

# ARNOLD BEN

## Cloud Infrastructure Engineer | DevOps Engineer

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### SUMMARY

- Analytical, solution-driven, certified IT professional with 16+ years of extensive experience gained in several roles from desktop support to designing, implementing and supporting applications and infrastructures.
- Exceptionally organized and focused, demonstrating an outstanding aptitude to manage and balance functions required for the deployment, configuration, and support of systems covering areas around private and public cloud, data center operations, storage networking, and backup and recovery.
- Keen to work for a results-oriented organization where I can add value while improving my existing skills and acquiring new ones too.

### TRAINING / COURSES

#### AWS Cloud and DevOps Bootcamp

11/2022 - Present

[www.aosnote.com](http://www.aosnote.com)

A cloud mentorship program that provides training through hands-on experience with DevOps tools, Cloud services and processes such as CICD, Git, GitHub, Terraform, Ansible, AWS, Linux, Docker, Bash Scripting, Data migration and more.

Projects completed:

- Deploy a Static Website
- Deploy a WordPress Website
- Deploy a Dynamic E-Commerce Website
- Deploy a Dynamic Website with Terraform
- Deploy a Static Website with Ansible
- Deploy a Website with Docker, AWS ECR, and AWS ECS
- Deploy a Website with Terraform Module, AWS ECR and AWS ECS
- Create CICD to Deploy a Dynamic Website

### EXPERIENCE

#### Cloud Transformation and Architecture Associate Manager

Accenture, Inc.

2018 - 2021 Metro Manila, PH

Accenture is a global professional services company with a long and successful track record of delivering complex technology-based solutions and outsourcing capabilities.

- Performed proof of concept for Azure Windows Virtual Desktop.
- Designed, implemented and supported a backup infrastructure with multi-site NetBackup domain on RHEL server.
- Provide technical and subject matter expertise related to storage and backup, and serves as a point of escalation for technical issues.
- Produces, delivers, and maintains appropriate documentation, including incident records and knowledge base, in accordance to document control standards and procedures.
- Configured backup policy attributes and schedules in accordance to company standards.
- Stayed updated on new and emerging market offerings that may be of interest to potential clients.
- Participated on business discovery and technical discovery assessments for requirements analysis on a client.

### EDUCATION

#### B.S. Computer Engineering

Don Bosco Technical College

1998 - 2003 Metro Manila, PH

### SKILLS

#### Cloud Platform

AWS • Azure • VMware

#### AWS Web Services

EC2 • VPC • NAT Gateway • Security Group • RDS • S3 • IAM • AMI • ALB • ACM • SNS • ASG • Route 53 • DynamoDB • ECR • ECS • CodeBuild

#### Scripting and DevOps Tools

Terraform • Docker • Ansible • PowerShell • Bash/Shell Scripting • Git • GitHub • AWS CLI • CI/CD Pipeline • Visual Studio Code • Draw.IO • Visio • MS Office

#### Administration

Windows • Linux • Storage Network • System Backup and Recovery

### CERTIFICATION

#### Hashicorp Certified: Terraform Associate

Hashicorp, 2020 (Validation: Click [Here](#))

#### Microsoft Certified: Azure Fundamentals

Microsoft, 2020 (Validation: Click [Here](#))

#### AWS Certified Solutions Architect - Associate

Amazon Web Server, 2020 (Validation: Click [Here](#))

#### EMCISA Information Storage Associate Version 2

Dell Technologies, 2013 (Validation: Click [Here](#))

#### Cisco Data Center Storage Networking Support Specialist

Cisco, 2010 (Validation: Click [Here](#))

#### Microsoft Certified Systems Administrator

Microsoft, 2006 (Validation: Click [Here](#))

#### Microsoft Certified Desktop Support Technician

Microsoft, 2005 (Validation: Click [Here](#))

## ITO Svc Delivery Consultant III – Storage & Backup

### DXC Technology

2012 - 2018 Metro Manila, PH

DXC Technology is a multinational IT company which helps global companies run their mission critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds.

- Managed and supported enterprise storage infrastructure consisting of multiple storage frames & Cisco/Brocade fiber channel switches for different accounts.
- Executed project which migrates away storage from one frame to another via VPLEX mobility to reduce operating costs.
- Performed disaster recovery exercise to test validity of the DR plan.
- Reclaimed storage of decommissioned servers whose applications and infrastructure has been moved to a cloud-based solution.
- Performed Fabric Zoning and LUN masking to meet the storage requirements of various user groups and applications.
- Troubleshoot storage related issues and implemented storage standards for all storage components.

## Storage Administrator

### Accenture, Inc.

2006 - 2012 Metro Manila, PH

Accenture is a global professional services company with a long and successful track record of delivering complex technology-based solutions and outsourcing capabilities.

- Successfully migrated VMware Storage Infrastructure from Clariion CX3-80 to CX4-480 frame.
- Deployed 2 Cisco MDS 9513 Director Switch and successfully migrated SAN disks and backup connections from McData to Cisco Director Switch.
- Successfully provisioned SAN storage for Windows and ESX clients.
- Lead the Backup Policy Compliance and Reconciliation Project for 400 plus Windows clients.
- Performed Backup Software Upgrade from several previous versions to the latest Accenture standard version of NetWorker.
- Successfully resolved backup issues that were preventing reliable backups to maintain the service level measure of 98+% successful backups for all clients.
- Made enhancements on the backup report worksheet cutting manual work to 50% resulting to quicker and more efficient completion.

## IT Systems Support

### Ivoclar Vivadent, Inc.

2004 - 2006 Laguna, PH

Ivoclar Vivadent, Inc. is a global company offering a comprehensive range of innovative products and systems for dentists and dental technicians. It is a leading international dental company with subsidiaries in 22 countries and with more than 2300 employees throughout the world.

- Delivered day-to-day frontline helpdesk support services to end users for all IT systems.
- Supported implementations and installations of systems in accordance to prescribed operating procedures and guidelines.
- Documented operating procedures in line with the standards of ISO9001:2000 and FDA/GMP.
- Planned and executed numerous hardware deployments and consolidated equipment and resources following facilities move.
- Completed a full-scale platform migration with no downtime during business hours.
- Created custom programs for product barcode and other ERP related modules using MS Access and SQL.



### Analytical

I have a keen eye for detail and a natural instinct to weigh up situations and opportunities before making a move.



### Positive Attitude

I know how stressful this industry can get, but keeping my calm and focusing on the end goal has always been what kept me live through all those challenges.



### Active Learner

Technology is always evolving and one of the most important strength I persistently hold is continuous learning and improvement. I know I have so much in my career to look forward to and I want to be as prepared as possible, which is why I've been invested in relevant online courses for the past years.

## FIND ME ONLINE



### Website

<http://www.arnoldben.com/>



### LinkedIn

[www.linkedin.com/in/arnolddb](http://www.linkedin.com/in/arnolddb)



### GitHub

[www.github.com/arnoldben](http://www.github.com/arnoldben)