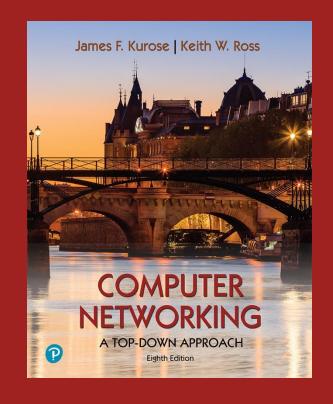
Communication Networks W. Tavernier

Chapter 2 Application Layer



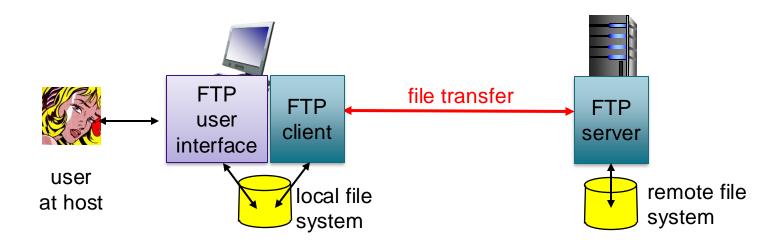
Computer Networking: A Top-Down Approach 8th Edition, 2020, Pearson, James F. Kurose, Keith W. Ross

Chapter 2 outline

- 2.1 Principles of network applications
- 2.2 Web and HTTP, and FTP
- 2.3 electronic mail
 - SMTP, POP3, IMAP
- **2.4** DNS
- 2.5 P2P applications
- [2.6 video streaming and content distribution networks]
- 2.7 Socket programming with UDP and TCP

FTP: the file transfer protocol

per file nieuwe tunnel aanmaken



- transfer file to/from remote host
- client/server model
 - client: side that initiates transfer (either to/from remote)
 - server: remote host
- ftp: RFC 959
- ftp server: port 21 (control), port 20 (data)

FTP: separate control, data connections

- FTP client contacts FTP server at port 21, specifying TCP as transport protocol
- auth is meerwaarde van ftp, http is voor iedereen bedoed Client obtains authorization over control connection
- Client browses remote directory by sending commands over control connection.
- When server receives a command for a file transfer, the server opens a TCP data connection to client
- After transferring file, server closes data connection
- Server opens a new TCP data connection to transfer another file.

USER, PASS, PWD, CWD, LIST, PORT, RETR, STOR, QUIT

TCP control connection port 21

TCP data connection port 20

FTP client

TCP server

- Control connection: "out of band"
- FTP server maintains "state": current directory, earlier authentication

FTP commands, responses

Sample commands:

- sent as ASCII text over control channel
- USER username
- PASS password
- LIST return list of file in current directory
- **RETR filename** retrieves (gets) file
- STOR filename stores (puts) file onto remote host

Sample return codes

- status code and phrase (as in HTTP)
- 331 Username OK, password required
- 125 data connection already open; transfer starting
- 425 Can't open data connection
- 452 Error writing file

FTP example

```
$ telnet ftp.microsoft.com 21
220 CPMSFTFTPA06 Microsoft FTP Service (Version 5.0).
Connected to: Microsoft
USER anonymous
331 Anonymous access allowed, send identity (e-mail name) as password.
PASS
230-This is FTP.MICROSOFT.COM Please see the dirmap.txt
230-file for more information.
230 Anonymous user logged in.
SYST
215 Windows2000
PWD
257 "/" is current directory.
TYPE A
200 Type set to A.
PORT 157, 193, 122, 155, 4, 18
200 PORT command successful.
LIST
150 Opening ASCII mode data connection for /bin/ls.
226 Transfer complete.
                                  CWD /products/
                                  250 CWD command successful.
```

TYPE A

200 Type set to A.

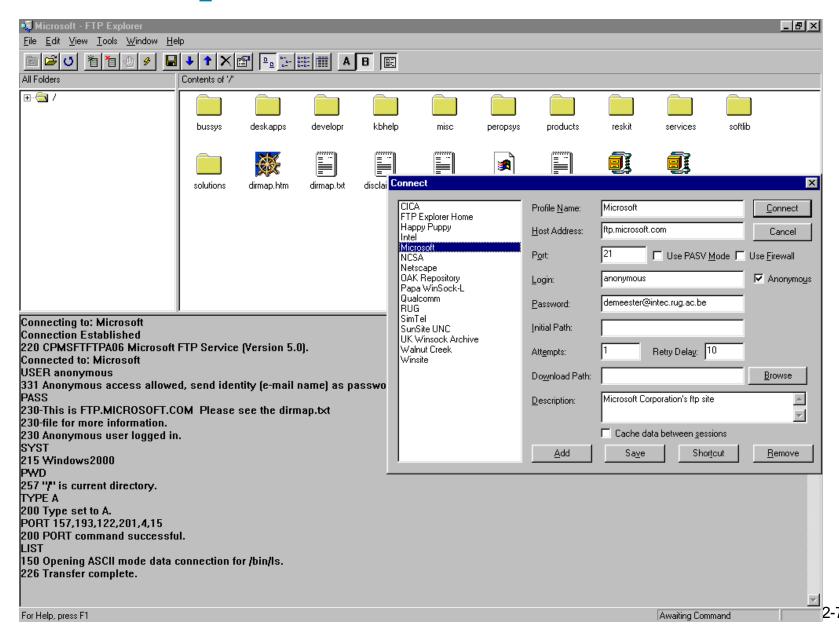
PORT 157,193,122,155,4,19

200 PORT command successful.

LIST

150 Opening ASCII mode data connection for /bin/ls. 226 Transfer complete.

FTP example



Chapter 2 outline

- 2.1 Principles of network applications
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History of email





1971: Invention of email

1982: SMTP



G Outon

1988: MSMail (Outlook v0)



