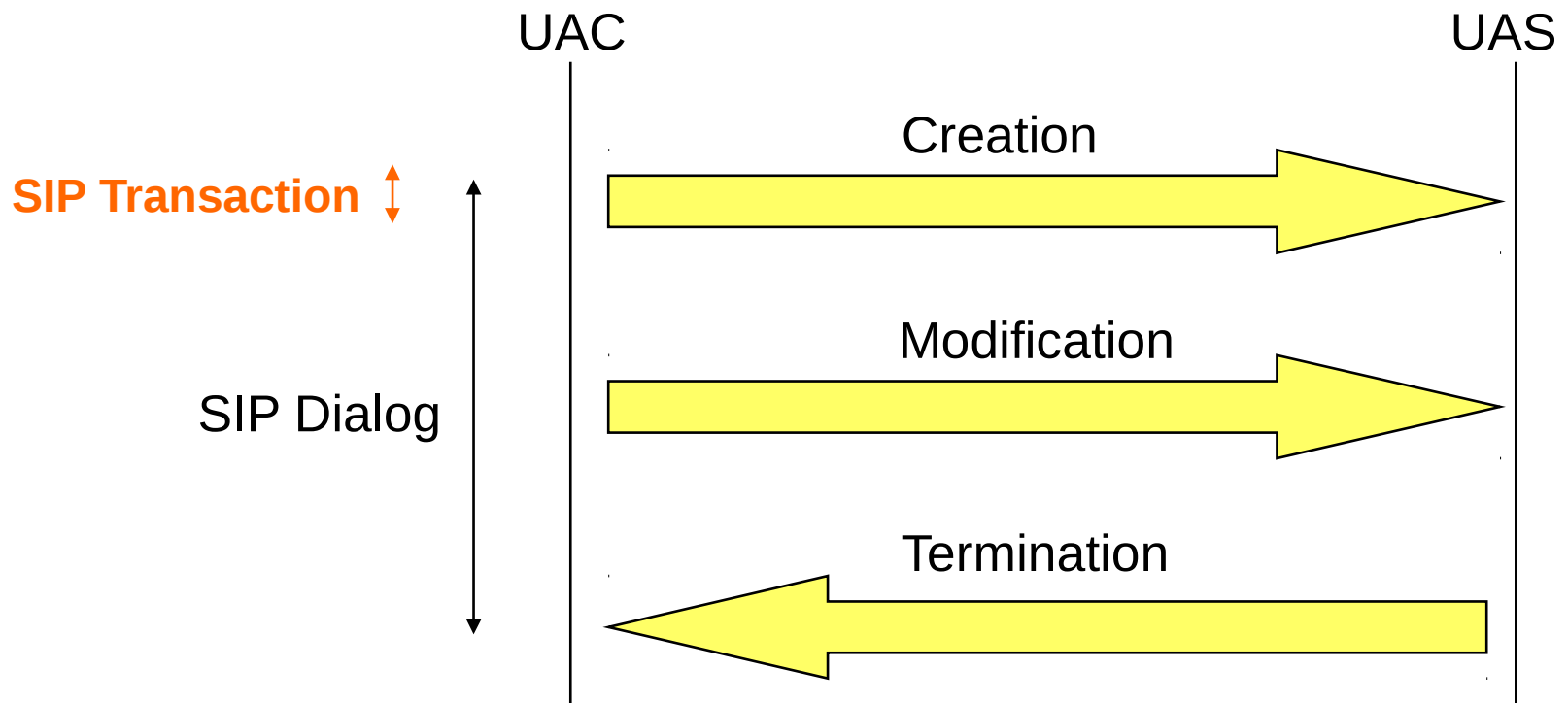
- SIP is a transactional protocol
- A transaction consists of a single request and any responses to that request
- A transaction is identified by
  - The **branch** parameter of the Via  
ex : Via: SIP/2.0/UDP pc33.atlanta.com;branch=z9hG4bK776asdhds
  - The **CSeq** parameter  
ex : CSeq: 4711 INVITE



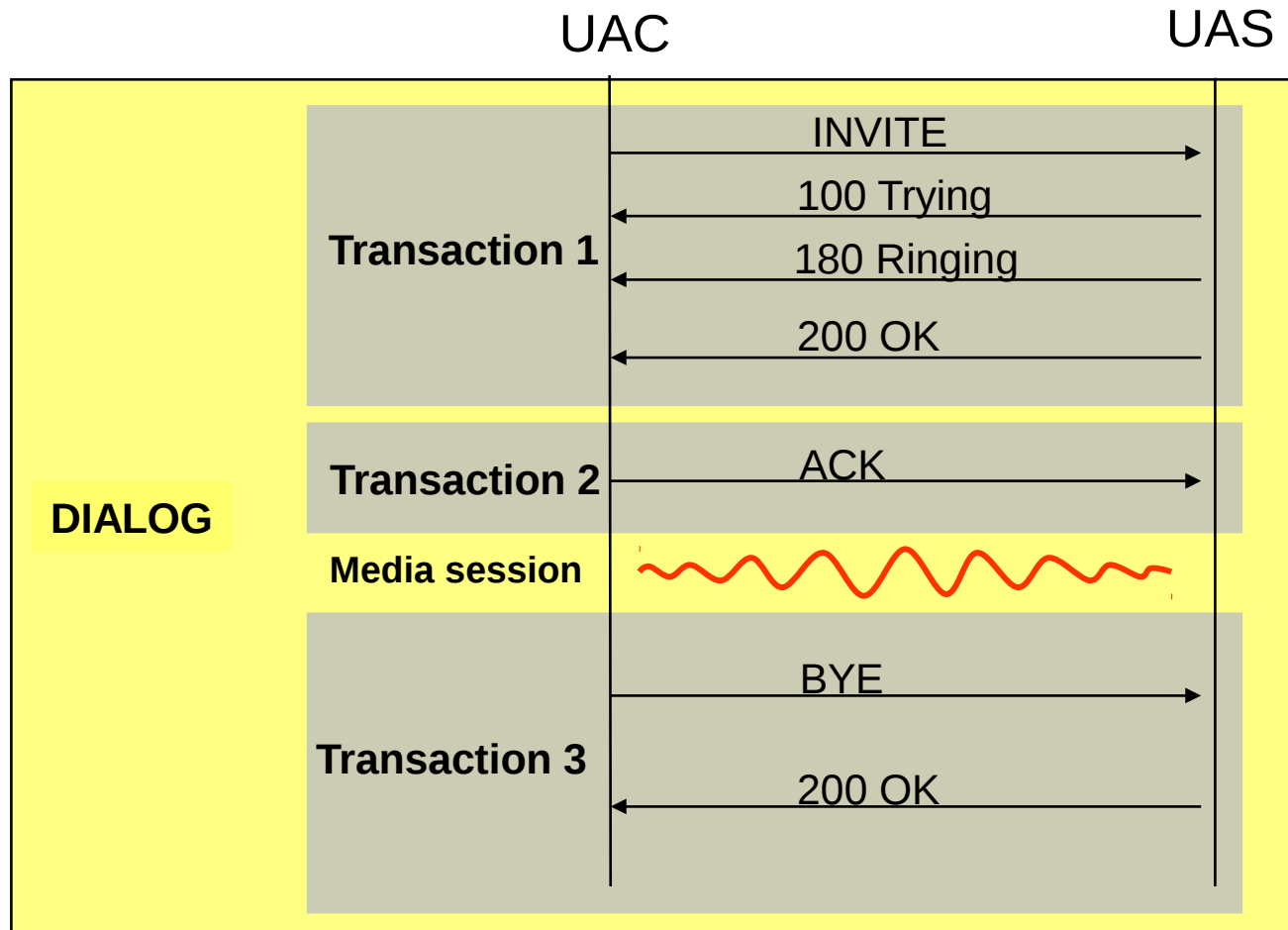


# SIP dialog

- SIP dialog is a peer-to-peer relationship between 2 UA that persists for some time
- Dialog state can change only after a new transaction
- A dialog is identified by the triplet: { **Call-ID** ; **From tag** ; **To tag** }
- Cseq is incremented after each transaction



# Basic Call Flow



# Finite State Machine (FSM)

- 4 FSM are defined in RFC 3261 for transaction behavior
  - Invite client transaction
  - Non Invite client transaction
  - Invite server transaction
  - Non Invite server transaction
- Each FSM consists of 4 states
  - Calling
  - Proceeding
  - Completed
  - Terminated

# FSM Invite Client Transaction

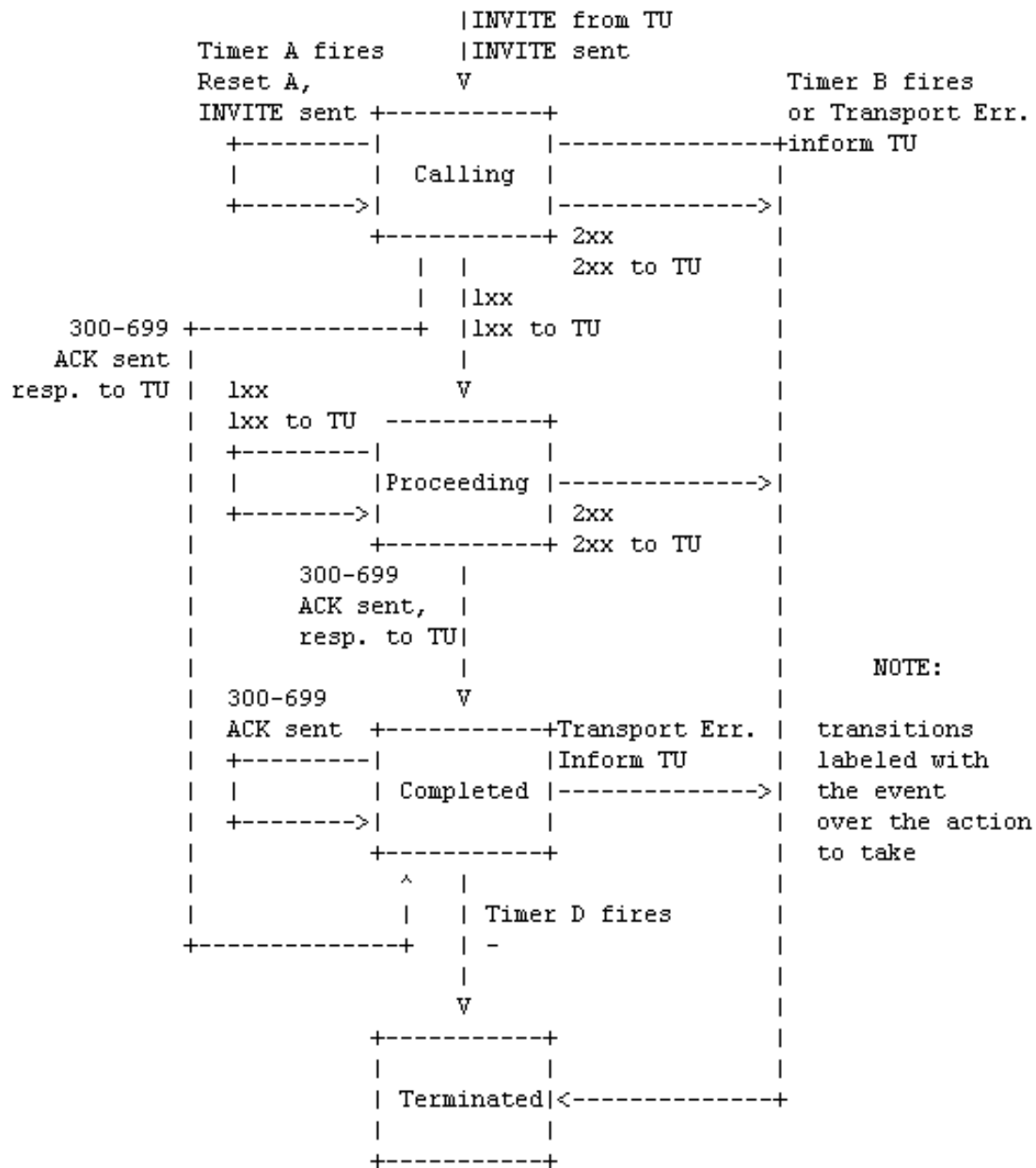
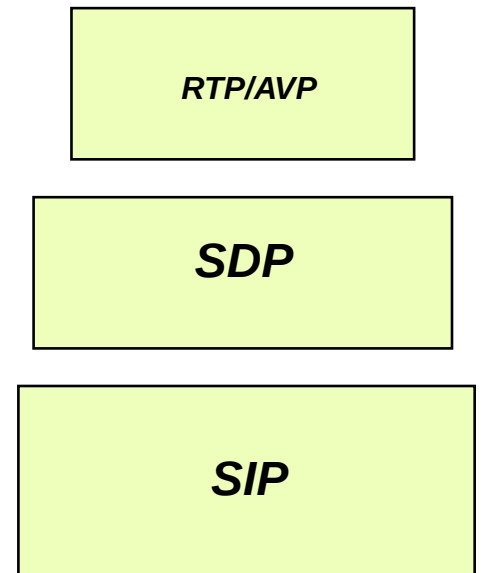


Figure 5: INVITE client transaction

# Protocol(s)

- 3 independant protocols
  - Level 1 : Session control
    - SIP
  - Level 2 : Service session description
    - SDP
  - Level 3 : Media description
    - RTP/AVP



# SDP: Session Description Protocol

- **SDP is defined in RFC 2327**
- Description of the service session
- Description format : { <type> = <value> }
- 3 subsets of description:
  - **General description (session level)**
    - Protocol version, session owner, session name, ...
  - **Date and periodicity (time level)**
    - start, stop time, ...
  - **Media Description (media level)**
    - Media type, payload type, connection address, ...

