

2.88

Average of score1

13K

Satisfied Customers

26.79

Percentage Satisfied

fleet\_usage Average of score1

|          |      |
|----------|------|
| Express  | 2.95 |
| Mainline | 2.86 |
| Total    | 2.88 |

international\_domestic\_indicator Average of score1

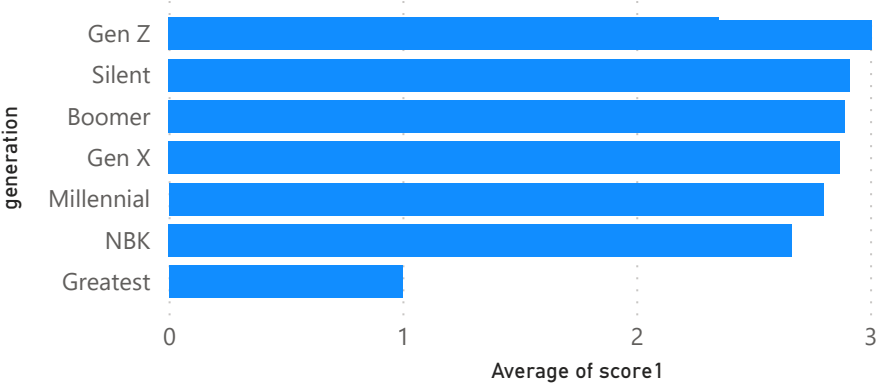
|               |     |
|---------------|-----|
| Domestic      | 2.9 |
| International | 2.7 |
| Total         | 2.8 |

| origin_station_code | destination_station_code | Average of score1 |
|---------------------|--------------------------|-------------------|
| CAX                 | IAX                      | 5.00              |
| DEX                 | BTX                      | 5.00              |
| DEX                 | PRX                      | 5.00              |
| DEX                 | PWX                      | 5.00              |
| DTX                 | CIX                      | 5.00              |
| DVX                 | DEX                      | 5.00              |
| EAX                 | ORX                      | 5.00              |
| EUX                 | ORX                      | 5.00              |
| EWX                 | HHX                      | 5.00              |
| EWX                 | PLX                      | 5.00              |
| EWX                 | SXX                      | 5.00              |
| HHX                 | IAX                      | 5.00              |
| HLX                 | DEX                      | 5.00              |
| IAX                 | ECX                      | 5.00              |
| IAX                 | HHX                      | 5.00              |
| IAX                 | MBX                      | 5.00              |
| Total               |                          | 2.88              |

arrival\_delay\_group Average of score1

|                |      |
|----------------|------|
| Early & Ontime | 2.94 |
| Delayed        | 2.73 |
| Total          | 2.88 |

Average of score1 by generation



cabin\_name Average of score1

|              |      |
|--------------|------|
| Economy Plus | 2.80 |
| Economy      | 2.94 |
|              | 2.84 |
| Total        | 2.88 |

loyalty\_program\_level Average of score1

|                  |      |
|------------------|------|
|                  | 2.97 |
| global services  | 2.60 |
| NBK              | 2.67 |
| non-elite        | 2.90 |
| premier 1k       | 2.74 |
| premier gold     | 2.77 |
| premier platinum | 2.69 |
| premier silver   | 2.86 |
| Total            | 2.88 |

seat\_factor\_band Average of score1

|         |      |
|---------|------|
| 0 to 70 | 3.03 |
| 70+     | 2.93 |
| 80+     | 2.89 |
| 90+     | 2.85 |
| Total   | 2.88 |

fleet\_type\_description Average of score1

|          |      |
|----------|------|
| ERJ-145  | 3.14 |
| CRJ-550  | 3.08 |
| A319-100 | 3.07 |
| CRJ-200  | 3.05 |
| Total    | 2.88 |

haul\_type Average of score1

|        |      |
|--------|------|
| Medium | 2.96 |
| Short  | 2.88 |
| Long   | 2.69 |
| Total  | 2.88 |

media\_provider Average of score1

|           |      |
|-----------|------|
| N/A       | 3.08 |
| VIASAT    | 2.95 |
| THALES    | 2.94 |
| GOGO      | 2.90 |
| PANASONIC | 2.80 |
| Total     | 2.88 |

response\_group Average of score1

|            |      |
|------------|------|
| non-member | 2.97 |
| member     | 2.84 |
| NBK        | 2.67 |
| Total      | 2.88 |

number\_of\_legs Average of score1

|       |      |
|-------|------|
| 1     | 2.85 |
| 2     | 2.92 |
| 3     | 3.01 |
| Total | 2.88 |