1993: Webmail



by Google

2004: Gmail



1976: The Queen's

first email



1978: First

spam

email







> 2010: fighting spam

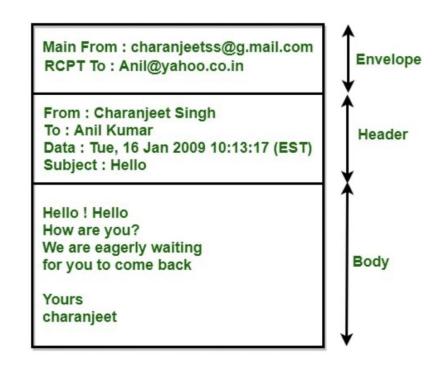






E-mail protocols

- Collection of different protocols for sending, forwarding and downloading/viewing emails
- E-mail protocols are textbased
 - All e-mail content should be text (including HTML support)
 - Attachments are possible through MIME extensions converting binary formats to text



Electronic mail protocols/formats

(E)SMTP = (Extended) Simple Mail Transfer Protocol: transfer e-mail message from UA to MTA or between MTAs

POP3 = Post Office Protocol 3

haalt de mails van een server shit, vroeger niet altijd verbonden dus if online
retrieve e-mail from MTA

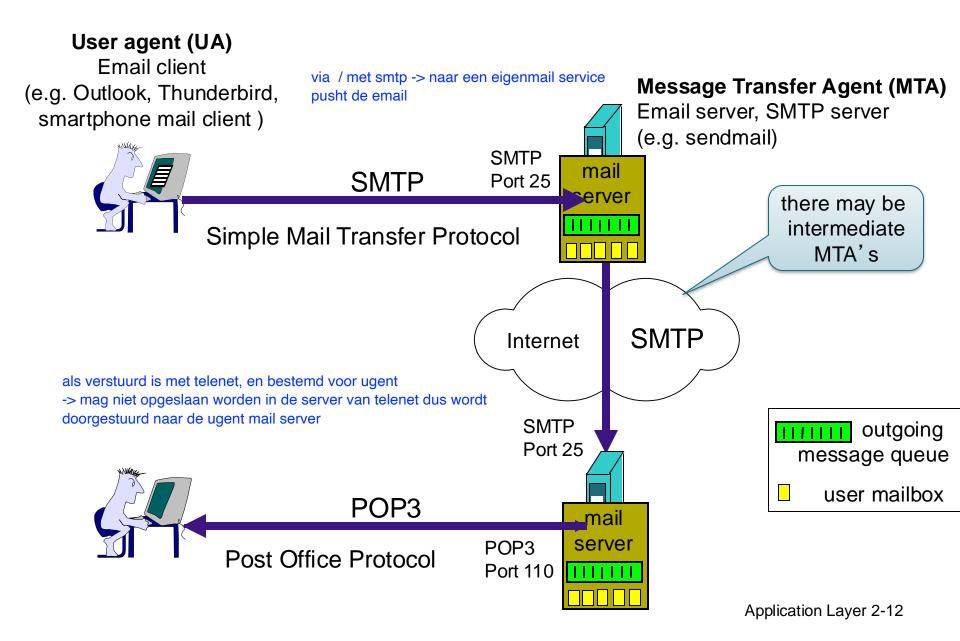
-> zit er iets in me postvak een haal ze op als er zijn

IMAP = Internet Message Access Protocol advanced retrieve of e-mail from MTA intelligence in MTA (also advanced database structure)

RFC 822 (message format) → not a protocol! format of a plain text message

MIME (Multipurpose Internet Mail Extensions) → not a protocol! format and coding of non plain text messages (e.g. JPEG, Word) and split into several sub-messages (e.g. attachments)

Electronic mail



Submitting and forwarding e-mail

 The Simple Mail Transfer Protocol (SMTP) is used for submitting or forwarding an e-mail to an MTA

The SMTP server will:

- 1. Verify if the submitting party has necessary permissions (username and password)
- 2. Receive e-mail and put it in its outgoing queue
- 3. Perform a spam check (e.g. using AI matching algorithms)
- 4. Forward the e-mail towards the next MTA by checking DNS record matching the mail domain of receiver (cfr. DNS section)

Electronic mail: SMTP [RFC 2821]

Server port 25 root@pc1:/# telnet mailugent.ugent.be 25 Trying 192.168.0.100... Connected to mailugent. Escape character is '^]'. 220 mailugent.ugent.be ESMTP Postfix (Debian/GNU) HELO mailugent.ugent.be 250 mailugent.ugent.be MAIL FROM: alice@ugent.be 250 2.1.0 Ok RCPT TO: bob@startup.net 250 2.1.5 Ok DATA 354 End data with <CR><LF>.<CR><LF> Subject: example message Bob, hier een kleine test-boodschap. 250 2.0.0 Ok: queued as 7F1B4315FBC OUIT

221 2.0.0 Bye

Connection closed by foreign host.

Accepting and receiving e-mails

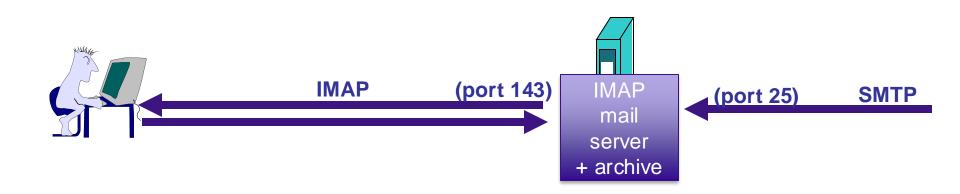
- Receiving email servers accept messages if:
 - The server is configured for the domain of the receiver
 - If the receiver username is known (has a registered mailbox)
 - Checked for spam amongst other security checks
- Once accepted, the e-mail is <u>stored in a local database or</u> <u>filesystem</u>, ready to be read by users requesting their emails
 - Using the Post Office Protocol (POPv3) or the Internet Access Protocol (IMAP) through:
 - a mail client (e.g., Outlook or Thunderbird)
 - a webserver having access to the mailbox (webmail)