# SDP: Session Description Protocol

## ▪ Example :

- v[ersion]=0
- o[wner]=Tin 'session\_id' IN IP4 194.240.47.217
- s[ession]=Session VoIP
- c[onnection]=IN IP4 194.240.47.217
- b[andwidth] =CT:128[kb/sec]
- m[edia]=audio 49170 RTP/AVP 0 4
- a=rtpmap:0 PCMU
- a=rtpmap:4 G723
- m=video 49190 RTP/AVP 31
- a=rtpmap:31 H261
- a=recvonly

# RTP/AVP

- **RFC 1890**
- RTP/AVP : RTP Profile for Audio and Video Conferences with minimal Control
- Principe :
  - Profile of audio and video
  - Definition of payload types
    - 0      PCMU    (G711Ulaw)
    - 3      GSM
    - 8      PCMA    (G711Alaw) => used in europe
    - 9      G722 => used in orange HD offer
    - 26     JPEG
    - 31     H261 (video)
    - 96--127 dynamic



# Summary

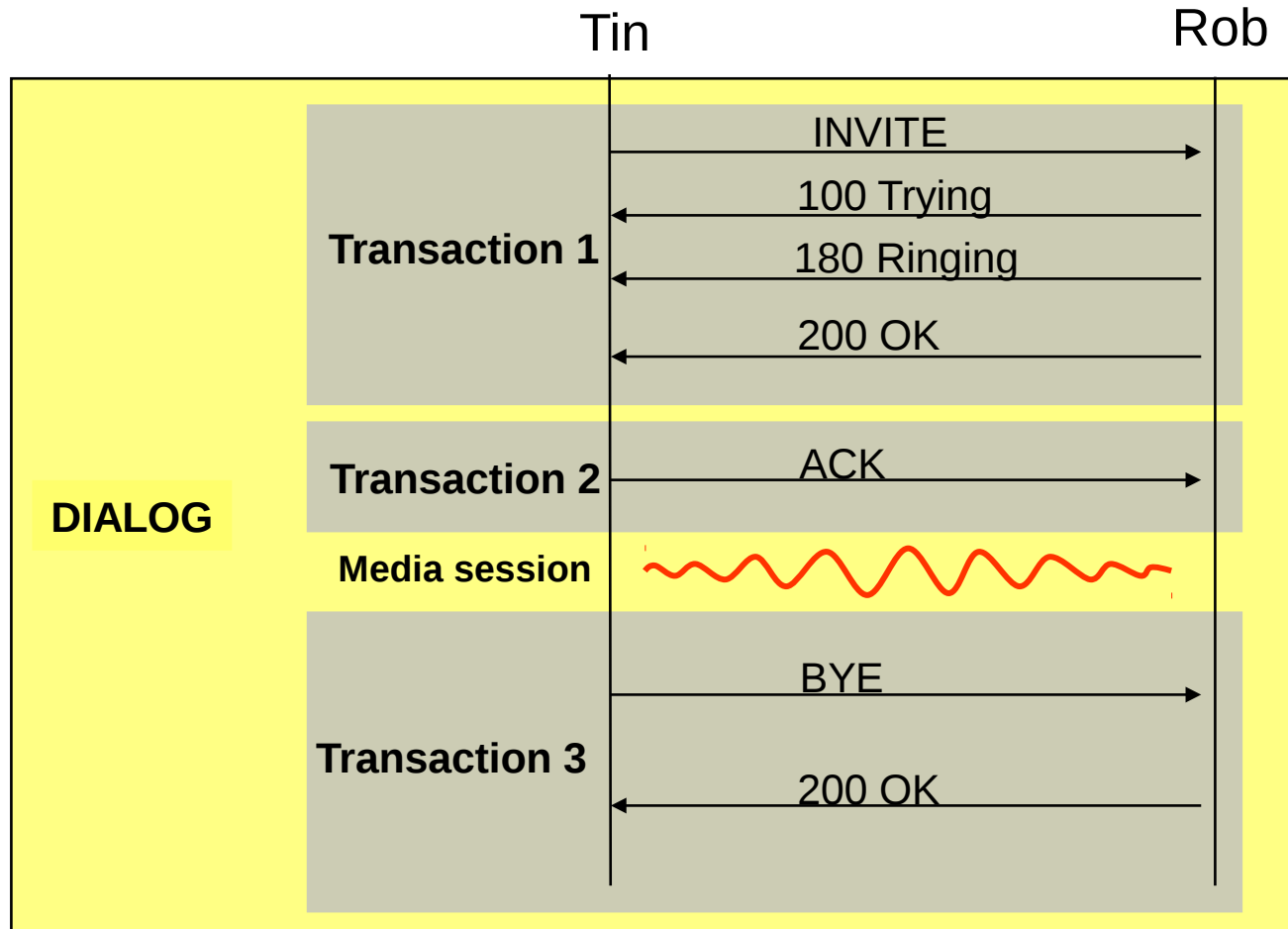
- **What is VoIP ?**

- **Focus on SIP protocol**

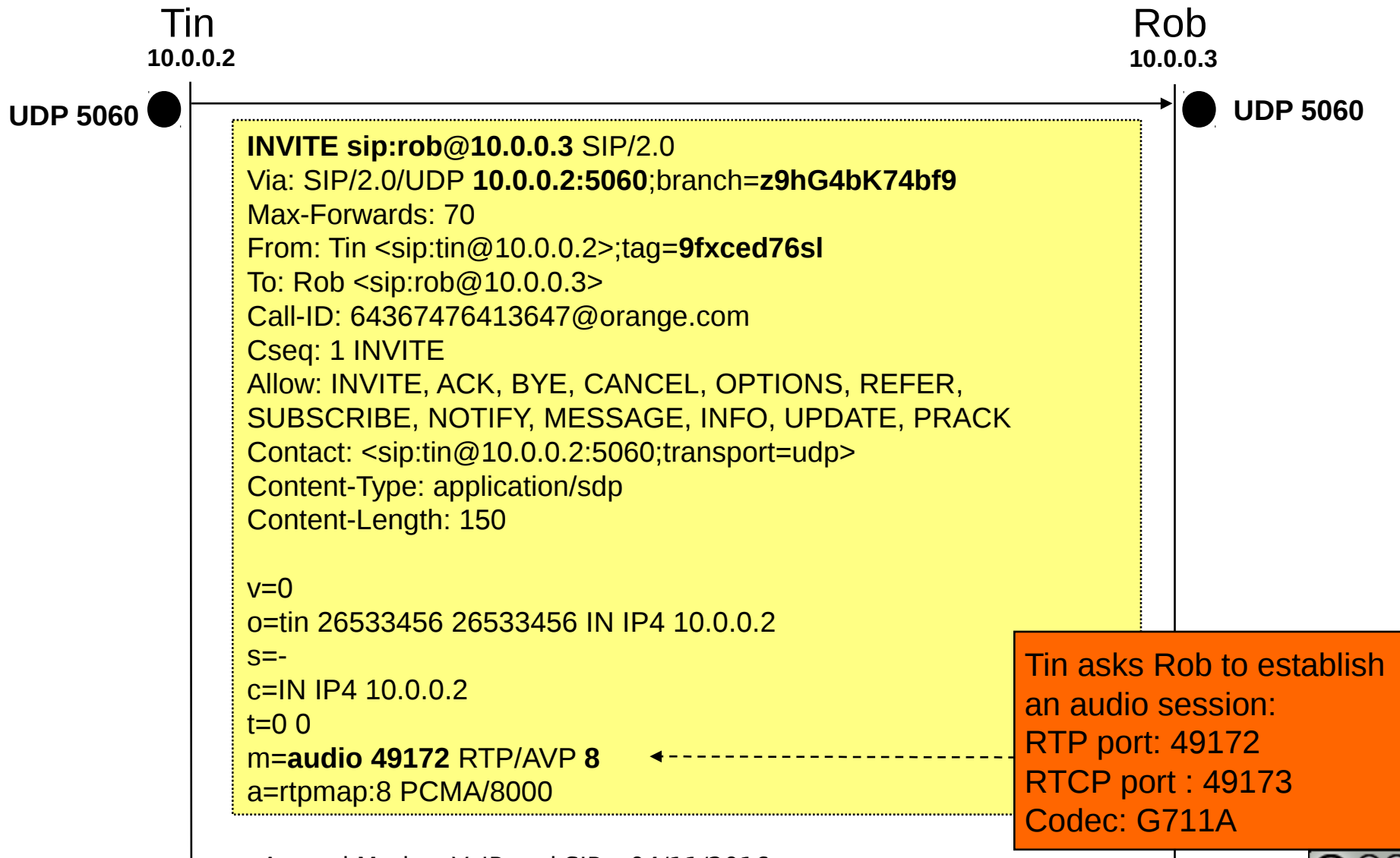
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- SIP and NAT/FW

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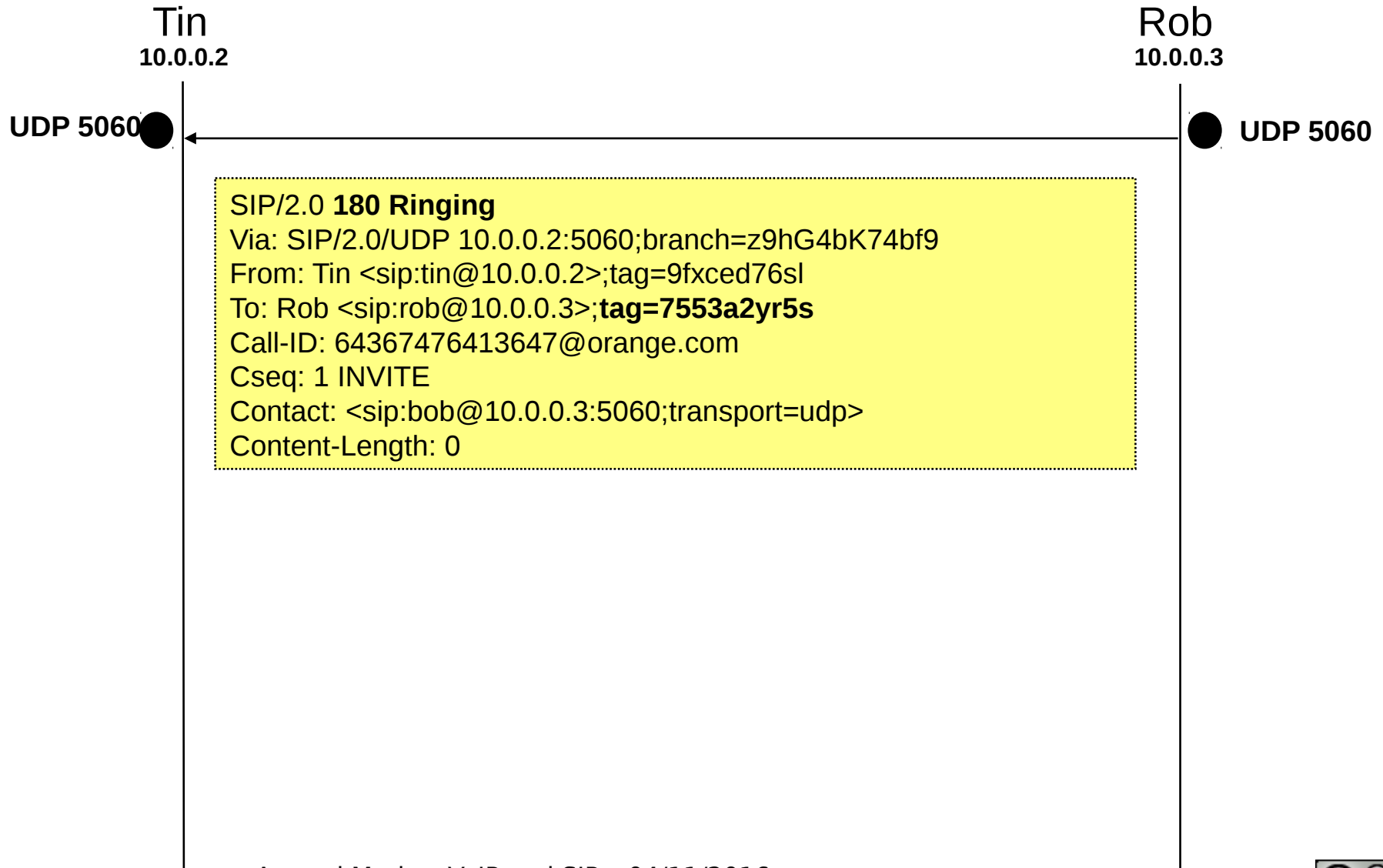
# Basic Call Flow dissection



