

# Jia Chen

8/78 Malakoff Street, Marrickville, NSW, 2204

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## Summary

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- Working as a nail technician, I learned how to approach customers calmly and confidently.
- Stays alert and quickly respond to customer's questions.
- Proactive and not be afraid to change.
- Supportive, enthusiastic, and goal oriented.
- Discusses any issue with client in order to resolve the problem and retain the customer.

## Experience

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### Pro Nails

NAIL TECHNICIAN

*Columbia, TN, USA*

*December 2016 - August 2019*

### City Nails

NAIL TECHNICIAN

*Johnson City, TN, USA*

*January 2015 - November 2016*

### Simply Nails

NAIL TECHNICIAN

*Bristol, TN, USA*

*July 2013 - August 2014*

- Responsible for booking customer appointments.
- worked with a team in order to prepare the store for opening and closing.
- Communicated with customers to determine service.
- Responsible for providing pedacure, manicure, artificial nails, and facial wax for customers.
- Maintained a clean and tidy shop daily.
- Strives to deliver exceptional service and a good relationship with the customers.

## Education

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### Bristol School of Hair Design

NAIL TECHNICIAN LICENSE

*Bristol, Virginia, USA*

*January 2013 - July 2013*

## Citizenship

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United States of America

Valid Australia Work Visa (can work with no restrictions on hours)

## Language

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English (Fluent)

Mandarin (Native)