Electronic mail: POP3

```
root@pc2:/# telnet mailstartup 110
Trying 192.168.0.200...
Connected to mailstartup.
Escape character is '^]'.
+OK Dovecot (Debian) ready.
USER bob
+OK
PASS bobpwd
+OK Logged in.
STAT
+OK 1 534
RETR 1
+OK 534 octets
Return-Path: <alice@ugent.be>
X-Original-To: bob@startup.net
Delivered-To: bob@startup.net
Received: from mailugent.ugent.be (unknown [192.168.0.100])
          by mailstartup.startup.net (Postfix) with ESMTPS id E3C98315FC2
          for <bob@startup.net>; Tue, 17 Sep 2024 09:27:28 +0000 (UTC)
Received: from mailugent.ugent.be (unknown [192.168.0.111])
          by mailugent.ugent.be (Postfix) with SMTP id 7F1B4315FBC
          for <bob@startup.net>; Tue, 17 Sep 2024 09:26:42 +0000 (UTC)
Subject: example message
Bob,
hier een kleine test-boodschap.
QUIT
+OK Logging out.
Connection closed by foreign host.
```

IMAP (Internet Message Access Protocol)

- Keep all messages in one place: the server
- Allows user to organize messages in folders
- IMAP keeps user state across sessions:
 - names of folders and mappings between message IDs and folder name



e-mail

Account Settings

Server Settings

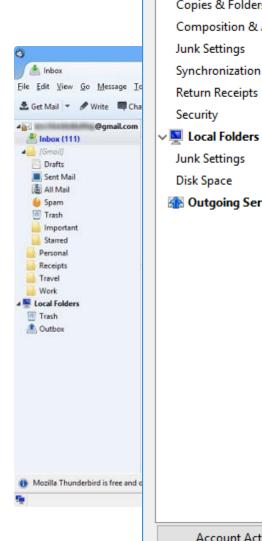
Junk Settings

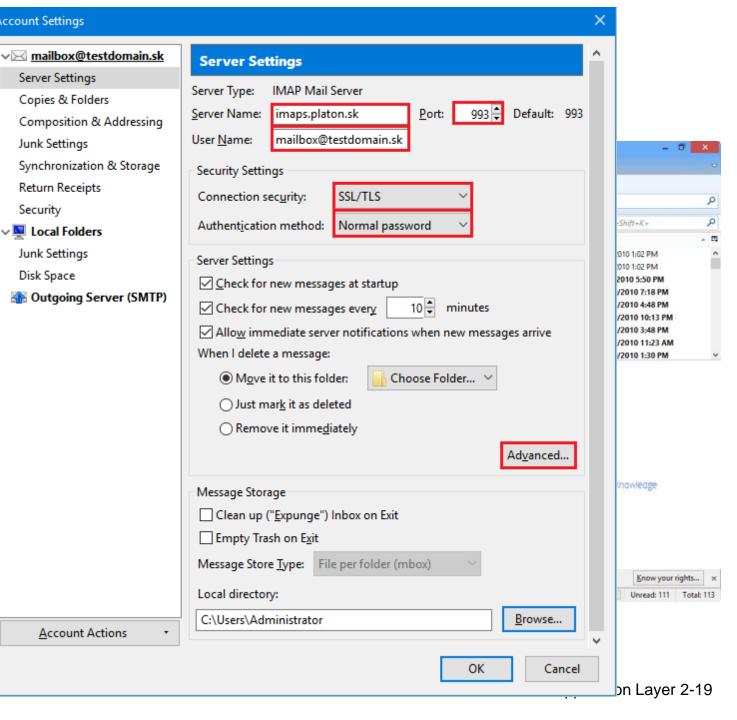
Return Receipts

Junk Settings

Disk Space

Security





Mail message format

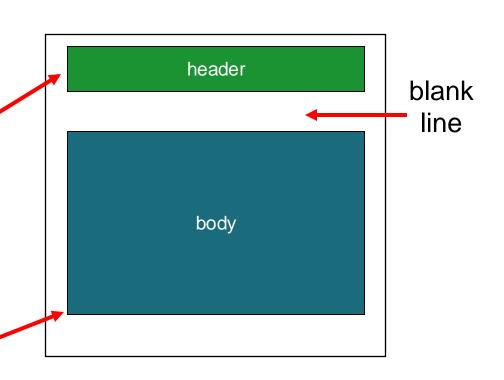
[SMTP: protocol for exchanging email msgs]

RFC 822: standard for text message format:

- header lines, e.g.,
 - To:
 - From:
 - Subject:

different from SMTP commands!

- body
 - the "message", ASCII characters only



Message format: multimedia extensions

- MIME (Multipurpose Internet Mail Extensions): multimedia mail extension, RFC 2045, 2056
- additional lines in msg header declare MIME content type

```
From: alice@ugent.be
     MIME version
                             To: bob@startup.net
                             Subject: Picture of yummy crepe.
       method used
                             MIME-Version: 1.0
     to encode data
                             Content-Transfer-Encoding: base64
                             Content-Type: image/jpeg
     multimedia data
      type, subtype,
                             base64 encoded data .....
parameter declaration
                             .....base64 encoded data
      encoded data
 (base64: 6 bits encoding)
```

BASE64

The Base64 index table:

Value	Char	Value	Char	Value	Char	Value	Char
0	A	16	Q	32	g	48	w
1	В	17	R	33	h	49	x
2	С	18	S	34	i	50	y
3	D	19	T	35	j	51	z
4	E	20	U	36	k	52	0
5	F	21	v	37	1	53	1
6	G	22	W	38	m	54	2
7	Н	23	x	39	n	55	3
8	I	24	Y	40	o	56	4
9	J	25	Z	41	р	57	5
10	K	26	a	42	q	58	6
11	L	27	b	43	r	59	7
12	M	28	С	44	s	60	8
13	N	29	d	45	t	61	9
14	0	30	е	46	u	62	+
15	P	31	f	47	v	63	1

