Issues:

1. In the Account Information Form, 'Cancel' and Continue buttons should be repositioned. Cancel on the left and Continue button on the right. (To avoid that user may accidentally click the Cancel instead of Continue)
2. With the card number field, CVV field is missing
3. There should be a check-box below the billing address to give an option to make it a shipping address.
4. Form should be started with the simplest fields first, like first name, last name, then address and payment info should come at the end so that user does not lose interest by viewing complicated fields at the start.
5. Related fields should be placed together and aligned properly(to the left) on the form so that users can identify the relation and not miss anything. For example 'Card number' and 'Expiration date' should be placed close and aligned to the left.
6. Fields size should be consistent to have a better look for example, First name, MI, Last name fields should be of the same size.

2 Sample Bug Reports

Bug ID: bug-001

Priority: P2

Environment: Mac OSX

Browser: Safari, Chrome

Summary: On the 'Account Information' form, 'Cancel' and 'Continue' buttons are placed incorrectly

Steps to reproduce:

- Open the 'Account Information' form
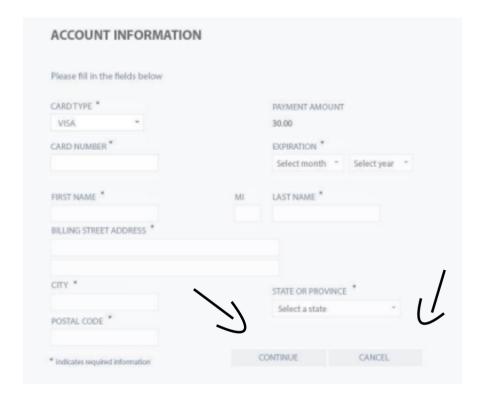- Observer the positioning of 'Cancel' and 'Continue' buttons

Outcome:

In the 'Account Information' form, 'Cancel' button is on the right and 'Continue' buttons on the left which is against convection.

Expected Result:

'Cancel' button should be on the left and the 'Continue' button on the right for a better user experience so that users may not accidentally click the 'Cancel' instead of 'Continue' and lose the data.

Screenshot:

Bug ID: bug-002

Priority: P1

Environment: Mac OSX

Browser: Safari, Chrome

Summary: On the 'Account Information' form, CVV field is missing and the user can not make payment.

Steps to reproduce:

- Go to the 'Account Information' form
- Fill out the card details and rest of the data for user
- Click the 'Continue' button.

Actual Result:

The user can not proceed to the next page as Card information is not complete. The CVV field for the card does not exist on the page.

Expected Result:

The CVV field should be there on the 'Account Information' form to complete the payment process.

Screenshot:

PFA screenshot

ACCOUNT INFORMATION

Please fill in the fields below

CARD TYPE *
VISA

PAYMENT AMOUNT
30.00

CARD NUMBER *

EXPIRATION *
Select month   Select year

FIRST NAME *   MI   LAST NAME *

BILLING STREET ADDRESS *

CITY *

STATE OR PROVINCE *
Select a state

POSTAL CODE *

* Indicates required information

CONTINUE   CANCEL