# Test and Roll Package Vignette

Based off of 'Profit-maximizing a/b tests" by Elea McDonell Feit and Ron Berman.

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#### 1. Introduction

#### 1.1 About Test & Roll

The Test & Roll Package implements the methods in the paper "Profit-maximizing a/b tests" by Elea McDonnell Feit and Ron Berman.

Source: Feit, E. M. & Berman, R. (2018). Profit-maximizing a/b tests. Available at SSRN.

Test & Roll (tactical A/B testing) describes an experimentation process in marketing where a subset of customers are randomly assigned to a treatment and customer response data is first collected in a "test" stage. In the "roll" stage that follows, marketers deploy one treatment to all remaining customers based on the test results.

Marketers often use A/B testing as a tool to compare marketing treatments in a test stage and then deploy the better-performing treatment to the remainder of the consumer population. While these tests have traditionally been analyzed using hypothesis testing, we re-frame them as an explicit trade-off between the opportunity cost of the test (where some customers receive a sub-optimal treatment) and the potential losses associated with deploying a sub-optimal treatment to the remainder of the population.

- Profit-maximizing Test & Roll has several advantages over traditional hypothesis testing (see paper for more). (1) The typical significance levels (alpha) in hypothesis tests which aim to limit Type I errors have little consequence for profit, assuming no deployment costs. If the null is mistakenly rejected, but both treatments yield identical effects, the same profit will be earned regardless of which treatment is deployed. Because of the profit trade-off between test-stage learning and roll-stage earning, conservative sample sizes based on null hypothesis testing lower overall expected profit, by exposing too many people to the less effective treatment in the test.
- (2) The population available for testing and deploying is often limited, but the recommended sample size does not take this constraint into account. In online advertising experiments where effects are often small (but profitable), the recommended sample size may be larger than the size of the population itself. Yet when the population is limited, smaller tests that will never reach statistical significance can still have substantial benefit in improving expected profit. With profit-maximizing test and roll, improved performance is achieved because profit-maximizing tests identify the best performing treatment with high probability when treatment effects are large; the lost profit (regret) from errors in treatment selection is small when treatment effects are small.

The Test & Roll package can be used to calculate test sizes as well as resulting profits under a variety of methods (hypothesis testing, profit-maximization, and Thomson Sampling). Note that the profit-maximizing test size is substantially smaller than typically recommended for a hypothesis test, particularly when the response is noisy or when the total population is small.

#### 1.2 Installation

```
library(devtools)
install_github('aronbolun/testandroll.pkg')
## * checking for file '/private/var/folders/49/6150y03s1rj1g1yd2h6jz2lc0000gn/T/RtmpN0Gpqk/remotesfef3
## * preparing 'testandroll.pkg':
## * checking DESCRIPTION meta-information ... OK
## * checking for LF line-endings in source and make files and shell scripts
## * checking for empty or unneeded directories
## * building 'testandroll.pkg_0.1.0.tar.gz'
library(testandroll.pkg)
#Extra installations for Rmd to knit
install.packages('doParallel', repos='http://cran.us.r-project.org')
##
## The downloaded binary packages are in
   /var/folders/49/6150y03s1rj1g1yd2h6jz2lc0000gn/T//RtmpN0Gpqk/downloaded_packages
library(doParallel)
registerDoParallel(cores=4) #Determine the the number of cores to use for parallel execution (e.g., 4)
```

#### 1.3 Computing priors from data

#### Basic method:

Priors represent beliefs about your data before you conduct the experiment.