Mail message format example

```
Return-Path: <jane.doe@intec.rug.ac.be>
Delivered-To: johndoe@allserv.rug.ac.be
Received: from mserv.rug.ac.be (mserv.rug.ac.be [157.193.40.37])
        by allserv.rug.ac.be (8.9.3/8.9.3) with ESMTP id RAA19192
        for <johndoe@allserv.rug.ac.be>; Fri, 11 Feb 2000 10:39:45 +0100
 (MET)
Received: from mailserver.intec.rug.ac.be (mailserver.intec.rug.ac.be
 [157.193.84.3])
                                                                          RFC 822
        by mserv.rug.ac.be (8.9.3/8.9.3) with ESMTP id RAA21860
        for <johndoe@rug.ac.be>; Fri, 11 Feb 2000 10:39:19 +0100 (MET)
                                                                          eaders
Received: from acnet0.intec.rug.ac.be (acnet0.intec.rug.ac.be
 [157.193.84.63])
        by mailserver.intec.rug.ac.be (8.9.3/8.9.3) with SMTP id RAA19039
        for <johndoe@rug.ac.be>; Fri, 11 Feb 2000 10:38:41 +0100 (MET)
Date: Fri, 11 Feb 2000 10:38:41 +0100 (MET)
From: Jane Doe <Jane.Doe@intec.rug.ac.be>
Subject: example message
Message-Id: <200002121557.QAA18605@intec.rug.ac.be>
                                                                         MIME
MIME-Version: 1.0
Content-Type: text
                                                                          headers
Content-Length: 34
John,
                                                                          Vessage
hier een kleine test-boodschap.
```

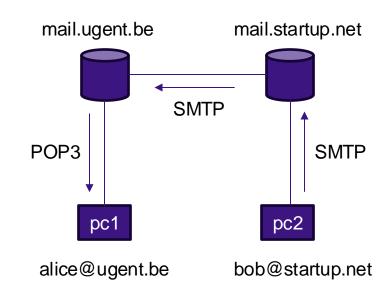
Mail message format example (with 2 attachments)

```
<RFC822 headers left away>
                                                     RFC 822 headers
Mime-Version: 1.0
Content-Type: multipart/mixed;
X-UIDL: 8adae81620fdf73614975fcaa08a3ed5
                                                      MIME
Status: 0
X-Status:
                                                     header
Content-Type: text/plain; charset="us-ascii"
                                                     Message
John,
This is an email message with two attached MS-Word documents.
                                                      MIME
Content-Type: application/msword; name="MIMEtest1.doc";
x-mac-type="42494E41"; x-mac-creator="4D535744"
                                                     header
Content-Transfer-Encoding: base64
Content-Disposition: attachment; filename="MIMEtest1.doc"
Attachment1
==AAAAAAAAAAAAAAAAAAAAAA
                                                      MIME
Content-Type: application/msword; name="MIMEtest2.doc";
x-mac-type="42494E41"; x-mac-creator="4D535744"
                                                     header
Content-Transfer-Encoding: base64
Content-Disposition: attachment; filename="MIMEtest2.doc"
Attachment2
==AAAAAAAAAAAAAAAAAAAAAAAAAAA
                                                     End Of Message
```

Experiment in Kathará



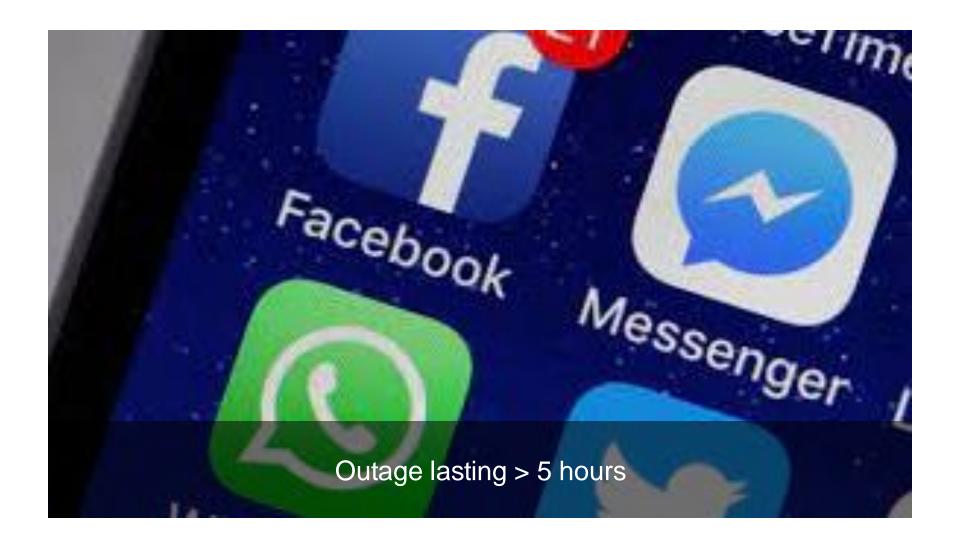
- kathara-chapter2->email experiment
 - Involves commonly used postfix SMTP server and dovecot POP3/IMAP server
- Write and receive e-mail from bob@startup.net to alice@ugent.be
 - Capture SMTP packets between mail servers using tcpdump
 - Capture POP3 packets when Bob fetches mail



Chapter 2 outline

- 2.1 Principles of network applications
- 2.2 Web and HTTP
- 2.3 electronic mail
 - SMTP, POP3, IMAP
- 2.4 DNS (Domain Name System)
- 2.5 P2P applications
- [2.6 video streaming and content distribution networks]
- [2.7 socket programming with UDP and TCP]

Facebook unreachable on Oct 4, 2021



```
root@jrs-router:/etc/bind# dig @8.8.8.8 m.facebook.com
; <<>> DiG 9.11.3-1ubuntu1.15-Ubuntu <<>> @8.8.8.8 m.facebook.com
; (1 server found)
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: SERVFAIL, id: 49071
;; flags: qr rd ra; QUERY: 1, ANSWER: 0, AUTHORITY: 0, ADDITIONAL: 1
;; OPT PSEUDOSECTION:
; EDNS: version: 0, flags:; udp: 512
;; QUESTION SECTION:
Facebook's (authoritative) DNS servers
;; Query time:
server: 8 could not be reached due to BGP error
;; WHEN: Mon Oct 04 11:46:05 EDT 2021
;; MSG SIZE rcvd: 43
root@irs-router:/etc/bind# dig @8.8.8.8 www.facebook.com
; <<>> DiG 9.11.3-1ubuntu1.15-Ubuntu <<>> @8.8.8.8 www.facebook.com
; (1 server found)
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: SERVFAIL, id: 29830
;; flags: qr rd ra; QUERY: 1, ANSWER: 0, AUTHORITY: 0, ADDITIONAL: 1
```

