

Skills

Programming

HTML, CSS, Sass, JavaScript, PHP, C#, Bash, PowerShell

Frameworks

ASP.Net, WebForms, WebAPI, Vue.js

Databases & APIs

T-SQL, MySQL, GraphQL, SSIS, Entity, LINQ

Tools

Visual Studio, VS Code, Git, Photoshop

Education

Associate Degree in Applied Business

Programming & Software Development

University of Toledo • 2009

Certificate in Web Design

University of Toledo • 2010

Certifications

ITIL v3 Foundations • 2009

Experience

Tech Support Specialist II & Developer

RELX Group, Feb 2006 to Present

- Provide 2nd level support for customer PC & Mac desktops, laptops, and mobile devices.
- Responsible for coordinating logistics of equipment deployment & inventory for campus and remote customers.
- Created documentation for training team interns in standard processes.
- Designed and maintain SQL databases for web apps, occasionally writing custom queries for management reports.
- Utilized programming knowledge to drive process improvement through web applications & automation scripts.

Hardware Engineer

LexisNexis, Jun 2001 to Feb 2006

- Provided 2nd level support to internal employees in regards to computer hardware issues.
- Managed network printer environment
- Purchased printer supplies & reported total cost of ownership projections to management.
- Purchased & managed inventory of computer equipment within the distribution center.
- Developed a web application for streamlining PC acquisition and deployment.

Personal Projects

- romig.dev - JavaScript, Vue.js, Gridsome
- Cold Callers Guild - PHP, MySQL, JavaScript, AJAX
- Meep 2016 - PHP, MySQL, WordPress, Photoshop
- News Barometer - PHP, MySQL, WordPress

Projects

- iSpark - CSS, Liquid Template Engine
- RETS Virtual Agent ChatBot - Sass
- PAM REST Service - ASP.Net, WebAPI, C#
- RE Homepage Selector - JavaScript
- PC Asset Management - ASP.Net, C#, T-SQL
- Customer Survey Tool - ASP.Net, C#, T-SQL
- Software Request Form - ASP.Net, C#, T-SQL

Projects

- PC Asset Management - ASP, VBScript, T-SQL

Portfolio

<https://romig.dev/projects>

Code Samples

<https://github.com/aromig>

<https://codepen.io/aromig>