The testandroll package contains sample data of the proportions of customers who visited a website for longer than 15 minutes. months means is a vector of length 12 containing the average proportions for each month. To find "mu," simply take the means of the mean responses from the data sets and to find "sigma," simply take the standard deviation of the mean responses.

```
months.means
```

```
##
     January February
                            March
                                       April
                                                    May
                                                             June
                                                                        July
                                                                                August
## 0.6103005 0.4089727 0.5021437 0.6009944 0.6053015 0.5904040 0.6090105 0.5090350
## September
               October November December
## 0.4078861 0.4967330 0.5061300 0.6154330
mu <- mean(months.means)</pre>
sigma <- sd(months.means)</pre>
mu
## [1] 0.5385287
sigma
```

## 1.4 Summary of functions

## [1] 0.077417

#### Function parameters:

```
"n" - sample sizes
"N" - total deployment population
"s" - the known standard deviations of the outcome
"mu" - means of the priors on the response
"sigma" - standard deviations of the priors on the response
"K" - number of arms (treatments)
```

```
"R" - number of simulation repetitions
"n vals" - possible sample size values
```

#### Function purposes:

#### Section 2) Usage for 2-arm tests

test\_size\_nht() - computes test sizes under hypothesis testing

test\_size\_nn() - computes profit-maximizing test sizes under test & roll

profit\_nn() - computes profit under profit-maximizing tests

profit\_perfect\_nn() - computes profit with perfect information

error\_rate\_nn() - computes rate of incorrect deployments

#### Section 3) Usage for K-arm tests (with simulation)

test\_size\_nn\_sim() - computes profit-maximizing test sizes for a multi-armed test and roll one\_rep\_test\_size() - utility function used in test\_size\_nn\_sim() to simulate one set of potential outcomes profit\_nn\_sim() - computes the per-customer profit for test & roll with K arms one\_rep\_profit() - utility function used in function (profit\_nn\_sim()) to simulate one set of potential

one\_rep\_profit() - utility function used in function 'profit\_nn\_sim()' to simulate one set of potential outcomes

test\_eval\_nn() - provides summary statistics of a test and roll plan

#### Section 4) Visualizing prior effects on profits and mean response

plot\_prior\_mean\_resp\_nn() - plot prior densities against mean response (profit per customer)
plot\_prior\_resp\_nn() - plot prior densities against response (profit per customer)

plot\_prior\_effect\_nn() - plot prior densities against treatment effect (difference in profit per customer)

#### 2. Usage for 2-arm tests

#### 2.1 Computing profit-maximizing test sizes (2-arm tests)

test\_size\_nht() computes test sizes under hypothesis testing.

```
test_size_nht(s=c(0.5,0.10), d=0.2, conf=0.95, power=0.8, N=NULL)
```

## [1] 58.86660 11.77332

```
test_size_nht(s=0.5, d=0.2, conf=0.95, power=0.8, N=NULL)
```

## [1] 98.111

Takes in parameters:

"s" - vector of length 1 (symmetric) or 2 (asymmetric) indicating response standard deviation(s)

"d" - minimum detectable difference between treatments

"conf" - 1 - type I error rate

"power" - 1 - type II error rate

"N" - finite deployment population, if NULL no finite population correction is used and returns a vector containing the recommended sample sizes

For the symmetric case  $s_1=s_2=s$ , the recommended sample size is calculated using  $n_1=n_2\approx (z_{1-\alpha/2}+z_\beta)^2(\frac{2s^2}{d^2})$  where  $\alpha$  is 1-conf and  $\beta$  is the power. For the asymmetric case  $s_1\neq s_2$ , the recommended sample sizes are calculated using  $n_1=(z_{1-\alpha/2}+z_\beta)^2(\frac{s_1^2+s_1s_2}{d^2})$  and  $n_2=(z_{1-\alpha/2}+z_\beta)^2(\frac{s_1s_2+s_2^2}{d^2})$ . With finite population correction,  $n_1=\frac{(z_{1-\alpha/2}+z_\beta)^2(N)(s_1^2+s_1s_2)}{d^2(N-1)+(z_{1-\alpha/2}+z_\beta)^2(s_1+s_2)^2}$  and  $n_1=\frac{(z_{1-\alpha/2}+z_\beta)^2(N)(s_1s_2+s_2^2)}{d^2(N-1)+(z_{1-\alpha/2}+z_\beta)^2(s_1+s_2)^2}$ 

test\_size\_nn() computes the profit-maximizing test size for test and roll with 2 arms

## [1] 97.04499 97.04499

## [1] 97.38121 187.41676

Takes in parameters:

