

Jia Chen

Marrickville, NSW, 2204

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Summary

- Looking for a position in sales and customer service.
- Six years face to face customer service and sales experience.
- Strong background in mathematics and statistics.
- Positive and active personality. Eager to learn new skills.
- Passionate about data analysis.

Education

East Tennessee State University

Johnson City, TN, USA

B.S. IN MATHEMATICS (STATISTICS CONCENTRATION)

Aug 2014 - Dec 2017

- Undergraduate Research: Test for Randomness based on the Arcsine Distribution
- Advisor: Prof. Anant Godbole
- Cumulative GPA: 3.7 / 4.0
- Magna Cum Laude

Languages

Chinese Native

English Fluent

Residency and Citizenship Status

United States of America Citizen

Australia Working Visa with no restriction on hours

Experience

NAIL TECHNICIAN

Johnson City and Columbia, TN, USA

January 2013-September 2019

- Received Nail Technician License
- Held a full time job during my education at ETSU (35-45 hours per week).
- Learned to communicate effectively with customers in order to determine customer requirements.
- Developed an understanding of western culture, language, and diversity; learned to fit into a new environment.

Programming Languages and Skills

R, SQL, Excel (Intermediate), SAS, Minitab, \LaTeX