

ARNOLD BEN

Cloud Solutions Specialist | DevOps Engineer

+63-998-588-8519 @ arnold.ben@hotmail.com linkedin.com/in/arnolddbenn Metro Manila, PH

SUMMARY

Result-oriented IT Solutions Specialist with 16 years of extensive experience in Information Technology including planning, implementing, configuring and supporting infrastructures covering areas around Private and Public Cloud, Data Center Management and Operations, Storage Networking, and Backup and Recovery Management.

EDUCATION

B.S. Computer Engineering

Don Bosco Technical College 1998 - 2003 Metro Manila, PH

EXPERIENCE

Cloud Transformation and Architecture Associate Manager

Accenture, Inc. 2018 - 2021 Metro Manila, PH

Accenture is a global professional services company with a long and successful track record of delivering complex technology-based solutions and outsourcing capabilities.

- Performed proof of concept for Azure Windows Virtual Desktop and documented in detail the solution.
- Designed, implemented and supported a backup infrastructure with multi-site NetBackup domain on RHEL server.
- Configured backup policy attributes and schedules in accordance to company standards.
- Stayed educated on new and emerging market offerings that may be of interest to our clients.
- Participated on business discovery and technical discovery assessments for requirements analysis on a client.

ITO Svc Delivery Consultant III – Storage & Backup

DXC Technology 2012 - 2018 Metro Manila, PH

DXC Technology is a multinational IT company which helps global companies run their mission critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds.

- Managed and supported enterprise storage infrastructure consisting of multiple storage frames & Cisco/Brocade fiber channel switches for different accounts.
- Executed project which migrates away storage from one frame to another via VPLEX mobility to reduce operating costs.
- Performed disaster recovery exercise to test validity of the DR plan.
- Reclaimed storage of decommissioned servers whose applications and infrastructure has been moved to a cloud-based solution.
- Performed Fabric Zoning and LUN masking to meet the storage requirements of various user groups and applications.
- Troubleshoot storage related issues and implemented storage standards for all storage components.

SKILLS

Cloud Technology

AWS Azure VMware

Scripting and Development Tools

Terraform Ansible PowerShell

Bash Git Python

Visual Studio Code

Administration

Windows Server Linux Server

System Backup and Recovery

Storage Network SAN and NAS

Data Center Management

CERTIFICATION

Hashicorp Certified: Terraform Associate

HashiCorp, 2020

Microsoft Certified: Azure Fundamentals

Microsoft, 2020

AWS Certified Solutions Architect - Associate

Amazon Web Server, 2020

EMCISA Information Storage Associate Version 2

Dell Technologies, 2013

Cisco Data Center Storage Networking Support Specialist

Cisco, 2010

ITIL v3 Foundation

Axelos, 2010

Microsoft Certified Systems Administrator

Microsoft, 2006

Microsoft Certified Desktop Support Technician

Microsoft, 2005

EXPERIENCE

Storage Administrator

Accenture, Inc.

📅 2006 - 2012 📍 Metro Manila, PH

Accenture is a global professional services company with a long and successful track record of delivering complex technology-based solutions and outsourcing capabilities.

- Successfully migrated VMware Storage Infrastructure from Clariion CX3-80 to CX4-480 frame.
- Deployed 2 Cisco MDS 9513 Director Switch and successfully migrated SAN disks and backup connections from McData to Cisco Director Switch.
- Successfully provisioned SAN storage for Windows and ESX clients.
- Lead the Backup Policy Compliance and Reconciliation Project for 400 plus Windows clients.
- Performed Backup Software Upgrade from several previous versions to the latest Accenture standard version of NetWorker.
- Successfully resolved backup issues that were preventing reliable backups to maintain the service level measure of 98+% successful backups for all clients.
- Made enhancements on the backup report worksheet cutting manual work to 50% resulting to quicker and more efficient completion.

IT Systems Support

Ivoclar Vivadent, Inc.

📅 2004 - 2006 📍 Laguna, PH

Ivoclar Vivadent, Inc. is a global company offering a comprehensive range of innovative products and systems for dentists and dental technicians. It is a leading international dental company with subsidiaries in 22 countries and with more than 2300 employees throughout the world.

- Delivered day-to-day frontline helpdesk support services to end users for all IT systems.
- Supported implementations and installations of systems in accordance to prescribed operating procedures and guidelines.
- Documented operating procedures in line with the standards of ISO9001:2000 and FDA/GMP.
- Planned and executed numerous hardware deployments and consolidated equipment and resources following facilities move.
- Completed a full-scale platform migration with no downtime during business hours.
- Created custom programs for product barcode and other ERP related modules using MS Access and SQL.

VALIDATION

AWS

<http://aws.amazon.com/verification>

Validation No.: K02V4GYKGBFQQFGV

Microsoft

<https://mcp.microsoft.com/anonymous/transcript/validate>

Transcript ID: 701124

Access Code: phbea2005

HashiCorp

https://www.credly.com/badges/3b48eb09-937f-4b55-b3cc-c0181cf8bfdc/public_url

Dell EMC

https://www.credly.com/badges/b815af93-86a0-432a-bcd4-2dbbbb7f6856/public_url

Cisco

<http://www.cisco.com/go/verifycertificate>

Verification No.: 403564169054BPCG

STRENGTHS



Eager to Learn

Enthusiastic about learning anything that would benefit both me and the company I am working for.



Communication Skills

Open-minded, outgoing and patient in conversations with others.



Time Management

Prioritizes essential tasks so they are not rushed. Sets deadlines that ensure reaching milestones on time.



Analytical

Keen eye for detail and a natural instinct to weigh up situations and opportunities before making a move.



Goal-oriented

Focuses on the key inputs and deliver them with the right quality and in a timely fashion.