,, gtobat options. Italia

:: OPT PSEUDOSECTION:

:: OUESTION SECTION:

; EDNS: version: 0, flags:; udp: 512

;; connection timed out; no servers could be reached

Domain Name System (DNS)

Two possible network identifications in the Internet : name (used by Internet users) OR address (used by hardware)

Address: 4 bytes (4 numbers with values between 0 and 255)

example: 157.193.40.41 (corresponding to allserv.ugent.be server)

advantage: fixed limited length, hierarchical, easy to handle

in the network, physical structure of the network

Name: mnemonic: xxx.xxx.xxx

example: intec.ugent.be

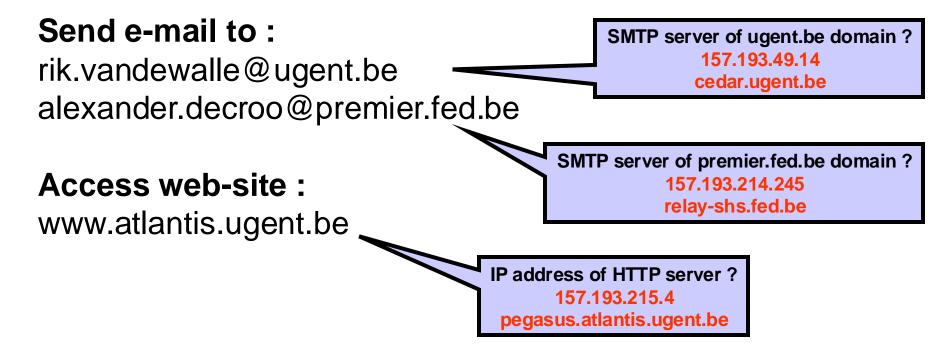
advantage: readable, independence of name and address,

logical structure of an organization

DNS = application layer protocol using *distributed database* to provide name to address translation using a *client/server* architecture

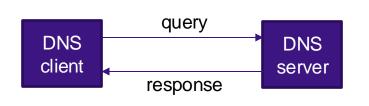
Some examples : google.be ⇔ 142.250.179.195 ugent.be ⇔ 157.193.43.50

When to use DNS?



DNS basics:

- Client/server protocol
- Application layer
- Uses UDP in the transport layer as default (TCP also possible)



Domain Name System (DNS)

- Who determines the mapping and where is it stored?
 - Organisations can request domain names (e.g. ugent.be) to a DNS registrar, and if available, they need to set up <u>authoritative DNS server</u> which stores mappings between their servers and IP addresses, e.g.:

ugent.beIN A 157.193.43.50

allserv.ugent.be IN A 157.193.40.41

cedar.ugent.be IN A 157.193.49.14

ugent.beIN MX cedar.ugent.be

DNS Resource Records

Some internet DNS server statistics in 2020

- World wide:
 - 477 million DNS records
 - ~ 2.7 million authoritative name servers
- only 0.35 % =~ 9400 servers responsible for 90 %
 of the domain names
 - Reason: use of cloud-based DNS service

Provider	Number of records		
Godaddy (domaincontrol.com)	94,536,346		
Google Domains	20,134,705		
dns.com (Xiamen Diensi)	15,642,026		
IONOS (ui-dns)	15,599,972		
hichina	15,118,733		
Cloudflare	13,759,936		
enom.com / registrar-servers.com	11,159,866		
wixdns.net	9,170,163		
name-services.com	7.334.904		
namebrightnds.com	7.321,327		

Source: https://isc.sans.edu/diary/Internet+Choke+Points%3A+Concentration+of+Authoritative+Name+Servers/26428

DDOS attack

OF

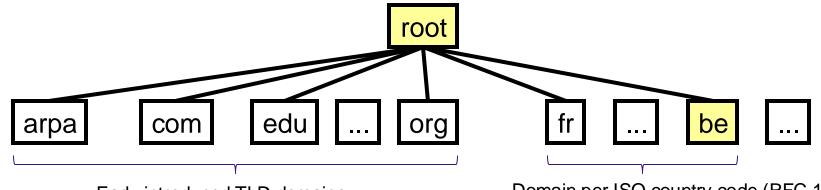
Mirai botnet generating tens of millions of DNS queries

A particularly notable DDoS attack on authoritative DNS servers was the attack on Dyn in October 2016. Attackers used the Mirai botnet to overwhelm Dyn's DNS servers with a whopping 1.2 terabits per second of traffic. Dyn's DNS servers couldn't respond to legitimate DNS queries under the load, which left Dyn's customers -- including the *New York Times*, Reddit, Tumblr and Twitter -- unreachable.



