

# Jia Chen

Marrickville, NSW, 2204

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## Summary

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- Looking for a position in sales and customer service.
- Six years face to face customer service and sales experience.
- Strong background in mathematics and statistics.
- Positive and active personality. Eager to learn new skills.
- Strong background in mathematics.

## Education

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### East Tennessee State University

B.S. IN MATHEMATICS (STATISTICS CONCENTRATION)

- Undergraduate Research: Test for Randomness based on the Arcsine Distribution
- Advisor: Prof. Anant Godbole
- Cumulative GPA: 3.7 / 4.0
- Magna Cum Laude

Johnson City, TN, USA

Aug 2014 - Dec 2017

## Languages

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Chinese Native

English Fluent

## Residency and Citizenship Status

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United States of America Citizen

Australia Working Visa with no restriction on hours

## Experience

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### NAIL TECHNICIAN

- Received Nail Technician License
- Held a full time job during my education at ETSU (35-45 hours per week).
- Learned to communicate effectively with customers in order to determine customer requirements.
- Developed an understanding of western culture, language, and diversity; learned to fit into a new environment.

Johnson City and Columbia, TN, USA

January 2013-September 2019

## Programming Languages and Skills

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R, SQL, Excel (Intermediate), SAS, Minitab,  $\text{\LaTeX}$