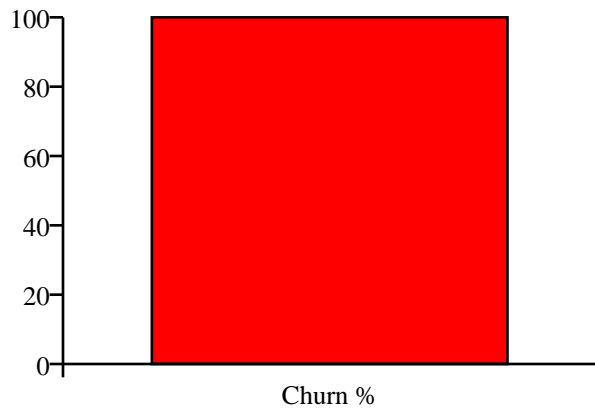


CUSTOMER CHURN REPORT

Churn Probability	99.99%
Risk Level	Very High
Segments	unhappy_experience

Churn Probability Chart



Recommended Action

Priority Support Outreach

Provide high-touch support and resolve pain points.

Customer Details

Gender	female
Age	78
Under 30	no
Senior Citizen	yes
Married	yes
Dependents	yes
Number Of Dependents	1
Country	united states
State	california
City	inglewood
Zip Code	90303
Latitude	33.936291

Longitude	-118.332639
Population	27778
Quarter	q3
Referred A Friend	yes
Number Of Referrals	1
Tenure In Months	25
Offer	offer c
Phone Service	yes
Avg Monthly Long Distance Charges	19.76
Multiple Lines	no
Internet Service	yes
Internet Type	fiber optic
Avg Monthly Gb Download	12
Online Security	no
Online Backup	yes
Device Protection Plan	yes
Premium Tech Support	no
Streaming Tv	yes
Streaming Movies	yes
Streaming Music	no
Unlimited Data	yes
Contract	month-to-month
Paperless Billing	yes
Payment Method	bank withdrawal
Monthly Charge	98.5
Total Charges	2514.5
Total Refunds	13.43
Total Extra Data Charges	0
Total Long Distance Charges	494.00000000000006
Total Revenue	2995.07
Satisfaction Score	2
Cltv	5337
Churn	1

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