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Master of Science in Engineering Technology
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Academic year 2018 – 2019

A Guidance Chatbot for Home IoT Device Commissioning

Design and Implementation

PROBLEM – The commissioning process of a so-called **Smart Home** devices consists of several actions to be taken. Examples are connecting wires, pressing link buttons, scanning QR codes, ... These often encounter some **difficulties** for people who are not familiar with these actions. To resolve this problem a guiding **chatbot** could be used to **guide the user** through the steps and to **give support** if the uses encounters a problem. The chatbot is developed to commission devices in the **SMIoT framework**.