Domain Name System (DNS)

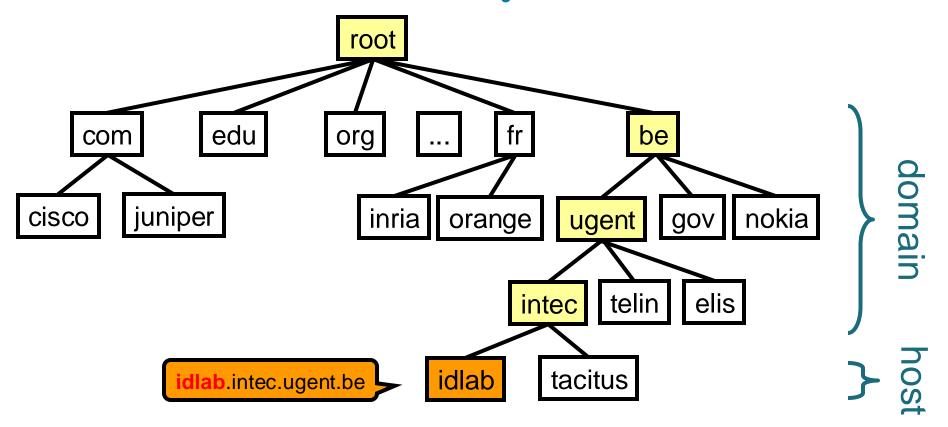
- Historically (<1982)
 - Single hosts.txt file stored at the NIC (Network Information Center)
 in the US storing list of <name,IP> address mappings
 - All hosts needed to fetch the file and regularly sync it
 - Quickly became unscalable
- Since the '80s: hierarchical tree structure for domain names
 - Top-Level Domain (TLD) names (managed by ICANN)
 - Each TLD is managed by organization deciding on sub-domain names



Early introduced TLD domains

Domain per ISO country code (RFC 1032)

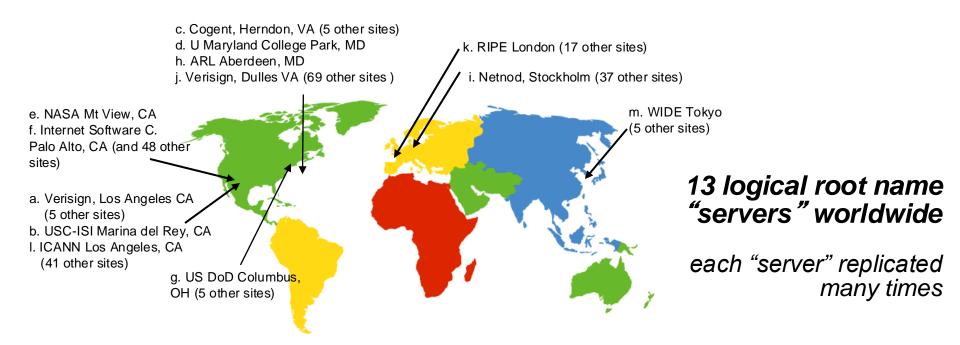
DNS: Domain Name System



- hierarchical & relative distinguished names
- sub-domain hierarchy usually reflects logical structure of organization
- every domain has at least one name server able to answer following queries:
 - 1. Give IP address of any server/host inside its own domain
 - Give name server responsible for any direct sub-domain

Root name servers

- Contacted by local name server that can not resolve name
- Has reference to TLD name servers



TLD, Authoritative Servers

Top-Level Domain (TLD) servers:

- responsible for com, org, net, edu, aero, jobs, museums, and all top-level country domains, e.g.: uk, fr, ca, jp, be, tk
- Network Solutions maintains servers for .com TLD
- Educause for .edu TLD

Authoritative DNS servers:

- Organization's own DNS server(s), providing authoritative hostname to IP mappings for organization's named hosts
- can be maintained by organization or service provider

Inserting Records into DNS

- example: new startup "Network Utopia"
- register name networkuptopia.com at DNS registrar (e.g., Network Solutions)
 - provide names, IP addresses of authoritative name server (primary and secondary)
 - registrar inserts two RRs into .com TLD server:

```
(networkutopia.com, dns1.networkutopia.com, NS)
(dns1.networkutopia.com, 212.212.212.1, A)
(networkutopia.com, dns2.networkutopia.com, NS)
(dns2.networkutopia.com, 212.212.215.1, A)
```

- In dns1.networkutopia.com (& dns2.networkutopia.com): create authoritative server
 - type A record for www.networkuptopia.com (web server);
 - type MX record for networkutopia.com (mail server)

DNS: Resource Records (RR)

What to store in a DNS:

- list of the worldwide root servers
- list of names (host, name server, mail server, ...) and their corresponding IP address
- alias names and their canonical name
- list of IP addresses and their corresponding names (for inverse look-up)
- ...

How to store information in the DNS databases ? Resource Record (RR):

[name], [TTL], [class], record-type, record-data

name: name to be resolved

TTL: how long record may be cached

class: IN (for Internet)

record-type: e.g.: NS, A, MX, CNAME

record-data: e.g.: IP address

DNS: Resource Records (RR)

Record-Types / Record-Data :

name can have multiple A records for redundancy/load balancing

A: the <u>name</u> is a **hostname** and the <u>record-data</u> webserver1.intec.ugent.be IN A 157.193.135.37

Name server is not necessarily located in same domain

NS: the <u>name</u> is a domain and the <u>record-data</u> is the hostname of a server that knows how to obtain the IP addresses in that domain

ugent.be IN NS ugdns1.ugent.be (authoritative name server for ugent.be) intec.ugent.be IN NS dns1.intec.ugent.be (authoritative name server for intec.ugent.be)

CNAME: the <u>name</u> is an alias for a hostname and the <u>record-data</u> is the corresponding canonical hostname

www.intec.ugent.be IN CNAME webserver1.intec.ugent.be

MX: the <u>name</u> is a **domain name** and the <u>record-data</u> is the corresponding **name of a mail server** (MTA), <u>preference</u> indicates the primary, secondary, ... mail servers for the domain

