Human Computer Interaction UE17CS424



Assignment 2: Empathy Map

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PES1201700062 PES1201700072 PES1201701455 Difficult to adjust to virtual classroom setting

Physical classroom experience was better

Works with Not able to lesser sincerity connect and and discipline discuss with friends

Online learning has increased screen time

I cant keep up with progress

Tries to escape from responding questions asked by the instructor Need a better way to feel engaged in the class

How to cope up with disturbances at home during classes

Not able to completely understand the concepts

SAYS and DOES

Becomes a passive listener

THINKS

SEES

There's confusion in understanding requirements for projects & assignments

Students actively participating in discussions

Empathy Map for Students adapting to online learning FEELS

Distracted

Lack of motivation

stresse

Anxious

Feels hesitant in asking

Documents for studying are boring Time consumed in setting up due to internet disruptions

Classes are recorded allowing future reference to course material

Confused

Made By: Bhavna Arora, PES1201700062

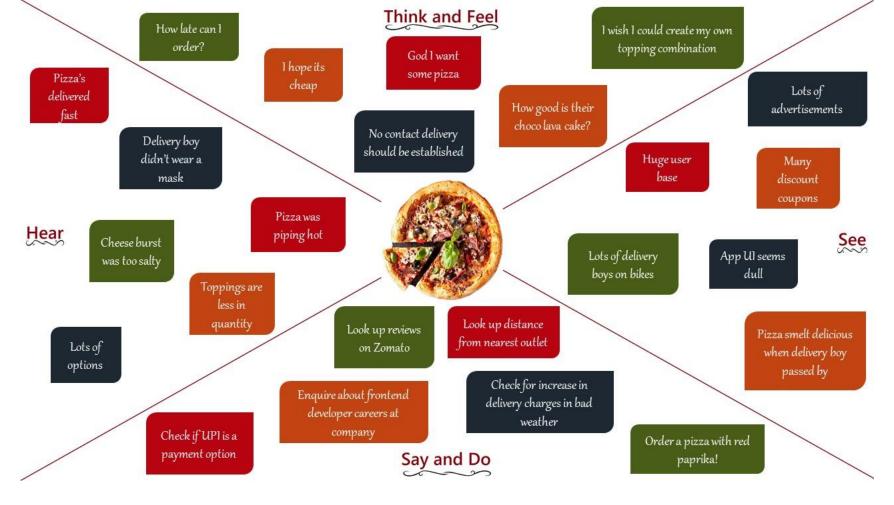
Think Parth Aggarwal Say PES1201701455 • Is this elective right for me? • I will take up this elective. • What are the career options? · Ask friends about the elective. • Will my dept. allow me to take up · Ask seniors about the elective. the elective? • Talk to the faculty handling the course. • Will the dept. offering the elective • I will study hard. allow me? · I will score well. • What are my friends taking? • I like this subject. • Will I understand anything? • Will I be able to score well? Student selecting an elective Feel Do • Take permission from my dept. HoD. Stressed • Take permission from teacher in charge Excited of electives. • Hopeful • Decide the elective. Anxious · Send mails to the faculty for applying. • Happy • Send follow-up mails. · Sad

Persona:

- Sebastian Michaelis is a frontend developer with a keen design aesthetic.
- He absolutely loves pizza and prefers spicy flavours and toppings.
- He's a common customer to domino's pizza, but is looking for a cheaper alternative, owing to his frequent binges.
- He works late into the night, would like a pizza delivery app to service him during very odd hours without any long wait.
- He has very high security standards for his bank account, prefers all transactions through a single medium (UPI) without having to store card details on any app or operate a mobile wallet.
- He's very cautious about the pandemic situation and desires the best hygiene and COVID-19 safety standards. He understands how valuable his life is to his loved ones and wouldn't wish to cause them the slightest of grief.

Scenario:

- Sebastian has noticed a new pizza delivery service and is considering using it.
- He evaluates its usability and sustainability in the long run, based on his requirements.



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