"N" - size of deployment population

"s" - vector of length 2 containing the standard deviations of the outcome

"mu" - vector of length 2 containing the means of the prior on the mean response

"sigma" vector of length 2 containing the standard deviations of the prior on the mean response and returns a vector containing the sample sizes

For the symmetric case  $s_1 = s_2 = s$ , the recommended sample size is calculated using  $n_1 = n_1 = \frac{\sqrt{9\sigma^4 + 4n\sigma^2\sigma_0^2 - \frac{3}{4}\sigma^2}}{4\sigma_0^2}$ . For the asymmetric case, the recommended sample size is calculated using the optim() function to find the sample sizes which maximize profit\_nn().

#### 2.2 Computing profits and errors under different testing methods (2-arm tests)

profit\_nn() computes the per-customer profit for test & roll with 2 arms

## [1] 0.8104432

## [1] 0.8093503

Takes in parameters:

"n" - vector of length 2 containing the sample sizes

"N" - size of deployment population

"s" - vector of length 2 containing the known standard deviations of the outcome

"mu" - vector of length 2 containing the means of the prior on the mean response

"sigma" - vector of length 2 containing the standard deviations of the prior on the mean response

"log\_n" - whether or not log(n) is an input rather than n (to avoid negative solutions), 'TRUE' or 'FALSE' and returns a numeric that is the per-customer profit for N customers

For the symmetric case, the deploy stage profit is calculated using  $(N-n_1-n_2)\left[\mu+\frac{\sqrt{2}\sigma^2}{\sqrt{\pi}\sqrt{2\sigma^2+\frac{n_1+n_2}{n_1n_2}s^2}}\right]$  and the test stage profit is calculated with  $\mu_1(n_1+n_2)$ . For the asymmetric case, the deploy stage profit is calculated using  $(N-n_1-n_2)\left[\mu_1+e\Phi\left(\frac{e}{v}\right)+v\phi\left(\frac{e}{v}\right)\right]$  where  $e=(\mu_2-\mu_1)$  and  $v=\sqrt{\frac{\sigma_1^4}{\sigma_1^2+s_1^2/n_1}+\frac{\sigma_2^4}{\sigma_2^2+s_2^2/n_2}}$ . The test stage profit is  $\mu_1n_1+\mu_2n_2$ 

#### profit\_perfect\_nn() computes the profit with perfect information

profit\_perfect\_nn(mu=.7, sigma=.02)

## [1] 0.7112838

Takes in parameters:

"mu" - means of the prior on the mean response

"sigma" - standard deviations of the prior on the mean response and returns a numeric that is the per-customer profit with perfect information

For the symmetric case, the perfect information profit is calculated using  $\left(\mu + \frac{\sigma}{\sqrt{\pi}}\right)N$ . The asymmetric case

error rate nn() computes the rate of incorrect deployments

```
error_rate_nn(n=100, s=.5, sigma=.2)
```

## [1] 0.07797913

has not yet been implemented.

```
error_rate_nn(n=c(100,200), s=.5, sigma=.2)
```

## [1] 0.0678686

Takes in parameters:

"n" - vector of length 2 containing the sample sizes

"s" - vector of length 1 (symmetrical) containing the standard deviations of the outcome

"sigma" - vector of length 1 (symmetrical) containing the standard deviations of the prior on the mean response

and returns a numeric that is the error rate

With symmetric normal priors, the error rate is calculated using  $\frac{1}{4} - \frac{1}{2\pi} \arctan\left(\frac{\sqrt{2}\sigma}{s}\sqrt{\frac{n_1n_2}{n_1+n_2}}\right)$ . The asymmetric case has not yet been implemented.

