

# ARNOLD BEN

## Cloud Infrastructure Engineer | DevOps Engineer

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### SUMMARY

Analytical, solution-driven, certified IT professional with 16+ years of extensive experience in supporting applications and infrastructures. Exceptionally organized and focused, demonstrating an outstanding aptitude to manage and balance functions required for the deployment, configuration, and support of systems covering areas around private and public cloud, data center operations, storage networking, and backup and recovery. Thrives in working in a fast-paced, high-tech environment with cross-functional teams using various IT methodologies.

### EDUCATION

#### B.S. Computer Engineering

Don Bosco Technical College 1998 - 2003 Metro Manila, PH

### EXPERIENCE

#### Cloud Transformation and Architecture Associate Manager

Accenture, Inc. 2018 - 2021 Metro Manila, PH

Accenture is a global professional services company with a long and successful track record of delivering complex technology-based solutions and outsourcing capabilities.

- Performed proof of concept for Azure Windows Virtual Desktop and documented the technical requirements and procedures.
- Designed, implemented and supported a backup infrastructure with multi-site NetBackup domain on RHEL server.
- Configured backup policy attributes and schedules in accordance to company standards.
- Stayed educated on new and emerging market offerings that may be of interest to our clients.
- Participated on business discovery and technical discovery assessments for requirements analysis on a client.

#### ITO Svc Delivery Consultant III – Storage & Backup

DXC Technology 2012 - 2018 Metro Manila, PH

DXC Technology is a multinational IT company which helps global companies run their mission critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds.

- Managed and supported enterprise storage infrastructure consisting of multiple storage frames & Cisco/Brocade fiber channel switches for different accounts.
- Executed project which migrates away storage from one frame to another via VPLEX mobility to reduce operating costs.
- Performed disaster recovery exercise to test validity of the DR plan.
- Reclaimed storage of decommissioned servers whose applications and infrastructure has been moved to a cloud-based solution.
- Performed Fabric Zoning and LUN masking to meet the storage requirements of various user groups and applications.
- Troubleshoot storage related issues and implemented storage standards for all storage components.

### SKILLS

#### Cloud Technology

AWS Azure VMware

#### Scripting and Development Tools

Terraform Ansible PowerShell

Bash Git Python Github

Visual Studio Code

#### Administration

Windows Server Linux Server

System Backup and Recovery

Storage Network SAN and NAS

Data Center Management

### CERTIFICATION

#### Hashicorp Certified: Terraform Associate

HashiCorp, 2020

#### Microsoft Certified: Azure Fundamentals

Microsoft, 2020

#### AWS Certified Solutions Architect – Associate

Amazon Web Server, 2020

#### EMCISA Information Storage Associate Version 2

Dell Technologies, 2013

#### Cisco Data Center Storage Networking Support Specialist

Cisco, 2010

#### ITIL v3 Foundation

Axelos, 2010

#### Microsoft Certified Systems Administrator

Microsoft, 2006

#### Microsoft Certified Desktop Support Technician

Microsoft, 2005

## EXPERIENCE

### Storage Administrator

Accenture, Inc.

📅 2006 - 2012 📍 Metro Manila, PH

Accenture is a global professional services company with a long and successful track record of delivering complex technology-based solutions and outsourcing capabilities.

- Successfully migrated VMware Storage Infrastructure from Clariion CX3-80 to CX4-480 frame.
- Deployed 2 Cisco MDS 9513 Director Switch and successfully migrated SAN disks and backup connections from McData to Cisco Director Switch.
- Successfully provisioned SAN storage for Windows and ESX clients.
- Lead the Backup Policy Compliance and Reconciliation Project for 400 plus Windows clients.
- Performed Backup Software Upgrade from several previous versions to the latest Accenture standard version of NetWorker.
- Successfully resolved backup issues that were preventing reliable backups to maintain the service level measure of 98+% successful backups for all clients.
- Made enhancements on the backup report worksheet cutting manual work to 50% resulting to quicker and more efficient completion.

### IT Systems Support

Ivoclar Vivadent, Inc.

📅 2004 - 2006 📍 Laguna, PH

Ivoclar Vivadent, Inc. is a global company offering a comprehensive range of innovative products and systems for dentists and dental technicians. It is a leading international dental company with subsidiaries in 22 countries and with more than 2300 employees throughout the world.

- Delivered day-to-day frontline helpdesk support services to end users for all IT systems.
- Supported implementations and installations of systems in accordance to prescribed operating procedures and guidelines.
- Documented operating procedures in line with the standards of ISO9001:2000 and FDA/GMP.
- Planned and executed numerous hardware deployments and consolidated equipment and resources following facilities move.
- Completed a full-scale platform migration with no downtime during business hours.
- Created custom programs for product barcode and other ERP related modules using MS Access and SQL.

## VALIDATION

### AWS

<http://aws.amazon.com/verification>

**Validation No.:** K02V4GYKGBFQQFGV

### Microsoft

<https://mcp.microsoft.com/anonymous/transcript/validate>

**Transcript ID:** 701124

**Access Code:** phbea2005

### HashiCorp

[https://www.credly.com/badges/3b48eb09-937f-4b55-b3cc-c0181cf8bfcd/public\\_url](https://www.credly.com/badges/3b48eb09-937f-4b55-b3cc-c0181cf8bfcd/public_url)

### Dell EMC

[https://www.credly.com/badges/b815af93-86a0-432a-bcd4-2dbbbb7f6856/public\\_url](https://www.credly.com/badges/b815af93-86a0-432a-bcd4-2dbbbb7f6856/public_url)

### Cisco

<http://www.cisco.com/go/verifycertificate>

**Verification No.:** 403564169054BPCG

## STRENGTHS



### Goal-oriented

Focuses on the key inputs and deliver them with the right quality and in a timely fashion.



### Analytical

Keen eye for detail and a natural instinct to weigh up situations and opportunities before making a move.



### Time Management

Prioritizes essential tasks so they are not rushed. Sets deadlines that ensure reaching milestones on time.



### Communication Skills

Open-minded, outgoing and patient in conversations with others.



### Eager to Learn

Enthusiastic about learning anything that would benefit both me and the company I am working for.