

Jia Chen

8/78 Malakoff Street, Marrickville, NSW, 2204

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Summary

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- Working as a nail technician, I learned how to approach customers calmly and confidently.
- Stays alert and quickly respond to customer's questions.
- Proactive and not be afraid to change.
- Supportive, enthusiastic, and goal oriented.
- Discusses any issue with client in order to resolve the problem and retain the customer.

Experience

Pro Nails

Columbia, TN, USA

NAIL TECHNICIAN

December 2016 - August 2019

- Communicated with customers to determine requirements.
- Worked with a team in order to deliver value to the customers.
- Responsible for booking customer appointments.
- Worked with a team in order to prepare the store for opening and closing.
- Maintained a clean and tidy shop daily.
- Responsible for providing pedacure, manicure, artificial nails, and facial wax for customers.
- Strives to deliver exceptional service and a good relationship with the customers.

Education

Bristol School of Hair Design

Bristol, Virginia, USA

NAIL TECHNICIAN LICENSE

January 2013 - July 2013

Citizenship

United States of America

Valid Australia Work Visa (can work with no restrictions on hours)

Language

English (Fluent)

Mandarin (Native)