#### 3. Usage for K-arm tests (with simulation)

#### 3.1 Computing profit-maximizing test sizes (K-arm tests) with simulation

 $test\_size\_nn\_sim()$  Computes the profit-maximizing test size and profits for a multi-armed test & roll

```
test_size_nn_sim(N=1000, s=.1, mu=.1, sigma=.05, K=2, R=1000)
```

```
## $n
## [1] 28 28
##
## [[2]]
## [1] 0.1243798
```

Takes in parameters:

"N" - deployment population

"s" - standard deviations of the response (length 1(symmetric) or K)

"mu" - vector of length K containing means of the priors on the mean response

"sigma" - vector of length K containing the standard deviations of the priors on the mean response

"K" - number of arms (treatments)

"R" - number of simulation replications

and returns a list with the sample sizes and expected profit per customer

For the symmetric case, the function creates a vector containing all possible values of n (floor(N/K)-1). Then, one\_rep\_test\_size() is used to calculate the profits for each of the values of n. The values of n that maximize

the profit are then chosen as the sample sizes for that particular repetition. The asymmetric case has not yet been implemented.

# one\_rep\_test\_size() (utility function for test\_size\_nn\_sim()) simulates one set of potential outcomes

```
one_rep_test_size(1:(floor(10/2)-1), N=10, s=10, mu= 20, sigma=10, K=2)

## n profit

## [1,] 1 197.9289

## [2,] 2 152.4924

## [3,] 3 153.2498

## [4,] 4 150.0218
```

Takes in parameters:

and returns a 2-column matrix with values of n in the first column and profits in the second column

The function picks a true mean for each arm and then simulates N observations for each of the K arms based off of that mean. Then, the arm with highest posterior mean is chosen and the profit is calculated for each potential value of n (n\_vals).

# 3.2 Computing profits and errors under different testing methods (K-arm tests) with simulation profit\_nn\_sim() computes the per-customer profit for test & roll with K arms

```
profit_nn_sim(n=c(100,200,300), N=1000, s=c(.1,.2,.3), mu=c(.1,.2,.3), sigma=c(.01,.03,.05), K=3, TS=FA
```

```
## $profit
##
              perfect_info test_roll thom_samp
                  0.3001059 0.2595973
## exp_profit
## 5%
                  0.2258603 0.2089044
                                              NA
## 95%
                  0.3767920 0.3029743
                                              NA
##
## $regret
##
              perfect_info test_roll thom_samp
## exp_regret
                          0 0.12817690
                                               NΑ
## 5%
                          0 0.07498485
                                               NA
## 95%
                          0 0.19533296
                                               NA
##
## $error_rate
## [1] 0
##
## $profit_draws
##
      perfect_info test_roll thom_samp error
## 1
          311.2423
                     268.4691
                                      NA
                                             0
## 2
          364.7412
                     303.1712
                                      NA
                                             0
## 3
          280.8368
                     253.4024
                                      NA
                                             0
                                             0
## 4
          337.6648
                     290.9220
                                      NA
## 5
          217.2928
                     200.8664
                                      NA
                                             0
## 6
          386.6518
                     302.7337
                                      NA
                                             0
## 7
          267.8917
                     242.2177
                                      NA
                                             0
## 8
          291.1695 255.0044
                                             0
                                      NA
```

<sup>&</sup>quot;n vals" - potential values for n

<sup>&</sup>quot;N" - deployment population

<sup>&</sup>quot;s" - standard deviations of the outcome (vector length 1 or K) "mu" - means of the priors on the mean response (vector length 1 or K) "sigma" - standard deviations of the priors on the mean response (vector length 1 or K) "K" - number of arms (treatments)

```
## 9
           236.3317
                     218.7285
                                       NA
                                               0
## 10
           307.2369
                                               0
                     260.4579
                                       NΑ
##
##
  $regret_draws
##
      perfect info
                     test_roll thom_samp
## 1
                  0 0.13742729
                                        NA
## 2
                  0 0.16880456
                                        NA
## 3
                  0 0.09768808
                                        NA
## 4
                  0 0.13842973
                                        NA
## 5
                  0 0.07559560
                                        NA
## 6
                  0 0.21703801
                                        NA
## 7
                  0 0.09583721
                                        NA
## 8
                  0 0.12420640
                                        NA
## 9
                  0 0.07448515
                                        NA
## 10
                  0 0.15225696
                                        NA
```