255K

Sum of pre\_order\_qty

| meal_category      | Sum of pre_order_qty |
|--------------------|----------------------|
| BREAKFAST          | 69690                |
| POULTRY            | 54255                |
| SNACKS             | 39646                |
| VEGETARIAN         | 37625                |
| BEEF/VEAL          | 36035                |
| LIQUOR             | 4808                 |
| GENERIC INT WINE A | 3056                 |
| CHEESE             | 2737                 |
| BEER               | 2383                 |
|                    | 2295                 |
| PASTA              | 1100                 |
| SEAFOOD            | 589                  |
| PORK               | 151                  |
| DINNER             | 110                  |
| SANDWICH           | 74                   |
| VARIETY            | 53                   |
| VEGETABLE          | 27                   |
| LAMB               | 4                    |
| Total              | 254638               |

| meal_short_description                                  | Sum of pre_order_qty |
|---|----------------------|
| Za'atar chicken   | 36135                |
| Brioche cheeseburger                                    | 33687                |
| Scrambled eggs  | 26099                |
| Impossible™ Meatball Bowl                               | 20757                |
| Belgium waffle  | 18568                |
| Takeoff   | 13437                |
| Tapas   | 13008                |
| Tomato and kale baked egg                               | 11235                |
| Za'atar chicken with spinach, roasted peppers, and orzo | 8694                 |
| Vegetarian chili and polenta cake                       | 8063                 |
| Mediterranean Falafel Bowl                              | 6968                 |
| Horchata steel cut oatmeal                              | 6399                 |
| Gingerbread French Toast                                | 5069                 |
| Recline   | 4026                 |
| Chicken breast entree                                   | 3835                 |
| Pringles  | 3824                 |
| Anthem Peppered Beef Jerky                              | 2846                 |
| Classic selection cheese tray                           | 2737                 |
| SkinnyDipped® Lemon Bliss Almonds                       | 2505                 |
| Chicken katsu   | 2343                 |
| Sparkling Wine  | 2295                 |
| Seared beef short rib                                   | 2004                 |
| White Wine  | 1561                 |
| Red Wine  | 1495                 |
| Thai chicken  | 1368                 |
| Wheatley Vodka  | 1251                 |
| Buffalo Trace   | 1241                 |
| Cinnamon French toast                                   | 1082                 |
| Teriyaki chicken  | 847                  |
| Vegetarian entree                                       | 806                  |
| Crispy Hawaiian garlic tofu                             | 776                  |
| Grilled chicken   | 760                  |
| Total   | 254638               |

| meal_group                 | Sum of pre_order_qty | Average of score1 |
|----------------------------|----------------------|-------------------|
| LIQUOR                     | 4808                 | 3.00              |
| BEER                       | 2383                 | 2.99              |
| ALCOHOL BEVERAGES          | 3056                 | 2.97              |
| UNITED CATERER OWNED 88-3F | 39646                | 2.93              |
| ENTREES HOT                | 199586               | 2.93              |
| ENTREES COLD               | 2790                 | 2.93              |
|                            | 2295                 | 2.82              |
| SANDWICHES                 | 74                   | 2.33              |
| Total                      | 254638               | 2.88              |

| is_entree | Sum of pre_order_qty |
|-----------|----------------------|
| Y         | 202450               |
| N         | 49893                |
|           | 2295                 |
| Total     | 254638               |

| cabin_code | Sum of pre_order_qty |
|------------|----------------------|
| J          | 202450               |
| Y          | 52188                |
| Total      | 254638               |

| meal_category      | Average of score1 |
|--------------------|-------------------|
| VEGETABLE          | 5.00              |
| DINNER             | 4.00              |
| LIQUOR             | 3.00              |
| BEER               | 2.99              |
| BREAKFAST          | 2.99              |
| GENERIC INT WINE A | 2.97              |
| CHEESE             | 2.95              |
| SNACKS             | 2.93              |
| BEEF/VEAL          | 2.92              |
| VEGETARIAN         | 2.92              |
| POULTRY            | 2.91              |
| SEAFOOD            | 2.88              |
| PASTA              | 2.83              |
|                    | 2.82              |
| PORK               | 2.57              |
| SANDWICH           | 2.33              |
| VARIETY            | 2.33              |
| Total              | 2.88              |

| fleet_usage | Sum of pre_order_qty | Average of score1 |
|-------------|----------------------|-------------------|
| Express     | 3168                 | 2.95              |
| Mainline    | 22772                | 2.86              |
| Total       | 254638               | 2.88              |

| response_group | Sum of pre_order_qty |
|----------------|----------------------|
| member         | 20164                |
| non-member     | 5901                 |
| Total          | 254638               |