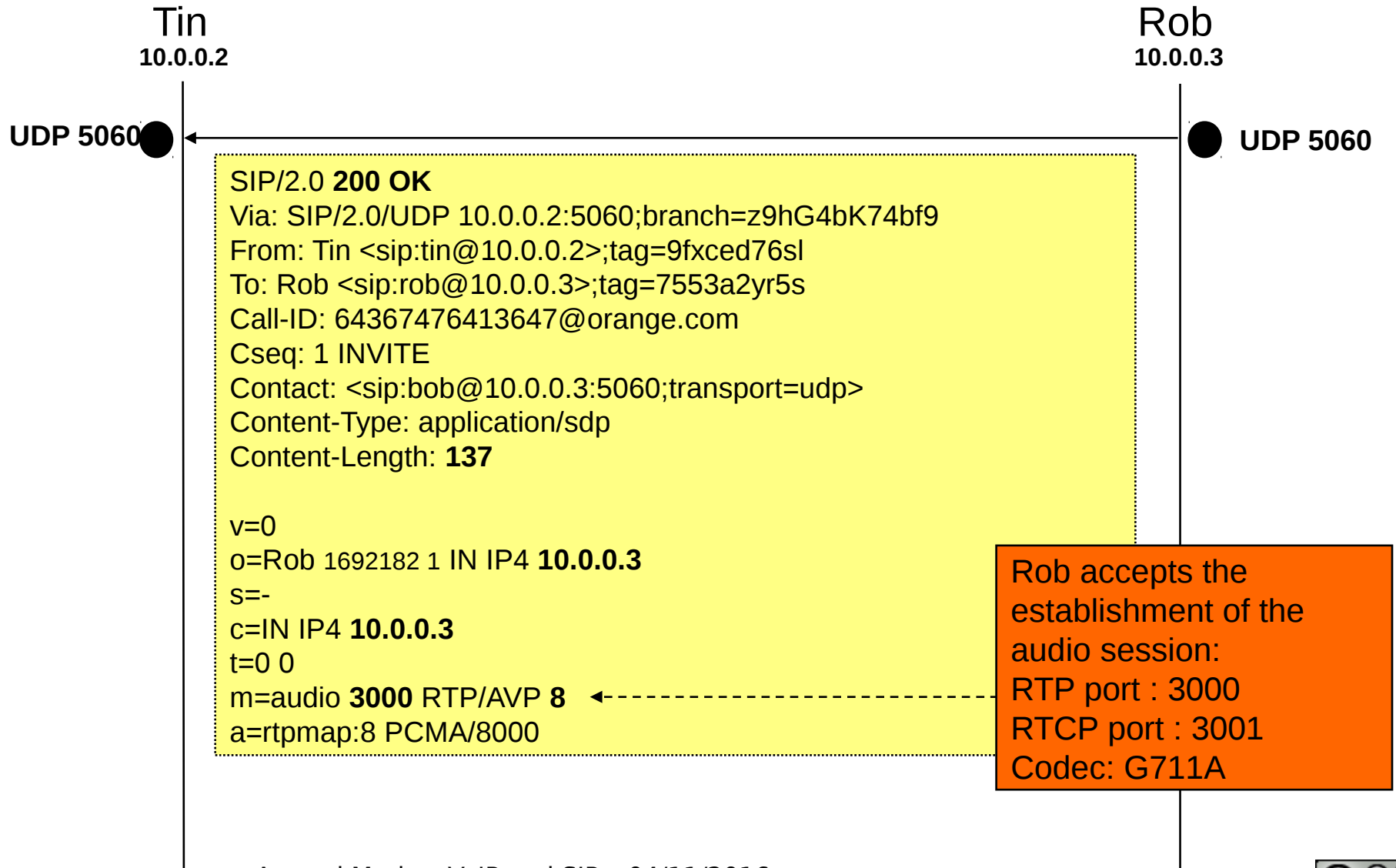
# Basic Call Flow dissection – INVITE



# Basic Call Flow dissection – 180 Ringing



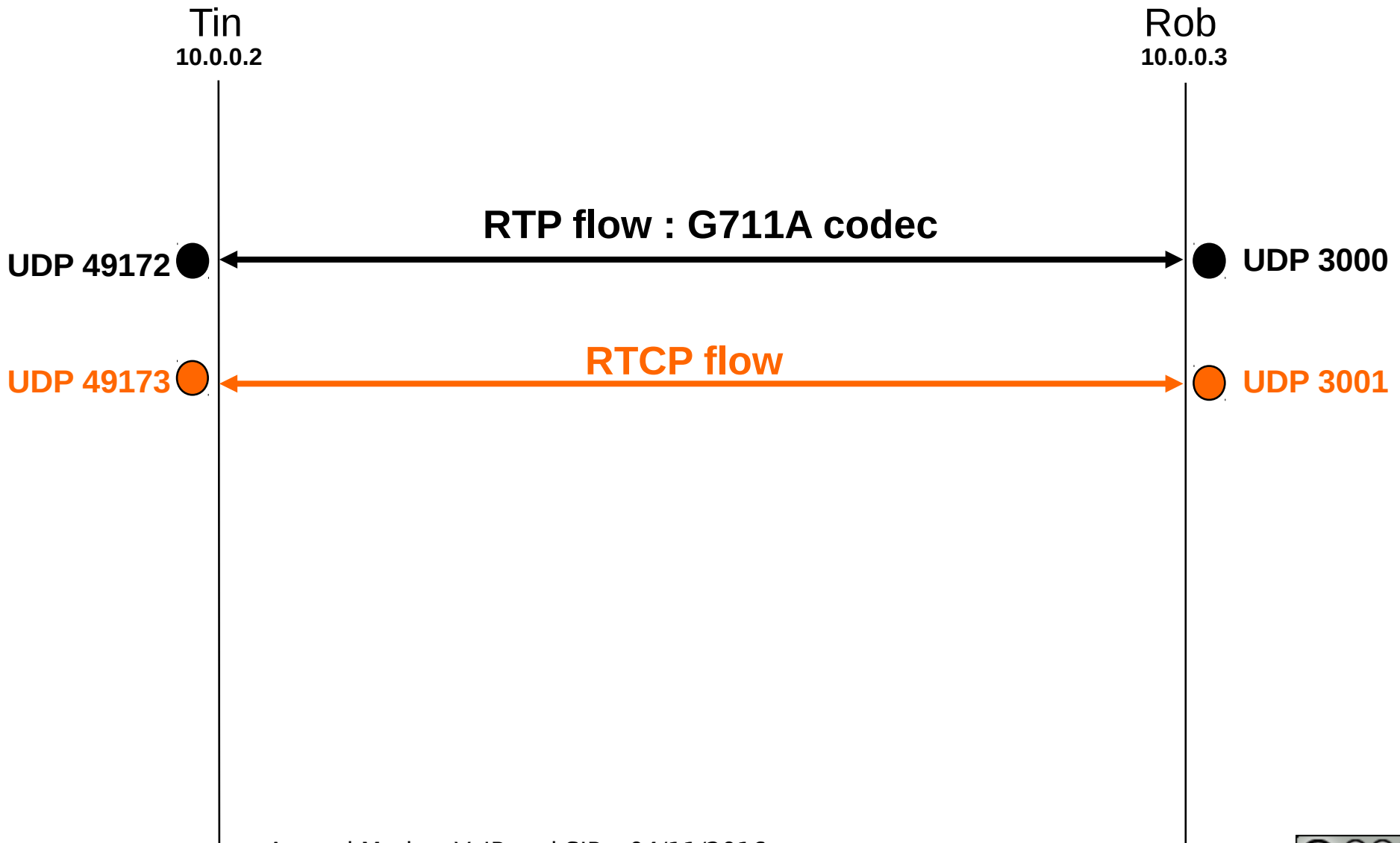
# Basic Call Flow dissection – 200 OK



# Basic Call Flow dissection – ACK



# Basic Call Flow dissection – Media Session

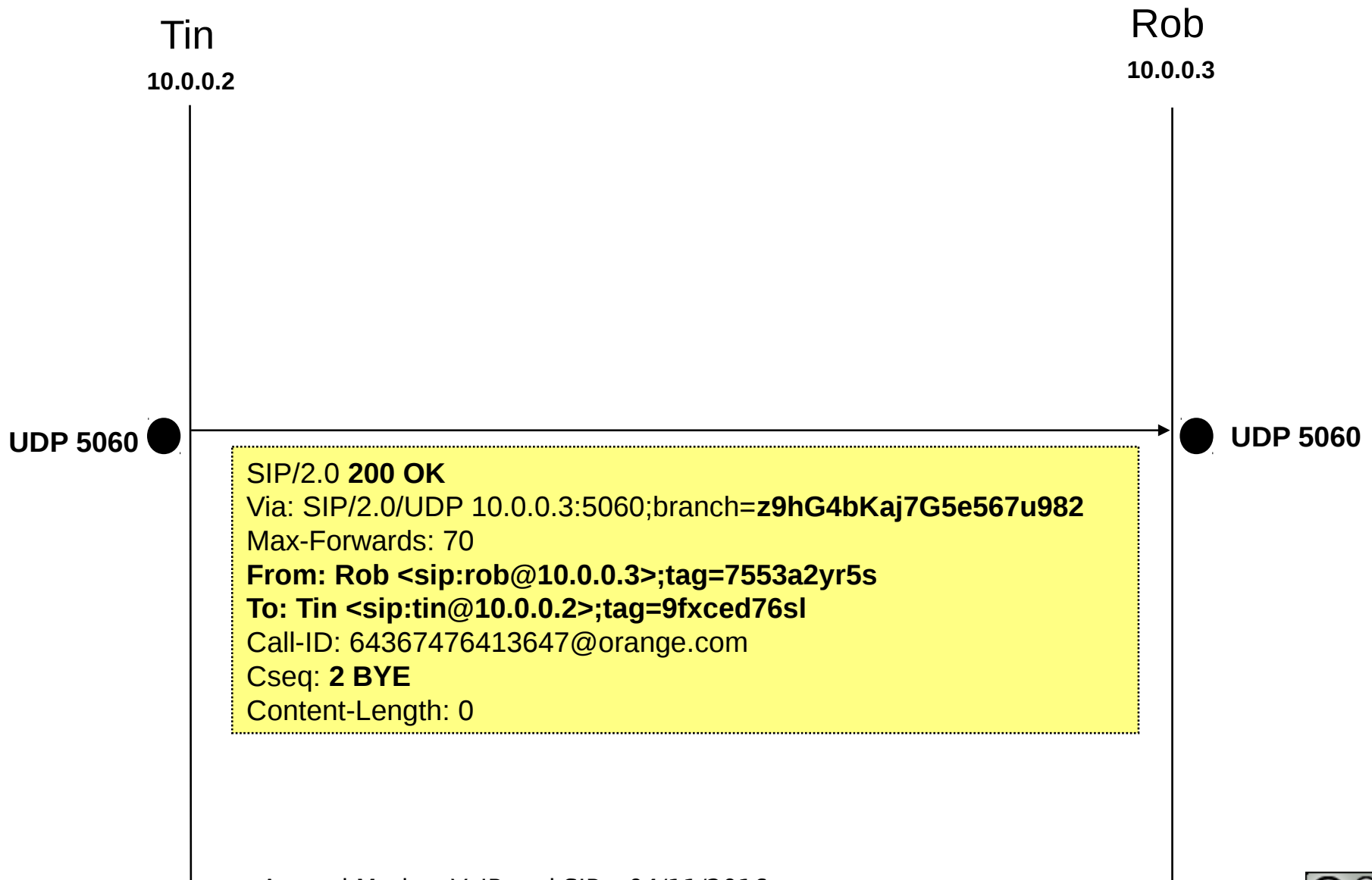


# Basic Call Flow dissection – BYE





# Basic Call Flow dissection – 200 OK



# Summary

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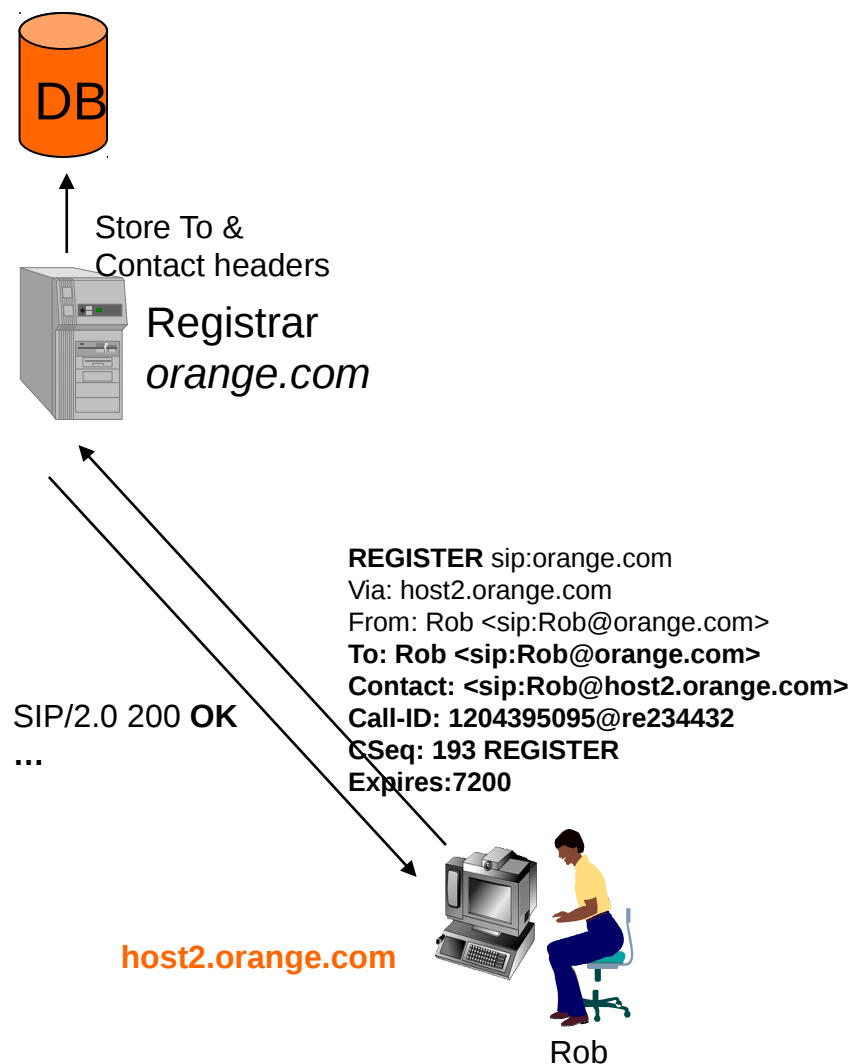
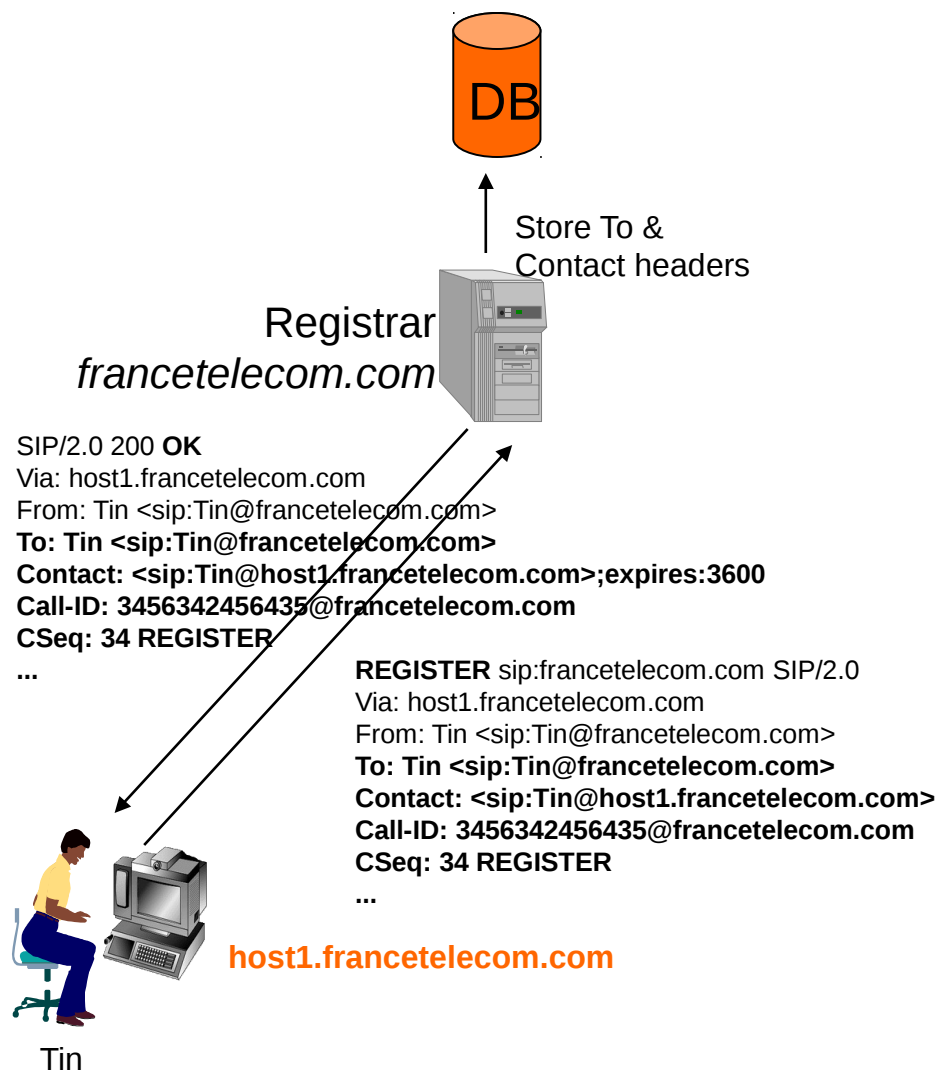
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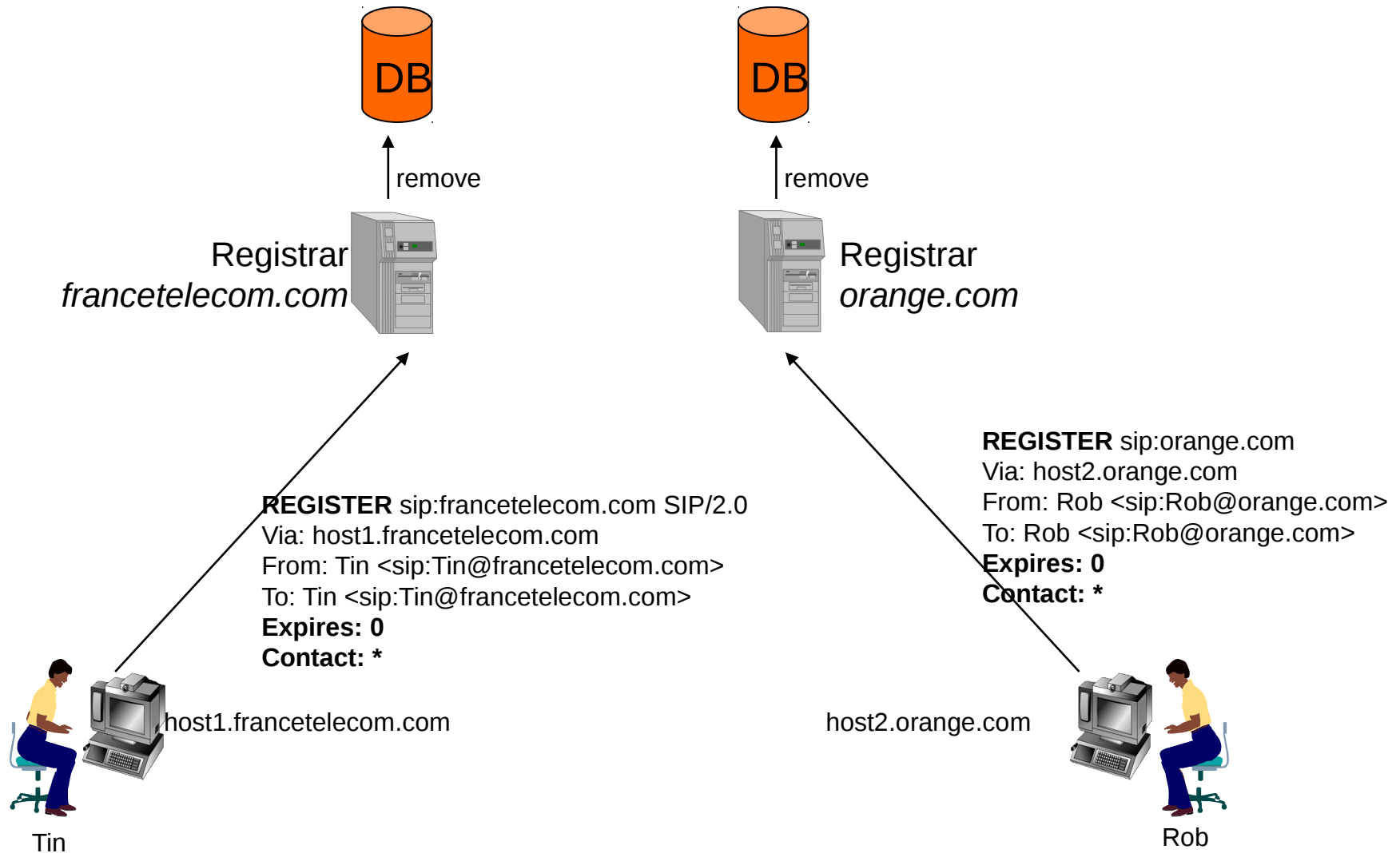
# Registration

- The Registrar is designed to keep track of the current location of the user (dynamic @IP, mobility...)
- The Registrar stores in the location service database the information of each UA received in REGISTER request:
  - Address of Record (AoR) (**To** header, eg. sip:bob@orange.com)
  - Physical Address(es) of user terminal(s) (**Contact** header, eg. sip:bob@10.0.0.3:5060)
