Aaron Crane

Software Engineer

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EXPERIENCE

2021 - Feb 2024

Software Engineer - Full Stack, LivePerson - Remote, CA

Conversational AI tech company, providing real-time communication across messaging channels

- Constructed products and features to provide a unified CRM interface using Node and Angular
- Utilized **Telnyx** and **Avaya** to build an application that enables real-time **AI** suggestions for customer facing reps
- Built custom web crawlers for top 20 customers to automate the creation of FAQ and documentation bots
- Lead incident resolution and provided cross team guidance as the primary engineer during on-call rotations
- Improved availability and reliability by providing cross-team guidance on MongoDB schema migrations and kubernetes modifications

Jan 2021 - Sept 2021

Co-Creator & Software Engineer, Beekeeper-CLI - Remote, CA

Open-source Backend as a Service (BaaS) built to handle bursty traffic for promotional events

- Developed a tool to deploy serverless virtual waiting rooms on AWS, protecting a system from bursty traffic
- automate the creation of API Gateway, Lambda, SQS, DynamoDB, and S3 by leveraged the AWS Node SDK
- Designed an event-driven mechanism and implemented **Dynamic Rate Throttling** for web traffic regulation
- Contributed to Beekeeper's case study, showcasing the project's success and real-world applications

Jan 2020 - Jan 2021

Software Engineer, Brandomania - Remote, CA

Custom application for business and inventory management

Built database, analytics, and inventory management system with Node, Express, AWS, and React

Education

2019 - 2021

Launch School, Mastery based software engineering program. https://launchschool.com/

Studied full-stack development in **JavaScript**. Focused on core language behaviors, problem solving strategies, and best practices for developing software systematically for the whole stack. This education resulted in multiple engineer-focused applications such as Beekeeper-CLI, API-Q and Seal Bin.

2014 - 2015

San Jose Community College, Computer Science and Business Management

PROJECTS

API-Q - Application to schedule and test api endpoints, built with PSQL, Node, React -

https://github.com/arncrn/api-queue

Seal Bin - Tool to test, inspect, and debug HTTP client webhooks - https://sealbin.aaroncrn.com/

SKILLS

Languages & Frameworks: Node/JavaScript/TypeScript, Ruby, Golang, Python, Express, Angular 2, React

Storage: PostgresQL, MongoDB, AWS S3, DynamoDB, Redis, Kafka

Cloud: GCP, Terraform, AWS, Docker, Kubernetes