| loyalty_program_level | Sum of pre_order_qty |
|-----------------------|----------------------|
| non-elite             | 10992                |
|                       | 5871                 |
| premier silver        | 3037                 |
| premier 1k            | 2611                 |
| premier gold          | 2056                 |
| premier platinum      | 1524                 |
| global services       | 515                  |
| Total                 | 254638               |

| generation | Sum of pre_order_qty | Average of score1 |
|------------|----------------------|-------------------|
| Gen Z      | 501                  | 3.01              |
| Silent     | 1494                 | 2.91              |
| Boomer     | 13266                | 2.89              |
| Gen X      | 8110                 | 2.87              |
| Millennial | 3105                 | 2.80              |
| NBK        |                      | 2.67              |
| Greatest   | 5                    | 1.00              |
| Total      | 254638               | 2.88              |

| international_domestic_indicator | Sum of pre_order_qty |
|----------------------------------|----------------------|
| Domestic                         | 19056                |
| International                    | 7085                 |
| Total                            | 254638               |

| meal_short_description                                       | Average of score1 |
|--|-------------------|
| Grilled beef tenderloin                                      | 4.33              |
| Seared beef shortrib   | 3.64              |
| Herb omelet  | 3.55              |
| Sauteed sea bream fish fillet                                | 3.50              |
| Black halibut filet  | 3.36              |
| Murg musallam  | 3.33              |
| Michelob Ultra   | 3.32              |
| Chicken tikka masala   | 3.30              |
| Chicken breast stuffed with mozzarella and sundried tomatoes | 3.25              |
| Kona Big Wave Golden Ale                                     | 3.17              |
| Bombay Sapphire  | 3.16              |
| Lagunitas Hazy Wonder IPA                                    | 3.11              |
| Chicken breast entree  | 3.08              |
| Baileys Irish Cream  | 3.06              |
| I would like to go directly to sleep                         | 3.04              |
| Horchata steel cut oatmeal                                   | 3.03              |
| Buffalo Trace  | 3.03              |
| White Wine   | 3.03              |
| Spinach and cheese cannaroni                                 | 3.02              |
| Scrambled eggs   | 3.02              |
| Tomato and kale baked egg                                    | 3.01              |
| Monterey jack and red pepper egg white bites                 | 3.00              |
| Gingerbread French Toast                                     | 2.99              |
| Thai chicken   | 2.99              |
|  | 2.88              |
| Total  | 2.88              |

| haul_type | Sum of pre_order_qty |
|-----------|----------------------|
| Long      | 5733                 |
| Medium    | 17855                |
| Short     | 2690                 |
| Total     | 254638               |

| entree_description  | % consumption |
|---|---------------|
| Classic selection cheese tray   | 0.34          |
| Impossible Meatball Bowl  | 0.34          |
| Grilled chicken   | 0.24          |
| Thai chicken  | 0.21          |
| Butternut squash ravioli  | 0.20          |
| Tomato and kale baked egg   | 0.19          |
| Monterey jack and red pepper egg white bites  | 0.18          |
| Cinnamon French toast   | 0.15          |
| Crispy Hawaiian garlic tofu   | 0.10          |
| Cacio e Pepe ravioli  | 0.09          |
| Bangus fish   | 0.00          |
| Beef and onion stew in red wine sauce   | 0.00          |
| Carved roasted chicken sandwich   | 0.00          |
| Chicken quinoa skillet  | 0.00          |
| ENT, BREAKFAST LIGHT REFRESHMENT, UPP   | 0.00          |
| ENT, CARVED ROASTED CHICKEN ON ITALIAN FLATBREAD, UE                                  | 0.00          |
| ENT, GUAVA EGG NOODLE SALAD WITH TOFU, ROASTED HEIRLOOM TOMATO, GREEN ONION, FURIKAKE | 0.00          |
| ENT, HAWAIIAN QUINOA SALAD WITH GRILLED CHICKEN, UE, PLACE ON TRAY SETUP              | 0.00          |
| ENT, PIRI PIRI CHICKEN, UE, EUROPE to USA   | 0.00          |
| ENT, TORTELINI ROSSI, UE, EUROPE to USA   | 0.00          |
| Fried rice  | 0.00          |
| Grilled beef tenderloin   | 0.00          |
| Seven vegetable stir-fry  | 0.00          |
| Stir-fried noodles  | 0.00          |
| Tomato, basil and mozzarella sandwich   | 0.00          |
| <b>Total</b>  | <b>0.21</b>   |

85K

Sum of planned\_entree\_count

36K

Sum of consumed\_entree\_count