- It also store two other information in memory to keep trace of this REGISTER request:
  - Dialog identification (**Call-ID** header, eg. 64367476413647@orange.com)
  - Transaction identification (**CSeq** header, eg. 1826 REGISTER )
- The registered state is not permanent. If not refreshed by subsequent REGISTER sent by the UA, it will 'time out' after 1h (3600s) by default (can be more or less)

# Registration



# Remove registration



# Registrar – To remember – 1

- Registrar server is usually used to keep track of User Agent location
- Removing registration consists on setting:
  - Expires: 0
  - Contact: \*

# Summary

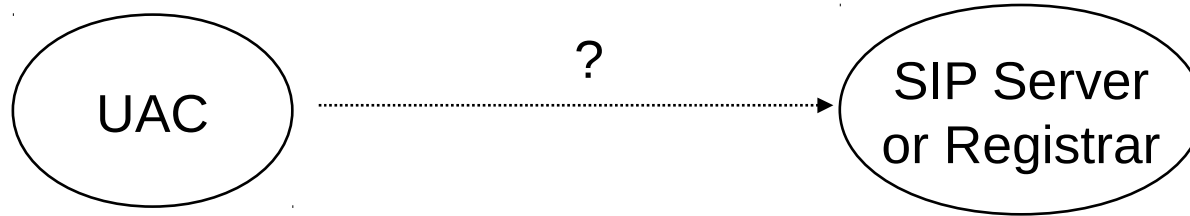
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# Locating SIP Server from UA Client



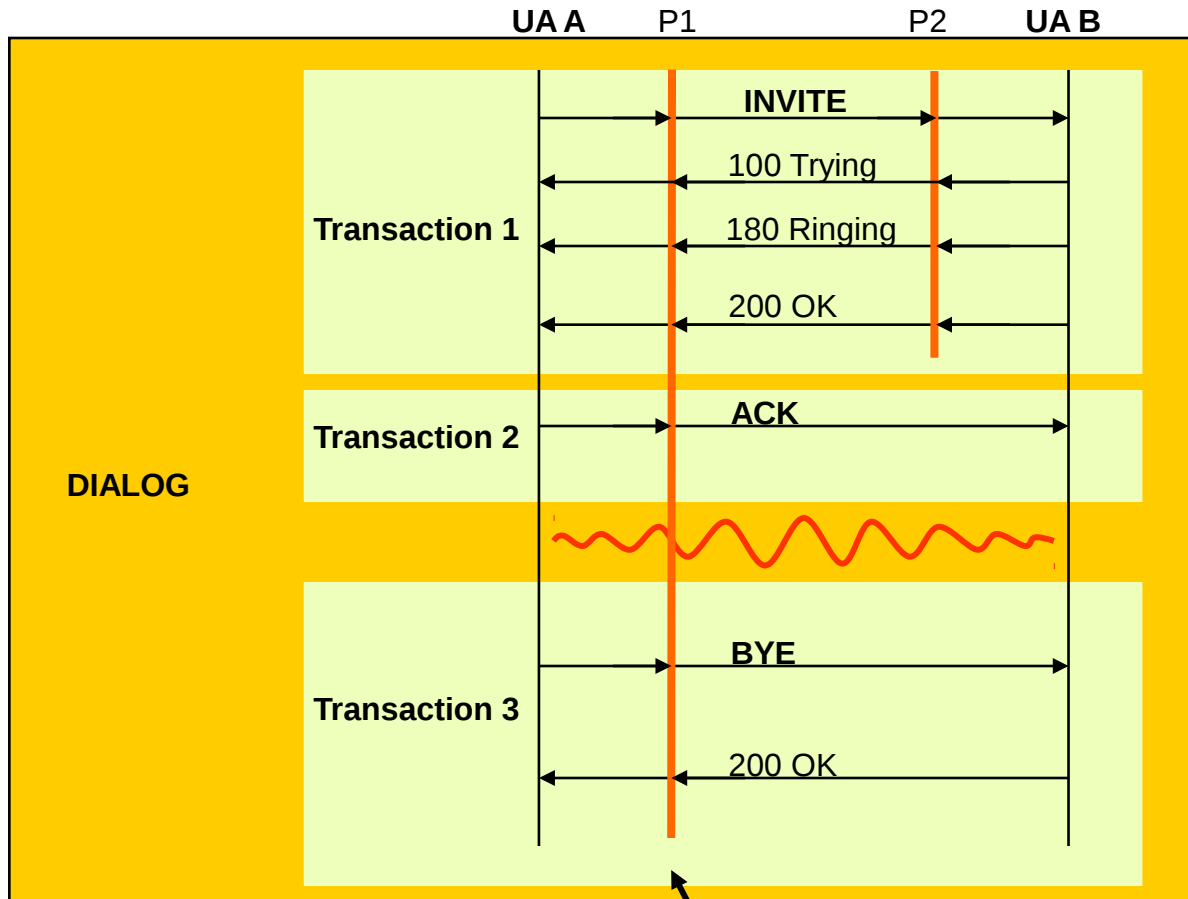
- Client configuration : Outbound proxy
  - Local configuration
  - DHCP option 120
  - DNS SRV lookup

SIP SRV francetelecom.com => 172.20.35.21
- Outbound Proxy is the equipment that receive all the SIP trafic of an UA