ugent.be IN MX

preference=20 smtpfltrp1.ugent.be

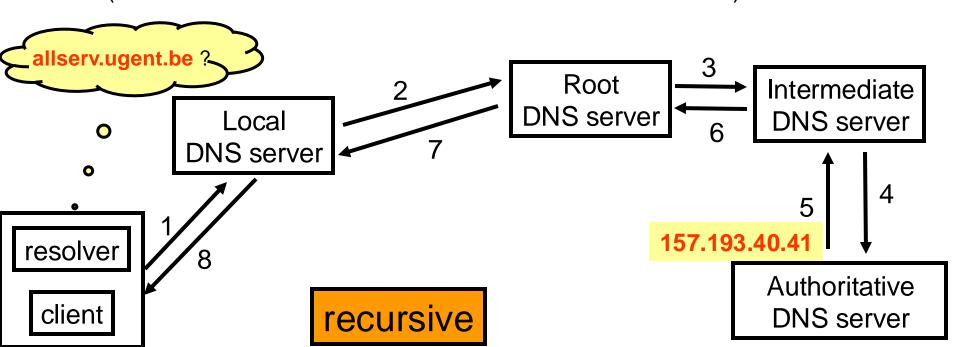
preference=20 smtpfltrp2.ugent.be

Local DNS Name Server

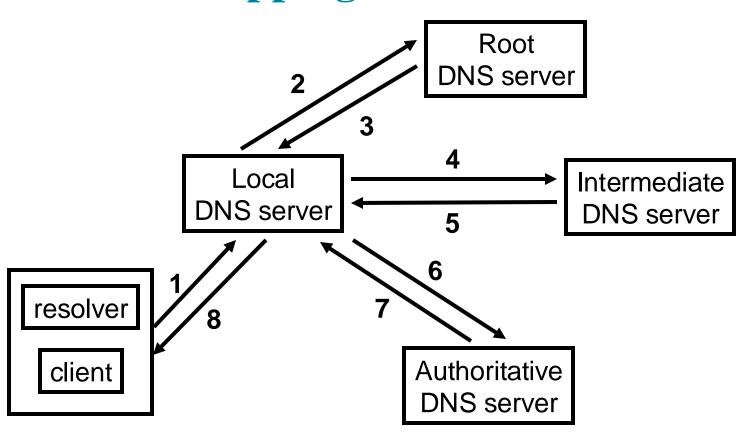
- does not strictly belong to hierarchy
- each ISP (residential ISP, company, university) has one
 - also called "default name server"
- when host makes DNS query, query is sent to its local DNS server
 - has local cache of recent name-to-address translation pairs (but may be out of date!)
 - acts as proxy, forwards query into hierarchy

How do DNS servers interact?

- <u>Resolver</u>: local program (client side) sending out a mapping request (allserv.ugent.be?) to local name server
- Local name server (default name server): handles request from client contacts other name server(s) to resolve the name
- Root name server: top level root server (13 in total)
- <u>Authoritative name server</u>: where host (requested name) is registered (at least two authoritative name servers for each host)

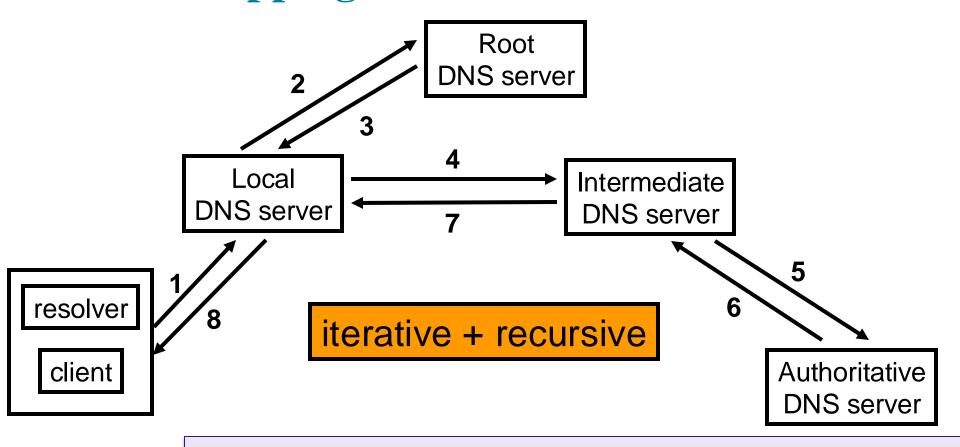


DNS: mapping name to address





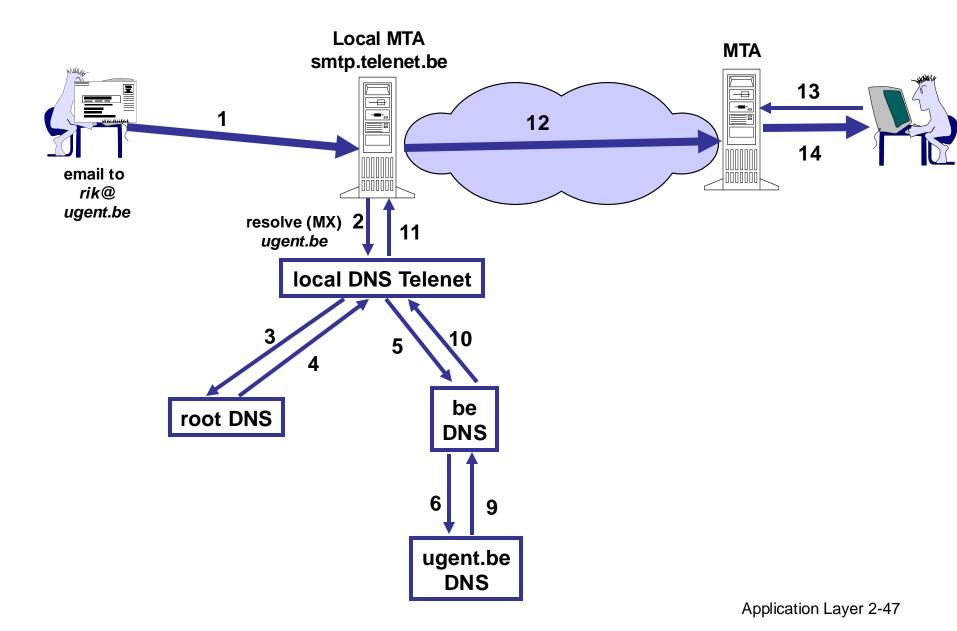
DNS: mapping name to address



caching of name/address translation pairs

- caching in intermediate name servers
- improve delay performance of name/address translation
- reduce number of DNS queries on the network
- cached record is valid limited in time (few days → TTL)
- very limited number of requests towards root servers