Takes in parameters:

and returns a list containing the profit, regret, and error rates

The function uses one\_rep\_profit() to simulate each repetition. Then, the summary values are combined into a list. test\_size\_nn() or test\_size\_nn\_sim() can be used to find the profit-maximizing sample sizes (n) to input into the function.

one\_rep\_profit() (utility function for profit\_nn\_sim()) simulates one set of potential outcomes, draws a true mean for each arm and generates N observations from each arm

```
one_rep_profit(n=c(100,100), N=1000, s=c(.1,.1), mu=c(.1,.1), sigma=c(.05,.05), K=2, TS=FALSE)
## perfect_info
                   test_roll
                                 thom_samp
                                                   error
##
        170.142
                      160.514
                                        NA
                                                   0.000
one_rep_profit(n=c(100,200,300), N=1000, s=c(.1,.2,.3), mu=c(.1,.2,.3), sigma=c(.01,.03,.05), K=3, TS=F
                                 thom_samp
## perfect_info
                   test_roll
                                                   error
##
       283.1774
                    251.2576
                                                  0.0000
                                        ΝA
```

Takes in parameters:

and returns the profits and error rates under perfect information, test & roll, and Thomson sampling under one simulation. The function draws a true mean for each arm based off sigma and simulates N observations for each of the K arms. The profit from perfect information is calculated by picking the arms with the highest true mean. Test and roll profit is calculated by summing the profit from the first n observations in each arm (test stage) with the profit from the selected arm (roll stage with remainder of population). For Thomson

<sup>&</sup>quot;n" - sample sizes for test & roll (vector of length 1 or K)

<sup>&</sup>quot;N" - deployment population

<sup>&</sup>quot;s" - standard deviations of the outcome (vector of length 1 or K)

<sup>&</sup>quot;mu" - means of the priors on the mean response (vector of length 1 or K)

<sup>&</sup>quot;sigma" - standard deviations of the priors on the mean response (vector of length 1 or K)

<sup>&</sup>quot;K" - number of arms (2 by default)

<sup>&</sup>quot;TS" - whether or not to run Thomson sampling, 'TRUE' or 'FALSE' (FALSE by default)

<sup>&</sup>quot;R" - number of simulation replications (1000 by default)

<sup>&</sup>quot;n" - sample sizes for test & roll (vector of length 1 or K)

<sup>&</sup>quot;N" - deployment population

<sup>&</sup>quot;s" - standard deviations of the outcome (vector of length 1 or K)

<sup>&</sup>quot;mu" - means of the priors on the mean response (vector of length 1 or K)

<sup>&</sup>quot;sigma" - standard deviations of the priors on the mean response (vector of length 1 or K)

<sup>&</sup>quot;K" - number of arms (2 by default)

<sup>&</sup>quot;TS" - whether or not to run Thomson sampling, 'TRUE' or 'FALSE' (FALSE by default)

Sampling, mu and sigma are updated with every K observations (1 from each arm).

#### test eval nn() provides summary of a test & roll plan

Takes in parameters: "n" - sample sizes for test & roll (vector of length 2) "N" - deployment population "s" - standard deviations of the outcome (vector of length 2)

"mu" - means of the priors on the mean response (vector of length 2)

"sigma" - standard deviations of the priors on the mean response (vector of length 2)

and returns a data frame containing summary statistics such as profit per customer, profits from test phase, error rates, etc.

For the symmetric case, the total profit is calculated using profit\_nn()\*N so profit\_per\_cust becomes total profit\_N. profit\_test is calculated using

$$\mu * (n_1 + n_2)$$

. profit\_deploy is total profit - profit\_test. profit\_rand (from random selection) is calculated using

$$mu * N$$

. profit\_perfect is calculated using the profit\_perfect\_nn() function. profit\_gain is simply total profit profit\_rand. The regret is 1 - total profit\_perfect and represents the % lost potential profit. The error\_rate is calculated as part of profit\_nn\_sim(). For the asymmetric case, the only results that differ are profit test becoming