# Messages traversal in SIP network

**Proxies P1 & P2 in the path  
of the first transaction :  
request + responses [Via]**

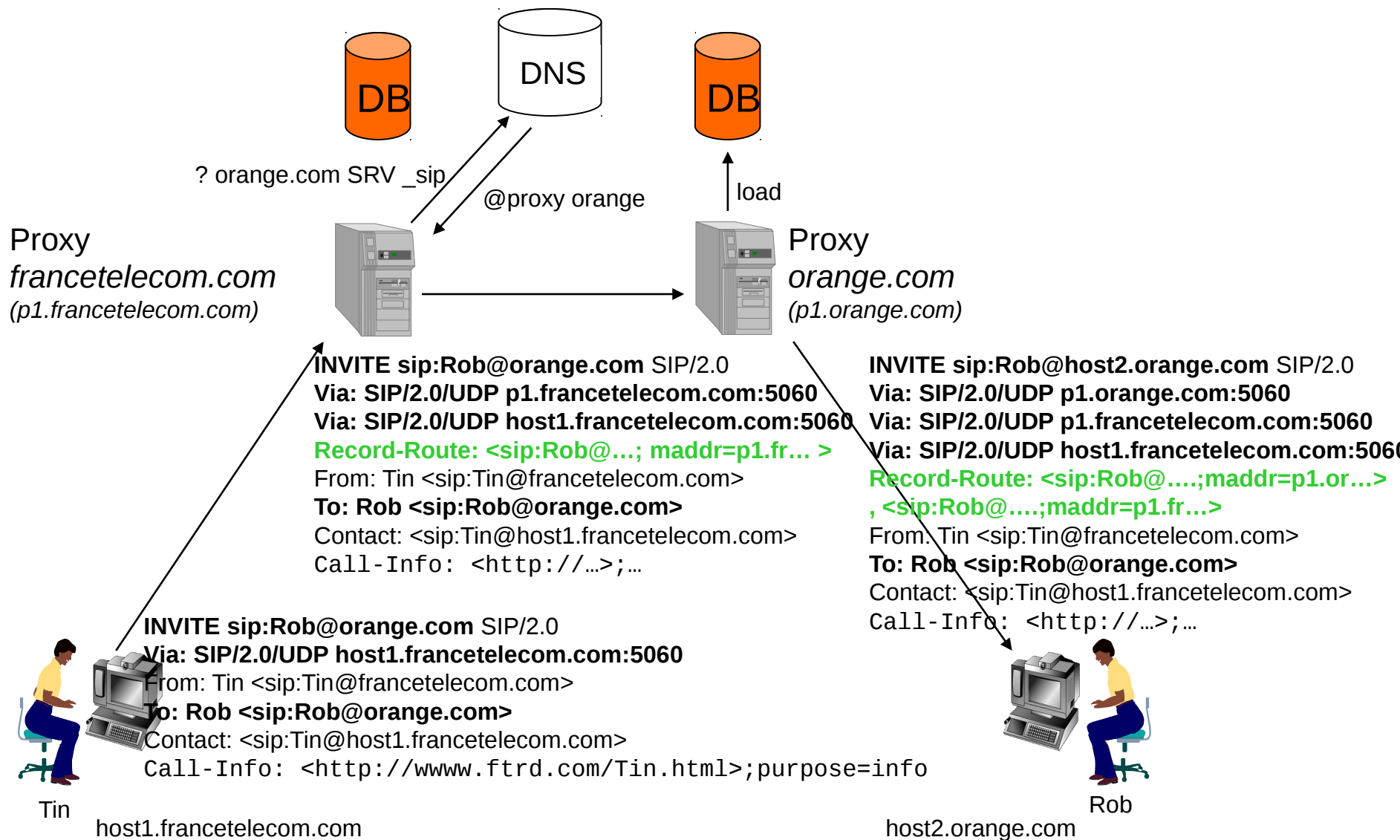


**Behavior of SIP node can be :**

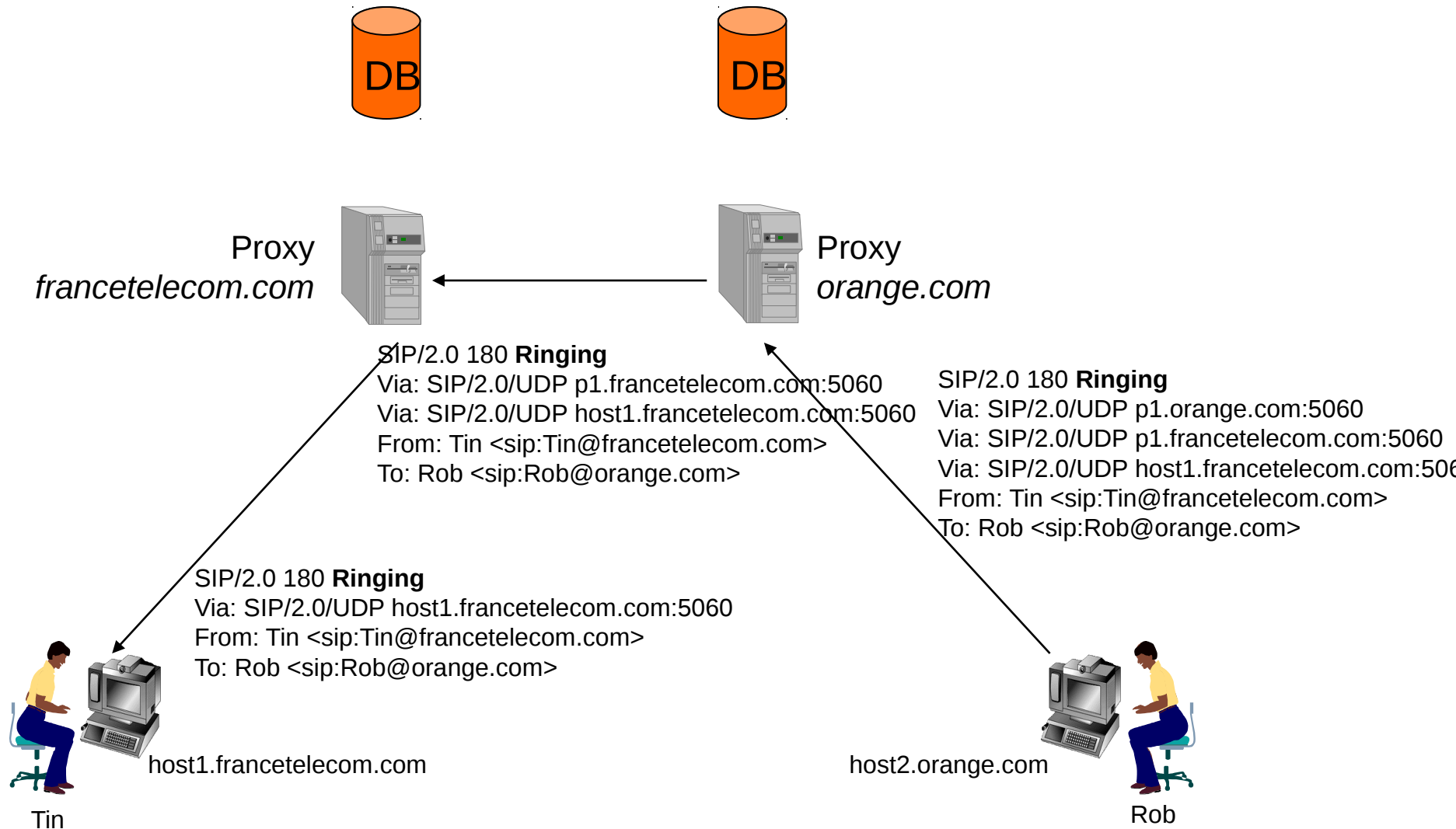
- *Stateless*
- *Transaction Stateful*
- *Call (or dialog) stateful*