Interaction between e-mail and DNS



DNS: Messages (in UDP)

query and reply messages, both with same message format

message header

identification:
 16 bit # for query,
 reply to query uses same #

flags:

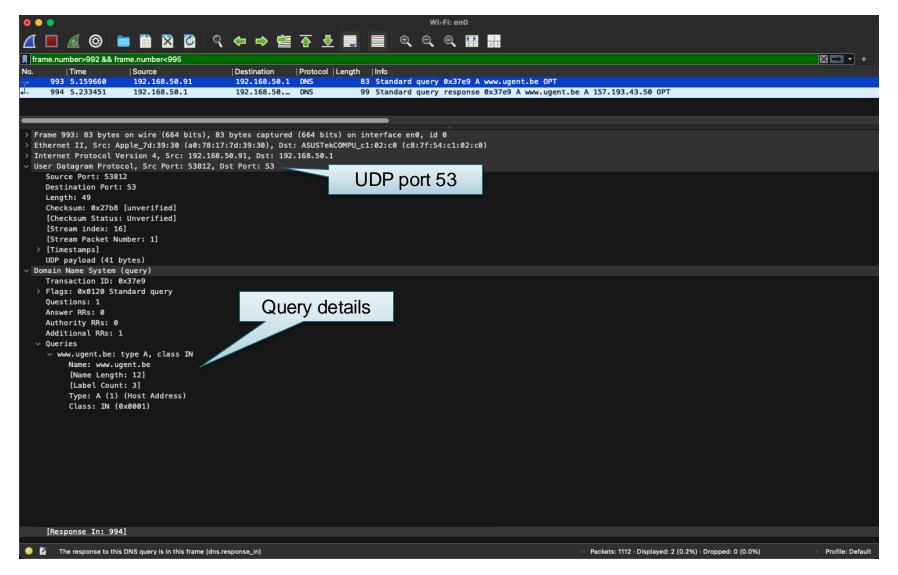
- query or reply
- recursion desired
- recursion available
- reply is authoritative

← 2 bytes ← 2 bytes ← →	
identification	flags
# questions	# answer RRs
# authority RRs	# additional RRs
questions (variable # of questions)	
answers (variable # of RRs)	
authority (variable # of RRs)	
additional info (variable # of RRs)	

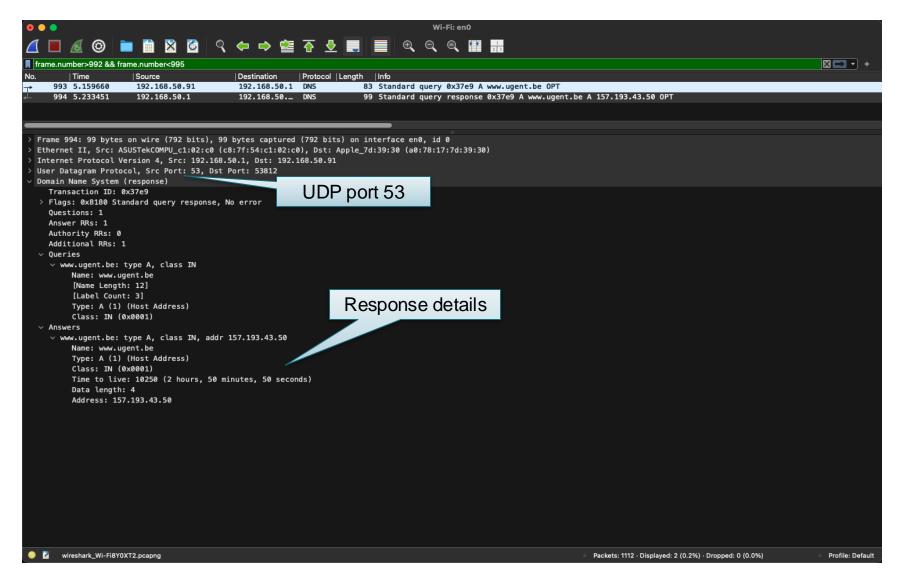
Resolving domains from command line

```
domain name to be
                                 resolved
dig www.ugent.be
; <<>> DiG 9.10.6 <<>> www.ugent.be
                                          Query with recursion desired
;; global options: +cmd
                                                    Successful resolution
;; Got answer:
;; ->>HEADER<<- oncode: QUERY, status: NOERROR, id: 27968
;; flags: qr rd ra; QUERY: 1, ANSWER: 1, AUTHORITY: 0, ADDITIONAL: 1
                                   Response with recursion available
;; OPT PSEUDOSECTION:
; EDNS: version: 0, flags:; udp: 1232
                                                      Query ARR for www.ugent.be
;; QUESTION SECTION:
; www.ugent.be.
                                     ΙN
                                              Α
;; ANSWER SECTION:
                           10957
                                                        157.193.43.50
www.ugent.be.
                                     IN
                                              Α
                                                        Found type A RR for host
;; Query time: 95 msec
;; SERVER: 192.168.50.1#53(192.168.50.1)
;; WHEN: Fri Sep 20 14:27:25 CEST 2024
                                                     Responsible (local) DNS server
;; MSG SIZE rcvd: 57
```

dig in Wireshark: DNS query



dig in Wireshark: DNS response



DNS and IPv6: AAAA record

Dual network layer:
 IPv6 addresses next to IPv4 addresses

- DNS extended with a new Resource Record type:
 - Similar to A record in IPv4
 - E.g. zone file facebook.com

```
facebook.com. IN A 179.60.195.36 ; IPv4
IN AAAA 2a03:2880:f121:83:face:b00c::25de ; IPv6
```

Upgrade of _all_ DNS records needed!

Attacking DNS

DDoS attacks

- bombard root servers with traffic
 - not successful to date
 - traffic filtering
 - local DNS servers cache IPs of TLD servers, allowing root server bypass
- bombard TLD servers
 - potentially more dangerous

redirect attacks

- man-in-middle
 - Intercept queries
- DNS poisoning
 - Send bogus replies to DNS server, which caches

exploit DNS for DDoS

- send queries with spoofed source address: target IP
- requires amplification