

## Skills

### Programming

HTML, CSS, Sass, JavaScript, PHP, C#, Bash, PowerShell

### Frameworks

ASP.Net, WebForms, WebAPI, Vue.js

### Databases & APIs

T-SQL, MySQL, GraphQL, SSIS, Entity, LINQ

### Tools

Visual Studio, VS Code, Git, Photoshop

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## Education

### Associate Degree in Applied Business

*Programming & Software Development*

University of Toledo • 2009

### Certificate in Web Design

University of Toledo • 2010

### Certifications

ITIL v3 Foundations • 2009

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## Work Experience

### Tech Support Specialist II & Web Developer

RELX Group, June 2001 to Present

- Developed & maintain team's asset management (PAM) web application, stream-lining hardware-related processes from acquisition to retirement - providing more accurate equipment tracking and reporting.
- Created a RESTful web service to facilitate PAM's integration with workflows in ServiceNow.
- Mocked & built templates for an innovation feedback tool run on the UserVoice platform.
- Provided styling changes using Sass/SCSS to reflect branding for Service Desk's ChatBot.
- Developed a small web app to route software requests to proper support teams, allowing managers to approve & track their progress.
- Redesigned a survey application that tracks customer satisfaction for support teams and allows teams & individuals to view results for continuous improvement.
- Drove process improvement through web applications & automation scripts written in PowerShell and Bash.
- Designed & maintain relation SQL databases for web apps, occasionally writing custom queries for management reports.
- Also responsible for coordinating logistics of equipment deployment and inventory management for campus, remote offices, and home-based employees.
- Created documentation of standard processes regarding configurations.

### Web Developer

Cold Callers Guild - <http://www.mmocentralforums.com/ccg/>, Mar 2015 to Jun 2015

- Easy & Secure Registration & Login - Utilizes host forum's vBulletin API to determine identity, allowing only certified members to access certain areas based on usergroup.
- User Profiles - Provided a custom CRUD interface for users to display their characters and track their progress offline from the game.
- Member List - Interactive listing of characters with search, sort, and paging features.
- Event Schedules - AJAX-powered schedule dynamically displays times for game events based on day of the week, automatically adjusting for Daylight Saving & British Summer Time.
- Run Reporting - Battle reports can be submitted on a dynamic form that auto-populates controls based on other user input values. These victories can be viewed based on specific dates.
- Admin Control Panel - Provided an administrator-only page for user & report CRUD operations as well as showing a simple dashboard of site statistics.
- Built with HTML, CSS, PHP, MySQL, and JavaScript.

### Personal Projects

romig.dev - JavaScript, Vue.js, Gridsome

cakes.romig.dev - JavaScript, Vue.js, CSS Grid

Meep 2016 - PHP, MySQL, WordPress, Photoshop

### Projects

- iSpark - CSS, Liquid Template Engine
- RETS Virtual Agent ChatBot - Sass
- PAM REST Service - ASP.Net, WebAPI, C#
- RE Homepage Selector - JavaScript
- PC Asset Management - ASP.Net, C#, T-SQL
- Customer Survey Tool - ASP.Net, C#, T-SQL
- Software Request Form - ASP.Net, C#, T-SQL

### Portfolio

<https://romig.dev/projects>

### Code Samples

<https://github.com/aromig>

<https://codepen.io/aromig>