**Proxy P1 in the path  
of all transactions [Record-Route]**

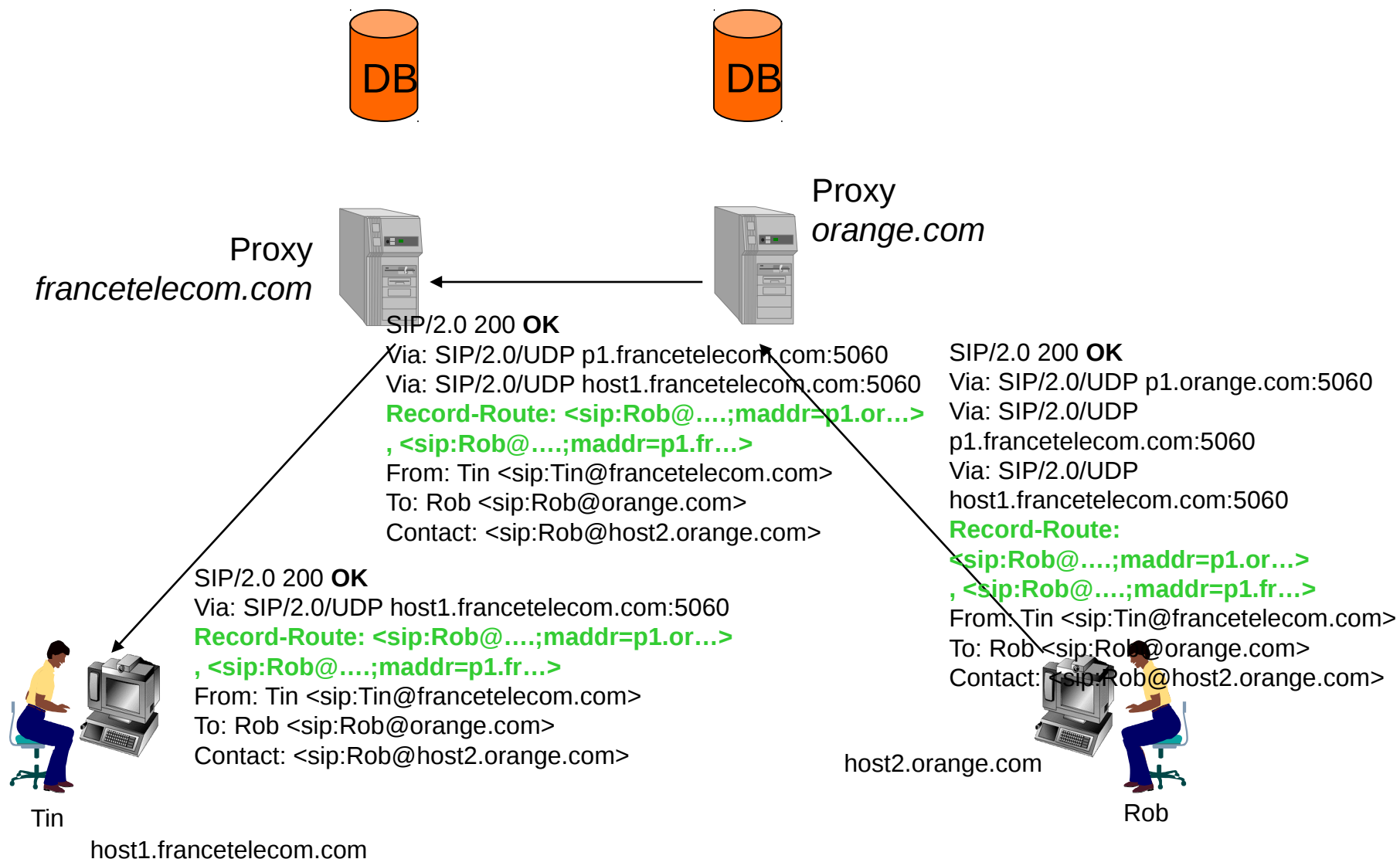
# Proxy dialog stateful



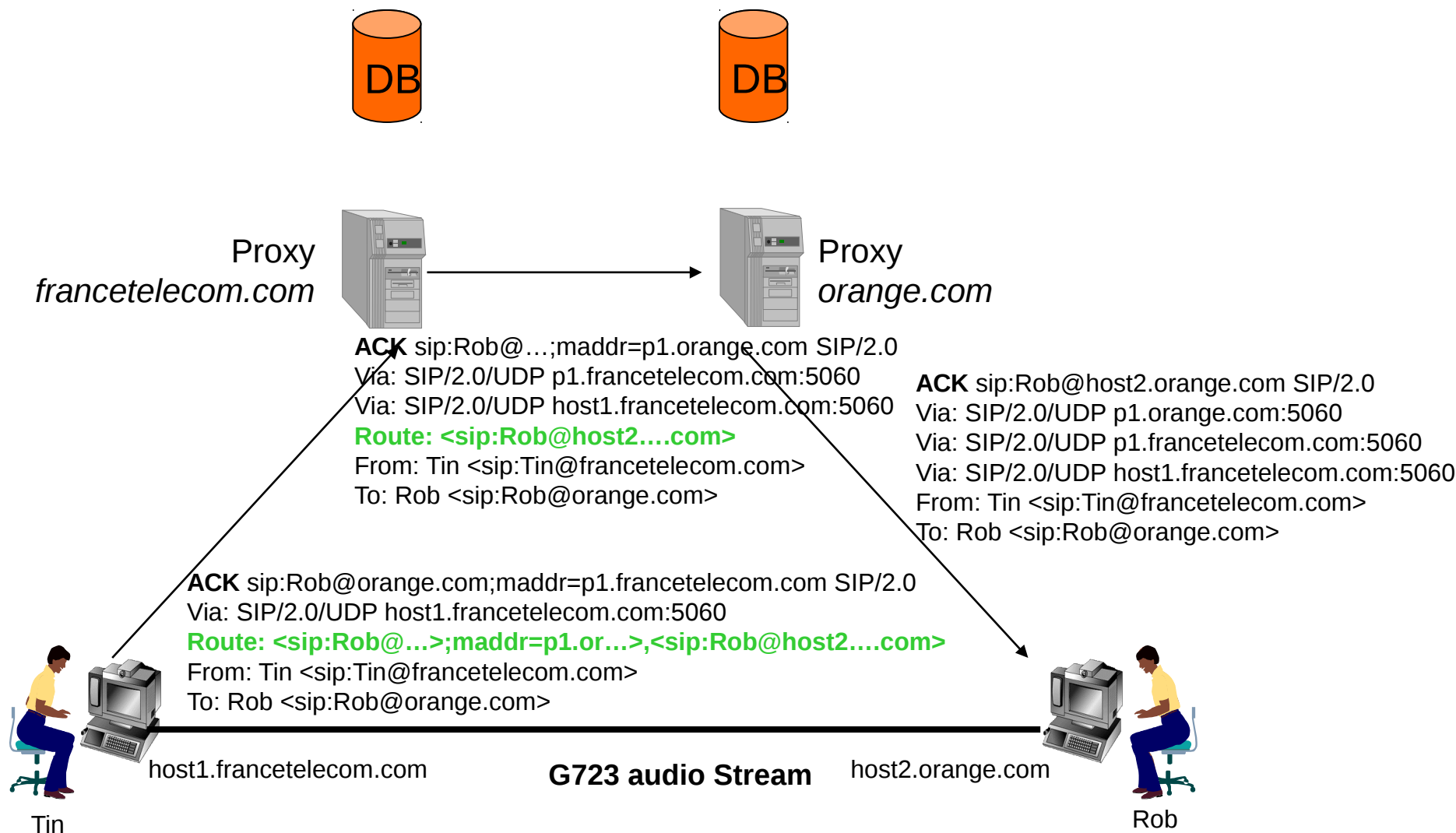
# Proxy dialog stateful



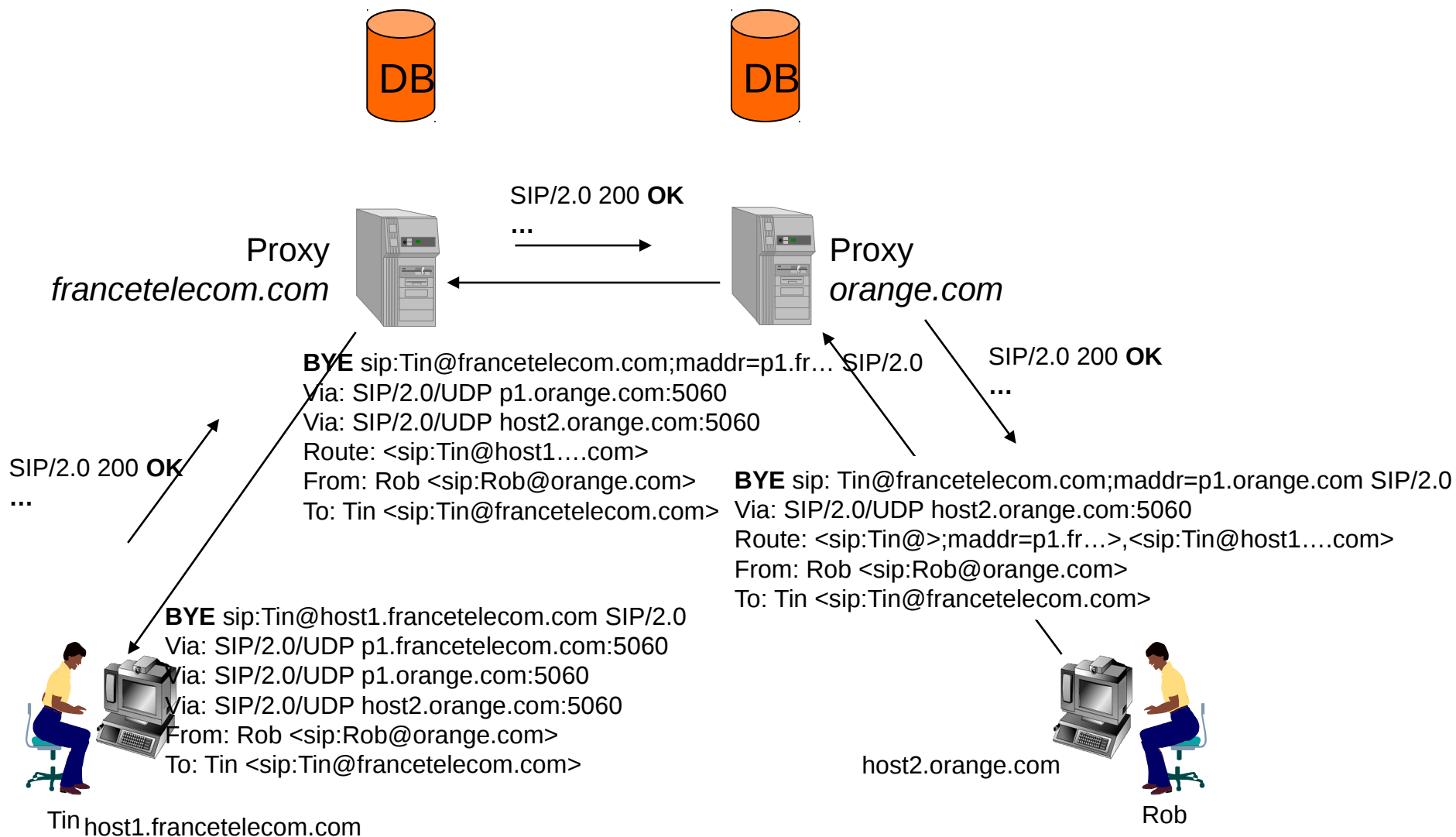
# Proxy dialog stateful



# Proxy dialog stateful



# Proxy dialog stateful



# Proxy dialog stateful – info to remember

- Via are used in transactions to record the SIP route taken by a Request and are used to route Response back to the originator
  - Added with Requests
  - Removed with Responses
- Route is used in dialogs
  - Record-route built with INVITE Request
  - Used in any subsequent Request

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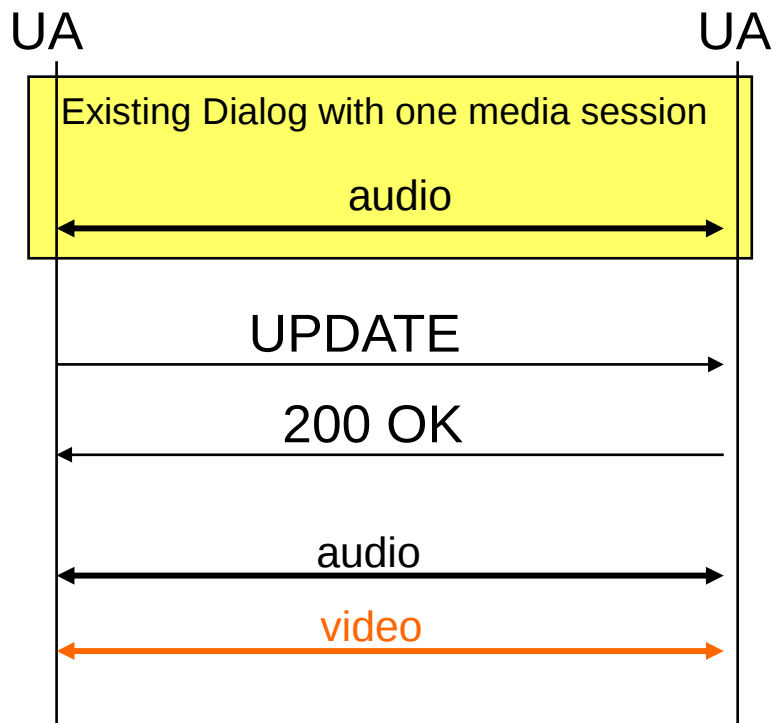
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# Session update

- Re-INVITE or UPDATE: request within the same dialog
  - same From, To (+tags) and Call-ID headers as initial Invite
  - Update or modify session description



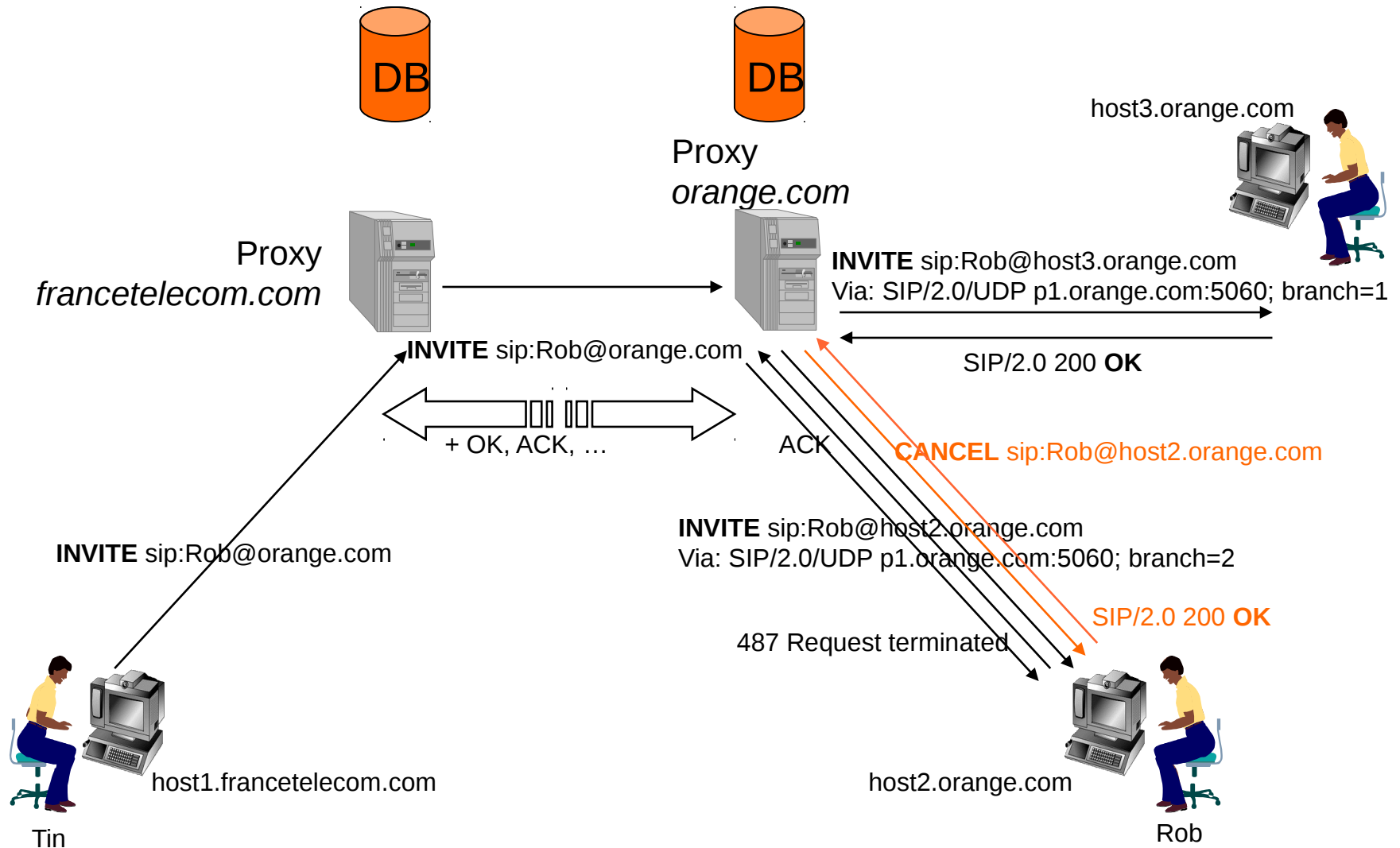
**Example : Add video media in the session**

```
UPDATE sip:Rob@orange.com SIP/2.0
From: Tin <sip:Tin@francetelecom.com>
To: Rob <sip:Rob@orange.com>
Cseq: 3 UPDATE
Call-ID: 124325617@host1.francetelecom.com
...
```

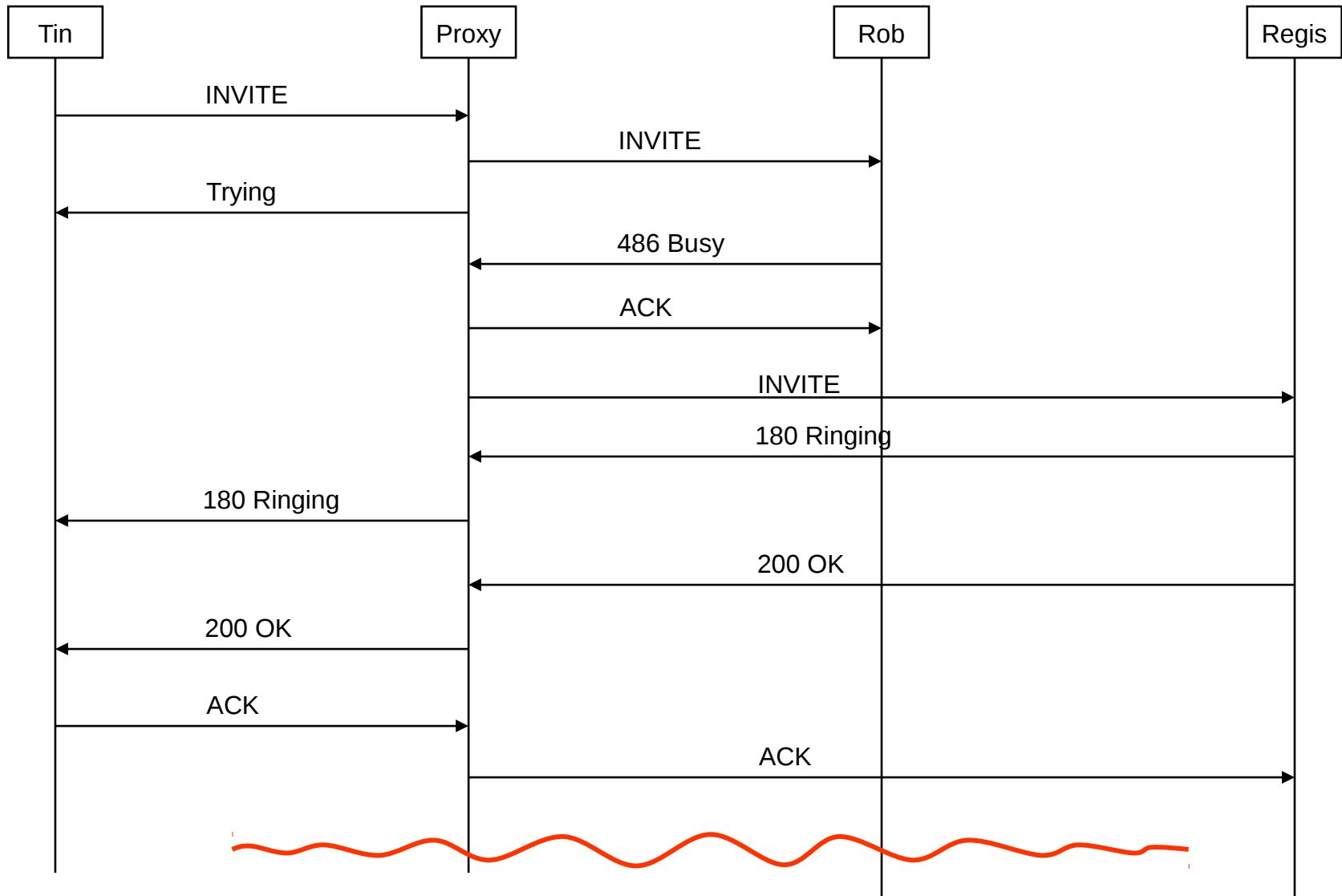
```
v=0
o=Tin 562413 562414 IN IP4 194.240.47.217
s=phone call
c=IN IP4 194.240.47.217
```

```
m=audio 4710 RTP/AVP 4
a=rtpmap:4 G723/8000
m=video 5643 RTP/AVP 31
a=rtpmap:31 H261/90000
```

