

# Jia Chen

8/78 Malakoff Street, Marrickville, NSW, 2204

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## Summary

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- Working as a nail technician, I learned how to operate a business successfully.
- I gained an understanding of customer needs and the importance of a good customer relationship.
- I learned the value of teamwork.
- Gained an understanding of the benefit of continuous learning.
- I gained experience in determining customer requirements in order to ensure we provide the correct service for repeat customers.

## Experience

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### Pro Nails

Columbia, TN, USA

NAIL TECHNICIAN

December 2016 - August 2019

- Communicated with customers to determine requirements.
- Worked with a team in order to deliver value to the customers.
- Responsible for booking customer appointments.
- Worked with a team in order to prepare the store for opening and closing.
- Maintained a clean and tidy shop daily.
- Responsible for providing pedicure, manicure, artificial nails, and facial wax for customers.
- Strives to deliver exceptional service and a good relationship with the customers.

## Education

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### Bristol School of Hair Design

Bristol, Virginia, USA

NAIL TECHNICIAN LICENSE

January 2013 - July 2013

## Citizenship

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United States of America

Valid Australia Work Visa (can work with no restrictions on hours)

## Language

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English (Fluent)

Mandarin (Native)