$$\mu_1 * n_1 + \mu_1 * n_2$$

and profit\_rand becoming

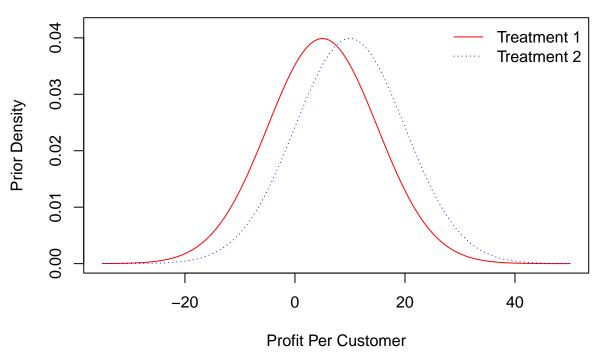
$$(\mu_1 + \mu_2) * .5 * N$$

.

#### 4. Visualizing prior effects on profits and mean response

plot\_prior\_mean\_resp\_nn() plots prior densities against mean response (profit per customer)
plot\_prior\_mean\_resp\_nn(mu=c(5,10), sigma=c(10,10))

# **Prior on Mean Response**



 $\operatorname{It}$ 

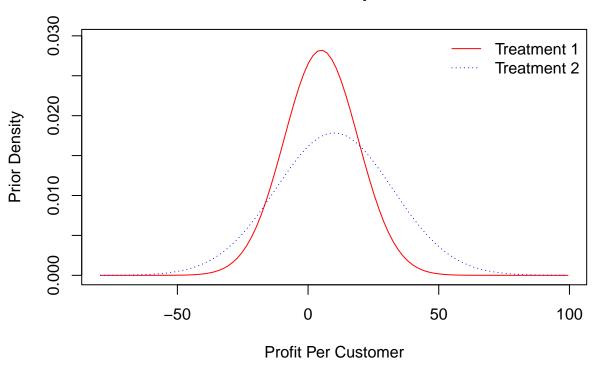
takes in as parameters:

<sup>&</sup>quot;mu" - means of the prior on the mean response

<sup>&</sup>quot;sigma" - standard deviations of the priors on the response and returns a plot of the prior density against the mean response

plot\_prior\_resp\_nn() plot prior densities against response (profit per customer)
plot\_prior\_resp\_nn(s=c(10,20), mu=c(5,10), sigma=c(10,10))

## **Prior on Response**



 $\operatorname{It}$ 

takes in as parameters:

<sup>&</sup>quot;s" - the known standard deviations of the outcome

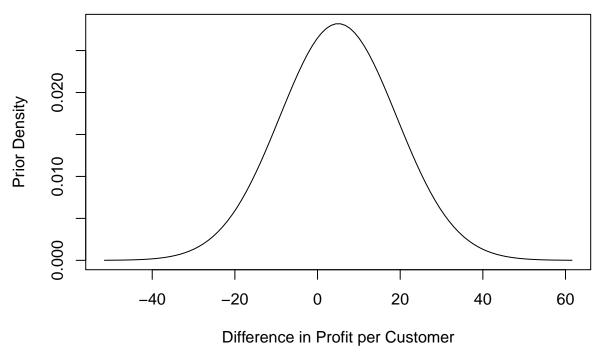
<sup>&</sup>quot;mu" - means of the prior on the mean response

<sup>&</sup>quot;sigma" - standard deviations of the priors on the response  $and\ returns\ a\ plot\ of\ the\ prior\ density\ against\ the\ response$ 

plot\_prior\_effect\_nn() plots prior densities against treatment effect (difference in profit per customer)

plot\_prior\_effect\_nn(mu=c(5,10), sigma=c(10,10), abs=FALSE)

### Prior on Treatment Effect (m2 - m1)



It

takes in as parameters:

<sup>&</sup>quot;mu" - means of the prior on the mean response

<sup>&</sup>quot;sigma" - standard deviations of the priors on the response

<sup>&</sup>quot;abs" - whether or not to take the absolute difference, 'TRUE' or 'FALSE' and returns a plot of the prior density against the treatment effect