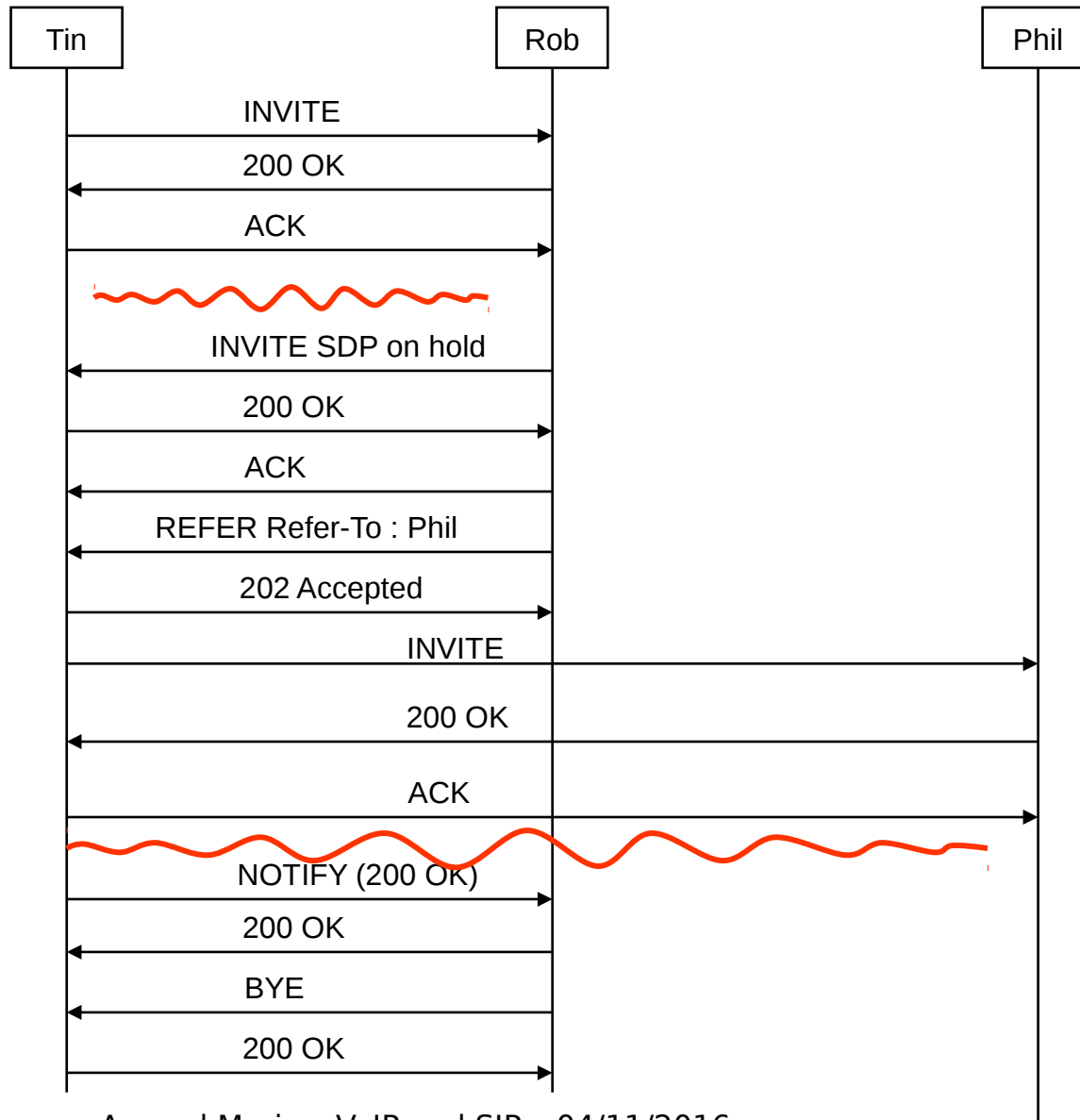
# Forking mode (in parallel)



# Supplementary Service : Forward



# Supplementary Service : Transfer



## Advanced functions – To remember

- Subsequent INVITE or UPDATE to update a in-call dialog
- Forking mode create a new transaction (two branches)
- Call Forward on Busy (CFB) can be performed by a SIP Server when receiving a 486 Busy Response
- Call transfer can be performed by a SIP Server when receiving a REFER Request

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# Authentication

- Based on HTTP authentication (RFC 2617)
- It does NOT guaranty message integrity in the default usage
- Authentication is applied to a SIP domain (a realm)
- This mechanism can be used for all request: INVITE, REGISTER...
  
- Mechanism:
  - UAC sends a request to its proxy/registrar
  - UAC receives a 401/407 response with a specific header (xxx-Authenticate). This header contains a "challenge"
  - UAC stores "challenge" info ("nonce", "opaque"...)
  - Based on this challenge and its password, the UAC calculates the response (with MD5 or SHA1 algorithm)
  - UAC re-sends its request with an "Authorization" header that contains the response. Cseq value is incremented
  - Proxy/registrar checks the validity of the response. If it's ok, request is acknowledged. Else, request is rejected

# REGISTER Authentication

**REGISTER** sip:orange.com

Cseq:1

**SIP/2.0 401 Unauthorized**

...

**WWW-Authenticate:** Digest realm="orange.com", qop="auth",  
nonce="f84f1cec41e6cbe5aea9c8e88d359 ", opaque="", stale=FALSE, algorithm=MD5

←

**REGISTER** sip:orange.com

Cseq: 2

**Authorization:** Digest **username="tin@orange.com"**, realm="orange.com",  
nonce="f84f1cec41e6cbe5aea9c8e88d359", opaque="", uri="sip:orange.com" ,  
**response="d91jstdy65867dydq32dsdzv628"**

→

**SIP/2.0 200 OK**

←



**Tin**



**Registrar**



# INVITE Authentication

**INVITE**

Cseq: 1

**SIP/2.0 407 Proxy authentication required**  
**Proxy-Authenticate: Digest ...**

**INVITE**

Cseq: 2

**Proxy-Authorization: Digest ...**

**SIP/2.0 200 OK**



**Tin**



**Prox  
y**

# Summary

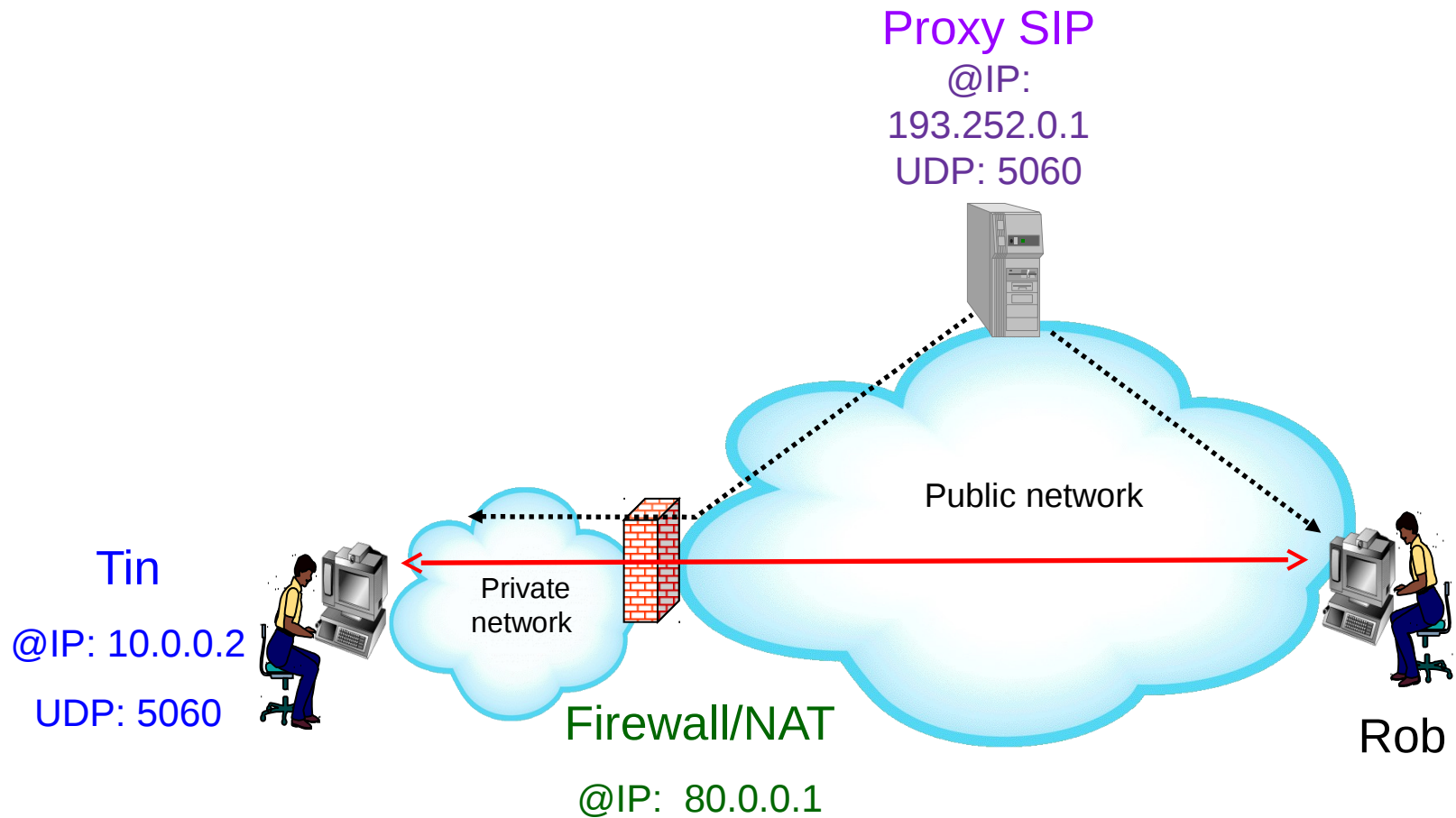
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# NAPT / Firewall traversal



# NAPT / Firewall traversal

## NAT

**Binding: 10.0.0.2:5060 <> 80.0.0.1:7000 ; expire=120s**

INVITE sip:Rob@orange.com SIP/2.0  
Via: SIP/2.0/UDP 10.0.0.2:5060  
Date: Wed, 04 Oct 2000 07:14:34 GMT  
From: Tin <sip:Tin@francetelecom.com>  
To: Rob <sip:Rob@orange.com>  
Cseq: 1 INVITE  
Call-ID: 124325617@host1.francetelecom.com  
Contact: <sip:Tin@10.0.0.2>  
Call-Info:  
<http://www.ftrd.fr/Tin.html>;purpose=info  
Subject: phone call  
Content-Type: application/SDP  
Content-Length: 148

v=0  
o=Tin 562413 562413 IN IP4 10.0.0.2  
s=phone call  
c=IN IP4 10.0.0.2  
m=audio 4710 RTP/AVP 0 4  
a=rtpmap:0 PCMU/8000  
a=rtpmap:4 G723/8000  
m=video 8524 RTP/AVP 31  
a=rtpmap:31 H261/90000

**UDP scr port : 5060**

UDP dest port : 5060

**@IP scr : 10.0.0.2**

@IP scr : 193.252.0.1

INVITE sip:Rob@orange.com SIP/2.0  
Via: SIP/2.0/UDP 10.0.0.2:5060  
Date: Wed, 04 Oct 2000 07:14:34 GMT  
From: Tin <sip:Tin@francetelecom.com>  
To: Rob <sip:Rob@orange.com>  
Cseq: 1 INVITE  
Call-ID: 124325617@host1.francetelecom.com  
Contact: <sip:Tin@10.0.0.2>  
Call-Info:  
<http://www.ftrd.fr/Tin.html>;purpose=info  
Subject: phone call  
Content-Type: application/SDP  
Content-Length: 148

v=0  
o=Tin 562413 562413 IN IP4 10.0.0.2  
s=phone call  
c=IN IP4 10.0.0.2  
m=audio 4710 RTP/AVP 0 4  
a=rtpmap:0 PCMU/8000  
a=rtpmap:4 G723/8000  
m=video 8524 RTP/AVP 31  
a=rtpmap:31 H261/90000

**UDP scr port : 7000**

UDP dest port : 5060

**@IP scr : 80.0.0.1**

@IP scr : 193.252.0.1

Tin

Rob

# NAPT / Firewall traversal

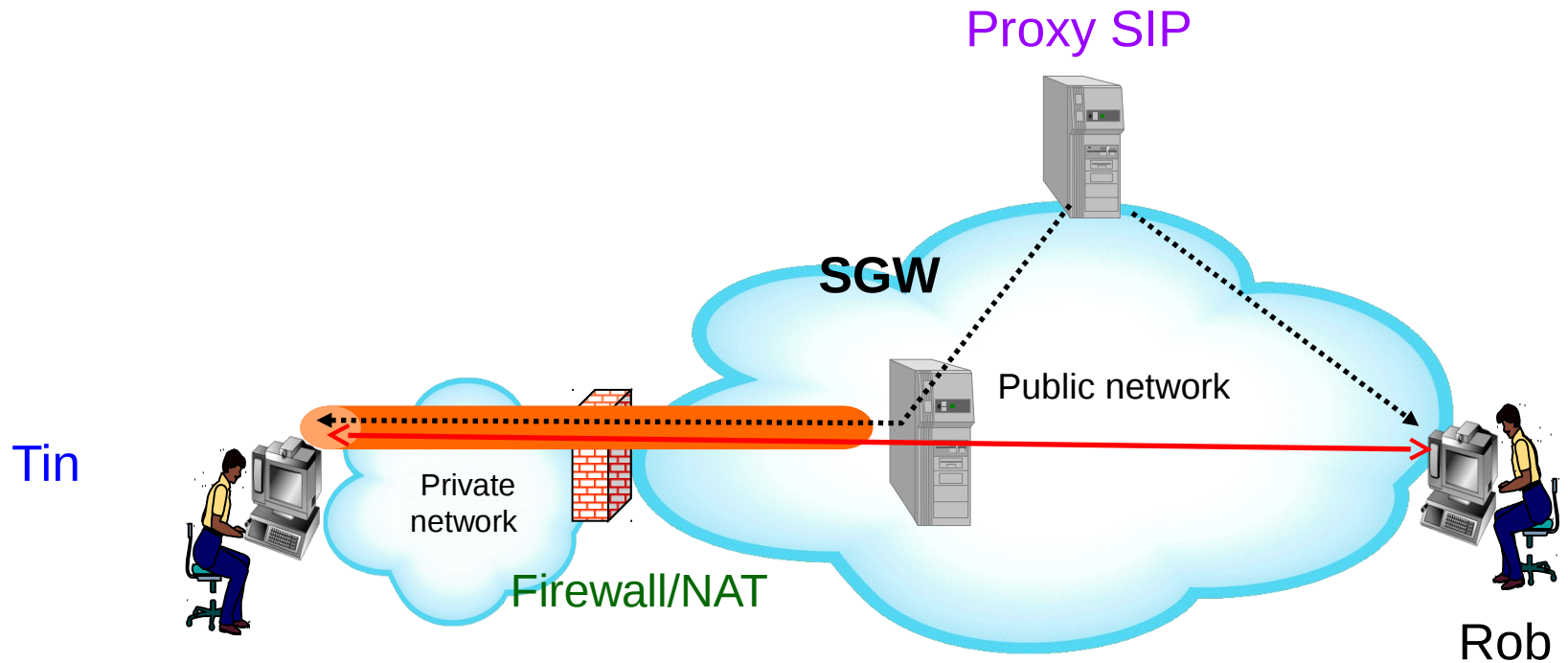
## ■ Problem to be solved:

- NAPT doesn't modify @IP and ports at SIP/SDP layers
- Private @IP is not-routable from the public network
- Local NAPT bindings will 'time-out' if no packet refreshes NAPT rules
- Same problem for RTP/RTCP streams (dynamic ports)

# Current solutions

- The current solutions for solving NAPT and FW problems are:
  - To configure static port in terminal and static NAPT
  - To use UPnP (Universal Plug and Play)
  - To establish one tunnel (IPsec) between the UA and a Secure Gateway (SGW). All SIP and RTP flows are embedded in this tunnel
  - To implement an Application Layer Gateway (ALG). ALG modifies SIP/SDP layers in coherence with NAPT (layers 2 and 3)
  - To implement STUN (Simple Traversal of UDP Trough Network Address Translators – RFC 3489) or ICE (Interactive Connectivity Establishment)

# IPsec tunnel



..... Signalling

— Media flow

10.0.0.2:5060 &lt;&gt; 80.0.0.1:7000

10.0.0.2:4710 &lt;&gt; 80.0.0.1:9400

10.0.0.2:4711 &lt;&gt; 80.0.0.1:9401

INVITE sip:Rob@orange.com SIP/2.0  
 Via: SIP/2.0/UDP 10.0.0.2:5060  
 Date: Wed, 04 Oct 2000 07:14:34 GMT  
 From: Tin <sip:Tin@francetelecom.com>  
 To: Rob <sip:Rob@orange.com>  
 Cseq: 1 INVITE  
 Call-ID: 124325617@host1.francetelecom.com  
 Contact: <sip:Tin@10.0.0.2>  
 Call-Info:  
 <http://www.ftrd.fr/Tin.html>;purpose=info  
 Subject: phone call  
 Content-Type: application/SDP  
 Content-Length: 148

v=0  
 o=Tin 562413 562413 IN IP4 10.0.0.2  
 s=phone call  
 c=IN IP4 10.0.0.2  
 m=audio 4710 RTP/AVP 0 4  
 a=rtpmap:0 PCMU/8000  
 a=rtpmap:4 G723/8000  
 m=video 8524 RTP/AVP 31  
 a=rtpmap:31 H261/90000

UDP scr port : 5060

UDP dest port : 5060

@IP scr : 10.0.0.2

@IP scr : 193.252.0.1

INVITE sip:Rob@orange.com SIP/2.0  
 Via: SIP/2.0/UDP 80.0.0.1:7000  
 Date: Wed, 04 Oct 2000 07:14:34 GMT  
 From: Tin <sip:Tin@francetelecom.com>  
 To: Rob <sip:Rob@orange.com>  
 Cseq: 1 INVITE  
 Call-ID: 124325617@host1.francetelecom.com  
 Contact: <sip:Tin@80.0.0.1:7000>  
 Call-Info:  
 <http://www.ftrd.fr/Tin.html>;purpose=info  
 Subject: phone call  
 Content-Type: application/SDP  
 Content-Length: 148

v=0  
 o=Tin 562413 562413 IN IP4 80.0.0.1  
 s=phone call  
 c=IN IP4 80.0.0.1  
 m=audio 9400 RTP/AVP 0 4  
 a=rtpmap:0 PCMU/8000  
 a=rtpmap:4 G723/8000  
 m=video 8524 RTP/AVP 31  
 a=rtpmap:31 H261/90000

UDP scr port : 7000

UDP dest port : 5060

@IP scr : 80.0.0.1

@IP scr : 193.252.0.1

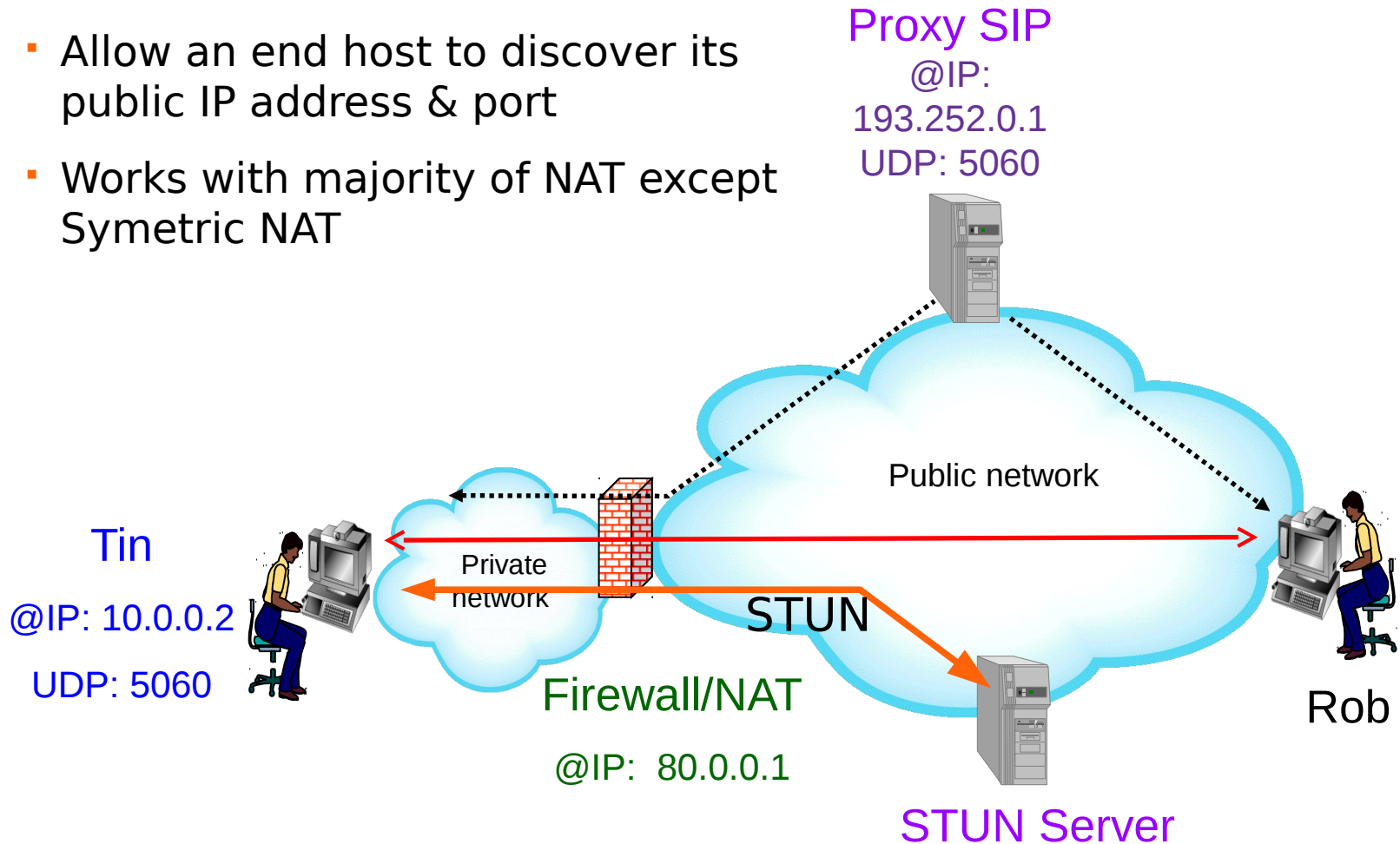
Tin

Rob



# STUN

- Allow an end host to discover its public IP address & port
- Works with majority of NAT except Symetric NAT



..... Signalling

— Media flow

# Summary

- **What is VoIP ?**
- **Focus on SIP protocol**
- **Focus on media component (RTP/RTCP)**

# Protocol Layers

Audio or Video

Media coding/decoding

Audio: G.711, G.729...

Video: H.264, MPEG4...

- Audio and Video samples are digitized, compressed and sent in UDP packets
- RTP defines a standardized packet format for delivering audio and video over the Internet
- RTCP provides out-of-band control information for an RTP flow
- Both are defined in RFC 3550

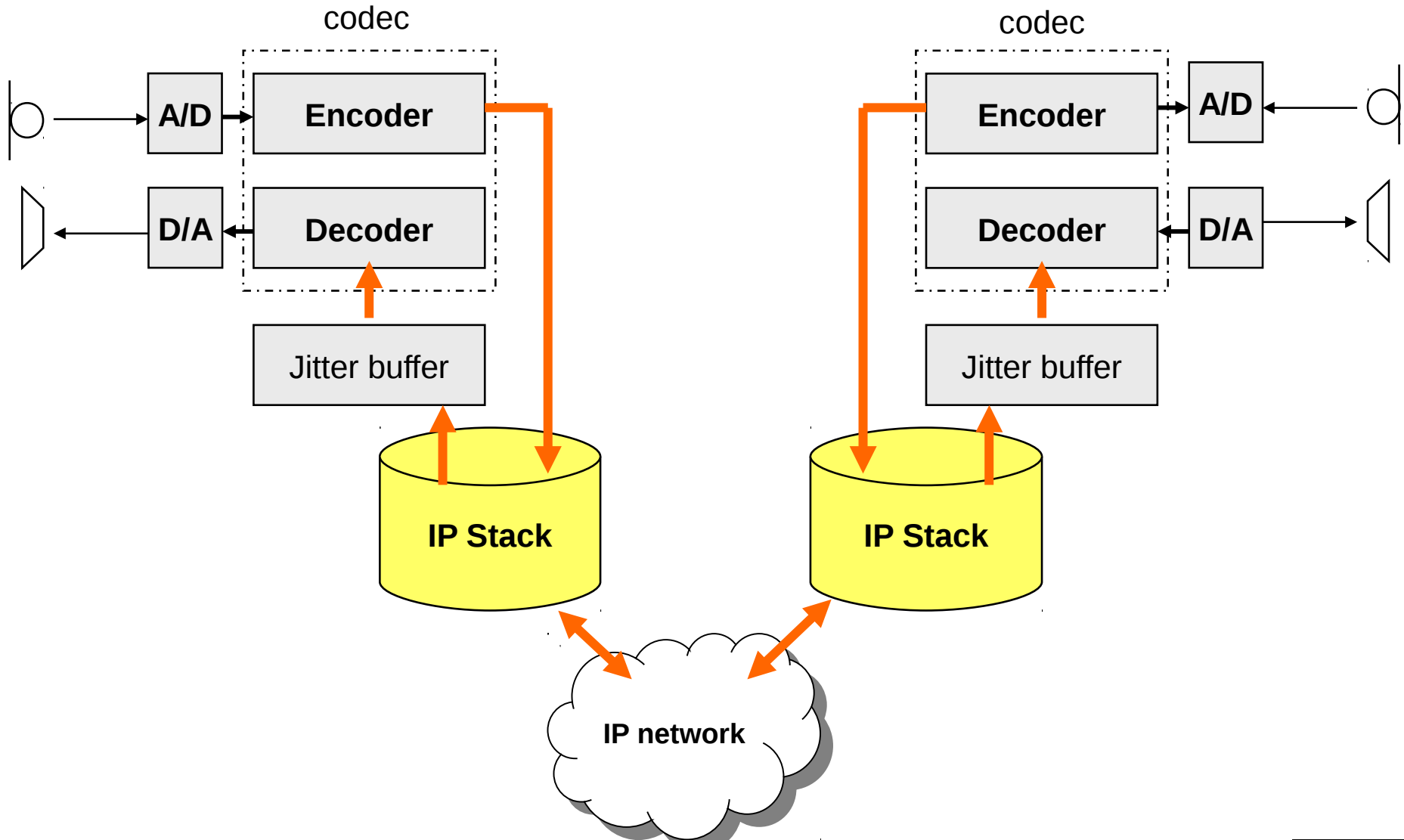


RTP/RTCP

UDP

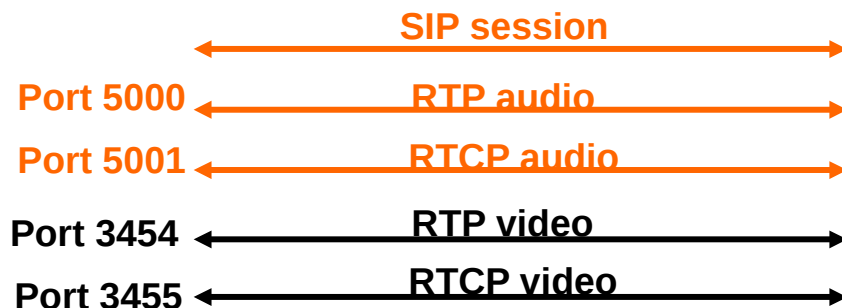
IP (IPSec)

# Media Path



# RTCP

- For each RTP session, one RTCP session can be established
- $\text{RTCP port} = \text{RTP port} + 1$ 
  - RTP uses even port number
  - RTCP uses odd port number



- RTCP defines several type of packets
  - **Sender Report (SR)**: information about sent data, synchronization timestamp
  - **Receiver Report (RR)**: information about received data, jitter, loss, delay
  - **Source Description (SDS)**: name, email, phone...
  - **Bye**: end of participation

# Questions ?